

Zachary Eckert

Software Engineer

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Software Engineer with 4 years of experience seeking role working with React or other Javascript frameworks

WORK EXPERIENCE / PERSONAL PROJECTS

9/20 -- **Software Engineer II, NICE CXone - Sandy, UT**

Current

- Enhanced enterprise software with 200,000+ users by closing bugs and working with customers to solve events in production.
- Added a feature that enabled users to accept or reject an incoming digital contact, i.e. tweets. The feature more than doubled the number of contact types a user interacts with.
- Interviewed and onboarded new members of the team.
- Implemented accessibility features and cross browser functionality.

11/17 -- **Software Engineer, Belmark Inc. – De Pere, WI.**

09/20

- Developed an online ordering system, giving customers design and purchasing independence.
- Collaborated across several departments to create a product-specific catalog, allowing users to select compatible options for their product.
- Created an internal web ticketing system, similar to Jira, to give employees an internal tool to organize bug and feature tasks.

Creator, TuneRoomz.com

- Independently created a real-time song queueing web application.
- Self-taught MERN Stack, websockets, Spotify's web API, and how to create a Progressive Web App.

SKILLS

- React
- Javascript / Typescript
- HTML / CSS
- Tailwind / Sass

EDUCATION

**Software Development
Associate's Degree, NWTC -
Green Bay, WI.**
Graduation date: 05/2018