Daily Agent Report

Today's goal is to ensure all agents complete their Logged In Time, avoid exceeding Break or Wrap-Up time, and reach the minimum Talk Time. More time on the phones means more opportunities to sell.
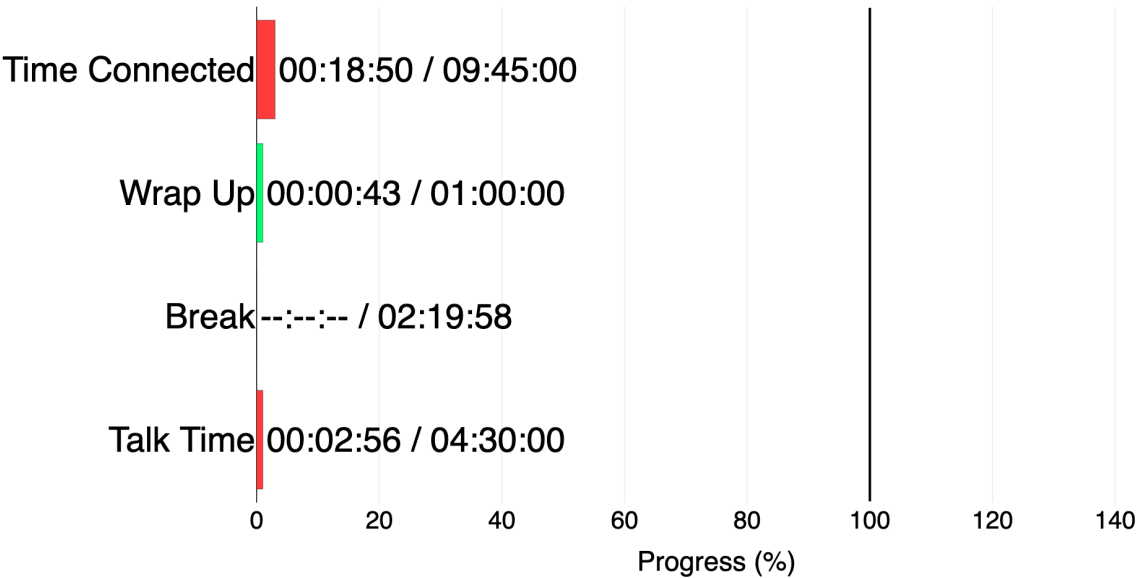
• **Time Connected:** 09:45:00
• **Break Limit:** 02:19:58
• **Wrap-Up Limit:** 01:00:00
• **Talk Time Goal:** 04:30:00

Egypt — 31 agents connected
On Time: 55%
Just Made It: 23%
Late: 23%

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e abobakir
Late (12 min late)
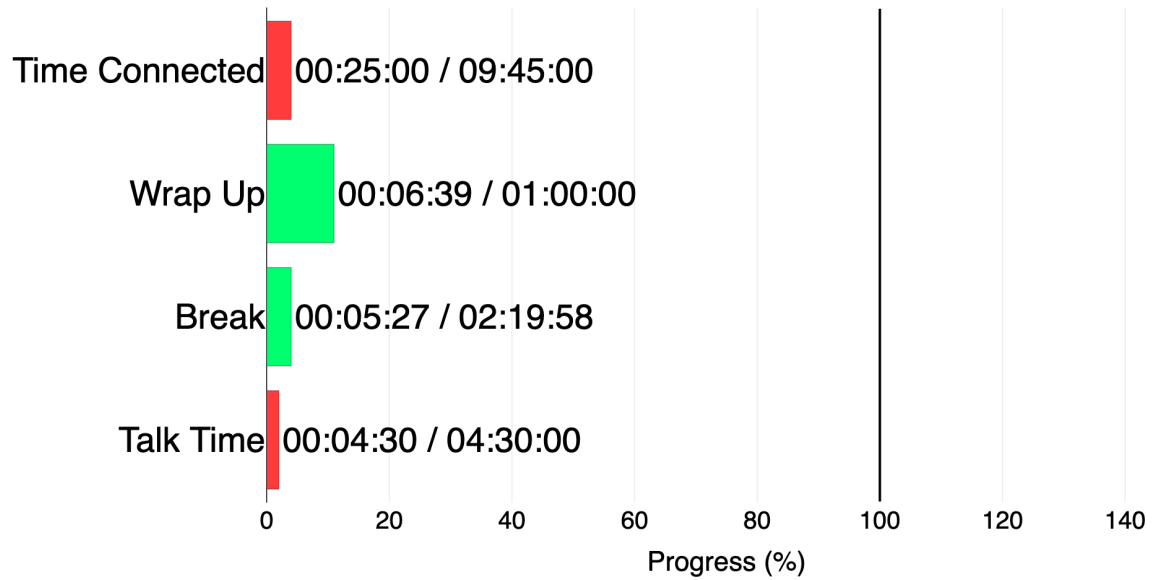**Sales:** -
Time To Goal: -09:26:09

Time Connected   00:18:50 / 09:45:00
Wrap Up   00:00:43 / 01:00:00
Break   --:--:-- / 02:19:58
Talk Time   00:02:56 / 04:30:00

Progress (%)

e abozaiod
Late (6 min late)
Sales: -
Time To Goal: -09:19:59

Time Connected	00:25:00 / 09:45:00
Wrap Up	00:06:39 / 01:00:00
Break	00:05:27 / 02:19:58
Talk Time	00:04:30 / 04:30:00

Progress (%)

e amconz
Just made it (1 min late)
Sales: -
Time To Goal: -09:15:00

Time Connected	00:30:00 / 09:45:00
Wrap Up	00:15:25 / 01:00:00
Break	--:--:-- / 02:19:58
Talk Time	00:04:30 / 04:30:00

Progress (%)
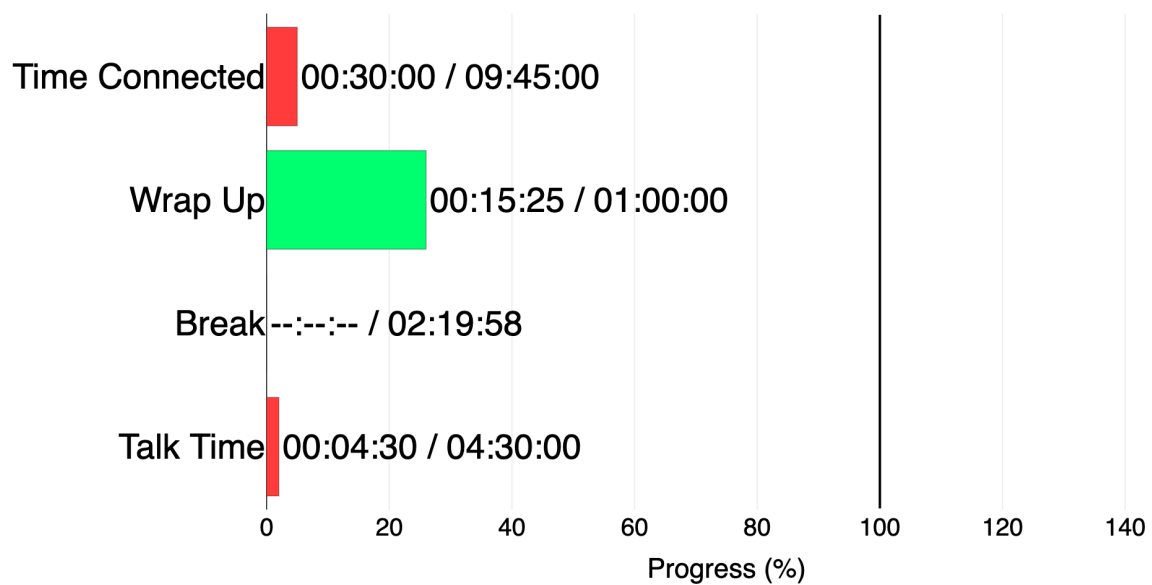
e angel
Late (6 min late)
Sales: -
Time To Goal: -09:42:00

Time Connected 00:03:00 / 09:45:00

Wrap Up 00:01:01 / 01:00:00

Break --:--:-- / 02:19:58

Talk Time 00:00:50 / 04:30:00

0 20 40 60 80 100 120 140
Progress (%)
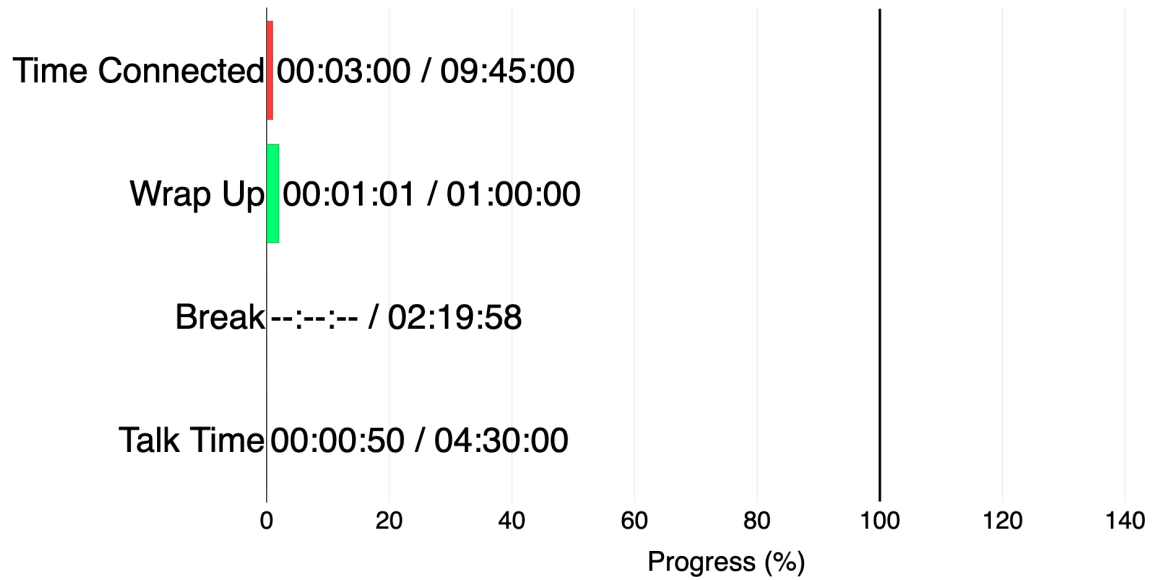
e bakhet
On time (1 min early)
Sales: -
Time To Goal: -09:13:00

Time Connected 00:32:00 / 09:45:00

Wrap Up 00:07:48 / 01:00:00

Break --:--:-- / 02:19:58

Talk Time 00:13:08 / 04:30:00

0 20 40 60 80 100 120 140
Progress (%)
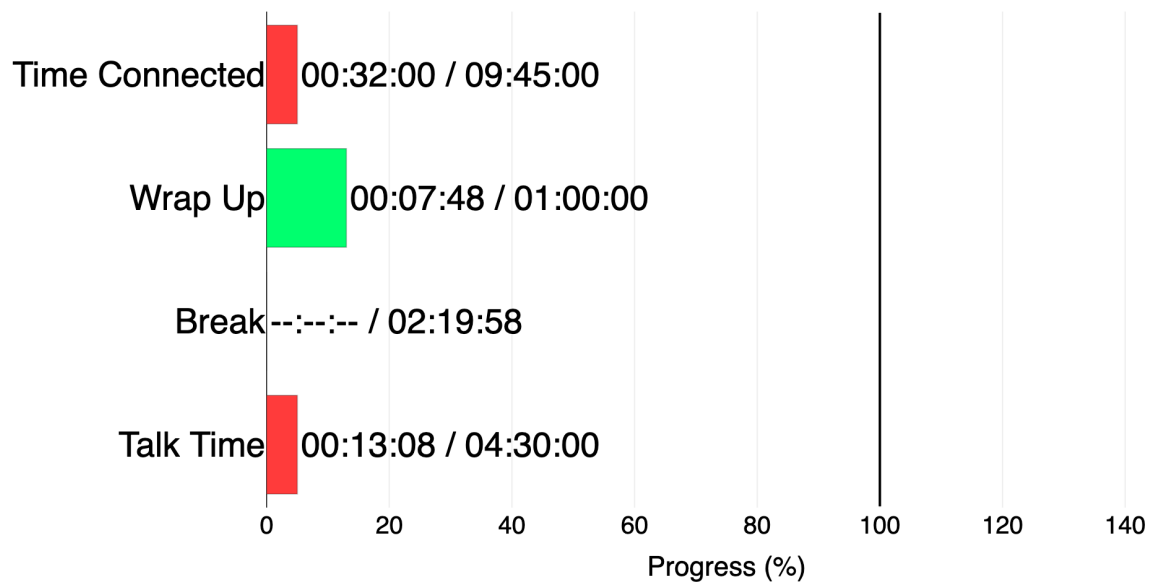
e bodi

On time (24 min early)

Sales: 1

Time To Goal: -08:49:59

Time Connected	00:55:00 / 09:45:00
Wrap Up	00:05:31 / 01:00:00
Break	00:07:48 / 02:19:58
Talk Time	00:21:25 / 04:30:00

Progress (%)
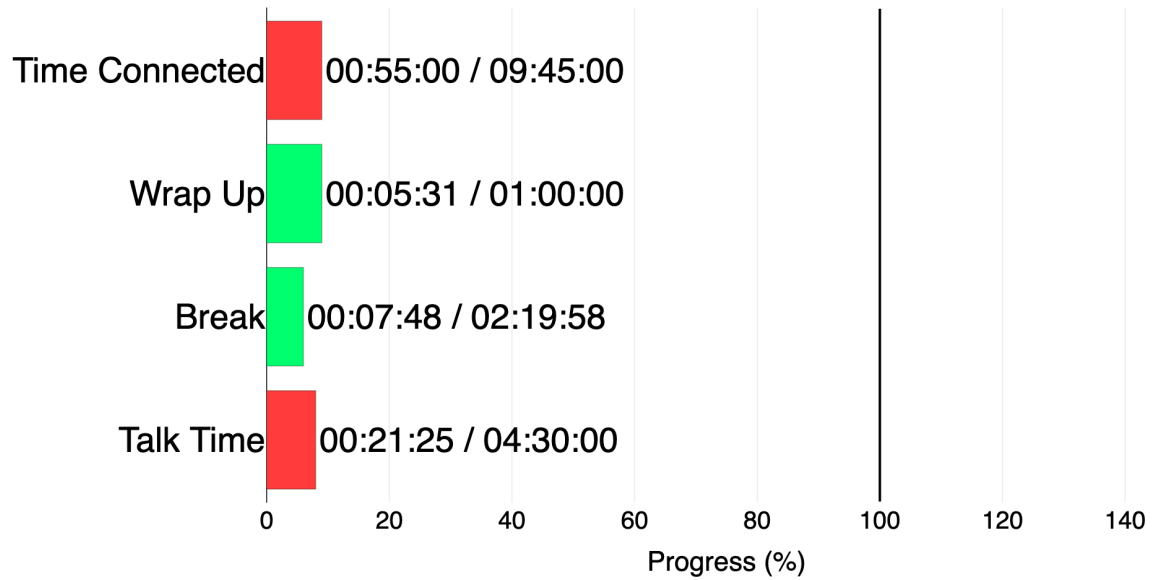
e chidinma

On time (16 min early)

Sales: -

Time To Goal: -08:58:00

Time Connected	00:47:00 / 09:45:00
Wrap Up	00:06:32 / 01:00:00
Break	00:00:28 / 02:19:58
Talk Time	00:16:37 / 04:30:00

Progress (%)
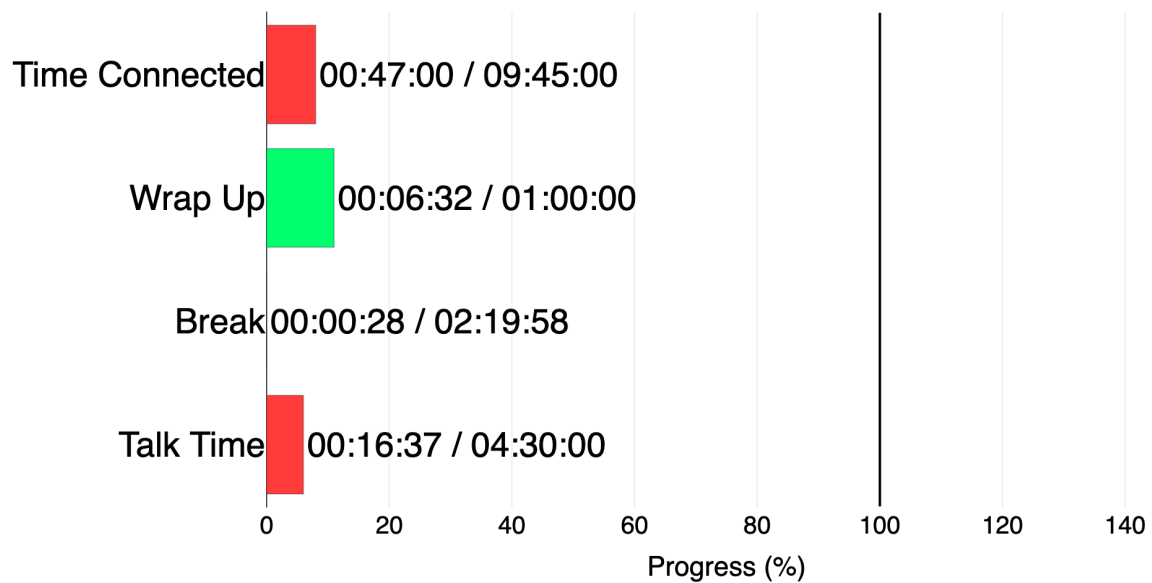
e deema
On time (5 min early)
Sales: -
Time To Goal: -09:29:09

Time Connected 00:15:50 / 09:45:00

Wrap Up 00:03:00 / 01:00:00

Break --:--:-- / 02:19:58

Talk Time 00:06:07 / 04:30:00

| 0 | 20 | 40 | 60 | 80 | 100 | 120 | 140 |

Progress (%)
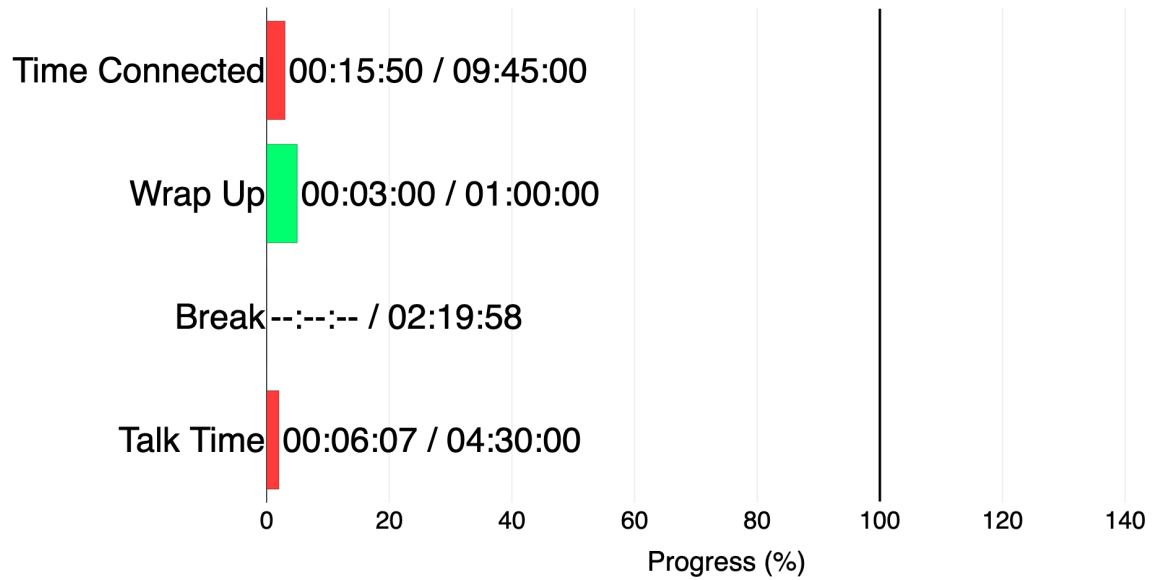
e don
On time (5 min early)
Sales: -
Time To Goal: -09:09:00

Time Connected 00:36:00 / 09:45:00

Wrap Up 00:08:06 / 01:00:00

Break --:--:-- / 02:19:58

Talk Time 00:12:14 / 04:30:00

| 0 | 20 | 40 | 60 | 80 | 100 | 120 | 140 |

Progress (%)
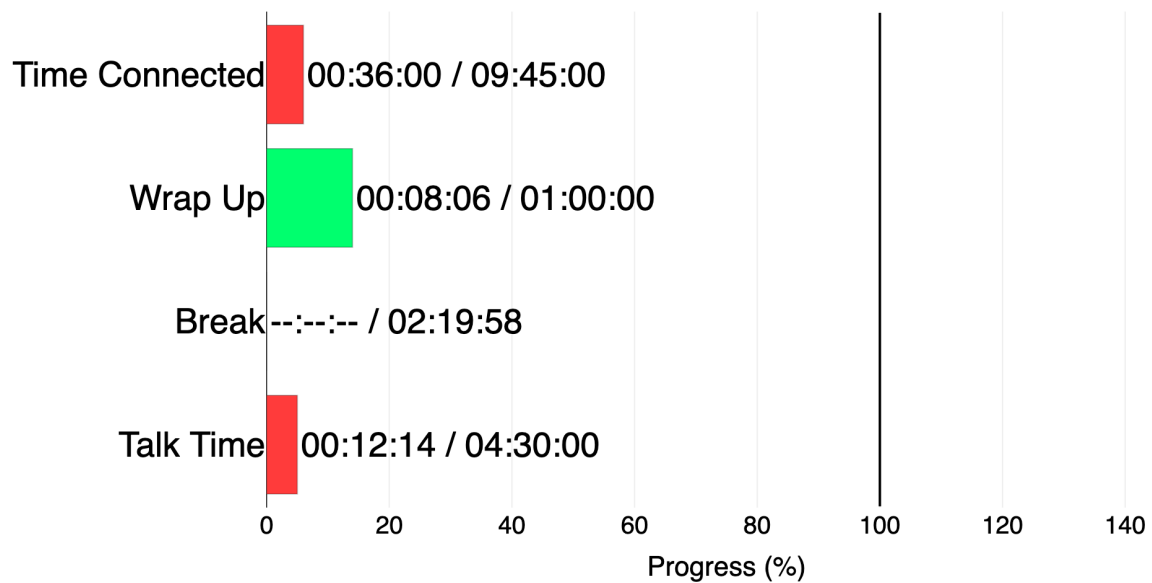
e edward

On time (1 min early)

Sales: -

Time To Goal: -09:13:00

Time Connected   00:32:00 / 09:45:00

Wrap Up   00:09:18 / 01:00:00

Break --:--:-- / 02:19:58

Talk Time   00:11:31 / 04:30:00

0   20   40   60   80   100   120   140

Progress (%)
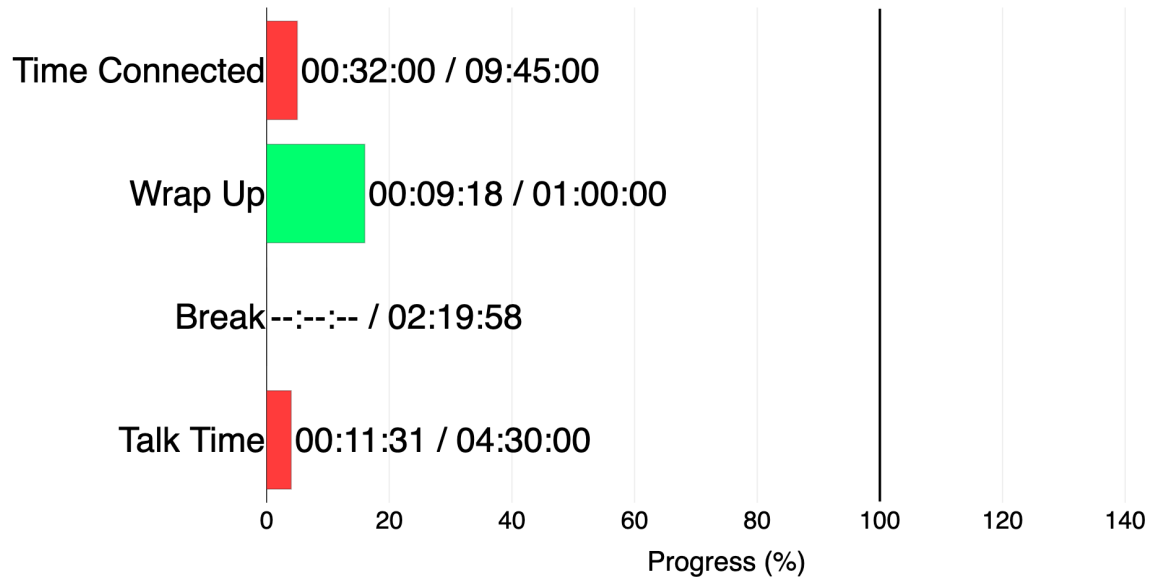
e eldin

On time (0 min early)

Sales: -

Time To Goal: -09:14:24

Time Connected   00:30:36 / 09:45:00

Wrap Up   00:15:32 / 01:00:00

Break --:--:-- / 02:19:58

Talk Time   00:07:22 / 04:30:00

0   20   40   60   80   100   120   140

Progress (%)
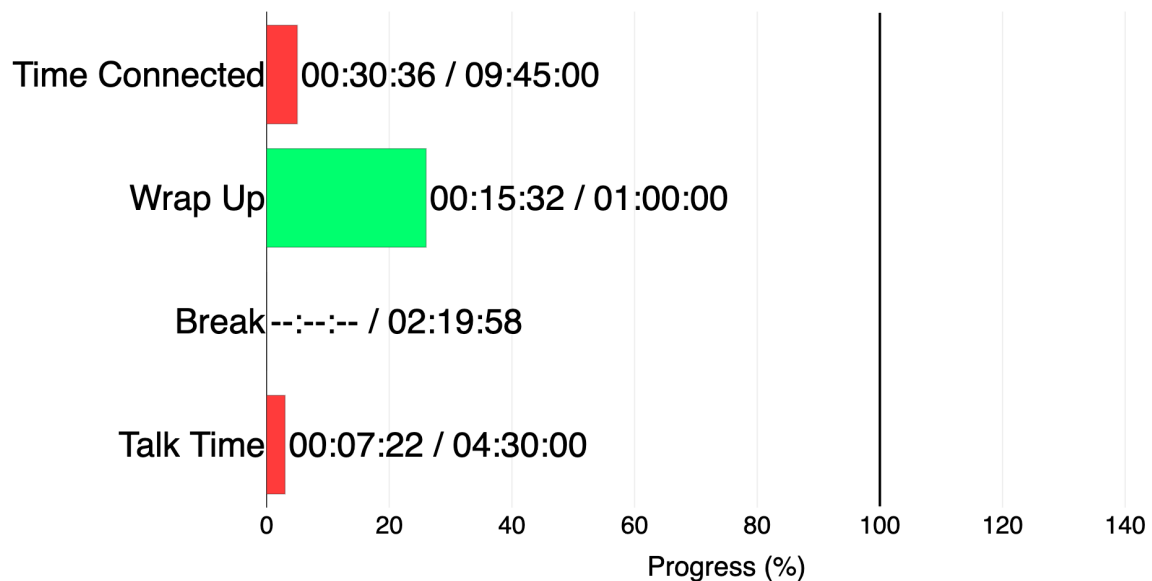
e elwa
Just made it (4 min late)
Sales: -
Time To Goal: -09:18:25

Time Connected 00:26:34 / 09:45:00
Wrap Up 00:10:51 / 01:00:00
Break --:--:-- / 02:19:58
Talk Time 00:00:28 / 04:30:00

Progress (%)

e hammed
Late (6 min late)
Sales: -
Time To Goal: -09:20:00

Time Connected 00:25:00 / 09:45:00
Wrap Up 00:04:19 / 01:00:00
Break --:--:-- / 02:19:58
Talk Time 00:06:14 / 04:30:00

Progress (%)
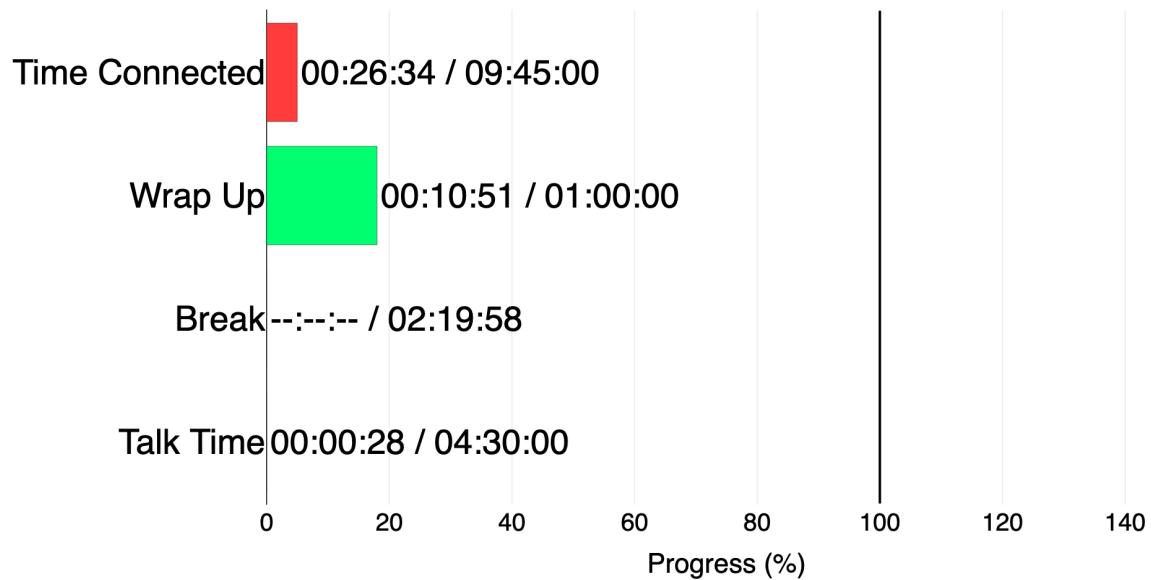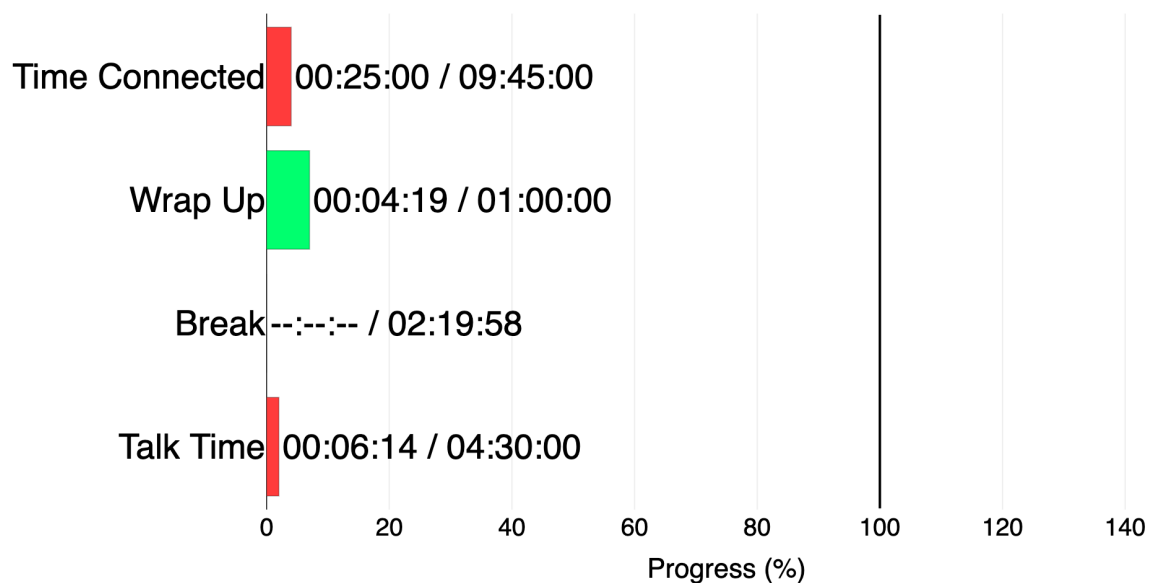
e hammed
Late (8 min late)
Sales: -
Time To Goal: -09:45:00

Time Connected 00:00:00 / 09:45:00

Wrap Up --:--:-- / 01:00:00

Break --:--:-- / 02:19:58

Talk Time --:--:-- / 04:30:00

Progress (%)
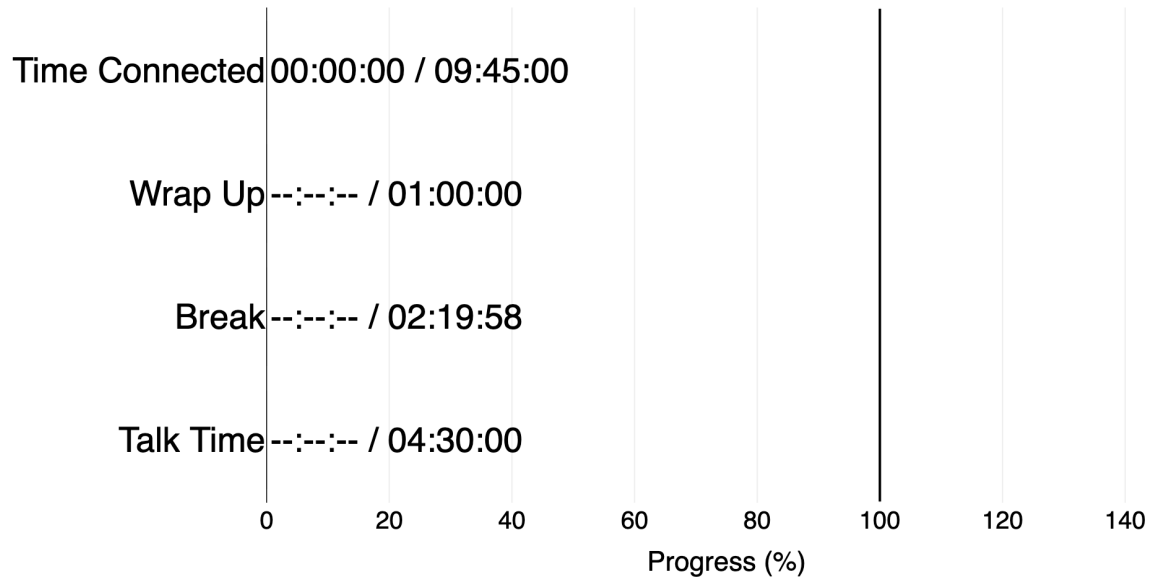
e helmy
On time (0 min early)
Sales: -
Time To Goal: -09:14:00

Time Connected 00:31:00 / 09:45:00

Wrap Up 00:07:51 / 01:00:00

Break --:--:-- / 02:19:58

Talk Time 00:11:09 / 04:30:00

Progress (%)
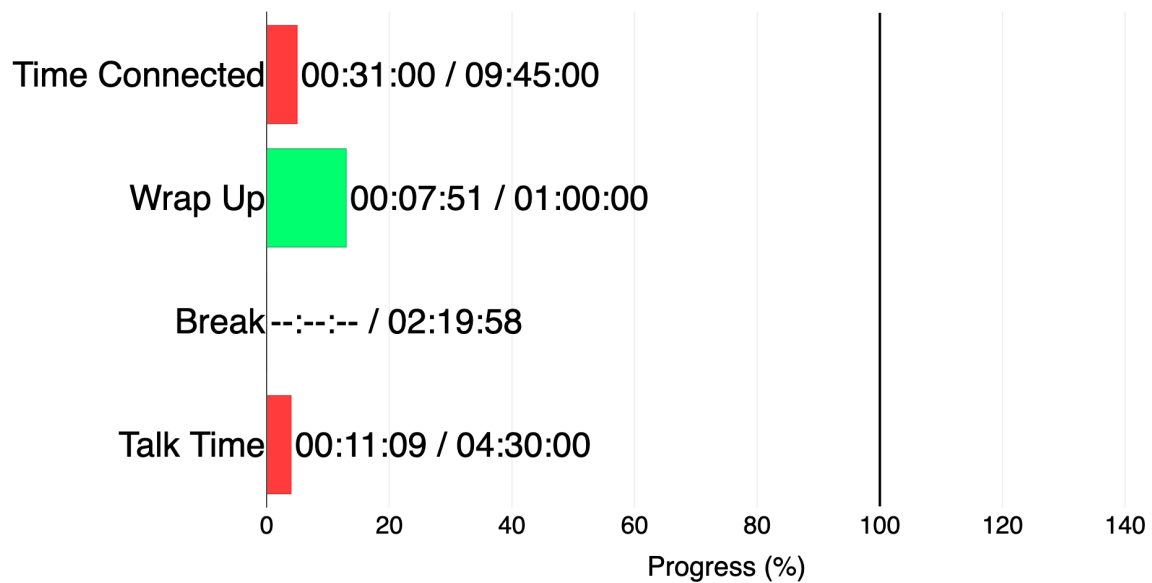
e khalifa
On time (3 min early)
Sales: 1
Time To Goal: -09:14:09

Time Connected 00:30:50 / 09:45:00

Wrap Up 00:08:27 / 01:00:00

Break --:--:-- / 02:19:58

Talk Time 00:13:15 / 04:30:00

Progress (%)
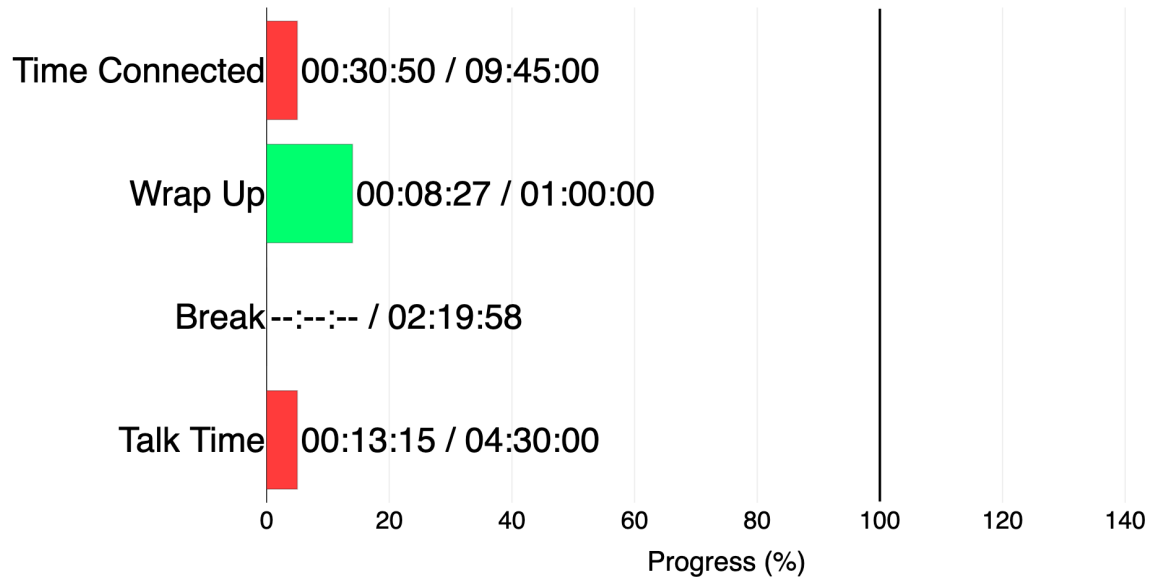
e khorshed
Late (6 min late)
Sales: -
Time To Goal: -09:20:00

Time Connected 00:25:00 / 09:45:00

Wrap Up 00:14:09 / 01:00:00

Break --:--:-- / 02:19:58

Talk Time 00:05:02 / 04:30:00

Progress (%)
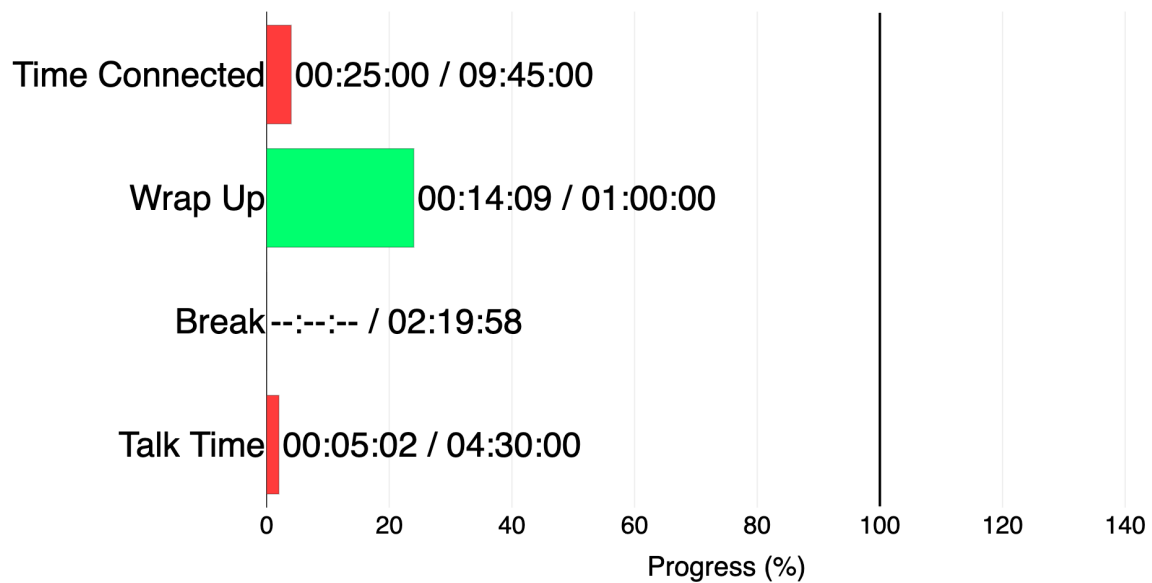
e maill
On time (20 min early)
Sales: 1
Time To Goal: -08:54:00

Time Connected	00:51:00 / 09:45:00
Wrap Up	00:04:44 / 01:00:00
Break	00:07:33 / 02:19:58
Talk Time	00:17:09 / 04:30:00

Progress (%)
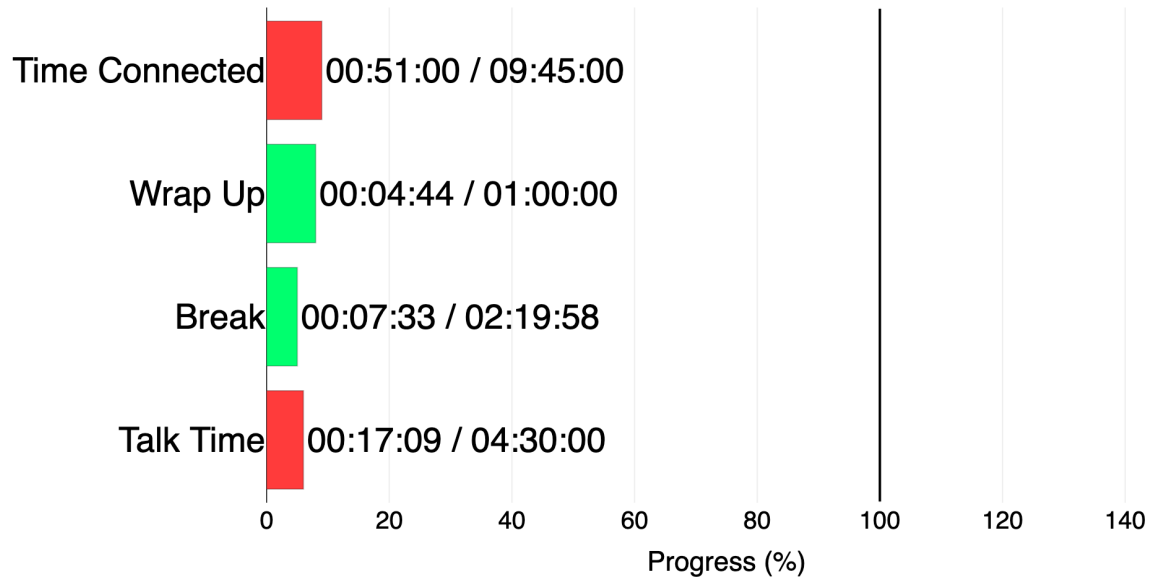
e mamoun
On time (22 min early)
Sales: -
Time To Goal: -09:02:27

Time Connected	00:42:32 / 09:45:00
Wrap Up	00:04:33 / 01:00:00
Break	--:--:-- / 02:19:58
Talk Time	00:18:57 / 04:30:00

Progress (%)
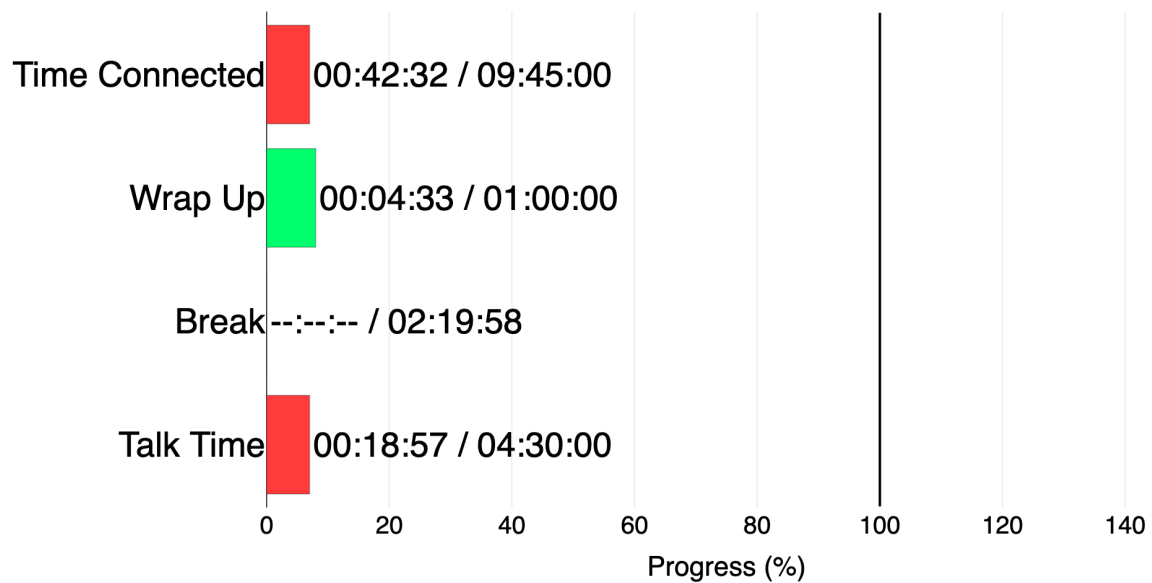
e momakraem
On time (0 min early)
Sales: -
Time To Goal: -09:14:00

Time Connected | 00:31:00 / 09:45:00
Wrap Up | 00:08:38 / 01:00:00
Break | 00:05:56 / 02:19:58
Talk Time | 00:11:20 / 04:30:00

0   20   40   60   80   100   120   140
Progress (%)
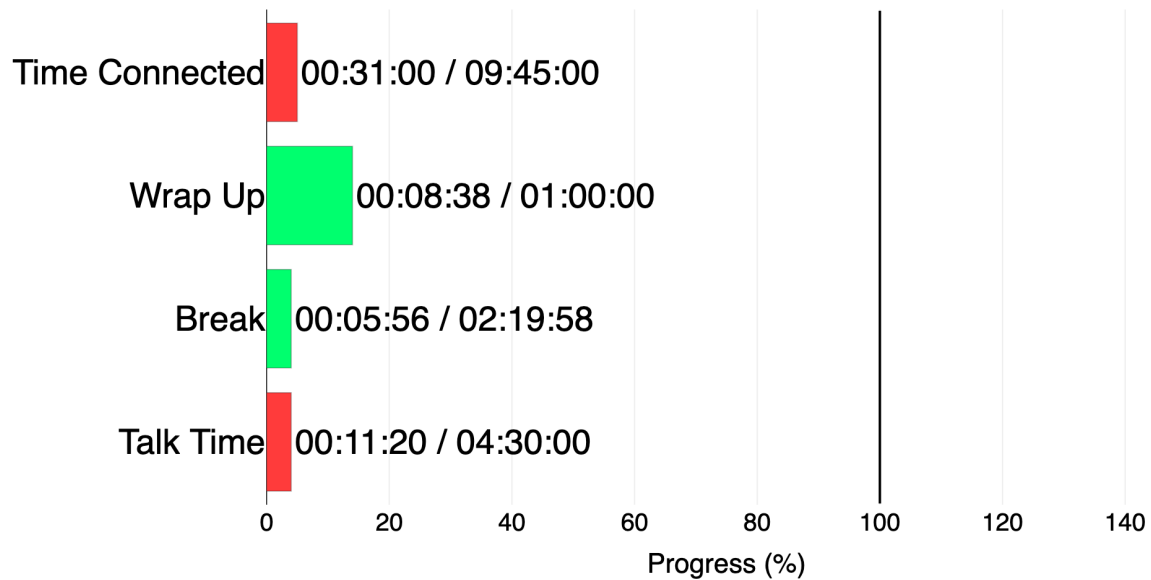
e mosadel
Late (20 min late)
Sales: -
Time To Goal: -09:34:00

Time Connected | 00:11:00 / 09:45:00
Wrap Up | 00:01:01 / 01:00:00
Break | --:--:-- / 02:19:58
Talk Time | 00:01:30 / 04:30:00

0   20   40   60   80   100   120   140
Progress (%)
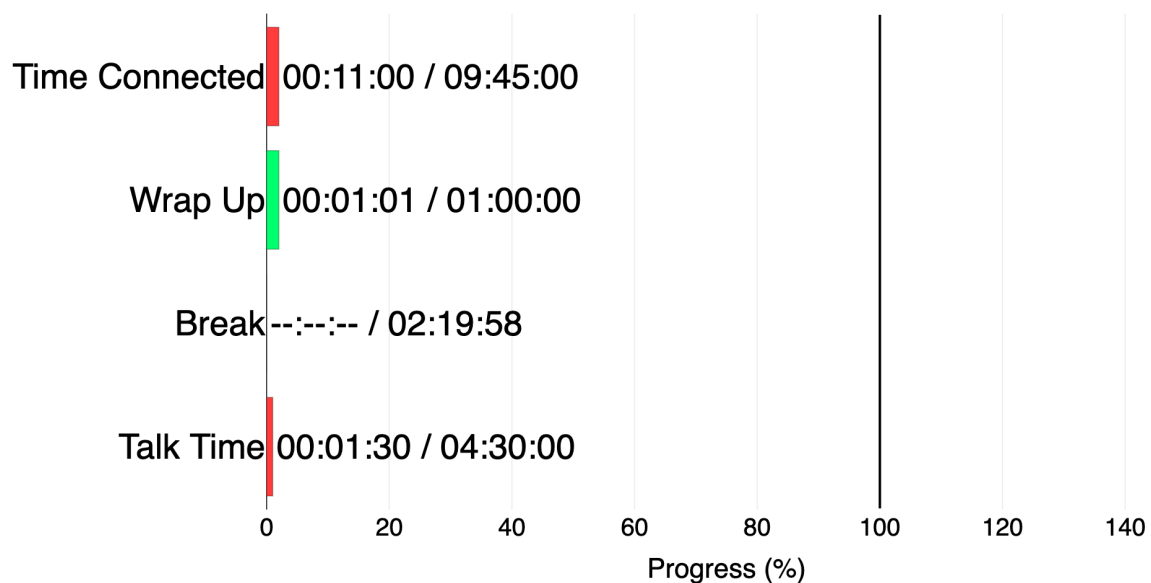
e mosadel

Late (19 min late)

Sales: -

Time To Goal: -09:44:49

Time Connected 00:00:10 / 09:45:00

Wrap Up --:--:-- / 01:00:00

Break --:--:-- / 02:19:58

Talk Time --:--:-- / 04:30:00

0   20   40   60   80   100   120   140

Progress (%)
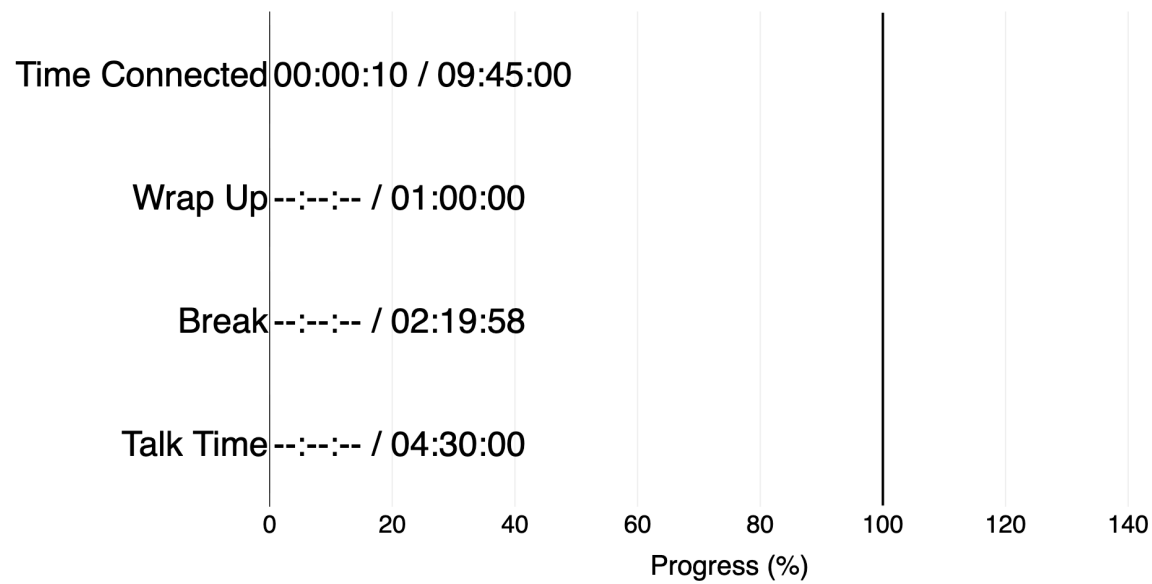
e omda

Just made it (3 min late)

Sales: -

Time To Goal: -09:44:49

Time Connected 00:00:10 / 09:45:00

Wrap Up --:--:-- / 01:00:00

Break --:--:-- / 02:19:58

Talk Time --:--:-- / 04:30:00

0   20   40   60   80   100   120   140

Progress (%)
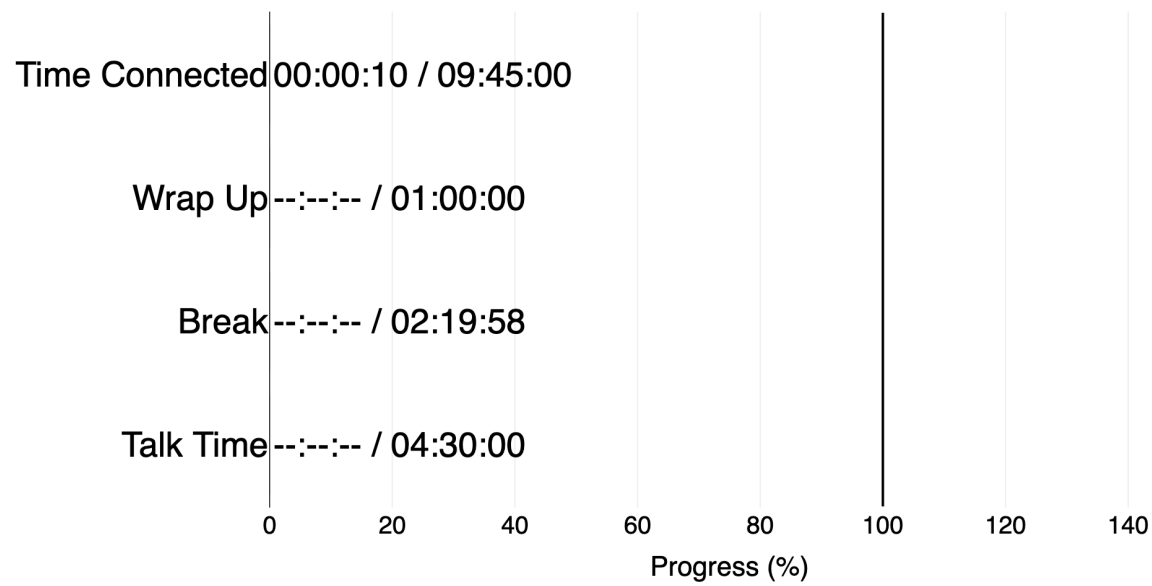
e osahr

On time (0 min early)

Sales: -

Time To Goal: -09:14:00

Time Connected ▮ 00:31:00 / 09:45:00

Wrap Up ▮ 00:09:54 / 01:00:00

Break --:--:-- / 02:19:58

Talk Time ▮ 00:05:42 / 04:30:00

| 0 | 20 | 40 | 60 | 80 | 100 | 120 | 140 |

Progress (%)
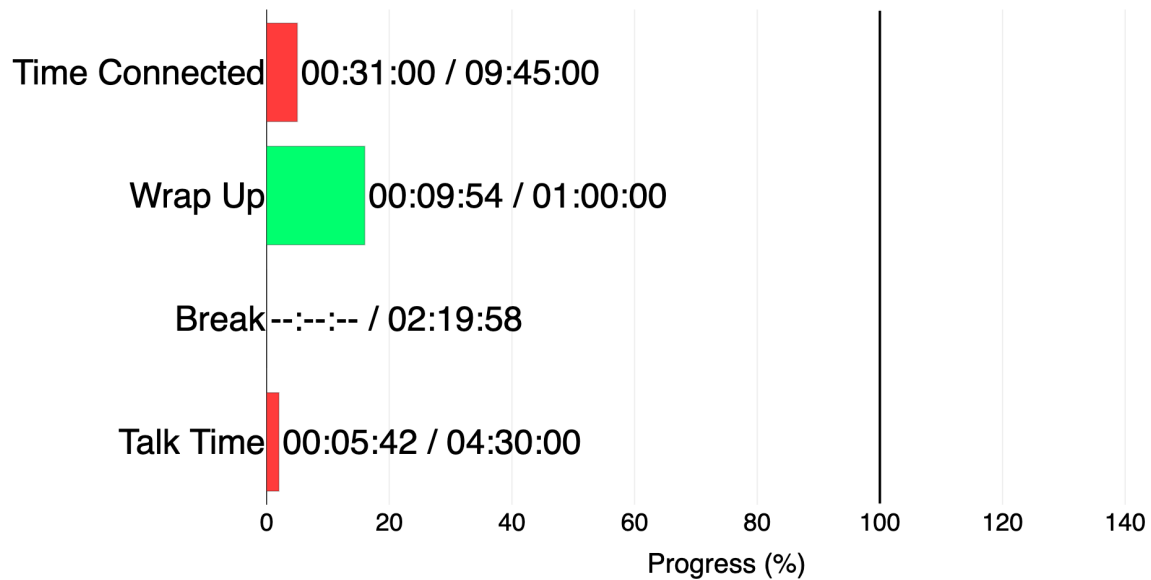
e rafaat

On time (3 min early)

Sales: -

Time To Goal: -09:15:36

Time Connected ▮ 00:29:24 / 09:45:00

Wrap Up ▮ 00:10:12 / 01:00:00

Break --:--:-- / 02:19:58

Talk Time ▮ 00:06:21 / 04:30:00

| 0 | 20 | 40 | 60 | 80 | 100 | 120 | 140 |

Progress (%)
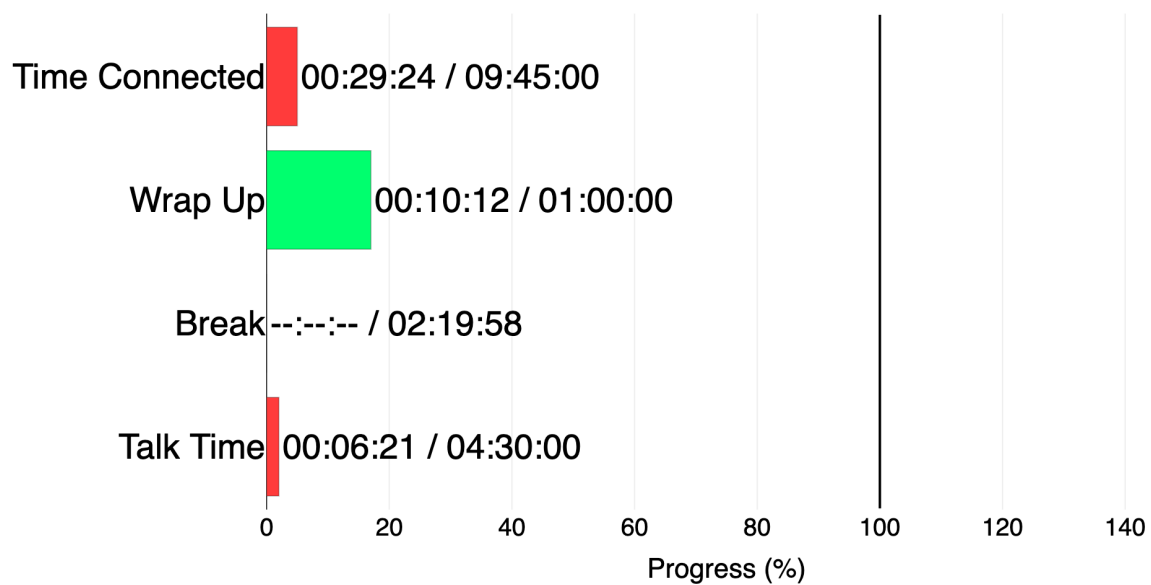
e rumeysaa
On time (0 min early)
Sales: -
Time To Goal: -09:20:56

Time Connected 00:24:03 / 09:45:00

Wrap Up 00:08:45 / 01:00:00

Break --:--:-- / 02:19:58

Talk Time 00:06:03 / 04:30:00

| 0 | 20 | 40 | 60 | 80 | 100 | 120 | 140 |

Progress (%)
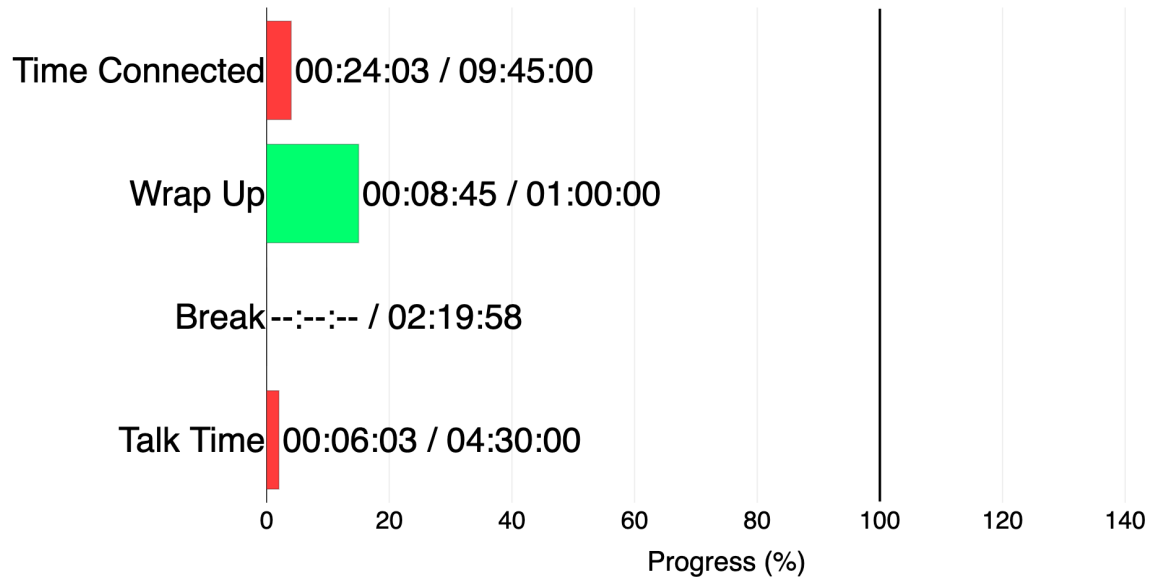
e saad
Just made it (1 min late)
Sales: -
Time To Goal: -09:15:10

Time Connected 00:29:49 / 09:45:00

Wrap Up 00:08:09 / 01:00:00

Break --:--:-- / 02:19:58

Talk Time 00:08:49 / 04:30:00

| 0 | 20 | 40 | 60 | 80 | 100 | 120 | 140 |

Progress (%)
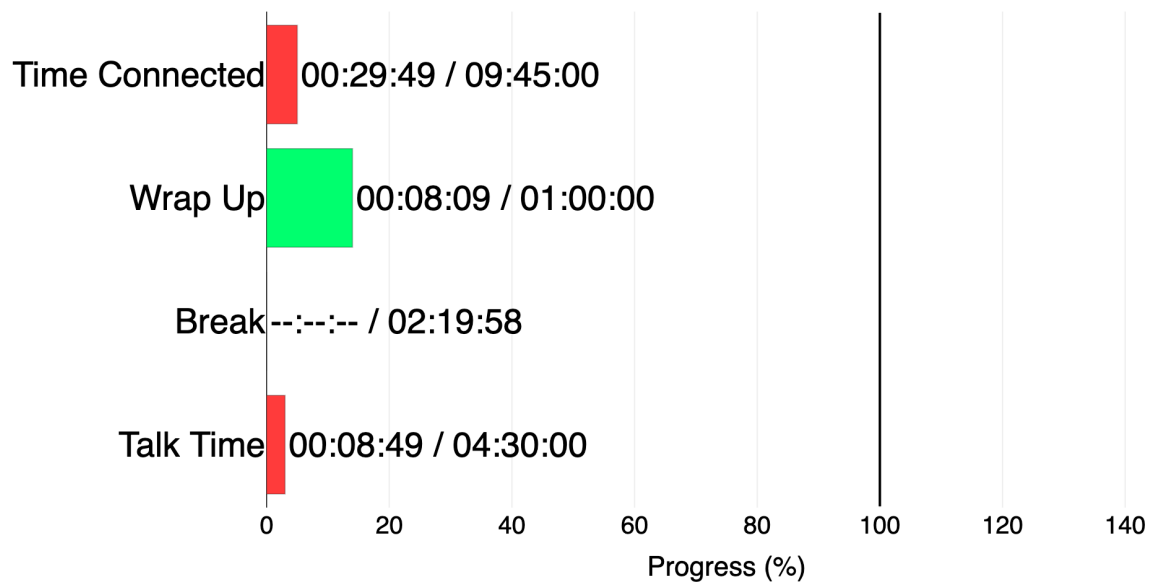
e said
On time (7 min early)
Sales: -
Time To Goal: -09:07:12

Time Connected ▮ 00:37:48 / 09:45:00

Wrap Up ▮ 00:05:13 / 01:00:00

Break --:--:-- / 02:19:58

Talk Time ▮ 00:09:18 / 04:30:00

Progress (%)
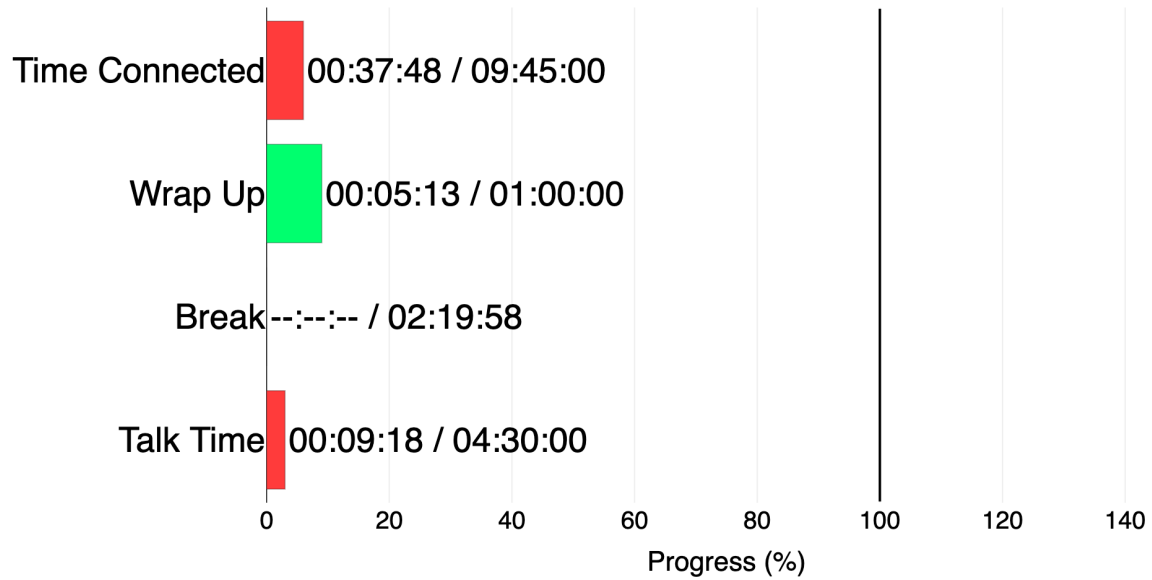
e samah
On time (4h 5m early)
Sales: -
Time To Goal: -09:38:20

Time Connected ▮ 00:06:39 / 09:45:00

Wrap Up --:--:-- / 01:00:00

Break --:--:-- / 02:19:58

Talk Time 00:00:07 / 04:30:00

Progress (%)
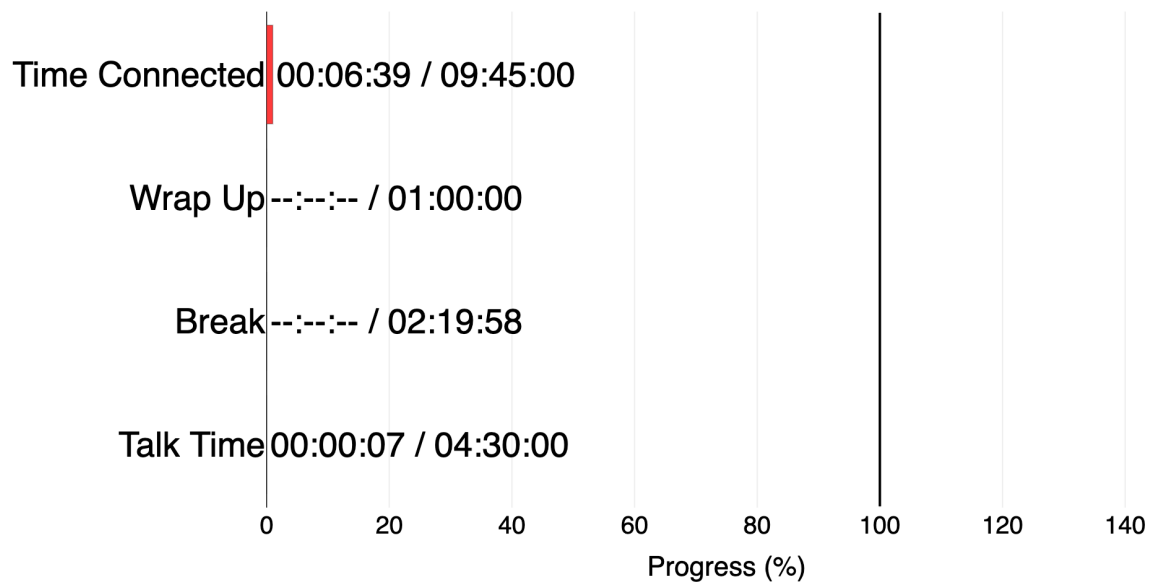
e sasa

Late (6 min late)

Sales: -

Time To Goal: -09:20:16

Time Connected 00:24:43 / 09:45:00

Wrap Up 00:09:36 / 01:00:00

Break --:--:-- / 02:19:58

Talk Time 00:04:01 / 04:30:00

0 20 40 60 80 100 120 140

Progress (%)
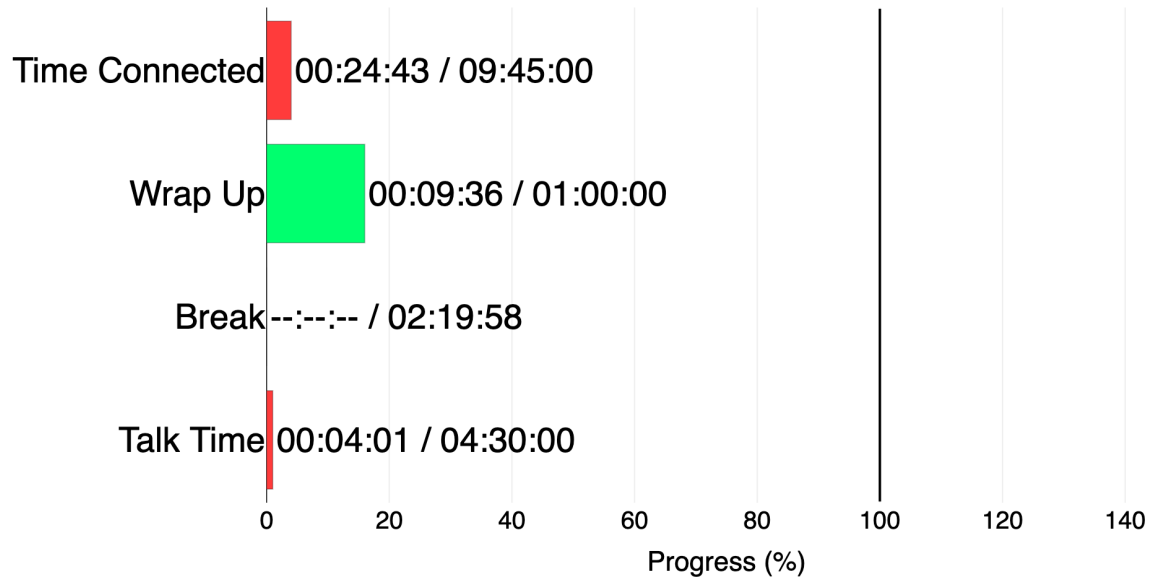
e shabban

Just made it (4 min late)

Sales: -

Time To Goal: -09:18:00

Time Connected 00:27:00 / 09:45:00

Wrap Up 00:11:02 / 01:00:00

Break --:--:-- / 02:19:58

Talk Time 00:02:27 / 04:30:00

0 20 40 60 80 100 120 140

Progress (%)
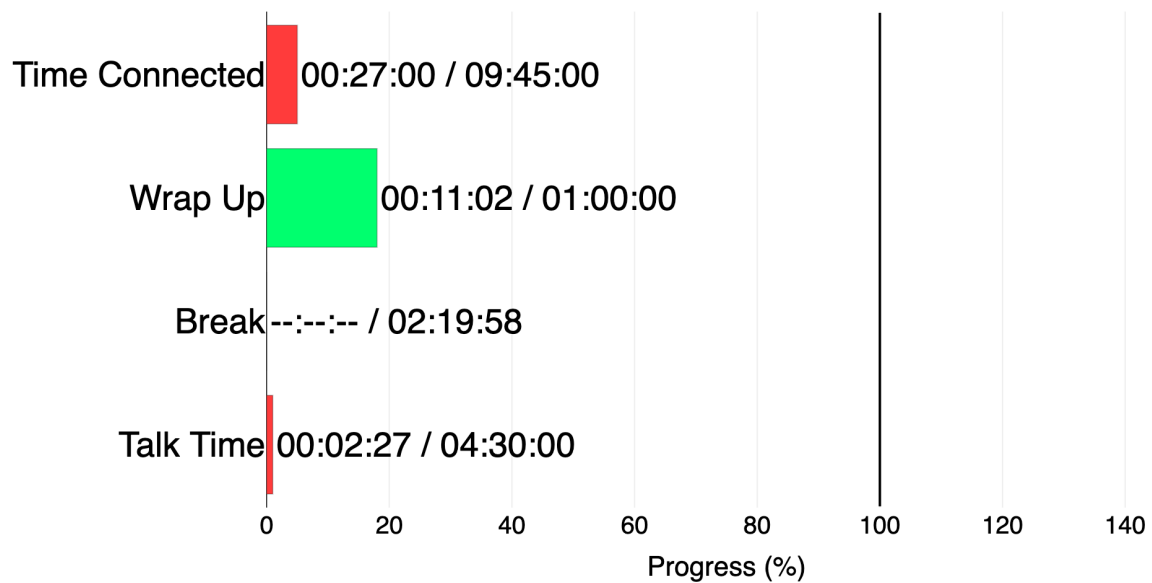
e shabban
Just made it (1 min late)
Sales: -
Time To Goal: -09:43:00

	Progress (%)
Time Connected	00:02:00 / 09:45:00
Wrap Up	--:--:-- / 01:00:00
Break	--:--:-- / 02:19:58
Talk Time	--:--:-- / 04:30:00
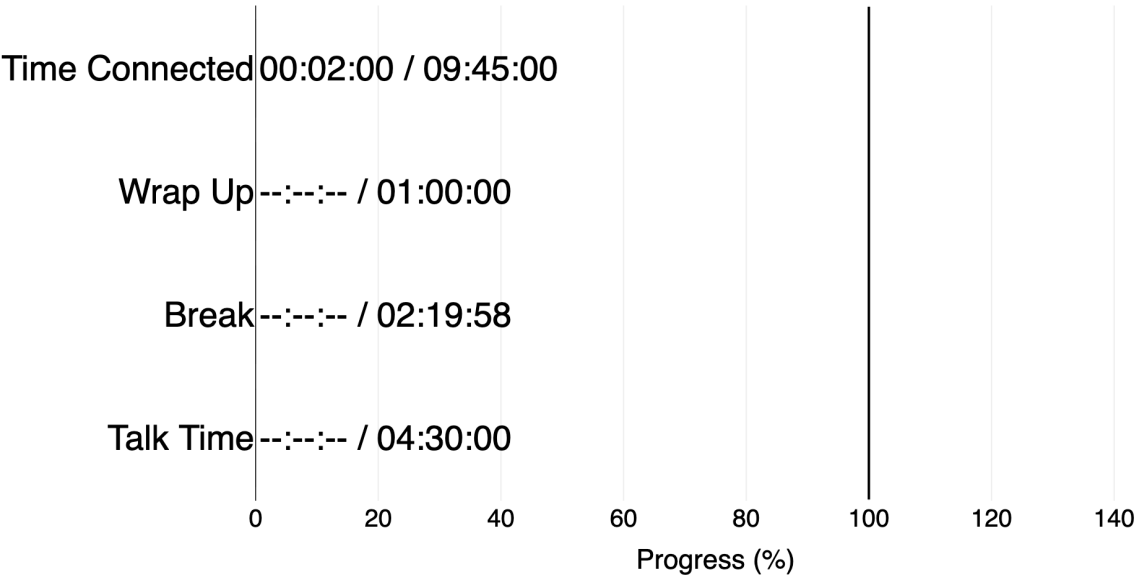
e tommy
Late (7 min late)
Sales: -
Time To Goal: -09:21:00

	Progress (%)
Time Connected	00:24:00 / 09:45:00
Wrap Up	00:02:42 / 01:00:00
Break	00:09:18 / 02:19:58
Talk Time	00:02:24 / 04:30:00
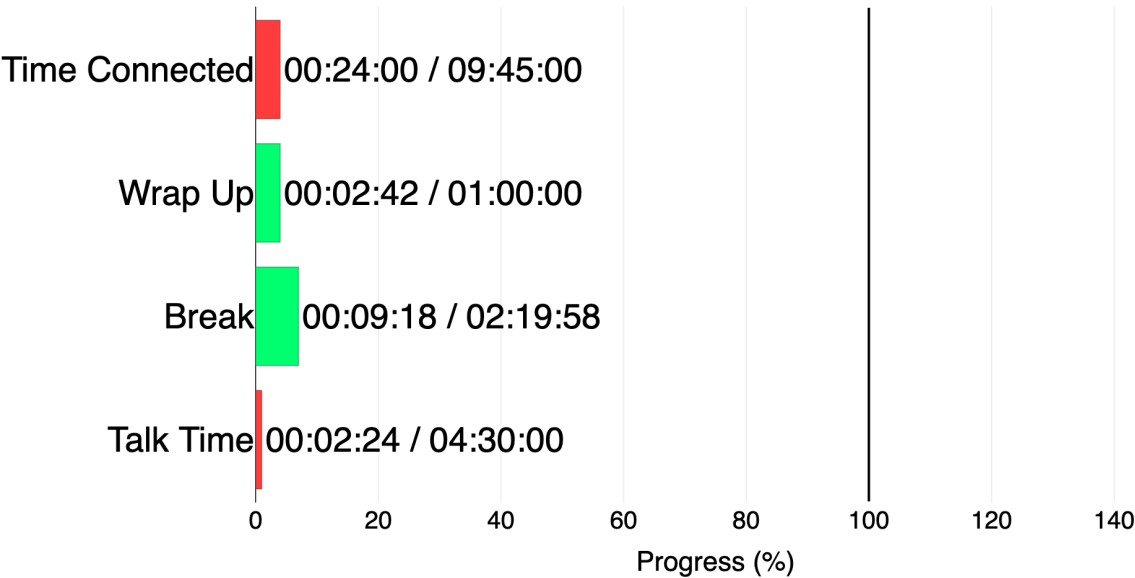
e tommy

Just made it (5 min late)

Sales: -

Time To Goal: -09:43:01

Time Connected	00:01:58 / 09:45:00
Wrap Up	--:--:-- / 01:00:00
Break	--:--:-- / 02:19:58
Talk Time	--:--:-- / 04:30:00

Progress (%)
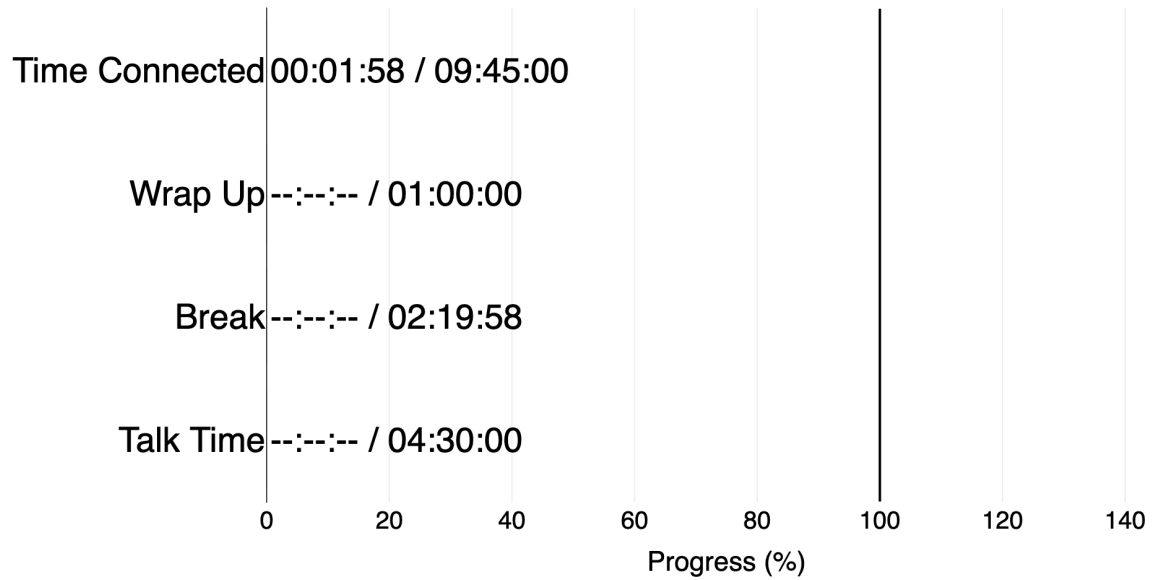
e yousam

Just made it (1 min late)

Sales: -

Time To Goal: -09:15:00

Time Connected	00:30:00 / 09:45:00
Wrap Up	00:10:55 / 01:00:00
Break	--:--:-- / 02:19:58
Talk Time	00:07:01 / 04:30:00

Progress (%)