Catherine Gu

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SUMMARY OF QUALIFICATIONS

Enthusiastic, detail-oriented undergraduate interested in gaining experience in field research.
- Ability to collect relevant observational data
- Ability to analyze and identify important elements in collected data
- Proficient in Java, C, and Python
- Understand good research methodology

PROFESSIONAL EXPERIENCE

FEB 2022 – PRESENT

Data Associate, Fidelity Talent Source
- Accurately identified emotions in recorded customer calls through tone and content
- Annotated calls into Excel spreadsheets
- Proactively completed trainings needed
- Maintained customer privacy
- Handled sensitive information
- Produced high-quality, sorted data

VOLUNTEER WORK

SEP 2016 – JUN 2020

Leader in Training, AWANA, San Diego, CA

SEP 2018 – JUN 2020

Member, National Honors Society, San Diego, CA

EDUCATION

2020-present

University of California San Diego

Expected Graduation Date: June 2024

Bachelor of Science in Cognitive Science, specializing in Design and Interaction

Provost Honors

Relevant Courses: Cognitive Perspectives, Cognitive Consequences of Technology, Field Methods: Studying Cognition in the Wild, Introduction to Research Methods, Introduction to Data Science, Introduction to Statistical Analysis