



**Date** : 3 March 2025

Registrar, Board of Architects  
Registrar, Professional Engineers Board  
President, Singapore Institute of Architects  
President, Institution of Engineers, Singapore  
President, Association of Consulting Engineers, Singapore

Dear Sir/Mdm,

## **SINGAPORE CIVIL DEFENCE FORCE (SCDF) SERVICE TRANSFORMATION UPDATE**

As part of our service transformation, we would like to inform you that SCDF has made the following changes to our services:

- a) SCDF General Enquiry and Fire Hazard Reporting hotlines have been merged. The public can reach SCDF hotline at 1800 280 0000.
  - b) All non-emergency contact numbers on the SCDF website have been replaced with the online feedback form at <https://www.scdf.gov.sg/home/feedback> .
2. Please circulate this notification to all relevant members within your Institution/Association/Board/Workgroup. It is important that all stakeholders are aware of this change to ensure smooth communication with SCDF for non-emergency matters.
3. Thank you for your understanding and cooperation.

Yours faithfully,



## **SCDF – A member of the Home Team**

HQ SINGAPORE CIVIL DEFENCE FORCE, 91 UBI AVENUE 4, SINGAPORE 408827  
TEL: 68481457 EMAIL: Tan\_Chung\_Yee@scdf.gov.sg

(transmitted via e-mail)

LTC Tan Chung Yee  
for Commissioner  
Singapore Civil Defence Force

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HQ SINGAPORE CIVIL DEFENCE FORCE, 91 UBI AVENUE 4, SINGAPORE 408827  
TEL: 68481457 EMAIL: [Tan\\_Chung\\_Yee@scdf.gov.sg](mailto:Tan_Chung_Yee@scdf.gov.sg)