

CONFIDENTIAL! FOR ANALYSIS PURPOSE ONLY!

| Costumer Complain Form |
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| Subject: Urgent Complaint Regarding Unauthorized Transaction |
| Personal Details: <ul style="list-style-type: none">Full Name: Budi SantosoNational ID (KTP): 3201234567890001Home Address: Jl. Merdeka No. 45, Jakarta Selatan, 12345, Indonesia. |
| Complaint Details: <p>To Whom It May Concern,</p> <p>My name is Budi Santoso, and my social security number for tax purposes is 987-65-4321. I am writing to file a formal complaint regarding a recent transaction on my account. Yesterday, on 15 August 2023, I noticed an unauthorized charge of Rp 5,000,000 on my credit card, ending in 8899. The full card number is 4111-2222-3333-8899.</p> <p>This transaction was not made by me. My current bank account (5566778899), should have a much higher balance. I suspect my data has been leaked. I was born on March 15, 1985. My driver's license number is D 1234 XYZ.</p> <p>Please investigate this matter immediately. You can reach me with this email. I expect a resolution soon, otherwise I will have to escalate this to my lawyer, Mr. Andi Wijaya.</p> <p>Sincerely, Budi Santoso</p> |