

■ Performance Alert ■

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West Office — August 02, 2025

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Reasons you were flagged:

- ■ 05:44:07 into shift, short on time connected — has 03:34:58 when expected is at least 05:09:42
- ■ 05:44:07 into shift, high wrap-up time — used 00:59:45 (limit is 00:51:37)

■ Let's focus on improving before the end of your shift. You can do it!