

EDUCATION

Brigham Young University – Idaho, Rexburg, ID: BS Software Engineering Exp. Graduation July 2021
Certificate in Programming-Computer Science, 2018

Grayson College, Denison, TX: Associate of Science in General Studies Graduated 2008
Member Sigma Kappa Delta English Honor Society

PROGRAMMING LANGUAGES & TOOLS

- C++
- Java
- Python
- JavaScript
- HTML
- CSS
- Git
- Visual Studio
- Visual Studio Code
- Android Studio
- Raspberry Pi
- Flask

EXPERIENCE

Best Buy – Regional Training Coordinator June 2011 – May 2014

- Executed cost reduction plan resulting in 53% SG&A spend reduction YoY, a savings of over \$200,000
- Coordinated logistics for 6 trainers in 8 states, resulting in Induction training of more than 7,000 new hires
- Provided remote office support for district and territory leaders across 300+ stores in 8 states

Best Buy - Mobile Manager June 2009 – June 2011

- Selected for “Peer Lead” team over all Best Buy Mobile stores in DFW
- Responsibilities include training other managers, weekly store visits, leading conference calls and presentations at district meetings

Best Buy - Customer Service Rep & Operations Senior April 2005 – June 2009

- Gained experience resolving conflicts while maintaining a positive demeanor
- Learned to solve problems ensuring a win-win for company and customer
- Represented the company with friendly, clean, professional bearing

VOLUNTEER WORK

Allen Community Christmas Nativity Display – Inventory Committee Chair Dec. 2010 – Dec. 2012

- Trained team of 8 people on digital inventory system
- Piloted inventory process to log and categorize 600 exhibit submissions, ensuring all donated items were successfully returned to their owners

Boy Scouts of America - Cub Scout Committee Chair

- Organized charter paperwork for unit registration of 40 leaders and boys
- Maintained the unit calendar and registered unit for all scout events