# **Daily Agent Report**

Today's goal is to ensure all agents complete their Logged In Time, avoid exceeding Break or Wrap-Up time, and reach the minimum Talk Time. More time on the phones means more opportunities to sell.

Time Connected: 06:00:00
Break Limit: 01:00:00
Wrap-Up Limit: 00:45:00
Talk Time Goal: 02:45:00

## Spanish — 5 agents connected

On Time: 20%

Just Made It: 40%

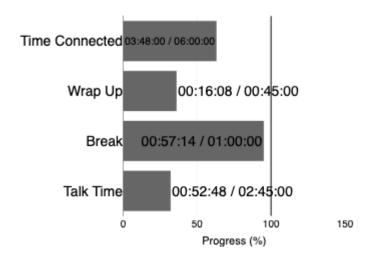
Late: 40%

#### s beth on Server 3

Late (12 min late)

**Sales:** 1.0

Time To Goal: -02:12:00

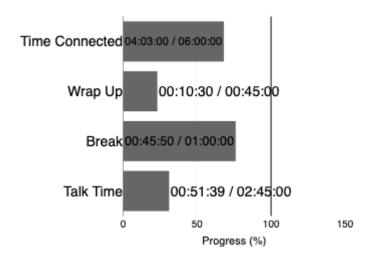


### s brianda on Server 3

On time (3 min early)

**Sales:** 0.0

Time To Goal: -01:57:00

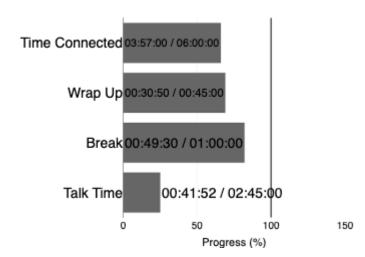


#### s montserrat on Server 3

Just made it (3 min late)

**Sales:** 1.0

Time To Goal: -02:02:59

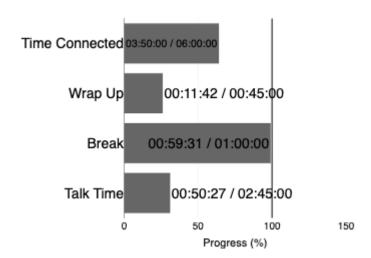


### s vale on Server 3

Late (10 min late)

**Sales:** 0.0

Time To Goal: -02:09:59



## s virgen on Server 3

Just made it (1 min late)

**Sales:** 1.0

Time To Goal: -02:01:00

