Daily Agent Report

Today's goal is to ensure all agents complete their Logged In Time, avoid exceeding Break or Wrap-Up time, and reach the minimum Talk Time. More time on the phones means more opportunities to sell.
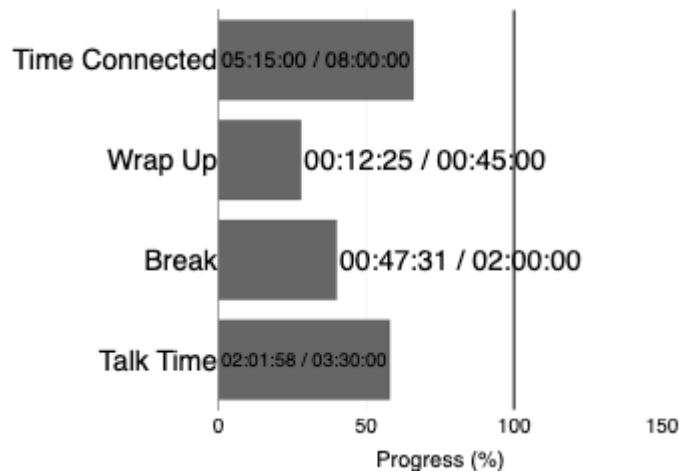
- **Time Connected:** 07:30:00
- **Break Limit:** 02:00:00
- **Wrap-Up Limit:** 00:45:00
- **Talk Time Goal:** 03:30:00

Sp & Prime — 29 agents connected

On Time: 90%

Just Made It: 7%

Late: 3%

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pr alberto on Server 1

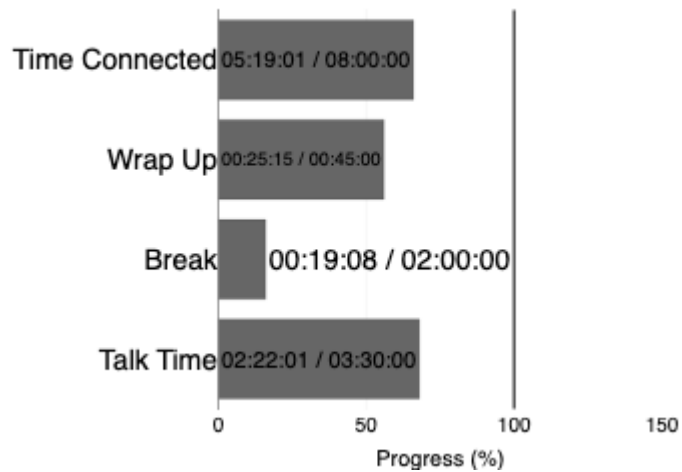**On time (12 min early)**

Sales: 0.0

Time To Goal: -02:45:00

pr jossa on Server 1

On time (19 min early)

Sales: 2.0

Time To Goal: -02:40:58

Time Connected	05:19:01 / 08:00:00
Wrap Up	00:25:15 / 00:45:00
Break	00:19:08 / 02:00:00
Talk Time	02:22:01 / 03:30:00

pr ricardo on Server 1

On time (26 min early)

Sales: 3.0

Time To Goal: -03:16:01

Time Connected	04:43:58 / 08:00:00
Wrap Up	00:30:18 / 00:45:00
Break	00:27:46 / 02:00:00
Talk Time	01:40:01 / 03:30:00
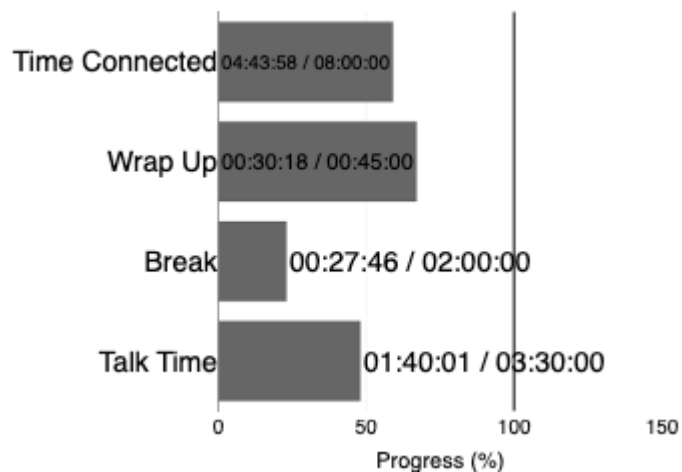
pr roque on Server 1
On time (11 min early)
Sales: 1.0
Time To Goal: -02:58:01

Time Connected	05:01:58 / 08:00:00
Wrap Up	00:41:02 / 00:45:00
Break	00:49:40 / 02:00:00
Talk Time	01:58:01 / 03:30:00

Progress (%)
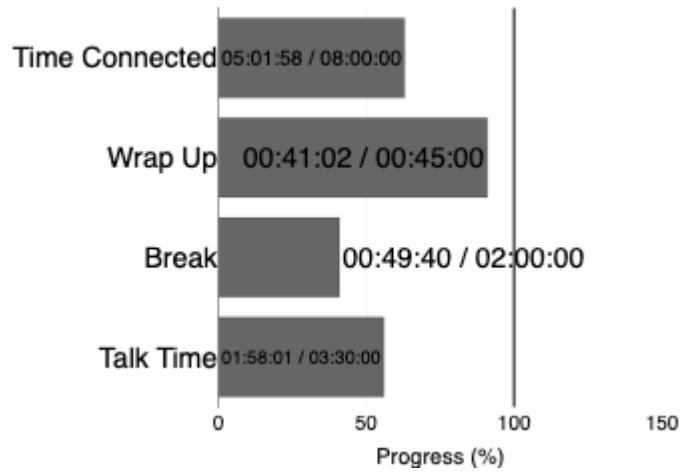
sp alec on Server 1
On time (7 min early)
Sales: 2.0
Time To Goal: -02:19:59

Time Connected	05:10:00 / 07:30:00
Wrap Up	01:03:00 / 00:45:00
Break	00:51:25 / 02:00:00
Talk Time	01:42:00 / 03:30:00

Progress (%)
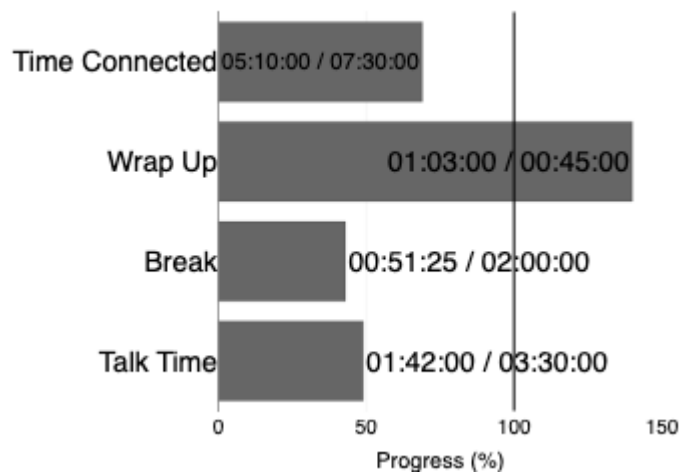
sp alejandro on Server 1

Just made it (3 min late)

Sales: 2.0

Time To Goal: -02:49:01

Time Connected	04:40:58 / 07:30:00
Wrap Up	00:15:03 / 00:45:00
Break	00:37:08 / 02:00:00
Talk Time	01:40:58 / 03:30:00

Progress (%)
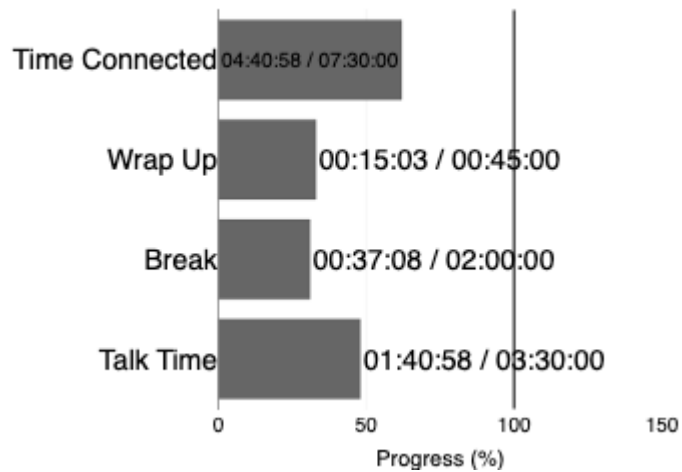
sp art on Server 3

On time (23 min early)

Sales: 0.0

Time To Goal: -02:04:59

Time Connected	05:25:00 / 07:30:00
Wrap Up	00:00:00 / 00:45:00
Break	00:00:00 / 02:00:00
Talk Time	00:00:00 / 03:30:00

Progress (%)
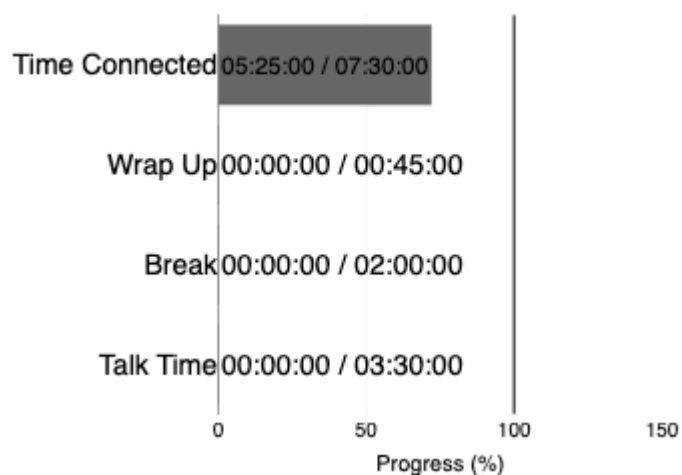
sp art on Server 2
On time (23 min early)
Sales: 0.0
Time To Goal: -02:09:57

Time Connected	05:20:02 / 07:30:00
Wrap Up	00:00:00 / 00:45:00
Break	00:00:00 / 02:00:00
Talk Time	00:00:00 / 03:30:00

Progress (%)
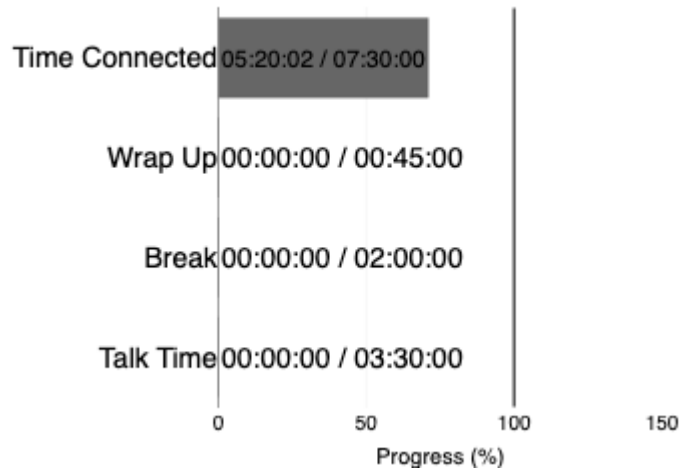
sp art on Server 1
Late (2h 6m late)
Sales: 0.0
Time To Goal: -04:33:00

Time Connected	02:57:00 / 07:30:00
Wrap Up	00:00:00 / 00:45:00
Break	00:00:00 / 02:00:00
Talk Time	00:00:00 / 03:30:00

Progress (%)
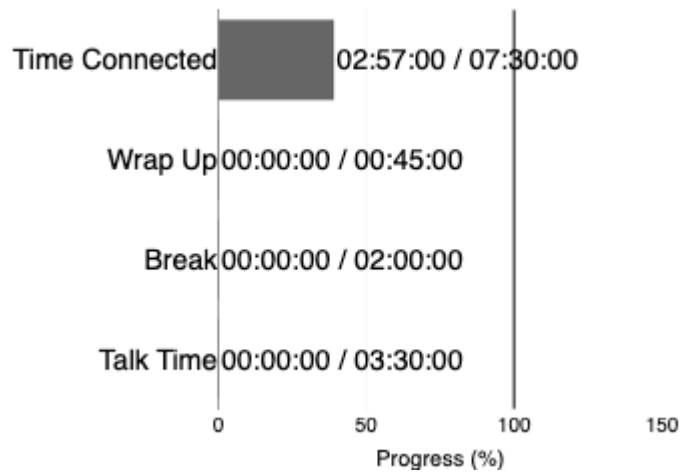
sp art (Total)
On time (23 min early)
Sales: 0.0
Time To Goal: +06:12:02

Time Connected	13:42:02 / 07:30:00
Wrap Up	00:00:00 / 00:45:00
Break	00:00:00 / 02:00:00
Talk Time	00:00:00 / 03:30:00

Progress (%)
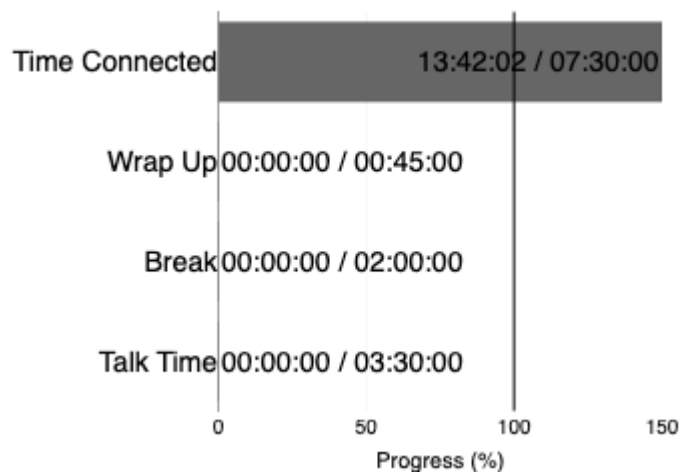
sp baez3 on Server 1
On time (43 min early)
Sales: 1.0
Time To Goal: -01:44:00

Time Connected	05:46:00 / 07:30:00
Wrap Up	00:10:58 / 00:45:00
Break	00:54:07 / 02:00:00
Talk Time	01:55:01 / 03:30:00

Progress (%)
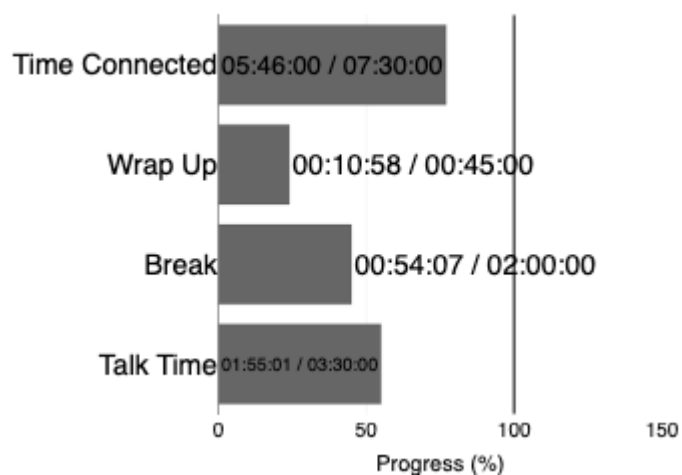
sp brian on Server 1

On time (1 min early)

Sales: 0.0

Time To Goal: -05:22:58

Time Connected	02:07:01 / 07:30:00
Wrap Up	00:10:08 / 00:45:00
Break	00:33:32 / 02:00:00
Talk Time	00:34:55 / 03:30:00

Progress (%)
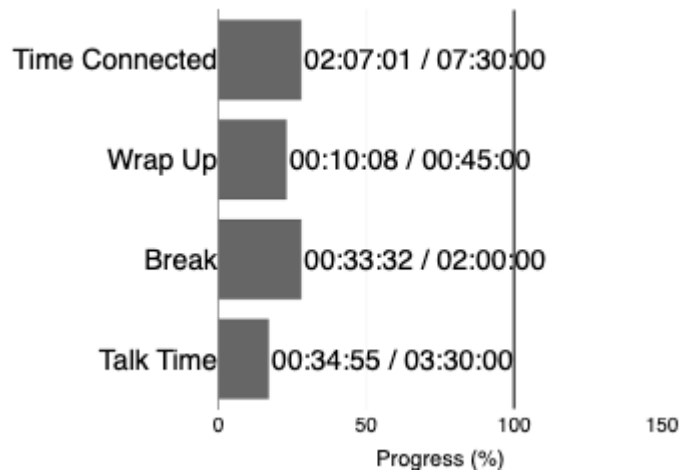
sp burboa on Server 1

On time (12 min early)

Sales: 3.0

Time To Goal: -02:40:01

Time Connected	04:49:58 / 07:30:00
Wrap Up	01:04:01 / 00:45:00
Break	00:28:37 / 02:00:00
Talk Time	01:40:01 / 03:30:00

Progress (%)
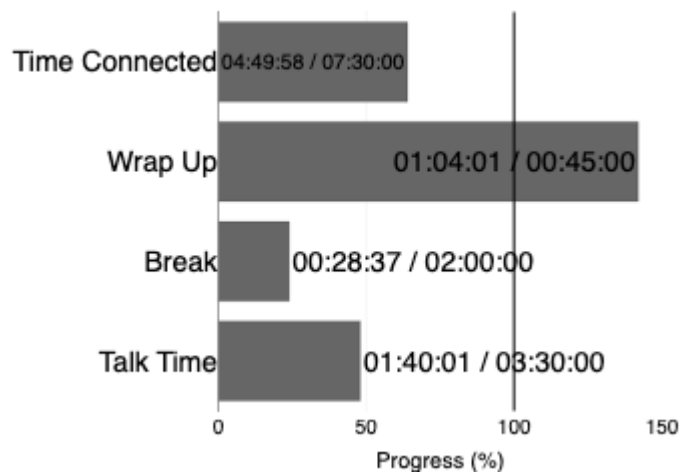
sp ernest on Server 1
On time (12 min early)
Sales: 0.0
Time To Goal: -02:25:58

Time Connected 05:04:01 / 07:30:00
Wrap Up 00:07:55 / 00:45:00
Break 00:41:06 / 02:00:00
Talk Time 01:40:58 / 03:30:00

Progress (%)
0 50 100 150
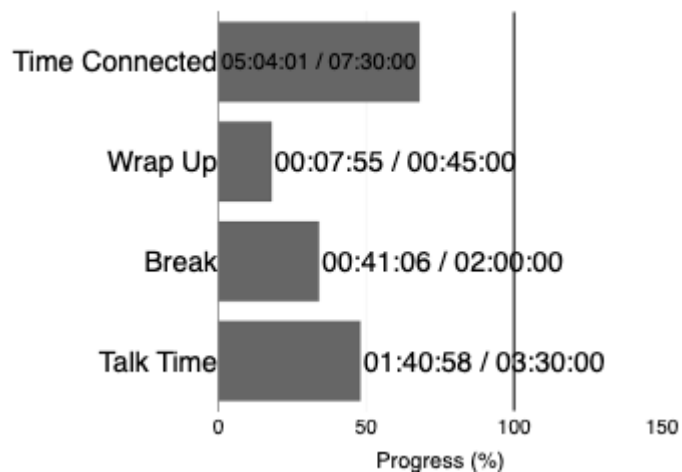
sp frisco on Server 1
On time (8 min early)
Sales: 3.0
Time To Goal: -02:19:01

Time Connected 05:10:58 / 07:30:00
Wrap Up 00:12:21 / 00:45:00
Break 00:34:37 / 02:00:00
Talk Time 01:52:01 / 03:30:00

Progress (%)
0 50 100 150
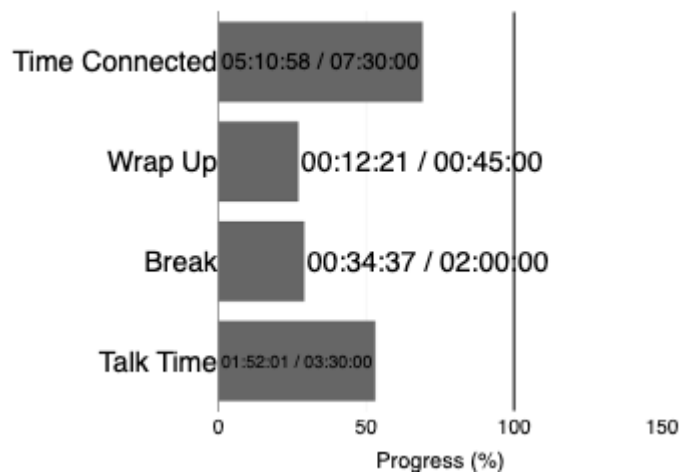
sp galloway1 on Server 1

On time (9 min early)

Sales: 2.0

Time To Goal: -02:18:00

Time Connected	05:12:00 / 07:30:00
Wrap Up	00:14:20 / 00:45:00
Break	00:44:13 / 02:00:00
Talk Time	01:58:01 / 03:30:00

Progress (%)
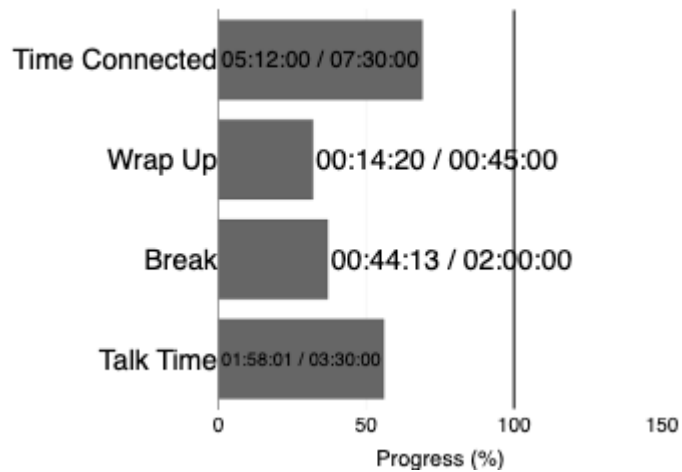
sp gerard on Server 1

On time (26 min early)

Sales: 0.0

Time To Goal: -02:01:01

Time Connected	05:28:58 / 07:30:00
Wrap Up	00:05:06 / 00:45:00
Break	00:51:39 / 02:00:00
Talk Time	01:37:58 / 03:30:00

Progress (%)
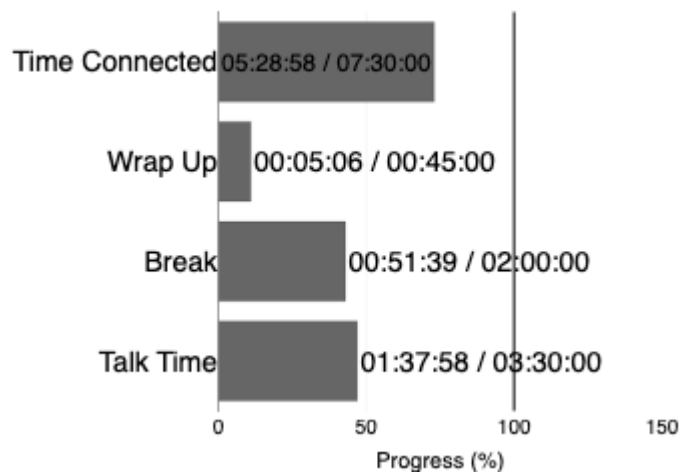
sp ignacio on Server 1
On time (1 min early)
Sales: 2.0
Time To Goal: -02:37:01
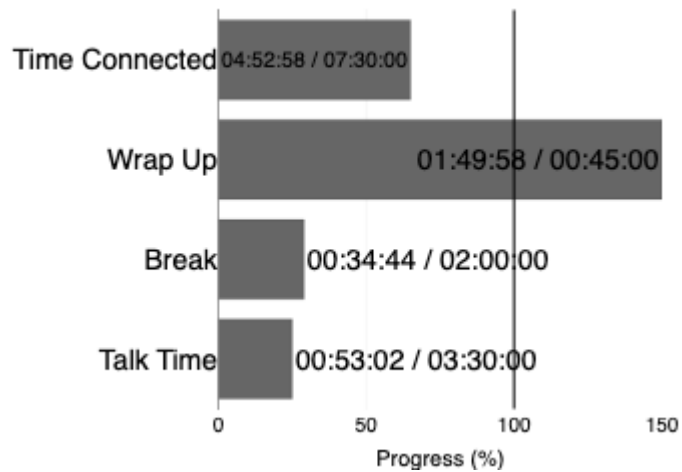
sp jerry on Server 1
On time (17 min early)
Sales: 1.0
Time To Goal: -03:04:01
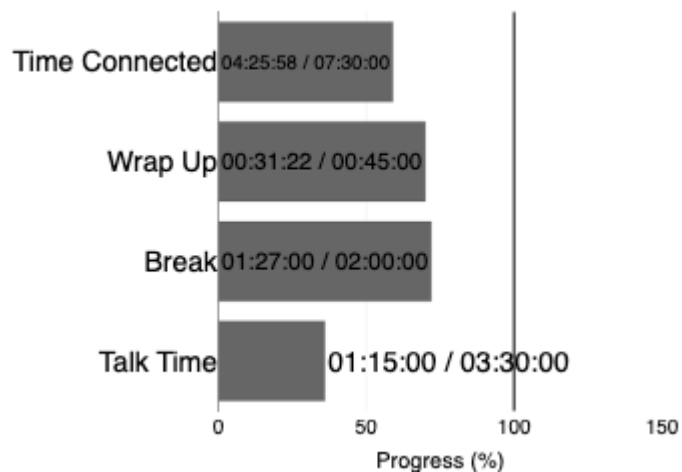
sp joash on Server 1

On time (9 min early)

Sales: 4.0

Time To Goal: -02:20:59

Time Connected 05:09:00 / 07:30:00
Wrap Up 00:14:27 / 00:45:00
Break 00:45:57 / 02:00:00
Talk Time 01:58:58 / 03:30:00
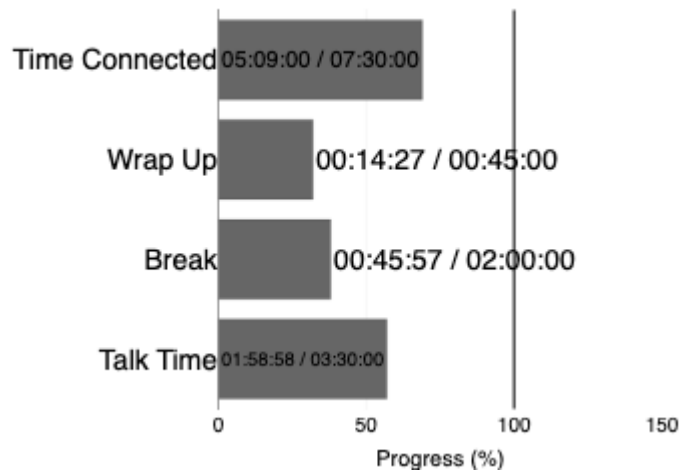
sp joash on Server 2

On time (9 min early)

Sales: 0.0

Time To Goal: --:--:--

Time Connected 00:00:00 / 07:30:00
Wrap Up 00:00:00 / 00:45:00
Break 00:00:00 / 02:00:00
Talk Time 00:00:00 / 03:30:00
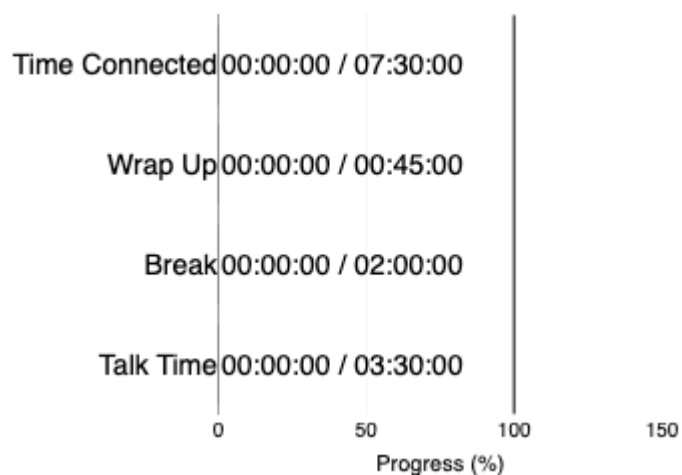
sp joash (Total)
On time (9 min early)
Sales: 4.0
Time To Goal: -02:20:59
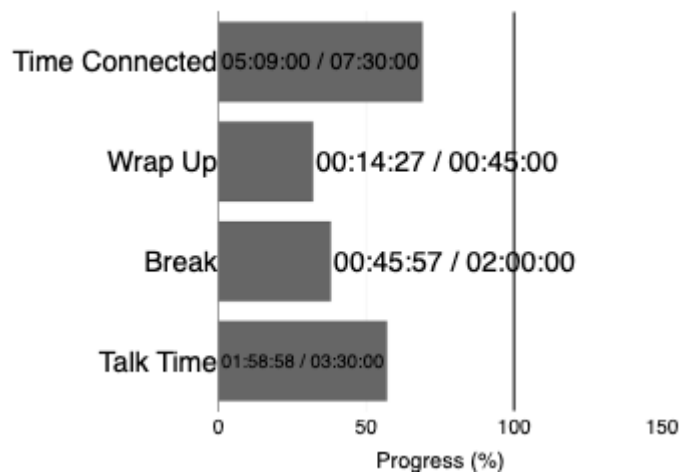
sp josue on Server 1
On time (25 min early)
Sales: 0.0
Time To Goal: -02:02:00
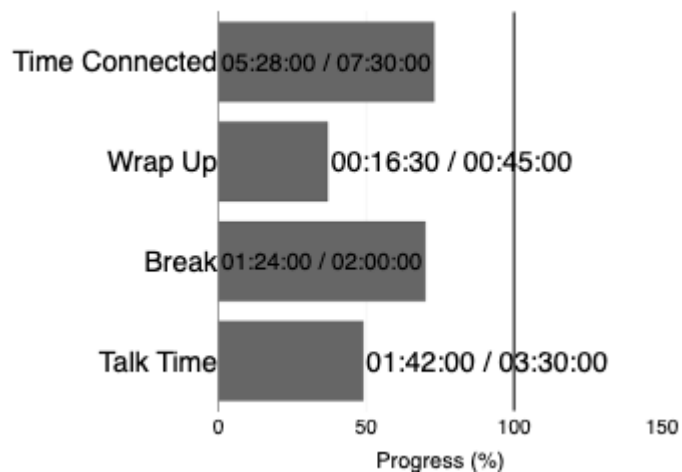
sp kyle on Server 1

On time (0 min early)

Sales: 4.0

Time To Goal: -02:30:00

Time Connected 05:00:00 / 07:30:00
Wrap Up 00:10:04 / 00:45:00
Break 01:33:00 / 02:00:00
Talk Time 01:34:01 / 03:30:00
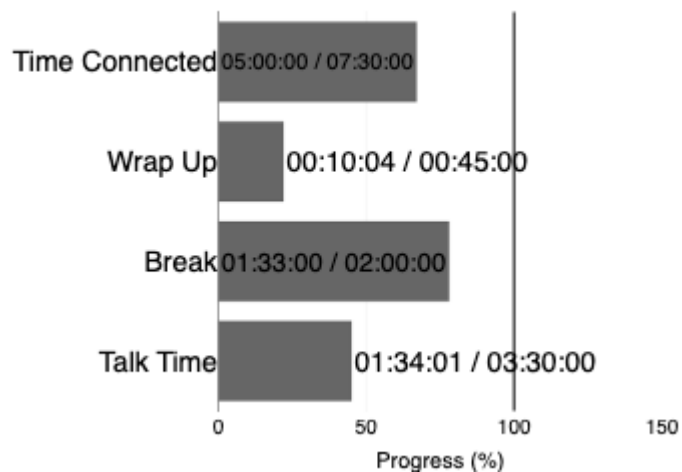
sp lorenza on Server 1

On time (1 min early)

Sales: 0.0

Time To Goal: -02:33:00

Time Connected 04:57:00 / 07:30:00
Wrap Up 00:09:32 / 00:45:00
Break 00:52:40 / 02:00:00
Talk Time 01:49:58 / 03:30:00
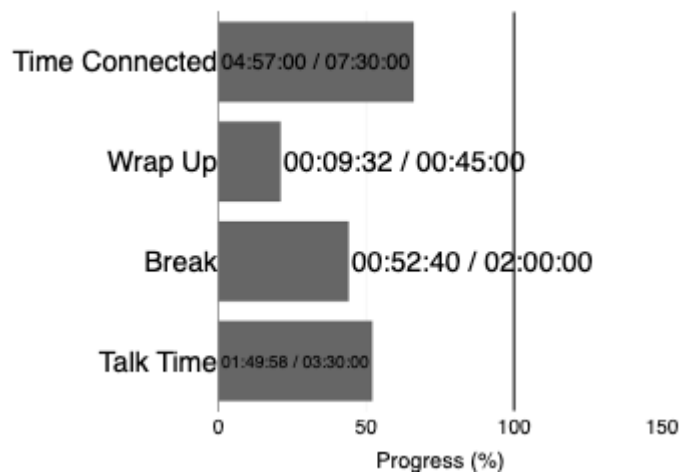
sp miles on Server 1

On time (28 min early)

Sales: 3.0

Time To Goal: -02:20:59
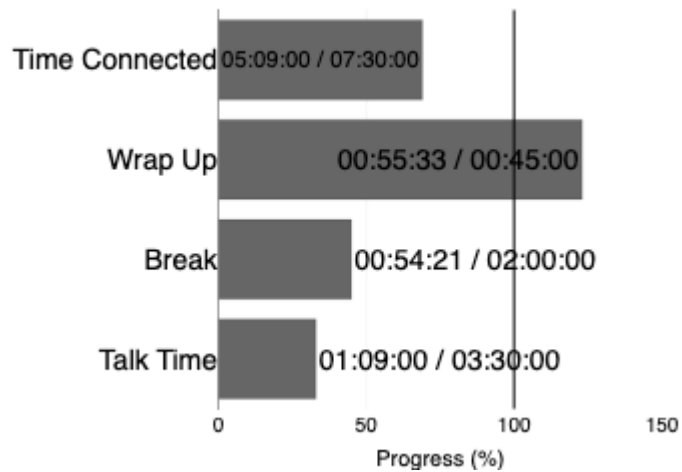
sp montano on Server 1

On time (15 min early)

Sales: 0.0

Time To Goal: -02:28:58
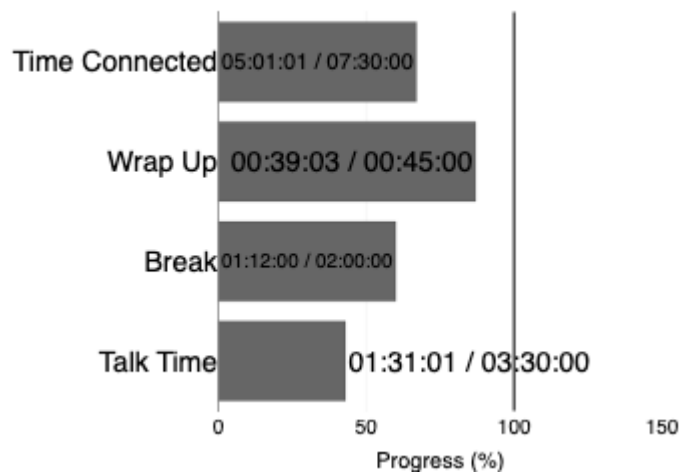
sp omar on Server 1
On time (11 min early)
Sales: 1.0
Time To Goal: -02:25:01

Time Connected 05:04:58 / 07:30:00
Wrap Up 00:36:28 / 00:45:00
Break 00:53:02 / 02:00:00
Talk Time 01:42:00 / 03:30:00

Progress (%)
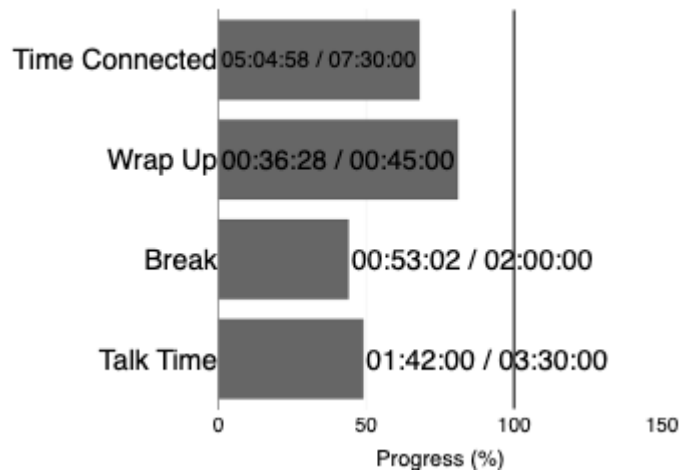
sp ramon on Server 1
Late (35 min late)
Sales: 0.0
Time To Goal: -03:05:59

Time Connected 04:24:00 / 07:30:00
Wrap Up 00:08:13 / 00:45:00
Break 00:30:14 / 02:00:00
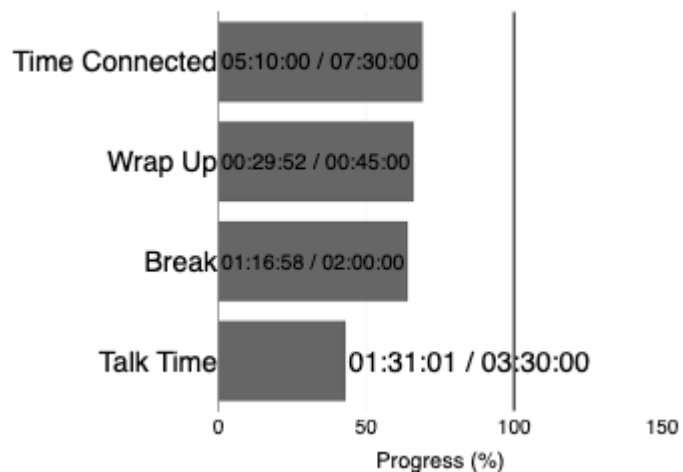Talk Time 01:36:00 / 03:30:00

Progress (%)
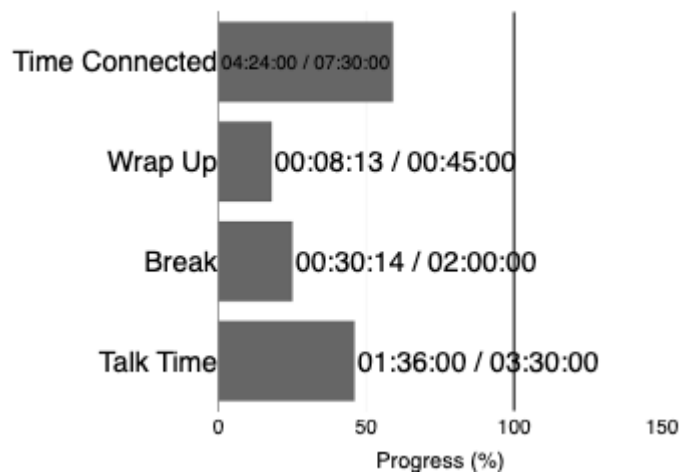
sp smith on Server 1

On time (7 min early)
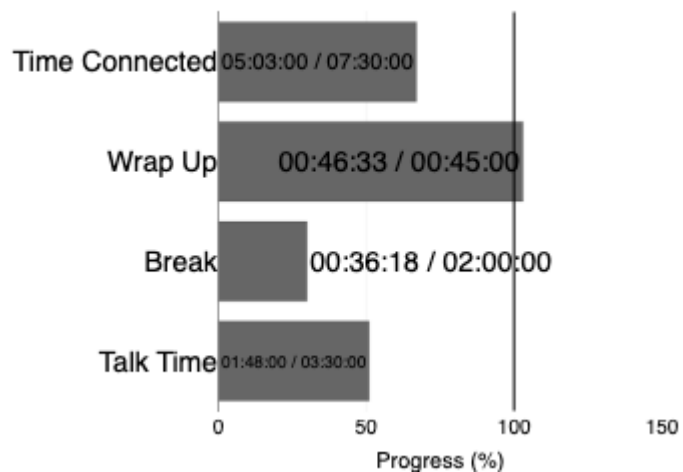
Sales: 3.0

Time To Goal: -02:19:59

sp titan on Server 1
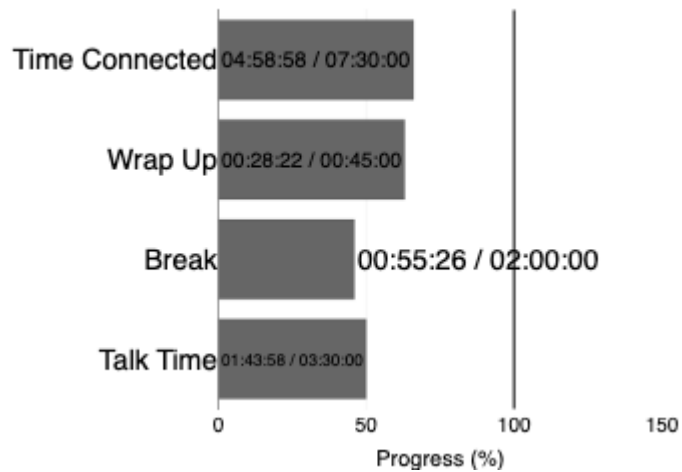
On time (21 min early)

Sales: 0.0

Time To Goal: -02:27:00

sp tom on Server 1

Just made it (1 min late)
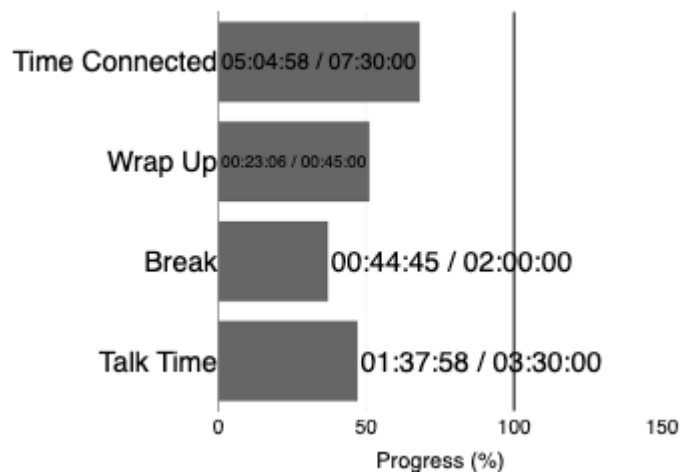
Sales: 0.0

Time To Goal: -02:31:01

sp topete on Server 1

On time (8 min early)

Sales: 0.0

Time To Goal: -02:25:01

sp vic on Server 1

On time (17 min early)

Sales: 1.0

Time To Goal: -02:10:01

	Progress (%)
Time Connected	05:19:58 / 07:30:00
Wrap Up	00:29:13 / 00:45:00
Break	00:03:43 / 02:00:00
Talk Time	02:25:58 / 03:30:00