Daily Agent Report

Today's goal is to ensure all agents complete their Logged In Time, avoid exceeding Break or Wrap-Up time, and reach the minimum Talk Time. More time on the phones means more opportunities to sell.
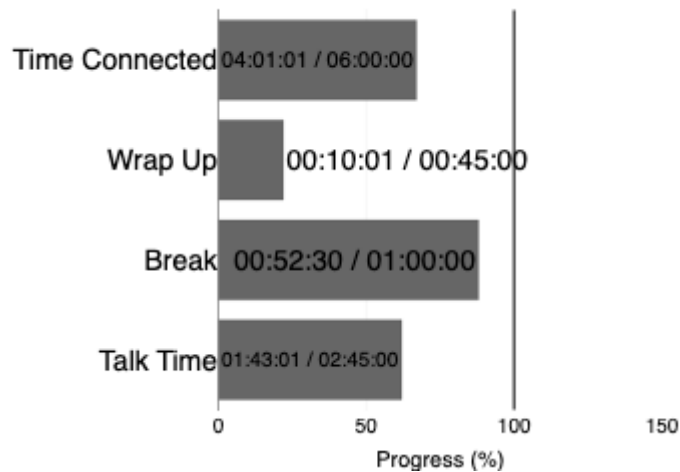
- **Time Connected:** 06:00:00
- **Break Limit:** 01:00:00
- **Wrap-Up Limit:** 00:45:00
- **Talk Time Goal:** 02:45:00

West — 18 agents connected

On Time: 67%

Just Made It: 6%

Late: 28%

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w ana on Server 1

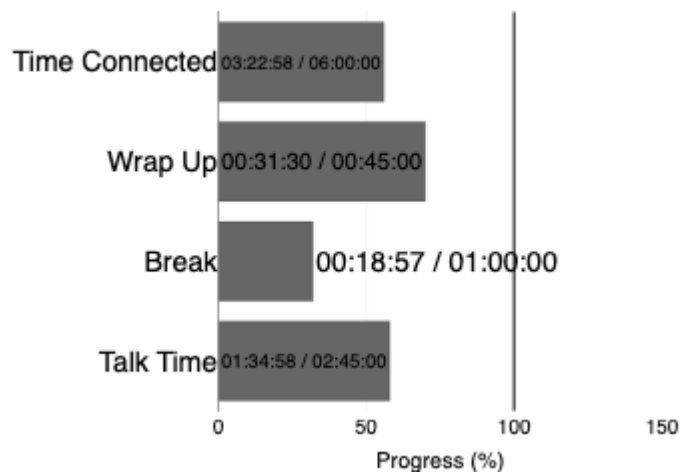**On time (16 min early)**

Sales: 4.0

Time To Goal: -01:58:58

w bobby on Server 1
On time (22 min early)
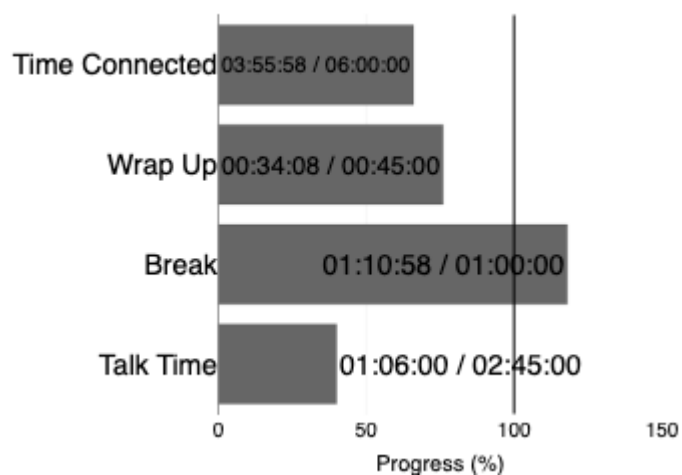**Sales:** 4.0
Time To Goal: -02:37:01

w chavez on Server 1
Just made it (3 min late)
Sales: 1.0
Time To Goal: -02:04:08

w coronado on Server 1

On time (1 min early)

Sales: 3.0

Time To Goal: -02:00:00
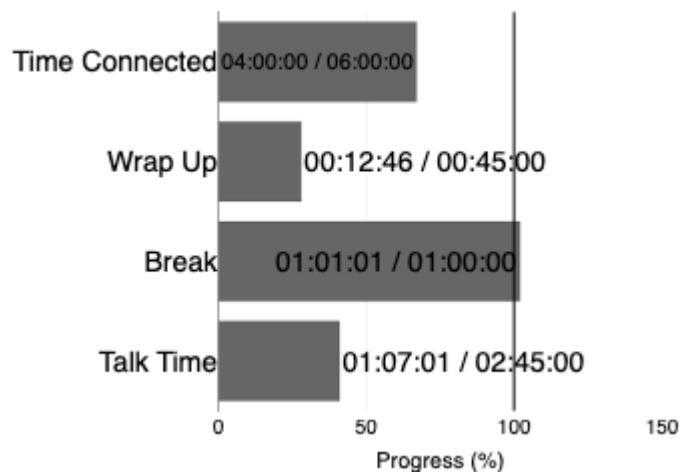
w duha on Server 1

Late (35 min late)

Sales: 1.0

Time To Goal: -04:58:58
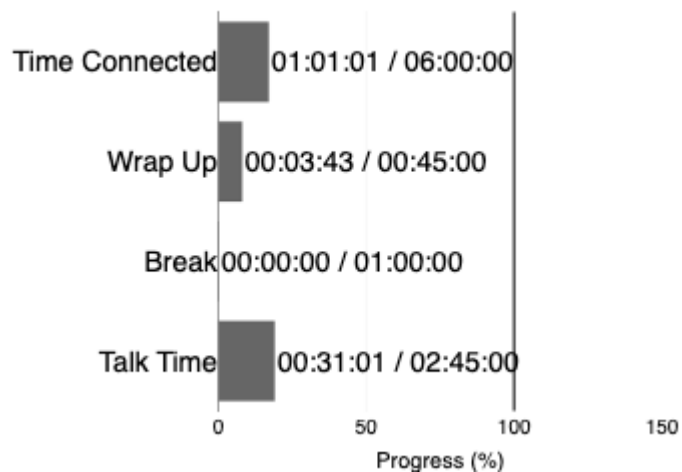
w fadi on Server 1
Late (2h 46m late)
Sales: 0.0
Time To Goal: -05:42:10

Time Connected 00:17:49 / 06:00:00

Wrap Up 00:01:01 / 00:45:00

Break 00:00:14 / 01:00:00

Talk Time 00:05:06 / 02:45:00

0   50   100   150
Progress (%)
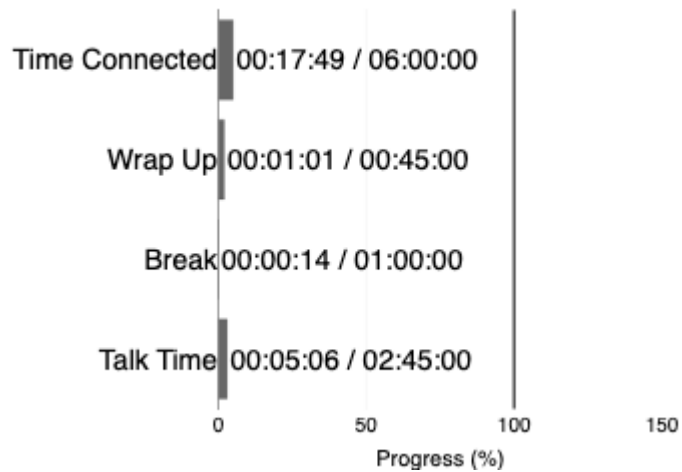
w fisher on Server 1
On time (14 min early)
Sales: 1.0
Time To Goal: -01:47:00

Time Connected 04:13:00 / 06:00:00

Wrap Up 00:12:07 / 00:45:00

Break 00:54:57 / 01:00:00

Talk Time 01:28:58 / 02:45:00

0   50   100   150
Progress (%)
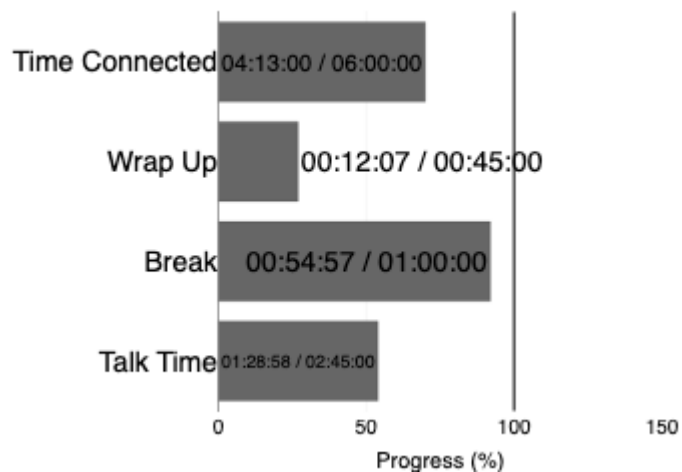
w gaucin on Server 1
On time (1h 0m early)
Sales: 0.0
Time To Goal: -02:01:58

Time Connected 03:58:01 / 06:00:00
Wrap Up 00:12:28 / 00:45:00
Break 00:32:49 / 01:00:00
Talk Time 01:28:01 / 02:45:00
Progress (%)
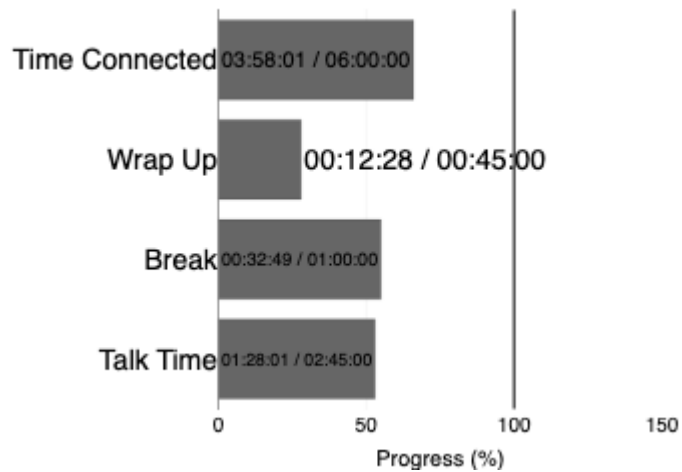
w hector on Server 1
On time (33 min early)
Sales: 0.0
Time To Goal: -05:12:07

Time Connected 00:47:52 / 06:00:00
Wrap Up 00:11:56 / 00:45:00
Break 00:01:40 / 01:00:00
Talk Time 00:19:51 / 02:45:00
Progress (%)
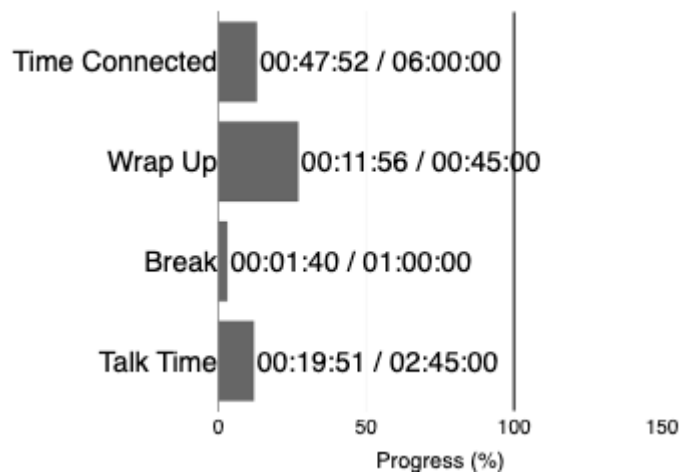
w jacob on Server 1
On time (3 min early)
Sales: 2.0
Time To Goal: -02:52:58

Time Connected 03:07:01 / 06:00:00

Wrap Up 01:01:01 / 00:45:00

Break 00:15:28 / 01:00:00

Talk Time 00:58:01 / 02:45:00

Progress (%)
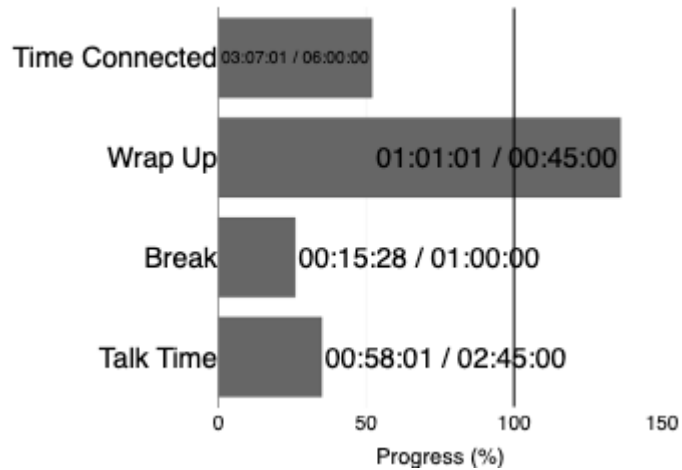
w jc on Server 1
Late (7 min late)
Sales: 1.0
Time To Goal: -02:08:00

Time Connected 03:52:00 / 06:00:00

Wrap Up 00:09:28 / 00:45:00

Break 00:42:28 / 01:00:00

Talk Time 01:37:58 / 02:45:00

Progress (%)
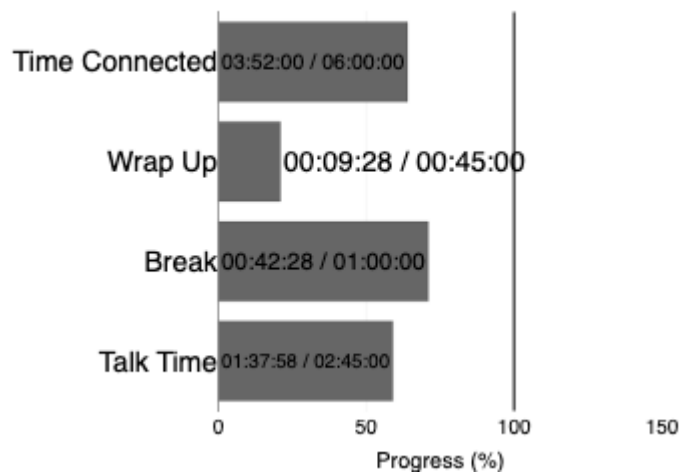
w jerrel on Server 1
On time (0 min early)
Sales: 0.0
Time To Goal: -02:04:01

Time Connected 03:55:58 / 06:00:00

Wrap Up 00:24:03 / 00:45:00

Break 00:38:52 / 01:00:00

Talk Time 01:37:58 / 02:45:00

Progress (%)
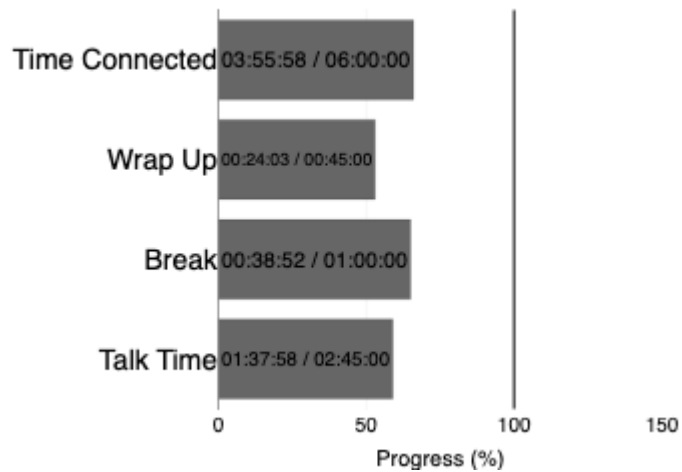
w jonathan on Server 1
Late (24 min late)
Sales: 2.0
Time To Goal: -02:33:03

Time Connected 03:34:58 / 06:00:00

Wrap Up 00:59:45 / 00:45:00

Break 00:53:16 / 01:00:00

Talk Time 00:56:27 / 02:45:00

Progress (%)
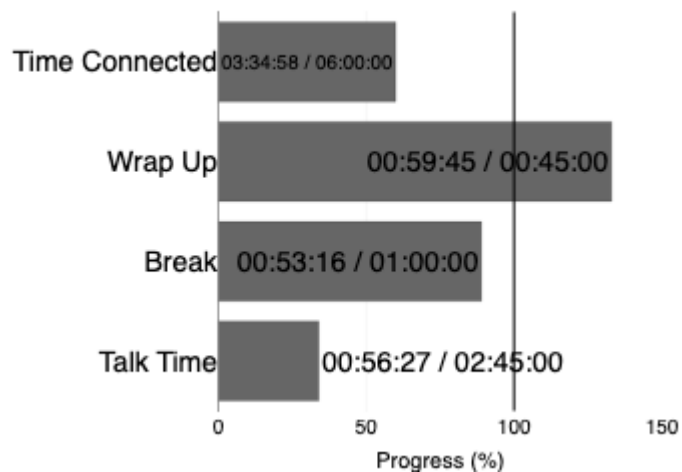
w jonny on Server 1
On time (33 min early)
Sales: 1.0
Time To Goal: -01:28:00
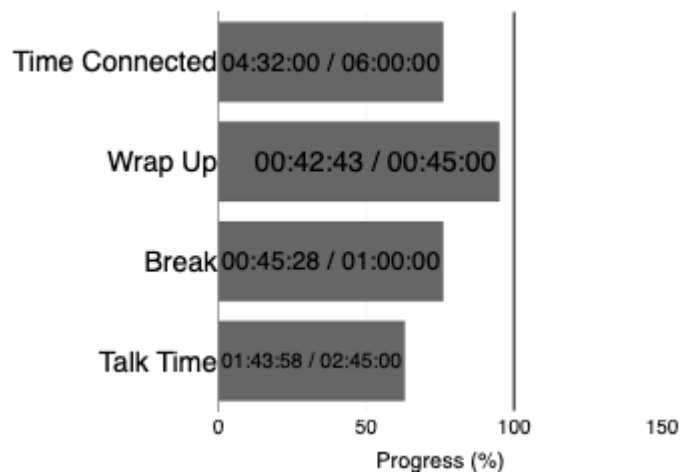
w nana on Server 1
On time (13 min early)
Sales: 2.0
Time To Goal: -01:47:59

On time (33 min early)
Sales: 1.0
Time To Goal: -01:28:00
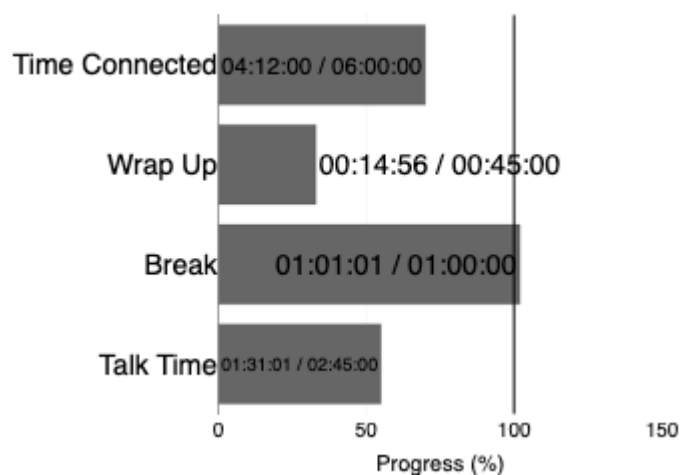
w ragb on Server 1
Late (23 min late)
Sales: 2.0
Time To Goal: -02:24:00

Time Connected 03:36:00 / 06:00:00

Wrap Up 00:10:44 / 00:45:00

Break 00:11:34 / 01:00:00

Talk Time 01:43:58 / 02:45:00

Progress (%)
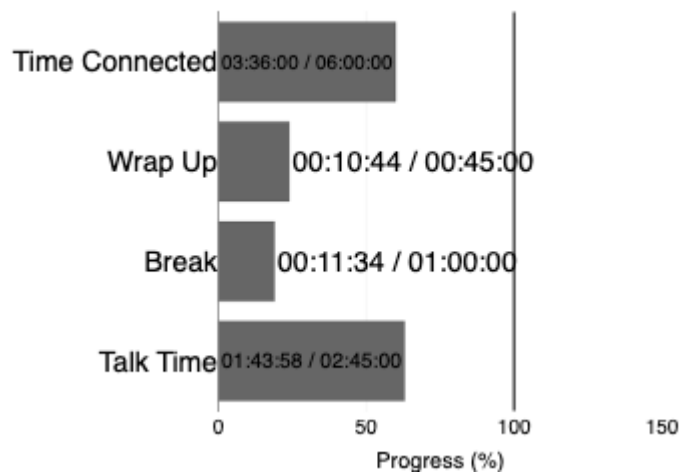
w ricky1 on Server 1
On time (2 min early)
Sales: 1.0
Time To Goal: -01:59:00

Time Connected 04:01:00 / 06:00:00

Wrap Up 00:10:30 / 00:45:00

Break 00:48:39 / 01:00:00

Talk Time 01:31:01 / 02:45:00

Progress (%)
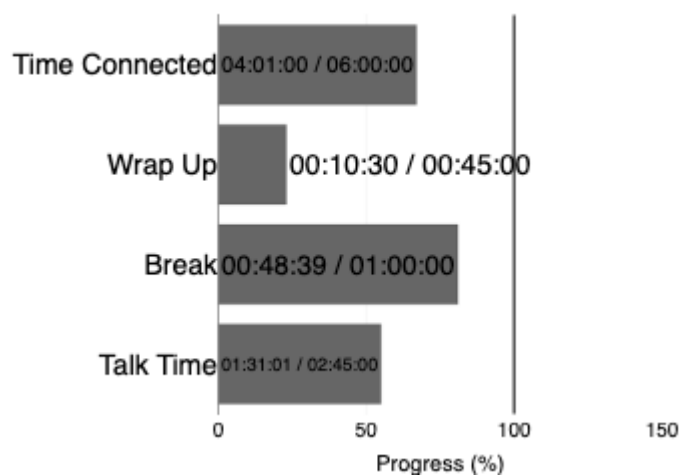
w romo on Server 1

On time (33 min early)

Sales: 2.0

Time To Goal: -01:46:22