MARÍA AMPARO NDOHO EBANA NZANG

USER INTERFACE AND USER EXPERIENCE DESIGNER | VIRTUAL ASSISTANT | TECHNICAL SUPPORT AND IT INFRASTRUCTURE SPECIALIST

CONTACT

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- Guinea Equatorial, Malabo

EDUCATION

Bachelor of computer science
2022 - 2025
Valley View University, Ghana

SKILLS

- Research, analysis, and problem-solving
- Technical support, troubleshooting, and basic networking
- Digital design and user interface/user experience design (UI/UX)
- Project planning and management
- Professional communication and customer service
- Team management and time organization
- Adaptability, creativity, and attention to detail
- Analytical thinking and decision-making
- Professionalism, positive attitude, and self-discipline

ABOUT ME

I am a responsible, adaptable person with a positive attitude. I enjoy helping others, learning continuously, and working as part of a team. Professionally, I have experience in user interface and user experience design, virtual assistance, technical support, IT infrastructure, and computer repair. I am characterized by a practical approach, clear communication, and a strong orientation toward solutions.

PROFESSIONAL EXPERIENCE

Graphic Designer — 2025
Centre for Contemporary Pan-Africanism, Ghana

- Development of visual content for institutional campaigns
- Creative design to strengthen the organization's visual identity
- Promotion of Pan-African values through digital design

IT Assistant — 2023 – 2025
Valley View University, Ghana

- Technical support for students and staff (hardware and software)
- Maintenance and assistance with digital platforms
- Participation in initiatives to improve technological processes

Secretary - Ladies in Tech — 2024 – 2025
Valley View University, Ghana

- Administrative management and meeting organization
- Coordination of workshops and events to promote women's participation in technology
- Maintenance of internal records and documentation

Student Representative — 2024 – 2025
Valley View University, Ghana

- Liaison between students and university administration
- Representation of academic and extracurricular needs
- Participation in decision-making to improve campus life

Graphic Designer — 2022
Valley View University, Ghana

- Design of promotional materials for institutional events
- Increased student engagement through attractive visual content
- Alignment of design concepts with institutional branding

LANGUAGES

- Spanish: First Language
- English: Proficient
- French: Elementary

HONORS

- Best International Student of the year
- Most Outstanding Student of the year
- Best Senator of the year

TOOLS

- Canva, Figma, CorelDraw, Photoshop
- Google Workspace, Trello, Zoom
- Microsoft Office Suite
- HTML, CSS, JavaScript
- Framer, PHP, MySQL, Android Studio
- GitHub, Git Bash Dev++, Visual Studio Code
- PowerShell, CMD, Windows Cliente–Servidor, VirtualBox
- Cisco Packet Tracer
- AnyDesk
- pgAdmin4

Radio Presenter   2023 – 2025

Valley View University Radio, Ghana

- Presentation of a bilingual Spanish radio program
- Live interpretation from English to Spanish during interviews and discussions
- Translation of educational content
- On-air basic Spanish teaching for students and general audiences
- Coordination of recordings and scheduling with the technical team
- Spanish lessons for children through dynamic and interactive activities

CERTIFICATIONS

- Information Technology Infrastructure Library (ITIL)
- Responsive Web Design
- Introduction to Cybersecurity Awareness
- Data Science and Analytics
- Technical Support Fundamentals
- The Bits and Bytes of Computer Networking
- Project Writing Seminar
- Introduction to Packet Tracer
- Effective Leadership
- Hands-on Experience with IT Infrastructure
- Virtual Assistant
- Becoming a Power User with Operating System
- Design Like a Pro: Complete UX and UI Course