

Daily Agent Report

Today's goal is to ensure all agents complete their Logged In Time, avoid exceeding Break or Wrap-Up time, and reach the minimum Talk Time. More time on the phones means more opportunities to sell.

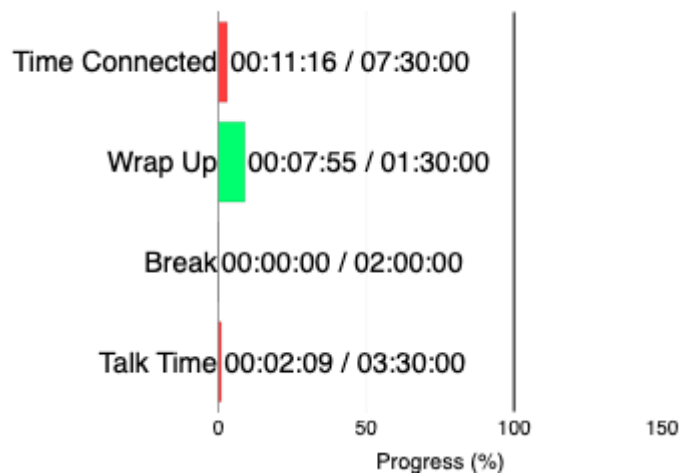
- **Time Connected:** 07:30:00
- **Break Limit:** 02:00:00
- **Wrap-Up Limit:** 01:30:00
- **Talk Time Goal:** 03:30:00

Commercial — 5 agents connected

On Time: 60%
Just Made It: 20%
Late: 20%

sp allan on Server 1

On time (23 min early)
Sales: 0.0
Time To Goal: -07:18:43

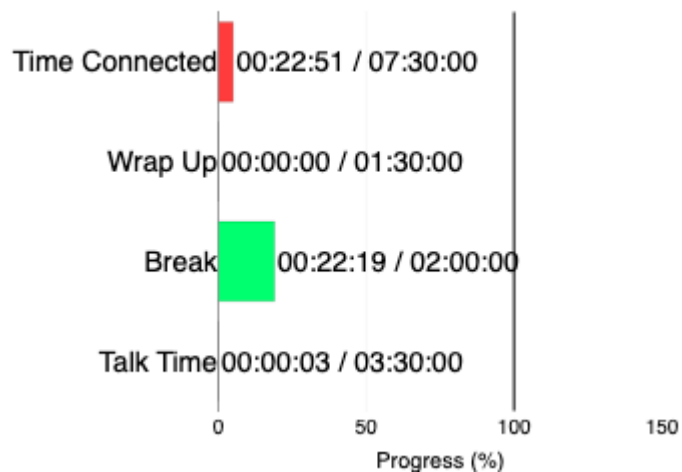


sp chris on Server 1

On time (8 min early)

Sales: 0.0

Time To Goal: -07:07:08

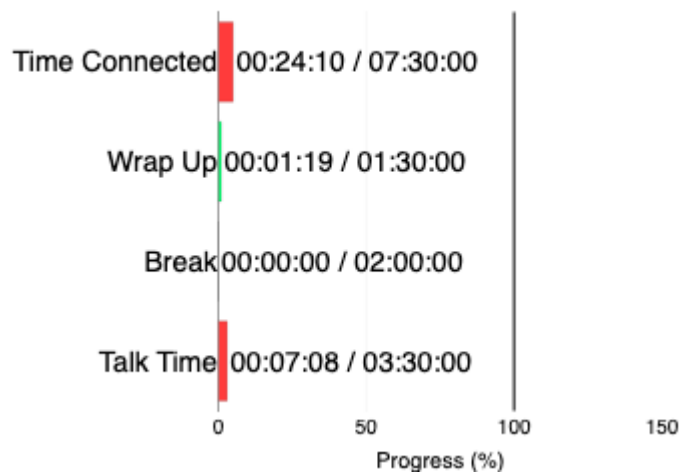


sp jennifer on Server 1

Late (8 min late)

Sales: 0.0

Time To Goal: -07:05:49

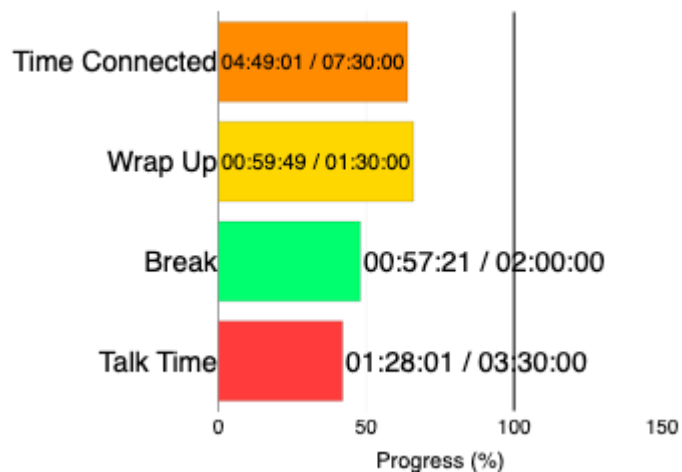


sp mathew on Server 1

Just made it (2 min late)

Sales: 0.0

Time To Goal: -02:40:58



sp steve on Server 1

On time (0 min early)

Sales: 0.0

Time To Goal: -05:43:01

