

## ■ Bad Metrics Agents from Spanish Office ■

August 02, 2025

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s davalos

- ■ 05:44:07 into shift, short on time connected — has 05:02:20 when expected is at least 05:09:42

s beth

- ■ 05:44:07 into shift, short on time connected — has 03:48:00 when expected is at least 05:09:42

s brianda

- ■ 05:44:07 into shift, short on time connected — has 04:03:00 when expected is at least 05:09:42

s montserrat

- ■ 05:44:07 into shift, short on time connected — has 03:57:00 when expected is at least 05:09:42

s vale

- ■ 05:44:07 into shift, short on time connected — has 03:50:02 when expected is at least 05:09:42

s virgen

- ■ 05:44:07 into shift, short on time connected — has 04:00:00 when expected is at least 05:09:42