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# HUNTER BAUCUM

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## PEOPLE LEADER & SOFTWARE ENGINEER SUMMARY

Graduated from G. Brint Ryan College of Business with a bachelor's of science in Business Computer Information Systems. Started my career as a software engineer, and worked as a consultant for Cognizant Technology Solutions. Expanded my knowledge into Insurance & Financial technologies, and had the privilege to develop Guidewire solutions (Claims & Insurance platforms). Leading me to join AAA Auto Club Enterprises, where I have led projects in Guidewire, Open Systems, Mainframe & DB2, Automation, CI/CD pipelines and People Management. Including migrating physical resources to cloud providers like Mainframe to the Guidewire Cloud Platform. I develop machine learning applications for small to mid-size organizations to drive context driven intelligence and agentic workflows.

## EDUCATION

UNIVERSITY OF NORTH TEXAS, DENTON TEXAS – BACHELORS OF SCIENCE,  
BUSINESS COMPUTER INFORMATION SYSTEMS

## LINKEDIN

<https://www.linkedin.com/in/hunter-baucum/>

## GITHUB

<https://github.com/Cazador0>

SKILL SET	PLATFORMS	PROGRAMMING	CERTIFICATIONS
<b>Software Development Life Cycle (SDLC)</b>	<b>Cloud Providers:</b> IBM Mainframe, AWS, GCP, Azure, & Guidewire Cloud	<b>OOP Programming:</b> Java, Python, C, COBOL, & Gosu	<b>Certified:</b> Dale Carnegie - Leading Tech Teams
<b>People Leader &amp; Management</b>	<b>Cloud Systems:</b> Splunk, Datadog, Helix, & Workday	<b>Web Development:</b> Java Script, CSS, NodeJS, Angular & React, <u>ASP.Net</u> ,	<b>Certified:</b> Guidewire Ace & Professional Certification: Integration
<b>Stakeholder Technical Refinement</b>	<b>Product Design:</b> Visio, Diagram.io, & Microsoft PowerPoint	<b>API Development:</b> FastAPI, Mulesoft, & RESTful	<b>Certified:</b> Associate Certification: Developer
<b>Vendor &amp; Stakeholder Relations</b>	<b>CI/CD:</b> Jenkins, TeamCity, & Cloud Consoles	<b>Database Type:</b> Relational, Vector, and Data Warehouse	<b>Udemy:</b> Java 17 Masterclass
<b>Agile Methodology Projects</b>	<b>Project Tools:</b> Jira, Confluence & Github	<b>Machine Learning:</b> MCP, RPA, Llama, HuggingFace API, OpenAI, & Anthropic	<b>Udemy:</b> Start Your Dev Career
<b>Strategic Planning &amp; Strategic Doing</b>	<b>Office Tools:</b> Microsoft 365 Suite, CoPilot, &	<b>Design Patterns:</b> Singleton, Adapter, Observer, & MVC	<b>Udemy:</b> Data Engineering and Science

## **ENTERPRISE APPLICATIONS MANAGER**

AAA AUTO CLUB ENTERPRISES

September 2023 - Present

Keynotes:

- Delivered 60 sprints contributing to Sales, Underwriting, Data & Market Migration, Research & Development, Machine Learning, Production Support, and New Features backlogs
- Program Director for early career programs such as Workforce Opportunities Services organizing the growth and mentorship of 14 consultants in Salesforce, Financial Systems, & Data Engineering
- Enhanced Java applications for policy administration, and working with stakeholders to strategize migration efforts to AWS
- Enhanced Mainframe applications and Business Management Tables to serve as a back-end for 7 front-end open system applications
- Built RESTful APIs for external vendor integrations and internal application messaging
- Guidewire and Salesforce integrations for Lead management & Glass Panel view
- Guidewire Update and New Features research, development, & documentation
- Robotics Processing Automation to help service agents with amendments needed in multiple applications to assist policies in data migration.
- Robotics Processing Automation to automate address amendments based on the United Postal service National Change of Address
- Communication pipelines using Robotics Processing Automation bots to automated reporting containing data visualization, metrics, and operational status
- Migrated a Silverlight Application serving as a policy service portal to a dynamic Angular 18.2.21 web application while retaining familiarity and functionality
- Streamlining Splunk alerting and logging systems by integrating logging files from S3
- Continuous learning through instructional courses and networking with peers to achieve my Leading Tech Teams certification through Dale Carnegie
- Leading development frameworks by enabling scrum, organizing releases, monitoring production support, research development, and managing business relationships
- Demonstrating Stakeholder commitment by collaborating on Cross-Product Initiatives
- Contract negotiations and vendor management, maintaining contracts, staff augmentation, and licensing
- Analyzing employee performance on a monthly cadence and fostering collaborative relationships with executive sponsors
- Working with Product Managers to prioritize initiatives and continuous product development
- Engagement in reprioritization discussions to align product goals with overall project objectives

## **LEAD, IS DEV OPS ENGINEER**

AAA AUTO CLUB ENTERPRISES

October 2020 - August 2023

Keynotes:

- Lead over 40 technical refinement design sessions making strategic data driven decisions
- Contributed to 68 successful Sprints while directing ceremonies, priority stability, and people management
- Built rating engines for multiple peril using rating routines and rate books with the partnership with actuarial
- Built RESTful APIs for Lexis Nexis integrations needed for new business and renewal workflows
- Customized many pages within user interfaces to meet stakeholder expectations
- Preferred technology partner to Underwriting, Actuarial, Billing, Sales, Policy Management Services, & Product Management
- Partnered with Product Owners to create workflows, architecture diagrams, & technical recommendations to refine business expectations ahead of technical refinement
- Lead, design, test, and deploy code into lower environments, while managing user acceptance testing environments and assistance with production environments
- Developing and managing new and existing functionality to the product
- Mentored new developers, enforced coding best practices, and met business expectations
- Management/Lead Experience: Active manager while transitioning to become a product manager
- Leading a scrum team of twelve members, mentoring new members every sprint on development best practices, user story development, workstation setups, deployments, administrative work and the software development life cycle

## **SOFTWARE DEVELOPER**

COGNIZANT TECHNOLOGY SOLUTIONS

June 2019 - October 2020

Keynotes:

- Design and Test code for CSAA ClaimCenter applications participated in multiple technical design sessions making strategic data driven decisions
- Contributed to 14 successful Sprints while directing ceremonies, priority stability, and people management
- Coordinating and reviewing offshore code for Upgrade project and Enhancement project
- Coordinated work from on-site to off-shore. On-site would delegate work to off-shore, and I would communicate the requirements and expectations effectively
- Off-shore would finish dev work, and I would review their work
- Created 4 Page Configuration Files, integrating with Address verification through the Postal Service
- Modified the existing FNOL wizard using Gosu and PCFs
- Create a verification service to query ContactManagers database tables for member contact details
- Guidewire upgrade from ClaimCenter 7.0.8 to 8.0.7, and 8.0.7 to 10.0.3

- Resolved Errors, Warnings, & program exceptions while merging Guidewire files for PCFs, Gosu, XSD, TypeLists, Entity, Displayname and WSC files from 7.0.8 to 8.0.7