

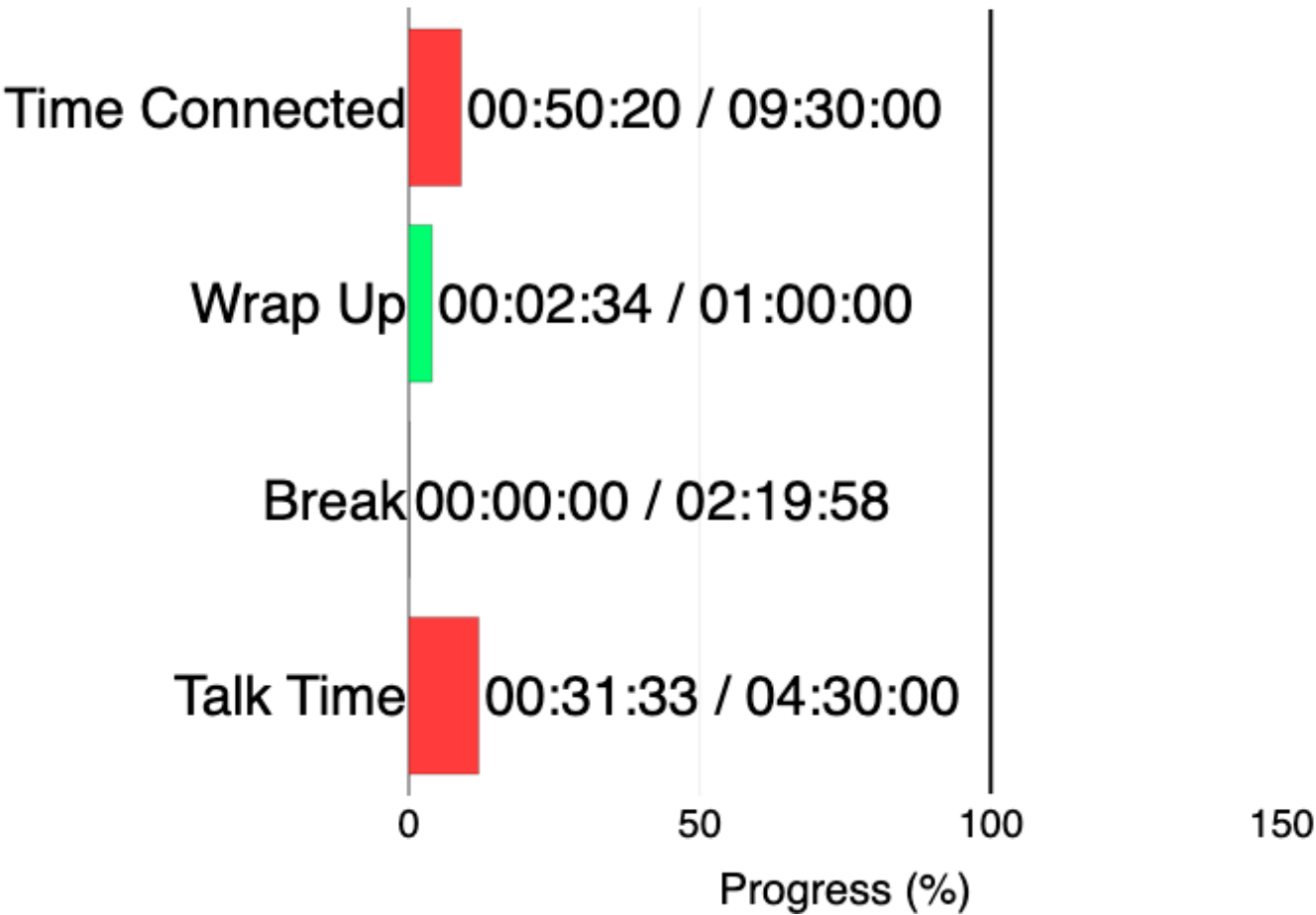
PERFORMANCE ALERT

Agent: w luis | Office: West | Date: August 04, 2025

Why You Were Flagged

- 03:03:16 into shift, short on time connected — has 00:50:20 when expected is at least 02:44:56

Your Current Metrics



You still have time to improve.

Stay focused, reduce downtime, and finish strong.

This report was generated automatically to help you monitor and improve your performance today.