

Matthew Purchase

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Seeking an Entry level IT HelpDesk role to apply technical skills with customer service experience

EDUCATION

Westborough High School, Massachusetts

2023

High School Diploma. Programming & Drama focused classes.

Relevant Coursework:

- *Exploring CS I/II,*
- *Introduction to Programming Using Python,*
- *Web Design*
- *Java Programming*
- *Robotics Design Lab*

SKILLS

- Operating Systems:
 - Windows, Daily use, Proficient
 - Arch Linux, Daily use, Proficient
- Programming Languages: Rust, JavaScript, C#
- Software/Frameworks: Git, BepinEx (Unity Game Mods)
- Languages: English (Native), French (Novice)
- Ability to explain technological concepts in simple terms
- Quick learner with a strong passion for technology
- Patient and empathetic when dealing with customers

PROJECTS

[To-Do List:](#)

- Developed using the Rust programming language and egui/eframe framework
- Implemented data persistence for saving tasks between sessions

[Body Parts Vocabulary Game:](#)

- Created an educational game using HTML and JavaScript
- Combined French language learning with computer science principles

[Revolt Spotify Status:](#)

- Developed a Rust-based project to bridge APIs between two platforms
- Demonstrated ability to work with multiple systems and APIs

WORK EXPERIENCE

Cumberland Farms, Westborough, MA. 01581

May '23 - Present

Retail Sales Associate

- Provided an exceptional customer shopping experience by delivering high-quality customer support and personalized service.
- Brewed coffees and maintained beverage stations, ensuring product quality and cleanliness.
- Stocked shelves, coolers, and freezers, maintaining organization and inventory levels.
- Worked evenings and overnights, demonstrating flexibility and reliability.

Papa Ginos, Westborough, MA. 01581

Dec '21 - May '23

Team Member - Grill Cook & Cashier

- Created a welcoming atmosphere for each guest, by greeting when they come in the door, and ensuring satisfaction by actively listening, suggesting, and maintaining a comprehensive knowledge of the menu
- Handled credit cards, rewards cards, and cash transactions according to company standards..
- Prepared and presented food according to company specifications.
- Trained on the use of various equipment, including pizza ovens and grills, and proficiency in using tools required for product preparation.
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