HUNTER BAUCUM

PEOPLE LEADER & SOFTWARE ENGINEER SUMMARY

Graduated from G. Brint Ryan College of Business with a bachelor's of science in Business Computer Information Systems. Started my career as a software engineer, and worked as a consultant for Cognizant Technology Solutions. Expanded my knowledge into Insurance & Financial technologies, and had the privilege to develop Guidewire solutions (Claims & Insurance platforms). Leading me to join AAA Auto Club Enterprises, where I have led projects in Guidewire, Open Systems, Mainframe & DB2, Automation, CI/CD pipelines and People Management. Including migrating physical resources to cloud providers like Mainframe to the Guidewire Cloud Platform. I develop machine learning applications for small to mid-size organizations to drive context driven intelligence and agentic workflows.

EDUCATION

UNIVERSITY OF NORTH TEXAS, DENTON TEXAS — BACHELORS OF SCIENCE, BUSINESS COMPUTER INFORMATION SYSTEMS

WEBSITE	LINKEDIN	GITHUB
hunterbaucum.com	https://www.linkedin.com/in/hunter-baucum/	https://github.com/Cazador0

SKILL SET	PLATFORMS	PROGRAMMING	CERTIFICATIONS
Software Development Life Cycle (SDLC)	**Cloud Providers:** IBM Mainframe, AWS, GCP, Azure, & Guidewire Cloud	**OOP Programming:** Java, Python, C, COBOL, & Gosu	**Certified:** Dale Carnegie - Leading Tech Teams
People Leader & Management	**Cloud Systems:** Splunk, Datadog, Helix, & Workday	**Web Development:** Java Script, CSS, NodeJS, Angular & React, ASP.Net,	**Certified:** Guidewire Ace & Professional Certification: Integration
Stakeholder Technical Refinement	**Product Design:** Visio, Diagram.io, & Microsoft PowerPoint	**API Development:** FastAPI, Mulesoft, & RESTful	**Certified:** Associate Certification: Developer
Vendor & Stakeholder Relations	**CI/CD:** Jenkins, TeamCity, & Cloud Consoles	**Database Type:** Relational, Vector, and Data Warehouse	**Udemy:** Java 17 Masterclass
Agile Methodology Projects	**Project Tools:** Jira, Confluence & Github	**Machine Learning:** MCP, RPA, Llama, HuggingFace API, OpenAI, & Anthropic	**Udemy:** Start Your Dev Career
Strategic Planning & Strategic Doing	**Office Tools:** Microsoft 365 Suite, CoPilot, &	**Design Patterns:** Singleton, Adapter, Observer, & MVC	**Udemy:** Data Engineering and Science

ENTERPRISE APPLICATIONS MANAGER

AAA AUTO CLUB ENTERPRISES

September 2023 - Present

Keynotes:

- Delivered 60 sprints contributing to Sales, Underwriting, Data & Market Migration, Research & Development, Machine Learning, Production Support, and New Features backlogs
- Program Director for early career programs such as Workforce Opportunities Services organizing the growth and mentorship of 14 consultants in Salesforce, Financial Systems, & Data Engineering
- Enhanced Java applications for policy administration, and working with stakeholders to strategize migration efforts to AWS
- Enhanced Mainframe applications and Business Management Tables to serve as a back-end for 7 front-end open system applications
- Built RESTful APIs for external vendor integrations and internal application messaging
- Guidewire and Salesforce integrations for Lead management & Glass Panel view
- Guidewire Update and New Features research, development, & documentation
- Robotics Processing Automation to help service agents with amendments needed in multiple applications to assist policies in data migration.
- Robotics Processing Automation to automate address amendments based on the United Postal service National Change of Address
- Communication pipelines using Robotics Processing Automation bots to automated reporting containing data visualization, metrics, and operational status
- Migrated a Silverlight Application serving as a policy service portal to a dynamic Angular 18.2.21 web application while retaining familiarity and functionality
- Streamlining Splunk alerting and logging systems by integrating logging files from S3
- Continuous learning through instructional courses and networking with peers to achieve my Leading Tech Teams certification through Dale Carnegie
- Leading development frameworks by enabling scrum, organizing releases, monitoring production support, research development, and managing business relationships
- Demonstrating Stakeholder commitment by collaborating on Cross-Product Initiatives
- Contract negotiations and vendor management, maintaining contracts, staff
- augmentation, and licensing
- Analyzing employee performance on a monthly cadence and fostering collaborative relationships with executive sponsors
- Working with Product Managers to prioritize initiatives and continuous product development
- Engagement in reprioritization discussions to align product goals with overall project objectives

LEAD, IS DEV OPS ENGINEER
AAA AUTO CLUB ENTERPRISES
October 2020 - August 2023

Keynotes:

- Lead over 40 technical refinement design sessions making strategic data driven decisions
- Contributed to 68 successful Sprints while directing ceremonies, priority stability, and people management
- Built rating engines for multiple peril using rating routines and rate books with the partnership with actuarial
- Built RESTful APIs for Lexis Nexis integrations needed for new business and renewal workflows
- Customized many pages within user interfaces to meet stakeholder expectations
- Preferred technology partner to Underwriting, Actuarial, Billing, Sales, Policy Management Services, & Product Management
- Partnered with Product Owners to create workflows, architecture diagrams, & technical recommendations to refine business expectations ahead of technical refinement
- Lead, design, test, and deploy code into lower environments, while managing user acceptance testing environments and assistance with production environments
- Developing and managing new and existing functionality to the product
- Mentored new developers, enforced coding best practices, and met business expectations
- Management/Lead Experience: Active manager while transitioning to become a
- product manager
- Leading a scrum team of twelve members, mentoring new members every sprint on development best practices, user story development, workstation setups, deployments, administrative work and the software development life cycle

SOFTWARE DEVELOPER
COGNIZANT TECHNOLOGY SOLUTIONS
June 2019 - October 2020

Keynotes:

- Design and Test code for CSAA ClaimCenter applications participated in multiple technical design sessions making strategic data driven decisions
- Contributed to 14 successful Sprints while directing ceremonies, priority stability, and people management
- Coordinating and reviewing offshore code for Upgrade project and Enhancement project
- Coordinated work from on-site to off-shore. On-site would delegate work to off-shore, and I would communicate the requirements and expectations effectively
- Off-shore would finish dev work, and I would review their work
- Created 4 Page Configuration Files, integrating with Address verification through the Postal Service
- Modified the existing FNOL wizard using Gosu and PCFs
- Create a verification service to query ContactManagers database tables for member contact details
- Guidewire upgrade from ClaimCenter 7.0.8 to 8.0.7, and 8.0.7 to 10.0.3
- Resolved Errors, Warnings, & program exceptions while merging Guidewire files for PCFs, Gosu, XSD, TypeLists, Entity, Displayname and WSC files from 7.0.8 to 8.0.7