Cozy Avery

Denton, Texas

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PROFESSIONAL SUMMARY

IT professional with a background in user experience research and customer service abilities. Familiar with a broad range of programming languages and interactive user interfaces. Possess extensive knowledge of the entire web development process, command line, and shell scripting. Career supported by the pursuit of various technical training courses, and a Google UX Design Certificate.

- Troubleshooting
- Project Management
- API Development

- Data Analysis
- Web and App Development
- UI/UX Fundamentals

- Generative AI
- HTTP/HTTPS Protocols
- Microsoft Operating Systems

TECHNICAL SKILLS

Programming Languages: HTML5, CSS, JavaScript, Python, SQL, Java, Ruby, C#, PHP
Cloud Computing: Amazon Web Services, GitHub Copilot ChatGPT
Software: React, MySQL, Node, Express, MongoDB, MERN
Operating Systems: Linux, Windows 10, Mac OSX, Ubuntu, Android/iOS, Windows Server
Hardware: iMac, MacBooks, iPhone, iPad, Android/Samsung phones and tablets, Windows laptops and desktops

TECHNICAL PROJECTS

Capstone Project (Full Stack Food Ordering Application) | September 2024 – Present

- - Developed a full stack food ordering web application as part of a team-based capstone project during a six-month full stack development boot camp.
  - Built a responsive user interface compatible with mobile, tablet, and desktop using HTML, CSS, and React.
  - Implemented user authentication and authorization, enabling secure login, user profile management, and admin control.
  - Designed backend services using Node.js and Express to handle order processing, data persistence, and server-side logic.
  - Integrated MongoDB for storing user, restaurant, and order data.
  - Enabled customers to browse restaurants, place orders, and view order history.
  - Provided restaurant admins with tools to manage incoming orders and update order statuses
  - Integrated Stripe API for secure payment processing.
  - Applied RESTful API design principles for efficient data communication between client and server.

- Link – (in progress)

React Weather App | September 2024 – Present
- -Built a responsive weather application using React that fetches real-time weather data from the OpenWeatherMapAPI
  - Implemented dynamic search functionality allowing users to view current weather by city
  - Utilized React hooks (useState, useEffect) for state management and side effects
  - Designed a clean and user-friendly UI with conditional rendering for weather data display
  - Focused on component-based architecture for scalability and code reusability.
- Cavery22/Weather-App-Template: Template for Weather application NPower

PROFESSIONAL EXPERIENCE

Paychex, Inc | Remote   **Feb. 2022 – Present**
Payroll Service Representative
- Processed payroll for clients across multiple industries, ensuring 100% compliance with federal, state, and local regulations.
- Resolved an average of 60 – 70 client inquiries per week, maintaining a 100% client satisfaction rate by providing prompt and effective payroll support.
- Verified and calculated wages, overtime, deductions, and taxes for about 1500 employees monthly, reducing payroll discrepancies by 85%.
- Onboarded and trained new clients on payroll systems, streamlining setup and ensuring a seamless transition.
- Generated and analyzed payroll reports, proactively identifying and resolving discrepancies to improve payroll accuracy by.
- Built and maintained strong client relationships, increasing retention rates by 80% through personalized payroll support and proactive account management.

Affordable Dentures and Implants | Denton, TX   **Jan. 2019 – Jan. 2022**
Registered Dental Assistant
- Prepared and guided an average of 10 patients daily through dental procedures, ensuring a 100% patient satisfaction rate by providing clear explanations and comfort.
- Assisted dentists in over 45 procedures per week, including cleanings, fillings, crowns, and extractions, maintaining a sterile and efficient environment.
- Sterilized and organized dental instruments daily, ensuring 100% compliance with infection control standards and reducing cross-contamination risks.
- Managed inventory of dental supplies, reducing shortages and ensuring seamless clinical operations.
- Provided post-treatment care instructions to 50 patients per week, improving adherence to oral hygiene practices and reducing post-procedure complications by 100%.

Winstar Casino | Thackerville, OK   **May 2017 – Jan. 2019**
Front Desk Agent
- Processed an average of 150+ guest check-ins and check-outs daily, ensuring accurate billing and seamless room assignments.
- Delivered exceptional guest service, resolving 95% of inquiries and issues on the first interaction and fulfilling special requests to enhance guest satisfaction.
- Managed hundreds of room reservations weekly across phone, email, and in-person channels, ensuring accuracy and guest preference accommodations.
- Handled $10K+ in daily transactions, including cash, credit, and casino comp payments, maintaining strict financial accuracy and compliance.

TECHNICAL TRAINING

NPower | Remote   **Sep. 2024 – May 2025**
Full Stack Developer Trainee
- Completed an intensive 24-week Full Stack Developer training program, gaining hands-on experience in both front-end and back-end development technologies, including HTML, CSS, and JavaScript.
- Developed proficiency in building responsive and interactive user interfaces using popular front-end frameworks such as React.js, ensuring a seamless user experience across various devices.
- Acquired essential back-end development skills through practical training in server-side scripting with Node.js, utilizing Express.js for efficient routing and building scalable web applications.
- Demonstrated the ability to work with databases by mastering fundamental database management concepts and hands-on experience with MongoDB, ensuring effective data storage and retrieval.
- Collaborated with peers on real-world projects, applying Agile development methodologies, version control using Git, and participating in regular code reviews, fostering a collaborative environment.

CERTIFICATIONS AND EDUCATION

Path2TECH Full Stack Developer Program | NPower |
A.A.S in Computer Information Specialist | Asher College |

Certifications and Certificates
Certificates: Google IT Automation with Python • Google UX Design Certificate

Technical Coursework
Asher College: PC Support Levels 1 and 2, Introduction to Networking, Windows OS, Networking and Operational Security, AWS Cloud Practitioner, and AWS Cloud Solutions Architect