

NATIONAL ENGINEERING CENTER

University of the Philippines
Diliman, Quezon City



1.0 R for Business Intelligence and Analytics

Eugene Rex L. Jalao, Ph.D.

Associate Professor

Department Industrial Engineering and Operations Research

University of the Philippines Diliman

@thephdataminer

*Module 6 of the Business Intelligence and Analytics Certification of UP
NEC and the UP Center for Business Intelligence*

UP NEC BI Modules

- Analyst Level
 1. Introduction to Business Intelligence
 2. Data Warehousing
 3. Data Mining
- Professional Level
 4. Time Series Analysis and Forecasting
 5. Optimization Analysis
 - 6. Introduction to R Programming**



Outline for this Training

- Introduction to R and R Studio
- Data Types and Operators
 - Case Study on R Scripting
- Reading, Manipulating and Writing Data
 - Case Study on Dataset Analysis with ETL
- Basic R Programming
 - Case Study: Writing Functions
- Graphics and Plotting
- Deploying R and Dashboard Generation
 - Case Study: Deploying a Simple Dashboard
- Deploying R with C#
 - Case Study: A Simple Standalone GUI For R Apps



Outline for This Session

- Introductions
- **A Review of BA**
- What is R?
- Where to Get R and R Studio
- First Commands



A Review of BA

- Timely
- Accurate
- High-Value
- Actionable

DECISIONS

Via organizational (and sometimes external) data



A Review of BA

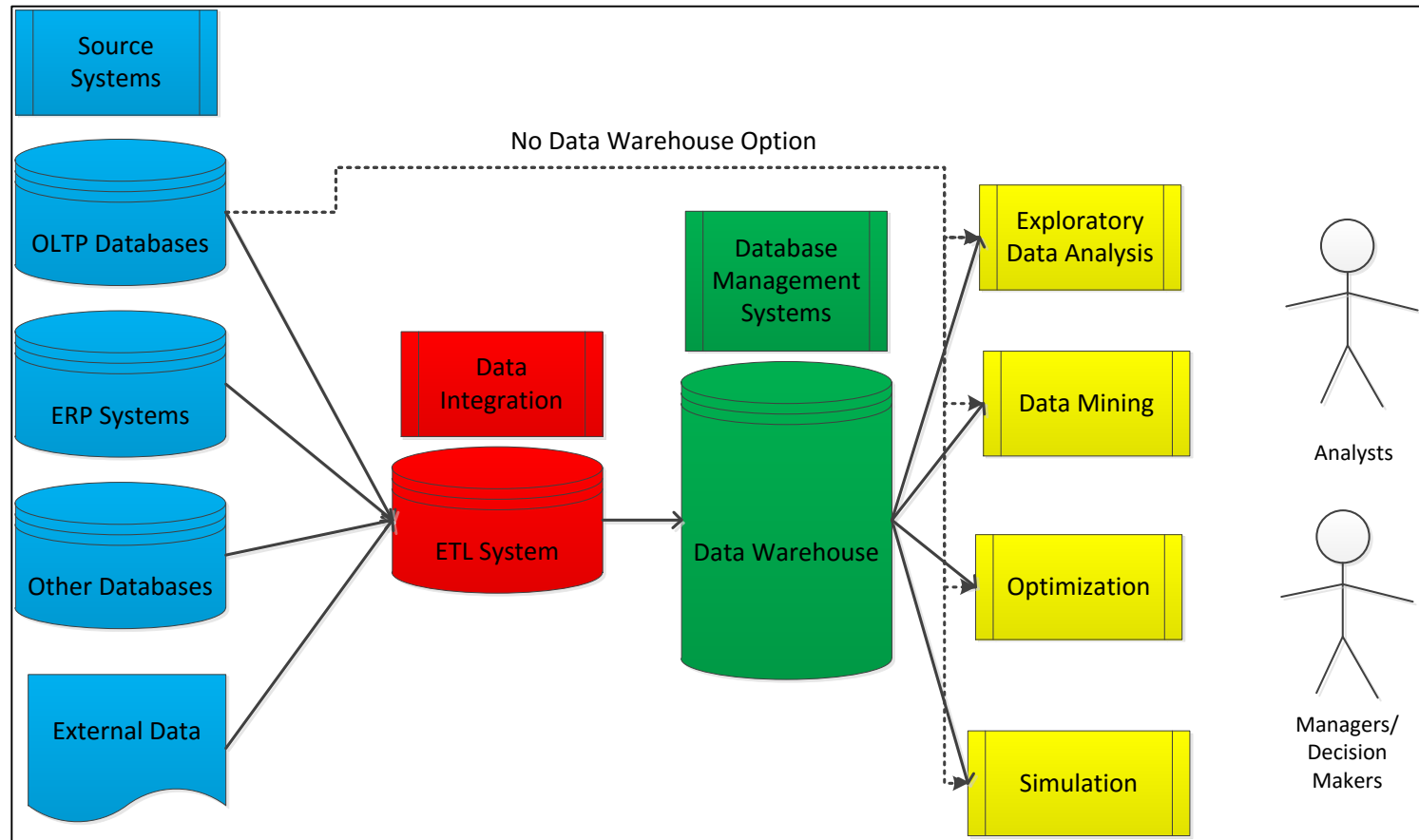


Figure 1.1: BA Framework

A Review of BA

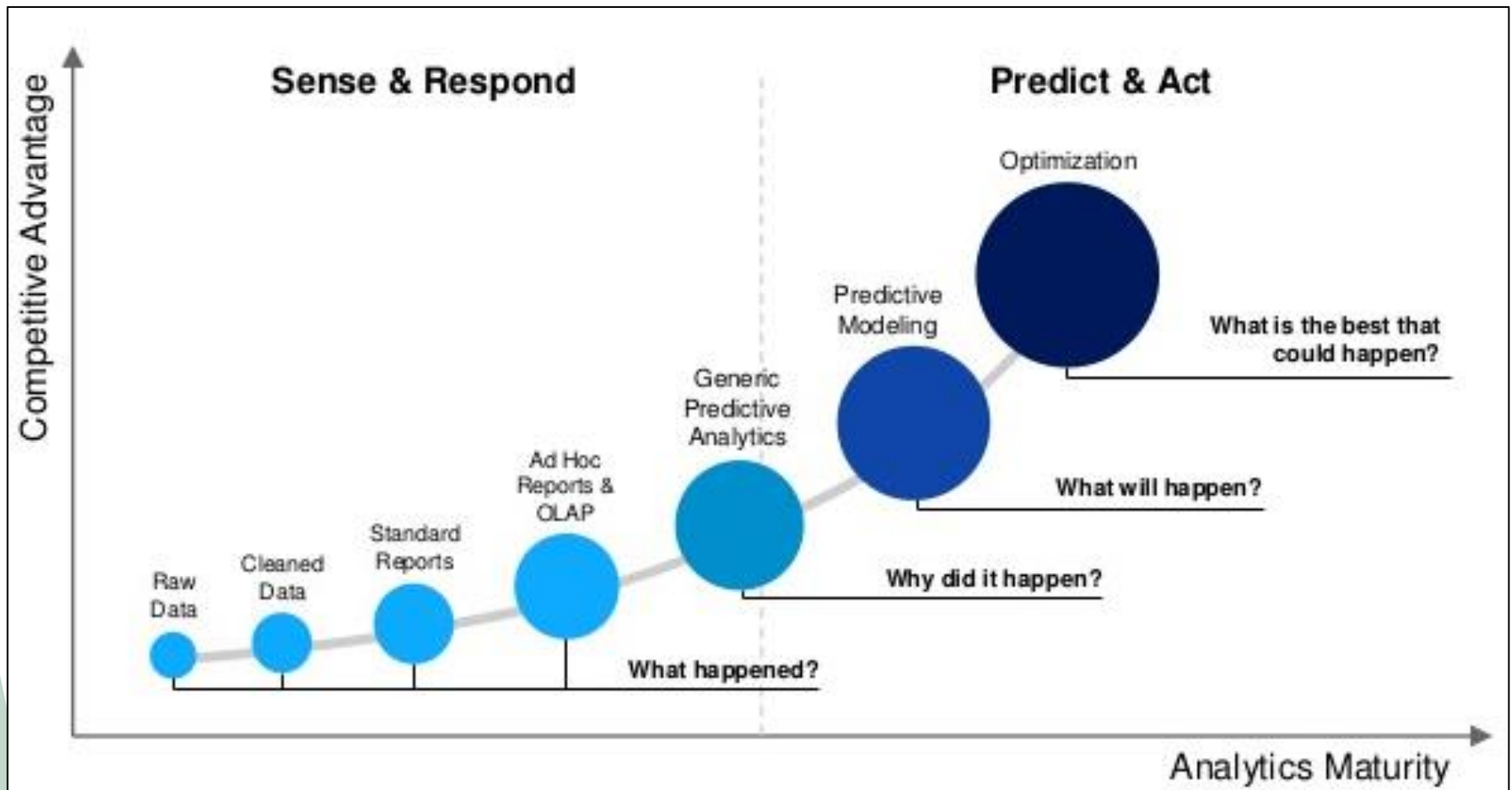


Figure 1.2: Types of BA According to Sophistication

A Review of BA

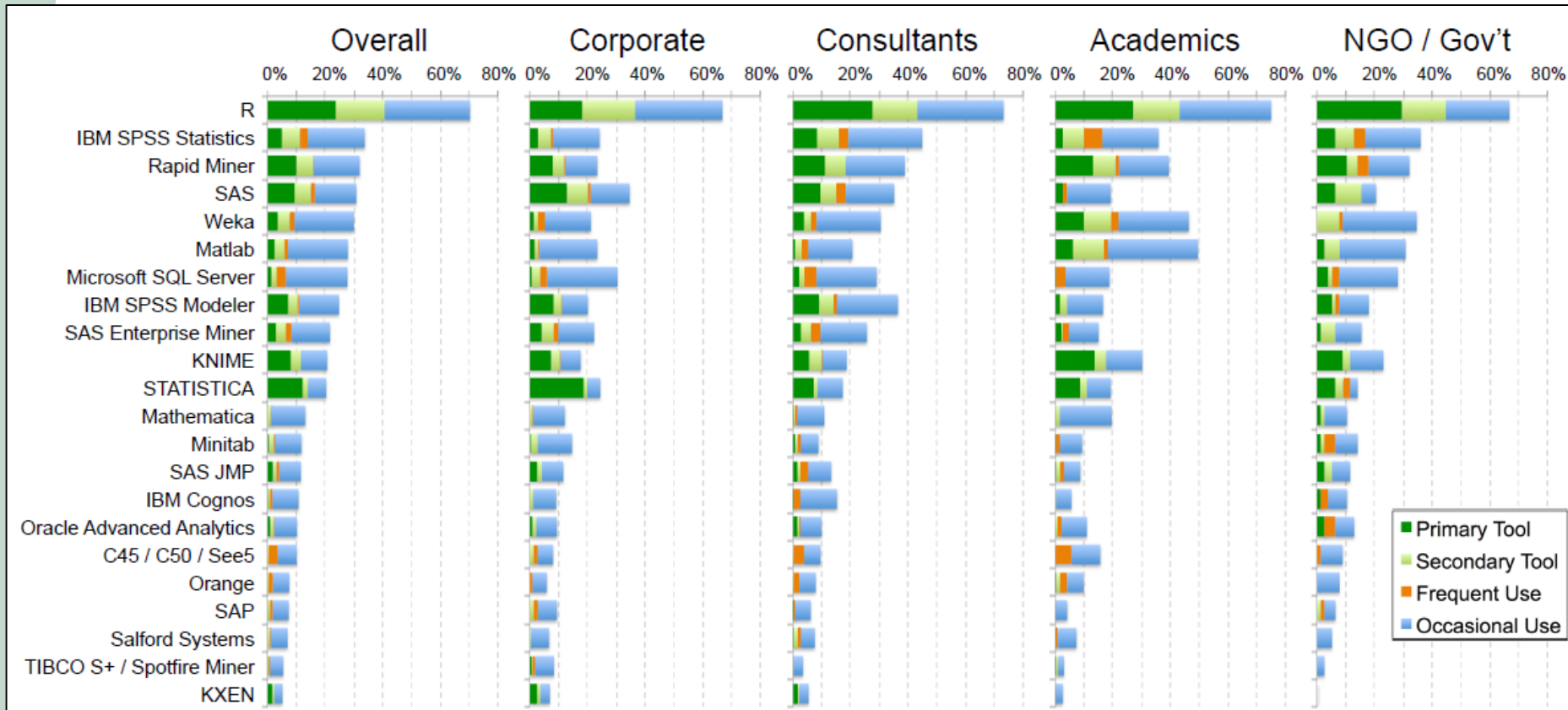


Figure 1.3: Tools of Business Analytics

<http://www.rexeranalytics.com/Data-Miner-Survey-2013-Intro.html>



A Review of BA

- KDNuggets Survey 2015: The top 10 tools **by share of users** were:
 - **R**, 46.9% share (38.5% in 2014)
 - **RapidMiner**, 31.5% (44.2% in 2014)
 - **SQL**, 30.9% (25.3% in 2014)
 - **Python**, 30.3% (19.5% in 2014)
 - **Excel**, 22.9% (25.8% in 2014)
 - **KNIME**, 20.0% (15.0% in 2014)
 - **Hadoop**, 18.4% (12.7% in 2014)
 - **Tableau**, 12.4% (9.1% in 2014)
 - **SAS**, 11.3 (10.9% in 2014)
 - **Spark**, 11.3% (2.6% in 2014)



Outline for This Session

- Introductions
- A Review of BI
- **What is R?**
- Where to Get R and R Studio
- First Commands



What is R?

Definition 1.1: R

- R is an **integrated suite** of software facilities for data manipulation, calculation and graphical display. Among other things it has:
 - an **effective** data handling and storage facility
 - a suite of **operators** for calculations on arrays, in particular matrices
 - a large, coherent, integrated collection of **intermediate tools** for data analysis
 - **graphical facilities** for data analysis and display either directly at the computer or on hardcopy
 - a well developed, simple and effective **programming language** (called 'S')



What is R?

- Many people use R as a **statistics system**.
- It is also an environment within which many **classical and modern statistical techniques** have been implemented.
- A few of these are built into the **base R environment**, but many are supplied as packages.
- There are about **25 packages** supplied with R (called “standard” and “recommended” packages) and many more are available through the CRAN family of Internet sites



What is R?

- What does R Do?
 - Data **handling and storage**: numeric, textual
 - Matrix algebra
 - Hash tables and regular **expressions**
 - High-level data **analytic and statistical** functions
 - Programming language: **loops, branching, subroutines**
 - Graphics
 - Dashboards



What is R?

- What R doesn't do?
 - Is not a database, but **connects** to DBMSs
 - No spreadsheet **view of data**, but connects to Excel/MS Office
 - No professional / commercial **support**



What is R?

- Strengths

- Free and Open Source
- Strong User Community
- Highly extensible, flexible
- Implementation of high end statistical methods
- Flexible graphics and intelligent defaults

- Weakness

- Steep learning curve
- Slow for very large datasets (>1Gb File)

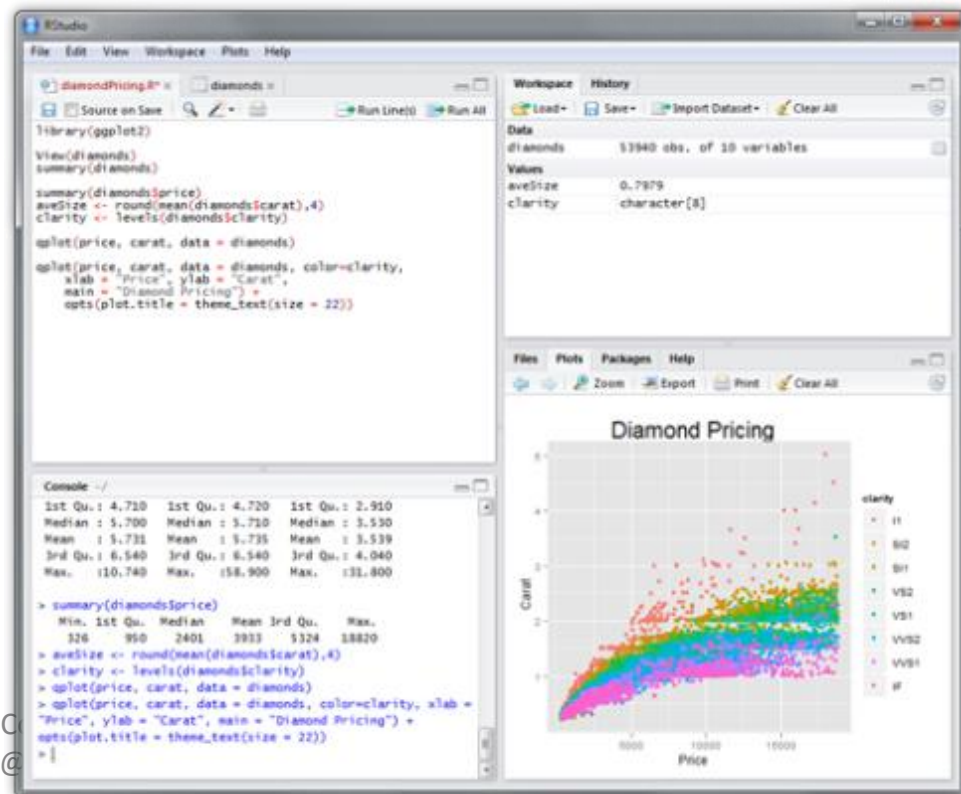


What is R?

Definition 1.2: R Studio

- RStudio IDE is a powerful and productive 3rd Party **user interface for R**. It's free, open source, and works great on Windows, Mac, and Linux.

Figure 1.4: R Studio GUI



Outline for This Session

- Introductions
- A Review of BI
- What is R?
- **Where to Get R and R Studio**
- First Commands



Where to Get R and R Studio

- Where to Get R
 - Go to www.r-project.org
 - Downloads: CRAN
 - Set your Mirror: Anyone in the USA is fine.
 - Select Windows 95 or later.
 - Select base.
 - Select Latest R Version
 - Download Installer



Where to Get R and R Studio

- Where to Get R Studio
 - <https://www.rstudio.com/products/rstudio/download/>
 - RStudio 0.99.473 or latest version- Windows Vista/7/8, Mac OS X
 - Must install R **first** before R Studio



Outline for This Session

- Introductions
- A Review of BI
- What is R?
- Where to Get R and R Studio
- **First Commands**





First Commands

- R is an **expression language** with a very simple syntax.
- It is **case sensitive**, so “A” and “a” are different symbols and would refer to **different variables**.
- The set of symbols which can be used in R names depends on the **operating system**
- Normally all alphanumeric symbols are allowed plus ‘.’ and ‘_’, with the restriction that a name must start with ‘.’ or a letter, and if it starts with ‘.’ the second character must not be a digit.
- Names are effectively **unlimited in length**.



First Commands

- Click on **Start**
- Search for **R Studio** 
- Or
- Open R Studio from the Desktop 
- Click on File-> New File -> R Script
- You will be using this **R Script** for this exercise unless otherwise stated.
- You can always **save** the R Script using the Ctrl+S Command

R Studio GUI

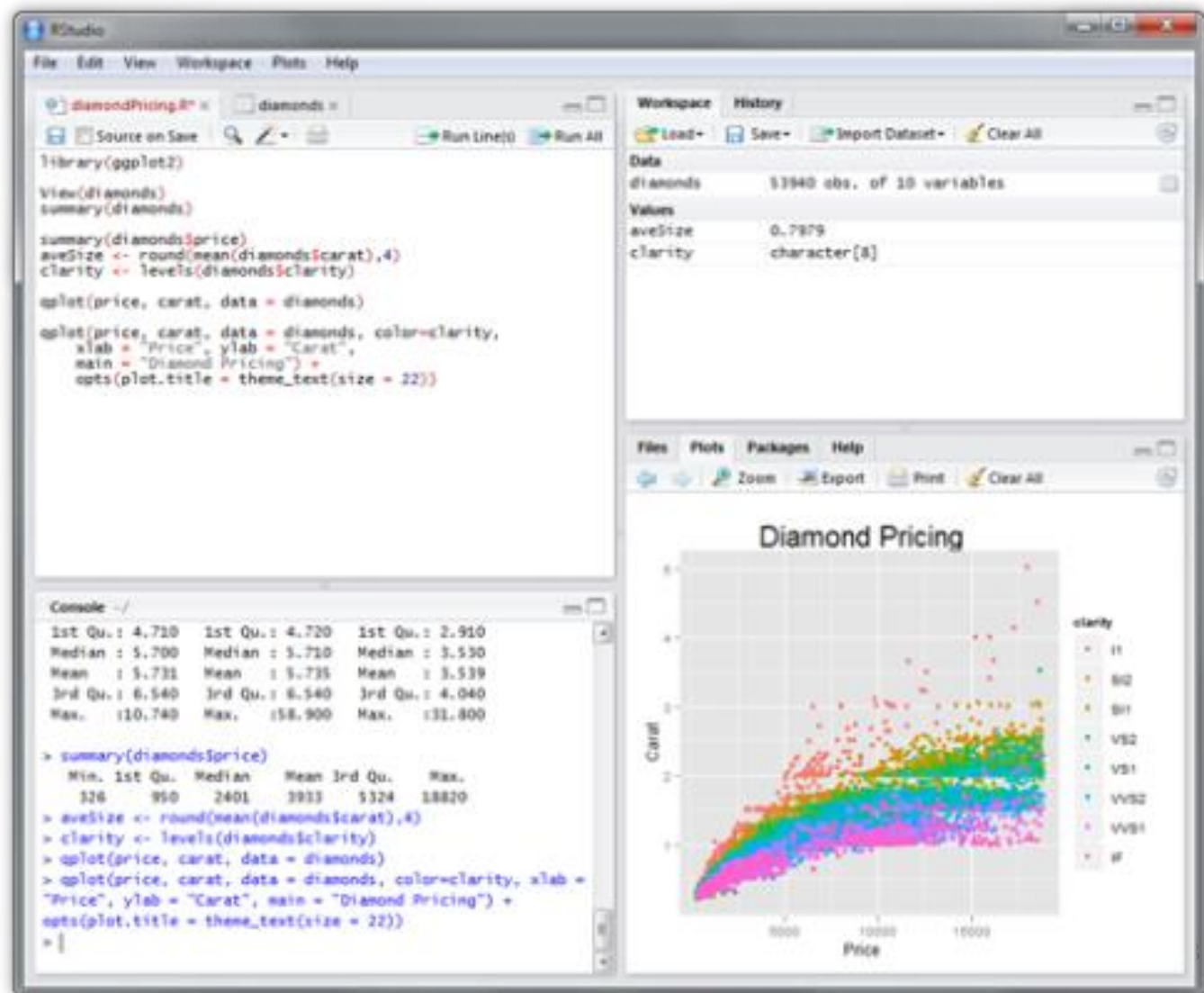


Figure 1.5: R Studio GUI

First Commands

- Panels:
 - Scripts
 - Environment/History
 - Console
 - Files/Plots/Packages/Help/Viewer



First Commands

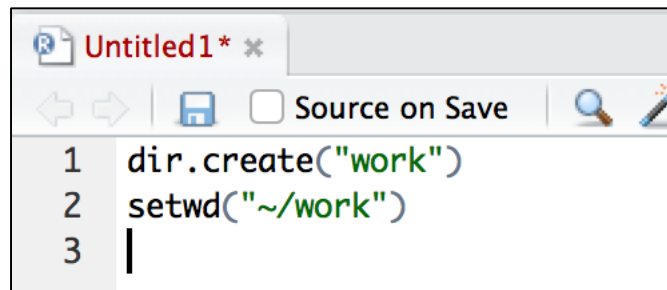
Definition 1.3: Working Directory

- A Working Directory is where R **will look for files**, do manipulations and save results
- By Default, **My Documents** is the Default Working Directory when opening R and R Studio in Windows
- For this training, we shall create a separate sub-directory, called “work” to hold data files
- This will be the **working directory** whenever you use R for this training.

First Commands

Example 1.1: Setting the Working Directory

- Create a folder named *work* in the My Documents folder and set it as a working directory
 - Type the **following code** in the new R Script Tab
- `dir.create("work")`
- `setwd("~/work")`
- R Studio should look like this:



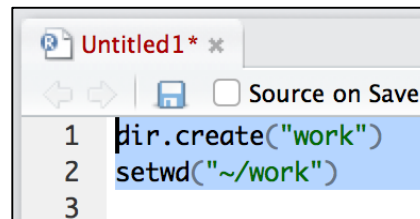
```
1 dir.create("work")
2 setwd("~/work")
3 |
```

First Commands

- Two Ways of Executing Code

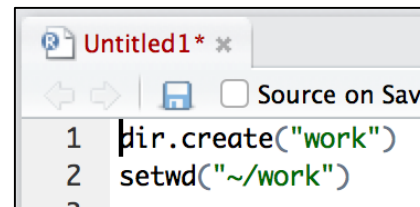
- Highlight and Run

- Highlight the two lines of code and click on Run



- Select Row and Run

- Click on the first row and then click on  one row at a time

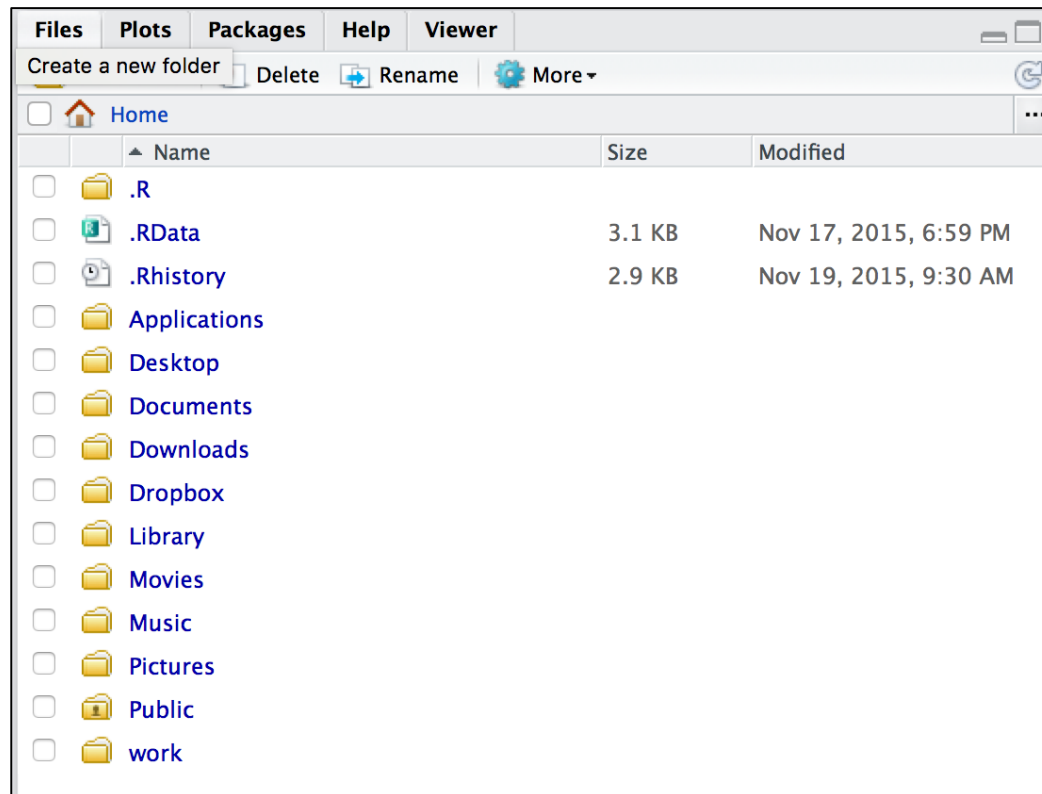


- Shortcut for  is Control + Enter

E.R. L. Jalao, Copyright UP NEC,
eljalao@up.edu.ph

First Commands

- Changing Working Directory Using R Studio
 - In the Files Tab, Navigate to your desired Directory
 - Click on More -> Set as Working Directory



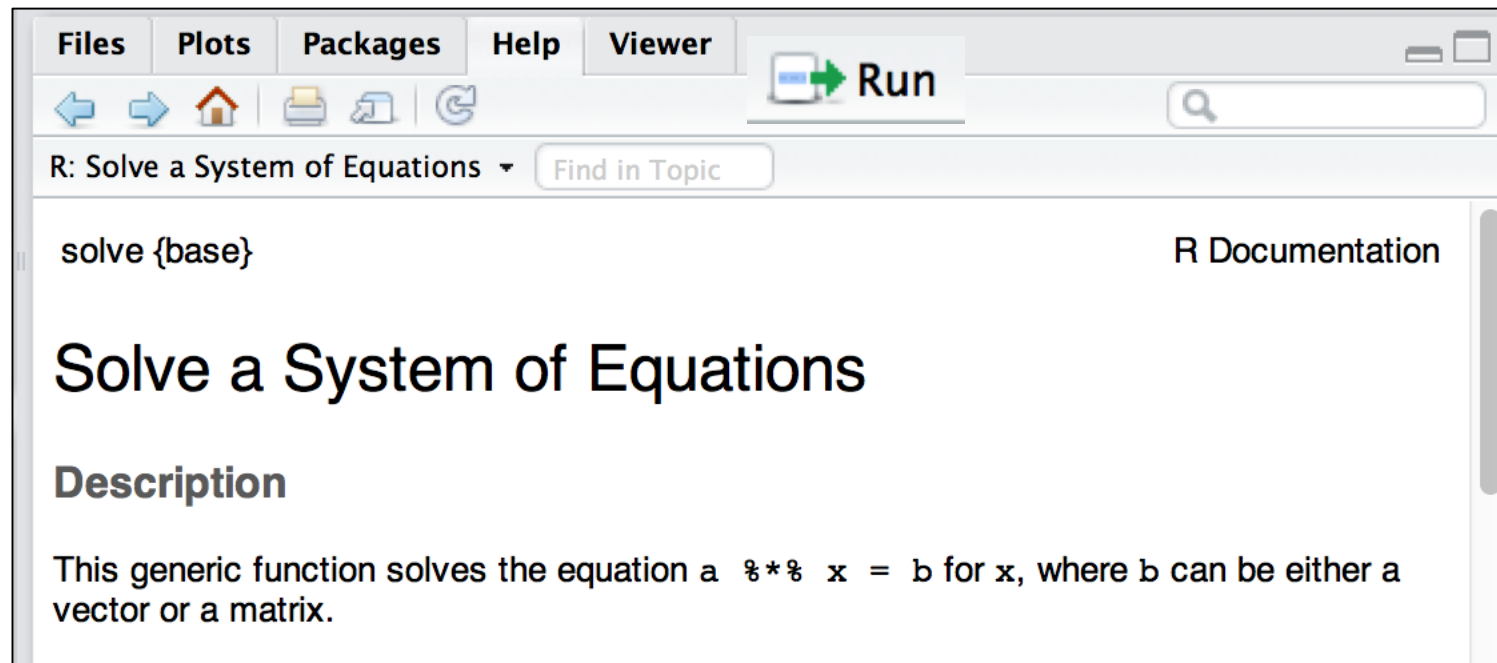
First Commands

- R has a **built-in help** facility to that helps the user know the command, its input requirements, what it does and what does it produce
- Invoked using the `help` or `? Command`.

First Commands

Example 1.2: Help

- What does the `solve` function do?
 - `help(solve)`
 - `?solve`



First Commands

- Elementary commands consist of either **expressions or assignments**.
- If an expression is given as a command, it is evaluated, **printed** (unless specifically made invisible), and **the value is lost**.
- An assignment also evaluates an expression and passes the value to a variable but the result is **not automatically printed**.
- Commands are separated either by a semi-colon (;), or by a newline.
- Elementary commands can be **grouped together** into one compound expression by braces ({ and }).



First Commands

- Comments can be put almost anywhere, starting with a **hashmark** ('#'), everything to the end of the line is a comment.
- If a command is not complete at the end of a line, R will give a different prompt, by default + on second and subsequent lines and continue to read input **until the command is syntactically complete**.

First Commands

Example 1.3: Elementary Commands

- How to write comments, assignments and expressions

➤ `#this is a comment not a hashtag`

➤ `#expression`

➤ `2+3`

➤ `#assignment`

➤ `x =2 +3`

➤ `#print assignment`

➤ `x`

```
> #this is a comment not a hashtag
> #expression
> 2+3
[1] 5
> #assignment
> x =2 +3
> #print assignment
> x
[1] 5
```



First Commands

Example 1.3 (Cont.): Elementary Commands

- How to group commands

- `#this is a group of commands`

- `{`

- `y=2+3`

- `z=2+4`

- `}`

- `#this is an incomplete command`

- `x = 1 +`

- `2`

```
> #this is a group of commands
> {
+ y=2+3
+ z=2+4
+ }
> #this is an incomplete command
> x = 1 +
+ 2
> |
```

First Commands

Definition 1.4: Packages

- Packages are prewritten functions that **augment the basic functionalities** of R
- Currently, the CRAN (Comprehensive R Archive Network) package repository features **6825 available packages**.
- To install a package (**Must be connected to the internet**):
 - `install.packages("nameofpackage")`
- To load a package into R
 - `library("nameofpackage")`



First Commands

Example 1.4: Installing Packages

- Install the reshape2 package
 - `install.packages("reshape2")`
 - `library("reshape2")`

Outline for This Session

- Introductions
- A Review of BI
- What is R?
- Where to Get R and R Studio
- First Commands

