



## Monte Nichols

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### Education:

- B.A at Savannah College of Art and Design with a focus in Interactive Design and Game Development
- Dean's List entire SCAD Career graduating Cum Laude with a GPA of 3.66
- Continuing College education at the University of Texas Dallas in Richardson seeking B.S. in Computer Science

### Expertise:

**OS:** Windows, Linux, Mac

**Software:** Word, Excel, Power Point, Photoshop, Illustrator, Flash, Maya

**Languages:** C, C++, C#, Java, Python, Javascript, Lua, ActionScript, UnrealScript, HTML, PHP, CSS, & SQL

**Design tools:** UDK, Unity, Hammer

### Work Experience:

#### 2009-Present **Cost Plus World Market – Savannah, GA; Garland, TX; Denton, TX**

**Stock Lead:** Opening duties, Customer Service, Merchandising, Logistics

- Lead the stock team to efficiently move merchandise to the sales floor
- Keep track of a variety of logistics including inventory systems, distribution, and allocation of merchandise
- General customer service including cashiering, returns, answering phones, etc.
- Lead a team to keep a clean and professional working environment
- Aware of daily sales goals and marketing strategies to increase revenue

#### 2012-2013 **96 West Winery – Wylie, TX**

**Server:** Customer Service, Cashier, Wine Knowledge, Server, Merchandising

- First employee of start-up, managing rapidly changing work flow
- Serving customers including expert product knowledge of wine and beverages
- Knowledge of computer systems, POS systems, and wine club membership
- Customer service including cashiering, tastings, answering phones, etc.

#### 2006-2009 **TJX Corporations HomeGoods & TJ Maxx – Savannah, GA & Rockwall, TX**

**Customer Service Coordinator:** Front-end, Cashier, Merchandising, Stock

- Responsible for opening the front-end of the store involving all of the customer relations sections
- Knowledge of every department from receiving to check out
- Working with a team to multitask, assign tasks for the evening, and maintain our work environment

*References available on request*