Daily Agent Report

Today's goal is to ensure all agents complete their Logged In Time, avoid exceeding Break or Wrap-Up time, and reach the minimum Talk Time. More time on the phones means more opportunities to sell.
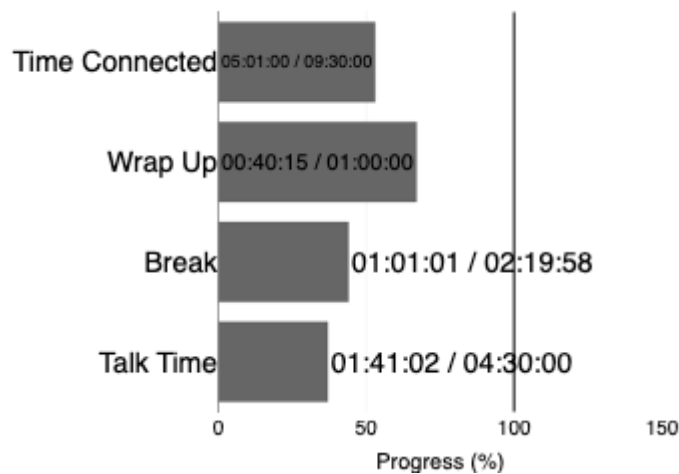
- **Time Connected:** 09:30:00
- **Break Limit:** 02:19:58
- **Wrap-Up Limit:** 01:00:00
- **Talk Time Goal:** 04:30:00

Egypt — 40 agents connected

On Time: 62%

Just Made It: 25%

Late: 12%

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e abdrhman on Server 2
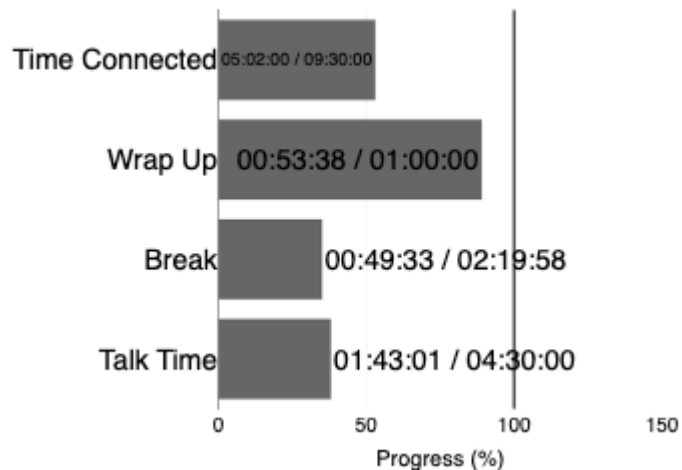
Just made it (1 min late)

Sales: 0.0

Time To Goal: -04:29:00

e abobakir on Server 2

On time (0 min early)

Sales: 0.0

Time To Goal: -04:28:00

e adel on Server 2

On time (3 min early)
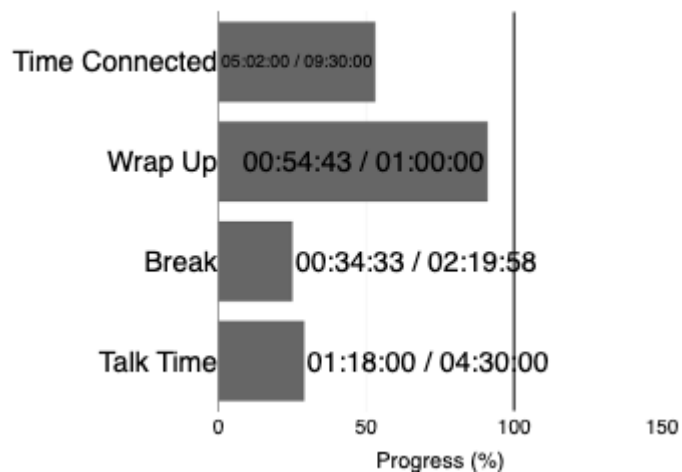
Sales: 0.0

Time To Goal: -04:25:00
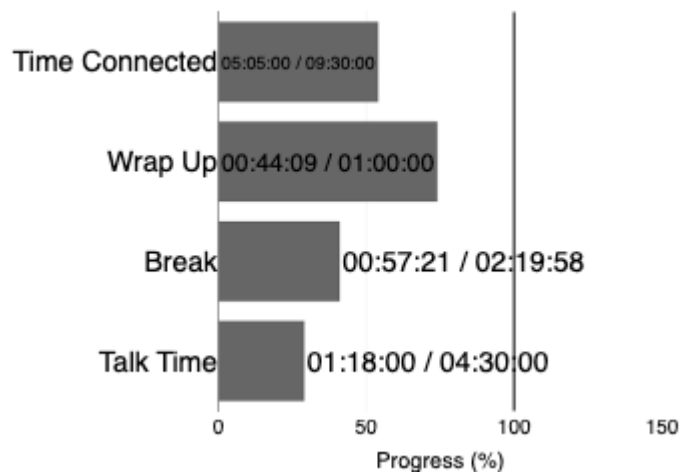
e amconz on Server 3

On time (0 min early)

Sales: 1.0

Time To Goal: -04:28:00

e bakhet on Server 3

On time (0 min early)

Sales: 2.0

Time To Goal: -04:40:58
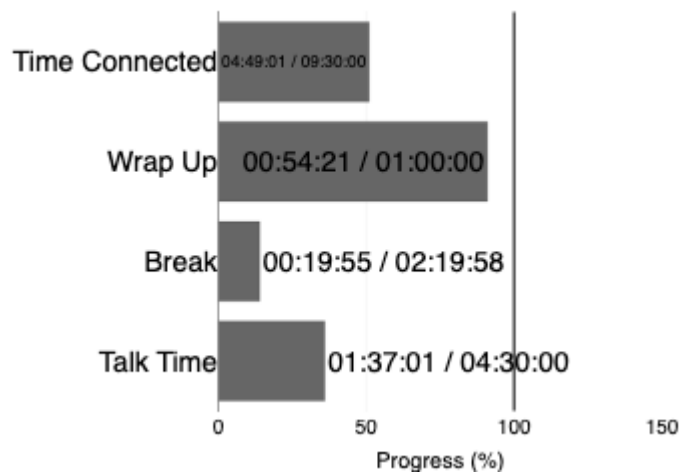
e deema on Server 2
Late (19 min late)
Sales: 0.0
Time To Goal: -04:47:00
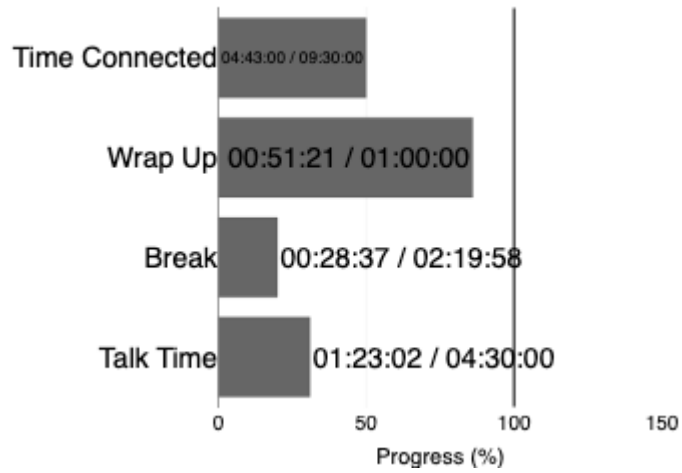
e elnour on Server 3
Late (40 min late)
Sales: 1.0
Time To Goal: -05:15:57
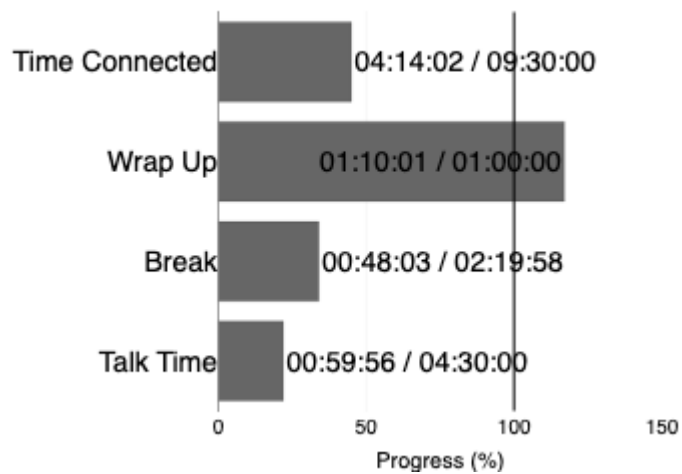
e emma on Server 2

On time (23 min early)

Sales: 0.0

Time To Goal: -05:43:01

Category	Progress
Time Connected	03:49:01 / 09:30:00
Wrap Up	01:02:02 / 01:00:00
Break	00:00:00 / 02:19:58
Talk Time	01:22:01 / 04:30:00
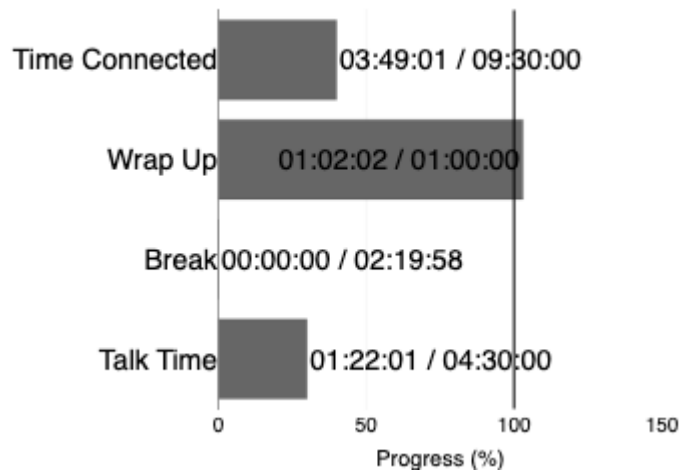
e emma on Server 3

Late (1h 3m late)

Sales: 1.0

Time To Goal: -08:24:00

Category	Progress
Time Connected	01:06:00 / 09:30:00
Wrap Up	00:33:00 / 01:00:00
Break	00:00:00 / 02:19:58
Talk Time	00:16:48 / 04:30:00
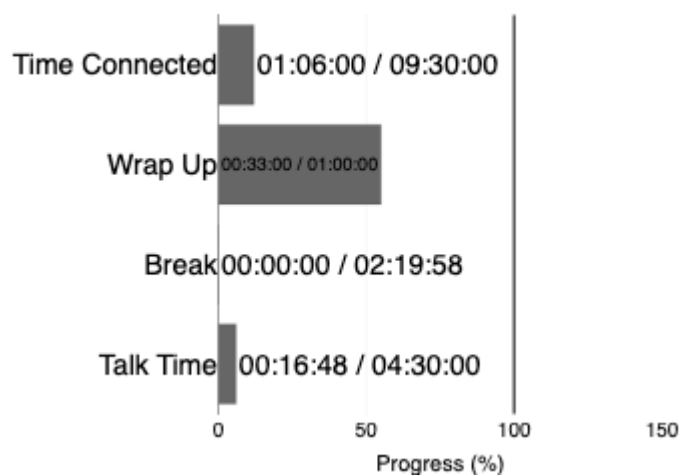
e emma (Total)

On time (23 min early)

Sales: 1.0

Time To Goal: -02:34:58

Time Connected 04:55:01 / 09:30:00
Wrap Up 01:35:02 / 01:00:00
Break 00:00:00 / 02:19:58
Talk Time 01:38:49 / 04:30:00

Progress (%)
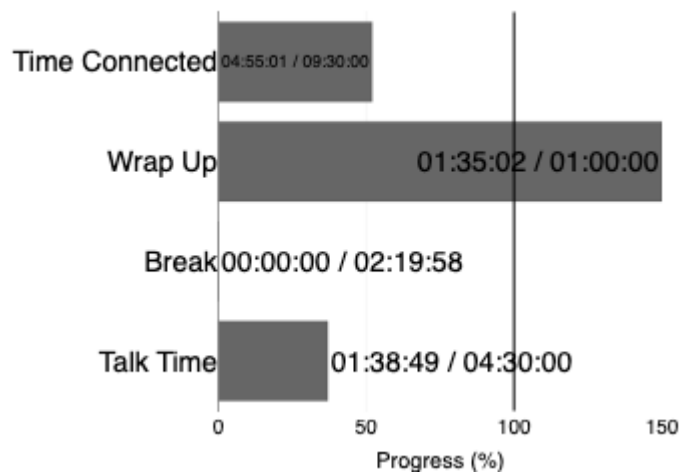
e esabrahim on Server 2

On time (7 min early)

Sales: 0.0

Time To Goal: -04:20:59

Time Connected 05:09:00 / 09:30:00
Wrap Up 00:41:27 / 01:00:00
Break 00:39:36 / 02:19:58
Talk Time 01:49:01 / 04:30:00

Progress (%)
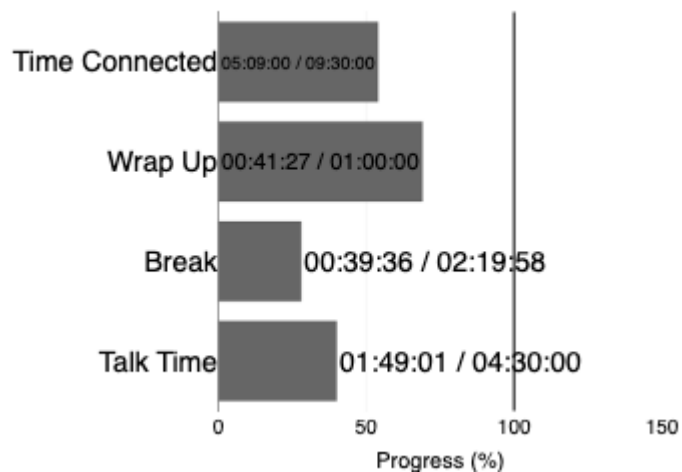
e fathy on Server 2
On time (4 min early)
Sales: 1.0
Time To Goal: -04:24:00
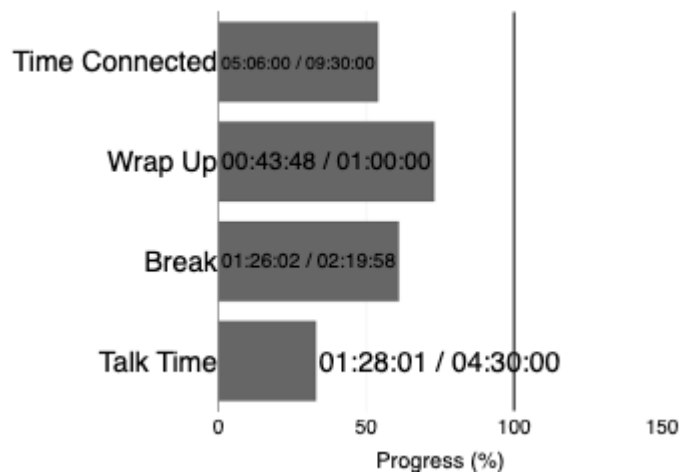
e fatooh on Server 1
On time (1 min early)
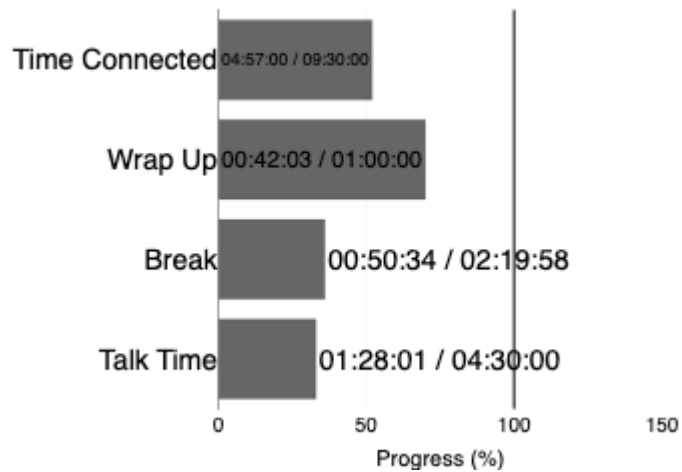**Sales:** 0.0
Time To Goal: -08:48:36
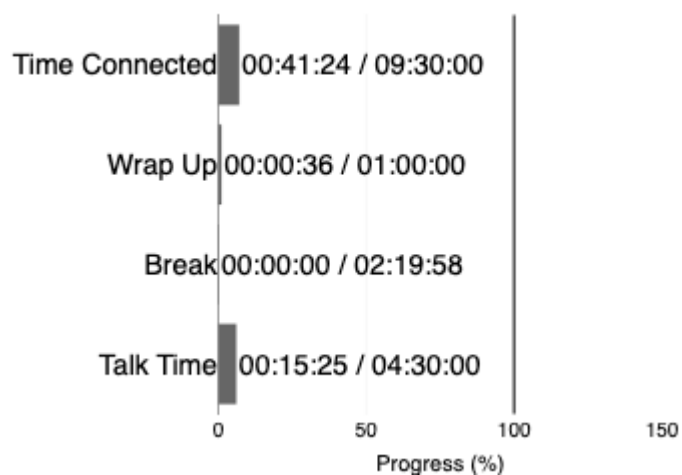
e gamal on Server 2
Just made it (5 min late)
Sales: 2.0
Time To Goal: -04:33:00

e hammed on Server 2
Just made it (1 min late)
Sales: 1.0
Time To Goal: -04:29:00
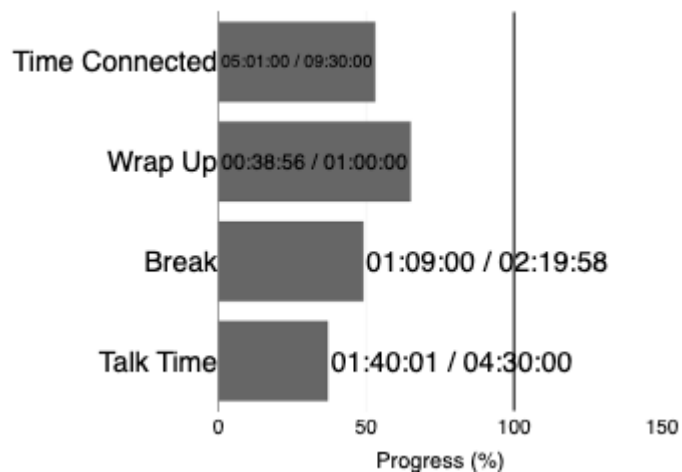
e hassan on Server 2
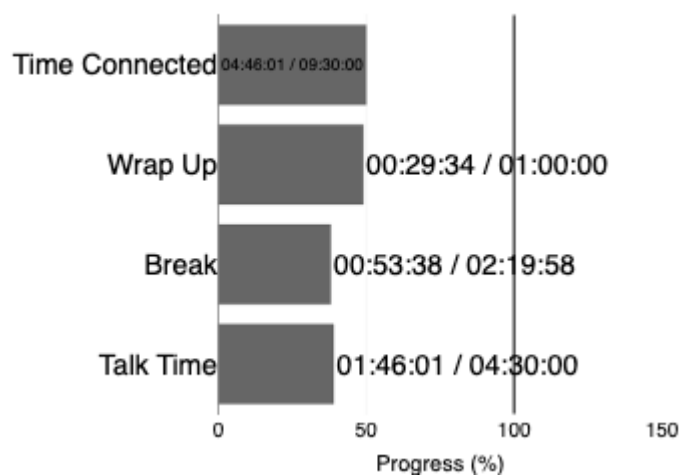**Late (47 min late)**
Sales: 0.0
Time To Goal: -08:38:00
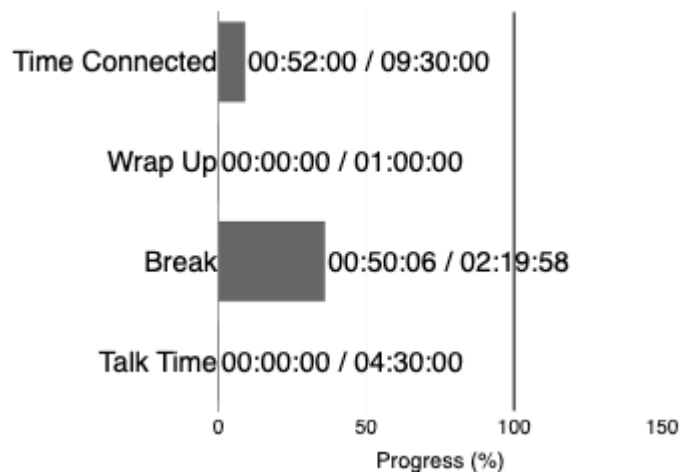
e hisham on Server 1
Just made it (4 min late)
Sales: 1.0
Time To Goal: -04:43:58

e jaden on Server 2
Just made it (3 min late)
Sales: 1.0
Time To Goal: -04:31:00

Time Connected 04:59:00 / 09:30:00

Wrap Up 00:59:42 / 01:00:00

Break 00:38:06 / 02:19:58

Talk Time 01:37:01 / 04:30:00

Progress (%)
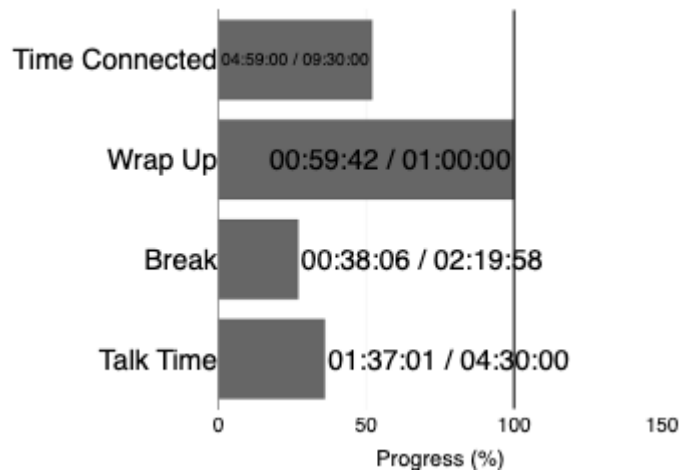
e khtob on Server 2
Just made it (1 min late)
Sales: 0.0
Time To Goal: -04:29:00

Time Connected 05:01:00 / 09:30:00

Wrap Up 00:40:58 / 01:00:00

Break 00:43:33 / 02:19:58

Talk Time 01:22:01 / 04:30:00

Progress (%)
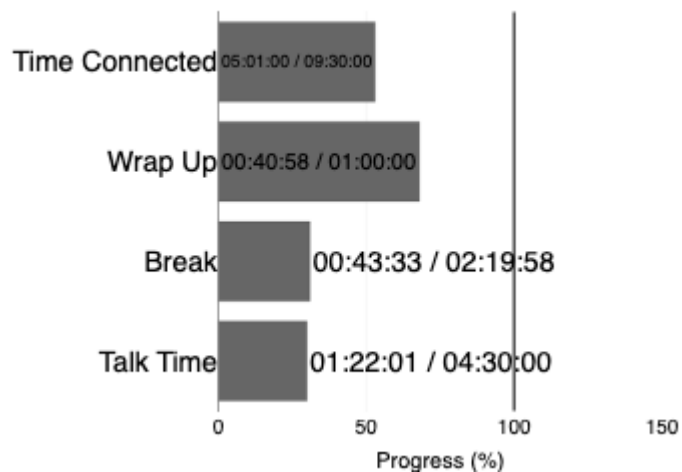
e leina on Server 2
Late (15 min late)
Sales: 2.0
Time To Goal: -04:43:00

Time Connected 04:47:00 / 09:30:00
Wrap Up 00:51:25 / 01:00:00
Break 00:37:26 / 02:19:58
Talk Time 01:36:00 / 04:30:00
Progress (%)
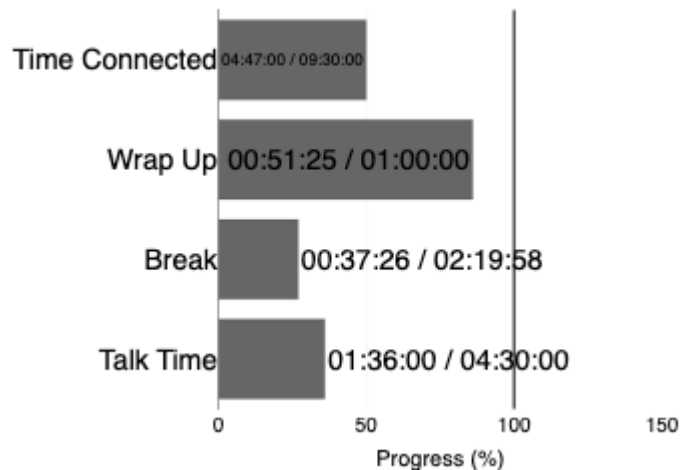
e mabuelfadl on Server 2
On time (9 min early)
Sales: 0.0
Time To Goal: -04:19:00

Time Connected 05:11:00 / 09:30:00
Wrap Up 00:34:55 / 01:00:00
Break 00:34:26 / 02:19:58
Talk Time 01:51:00 / 04:30:00
Progress (%)
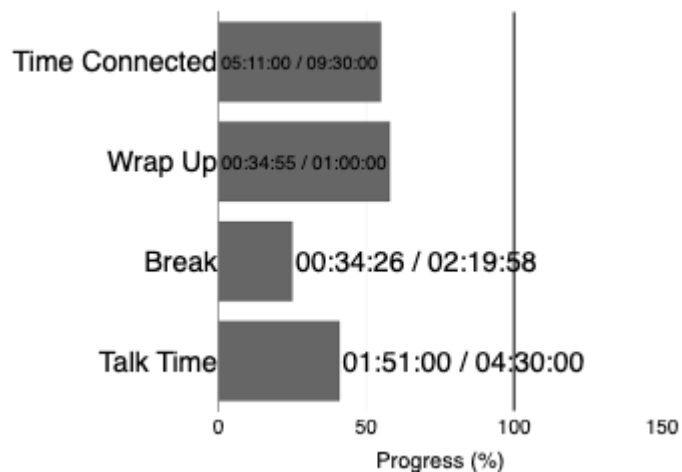
e matta on Server 2

On time (5 min early)

Sales: 0.0

Time To Goal: -04:24:00

Time Connected 05:06:00 / 09:30:00
Wrap Up 00:38:20 / 01:00:00
Break 00:42:54 / 02:19:58
Talk Time 01:43:01 / 04:30:00
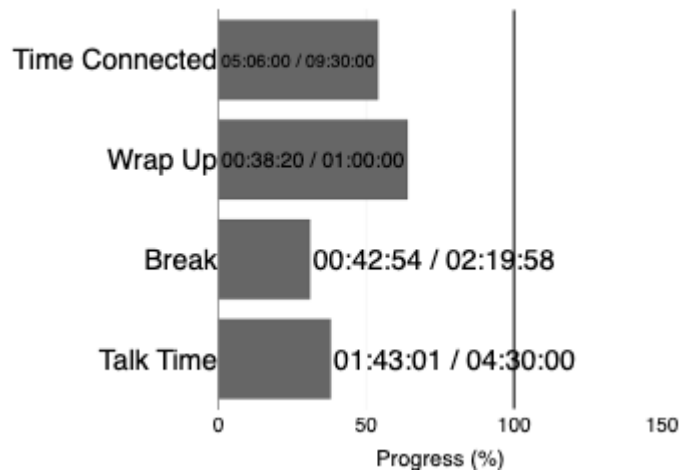
e mazony on Server 1

On time (2 min early)

Sales: 3.0

Time To Goal: -04:25:01

Time Connected 05:04:58 / 09:30:00
Wrap Up 00:36:03 / 01:00:00
Break 01:45:00 / 02:19:58
Talk Time 01:19:58 / 04:30:00
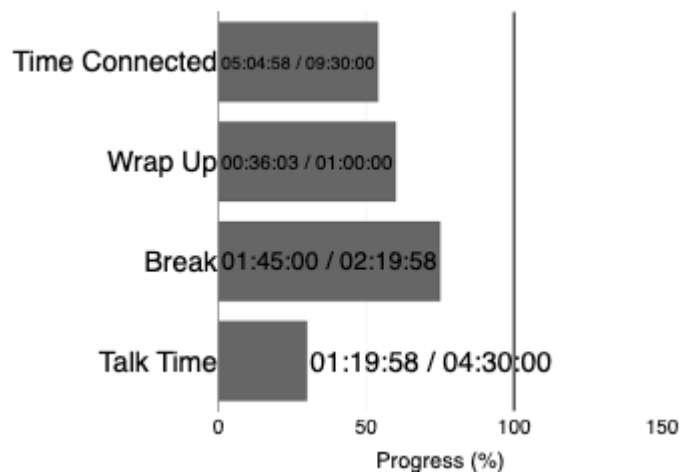
e morsy on Server 1
On time (15 min early)
Sales: 1.0
Time To Goal: -04:12:00

Time Connected	05:18:00 / 09:30:00
Wrap Up	00:17:13 / 01:00:00
Break	00:58:55 / 02:19:58
Talk Time	01:46:58 / 04:30:00

Progress (%)
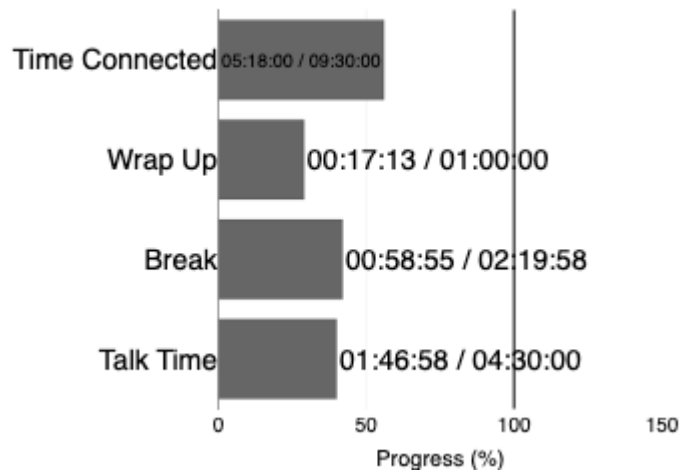
e munour on Server 2
On time (0 min early)
Sales: 0.0
Time To Goal: -04:28:00

Time Connected	05:02:00 / 09:30:00
Wrap Up	00:40:40 / 01:00:00
Break	00:44:38 / 02:19:58
Talk Time	01:32:02 / 04:30:00

Progress (%)
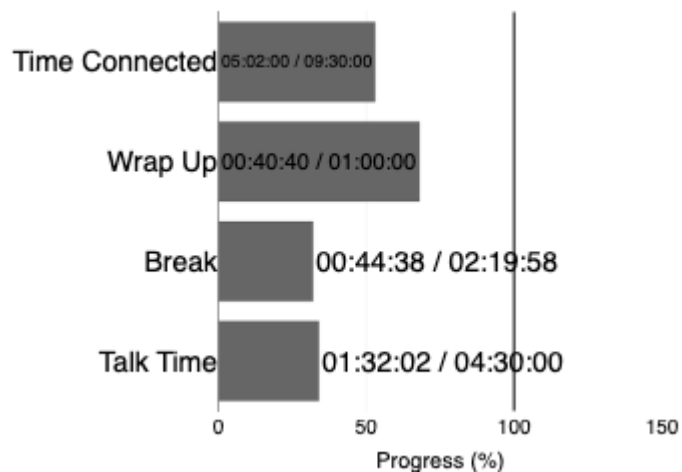
e nasr on Server 2
On time (1 min early)
Sales: 0.0
Time To Goal: -04:27:00
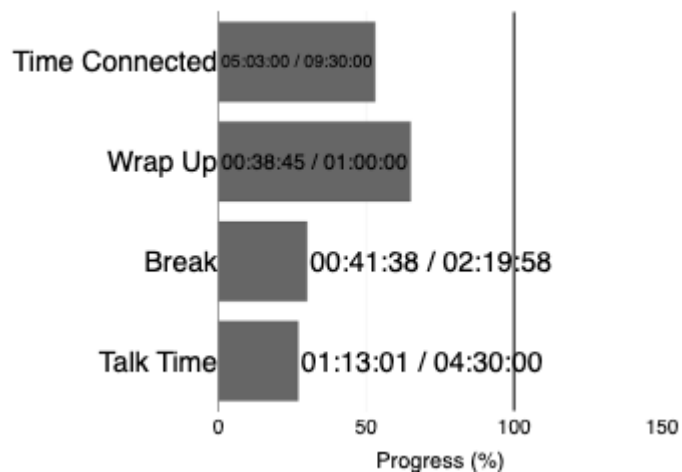
e nouran on Server 2
Late (1h 20m late)
Sales: 0.0
Time To Goal: -05:48:00
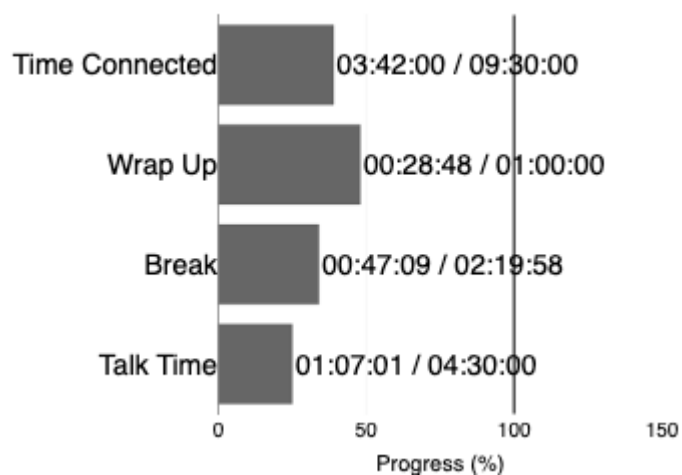
e omda on Server 1
On time (1 min early)
Sales: 3.0
Time To Goal: -04:28:58

Time Connected 05:01:01 / 09:30:00
Wrap Up 00:06:46 / 01:00:00
Break 00:31:22 / 02:19:58
Talk Time 02:13:58 / 04:30:00
Progress (%)
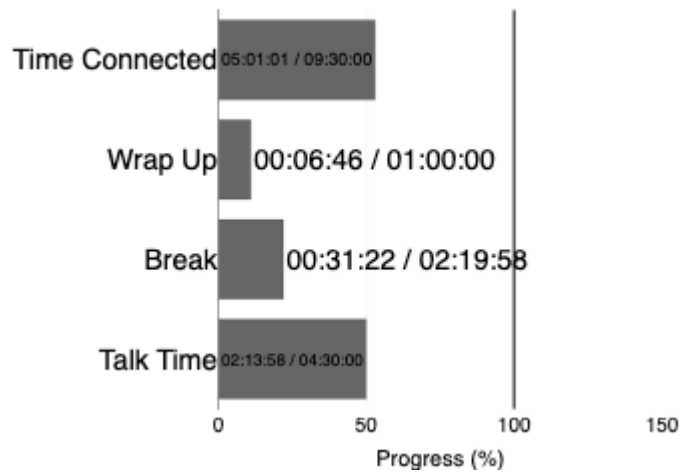
e rafaat on Server 2
On time (11 min early)
Sales: 1.0
Time To Goal: -04:17:00

Time Connected 05:13:00 / 09:30:00
Wrap Up 00:25:58 / 01:00:00
Break 00:47:31 / 02:19:58
Talk Time 00:48:07 / 04:30:00
Progress (%)

e rifi on Server 2
On time (2 min early)
Sales: 0.0
Time To Goal: -04:27:00

Time Connected 05:03:00 / 09:30:00
Wrap Up 00:37:37 / 01:00:00
Break 00:23:52 / 02:19:58
Talk Time 01:56:02 / 04:30:00
Progress (%)
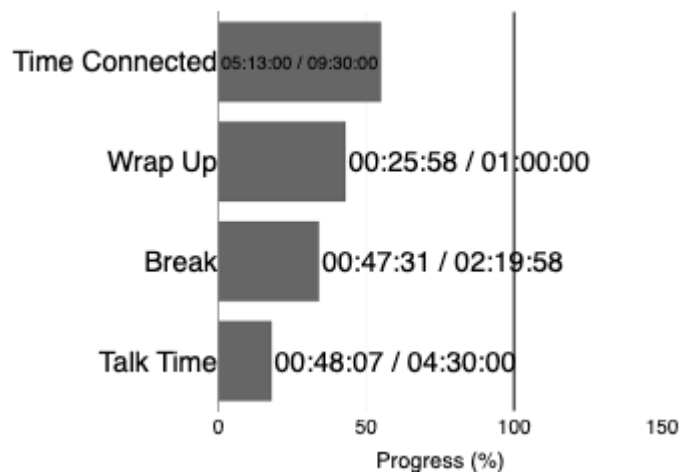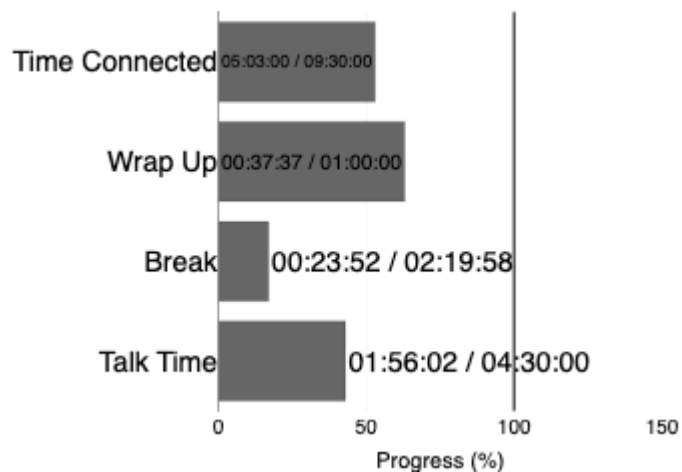
e saad on Server 3
Just made it (2 min late)
Sales: 3.0
Time To Goal: -04:30:00

Time Connected 05:00:00 / 09:30:00
Wrap Up 00:45:00 / 01:00:00
Break 01:06:00 / 02:19:58
Talk Time 01:14:02 / 04:30:00
Progress (%)
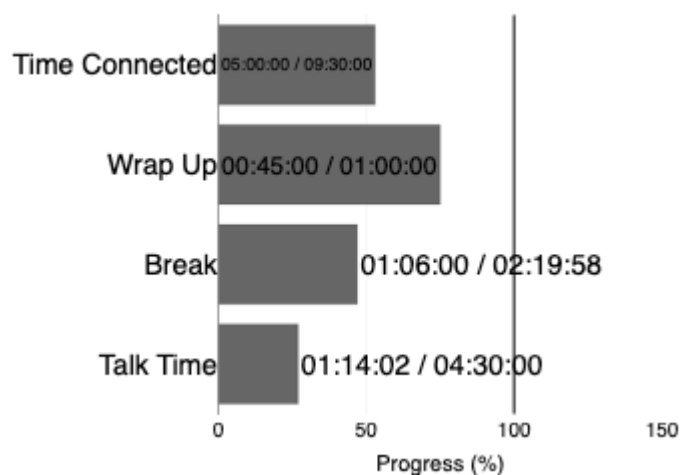
e said on Server 3

On time (1 min early)

Sales: 3.0

Time To Goal: -04:57:00
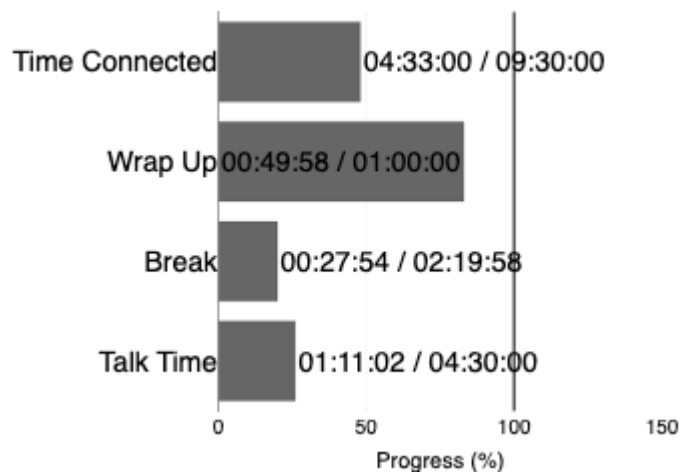
e said on Server 2

On time (2 min early)

Sales: 0.0

Time To Goal: -09:30:00
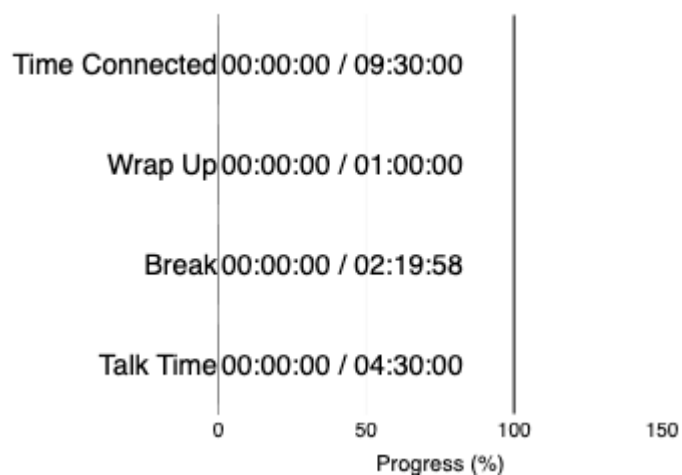
e said (Total)
On time (2 min early)
Sales: 3.0
Time To Goal: -02:56:59
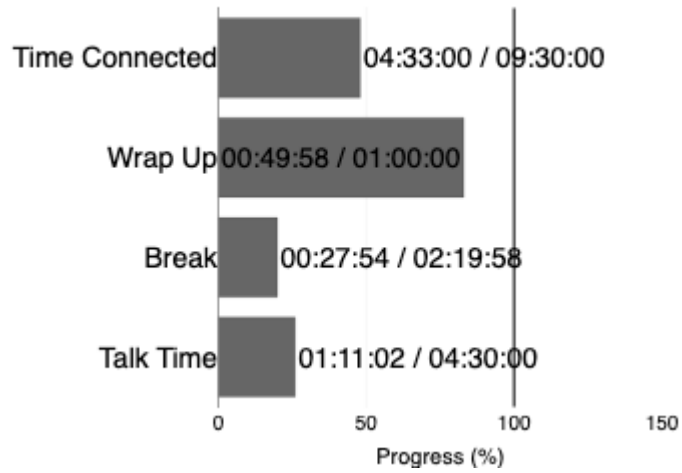
e samah on Server 2
On time (6 min early)
Sales: 0.0
Time To Goal: -04:21:59
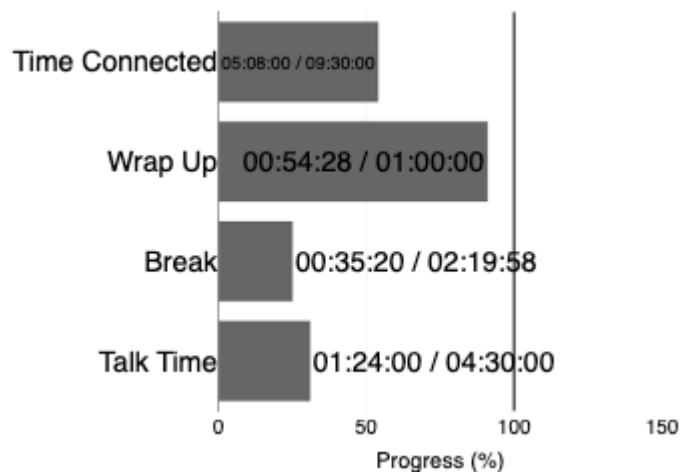
e sasa on Server 1

On time (17 min early)

Sales: 1.0

Time To Goal: -05:16:01
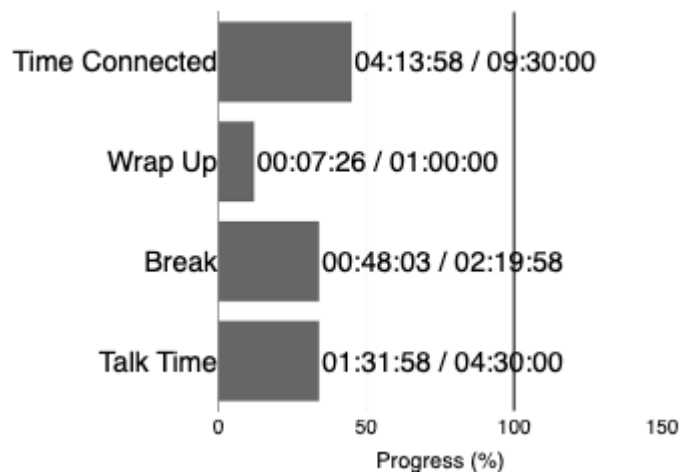
e shabban on Server 2

On time (0 min early)

Sales: 1.0
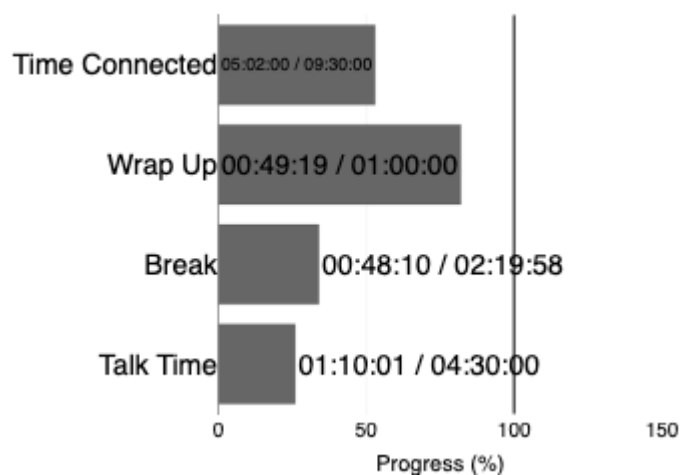
Time To Goal: -04:28:00

e tag on Server 2
On time (1 min early)
Sales: 1.0
Time To Goal: -04:27:00
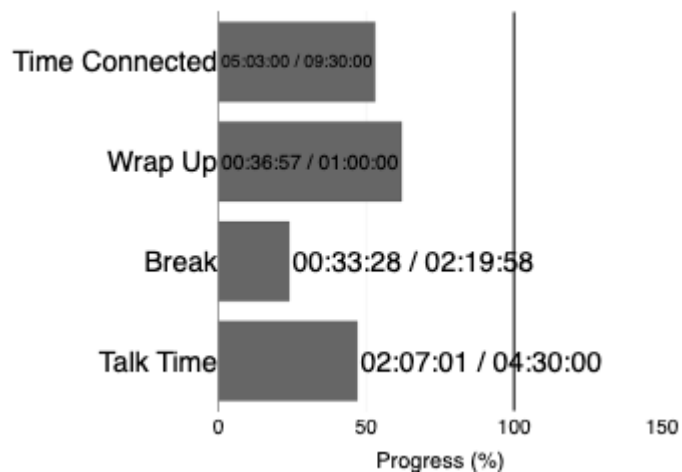
e tawel on Server 2
On time (2 min early)
Sales: 0.0
Time To Goal: -04:26:00
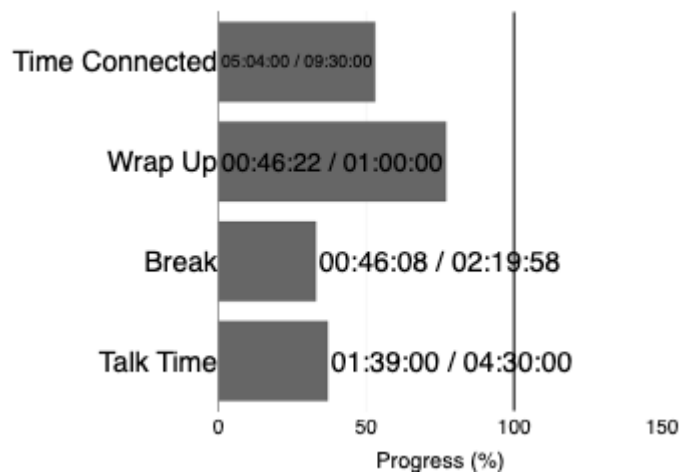
e tommy on Server 3

Just made it (5 min late)

Sales: 0.0

Time To Goal: -06:39:57

Time Connected	02:50:02 / 09:30:00
Wrap Up	00:35:31 / 01:00:00
Break	00:16:08 / 02:19:58
Talk Time	00:38:31 / 04:30:00

Progress (%)
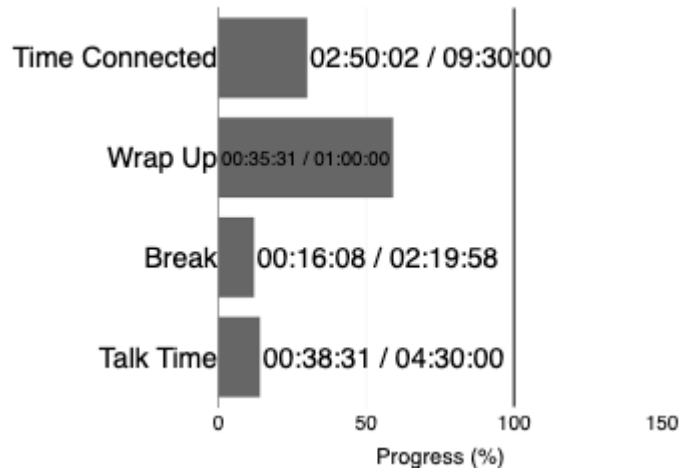
e wagdy on Server 2

Just made it (3 min late)

Sales: 1.0

Time To Goal: -04:31:00

Time Connected	04:59:00 / 09:30:00
Wrap Up	00:44:20 / 01:00:00
Break	00:35:20 / 02:19:58
Talk Time	01:39:00 / 04:30:00

Progress (%)
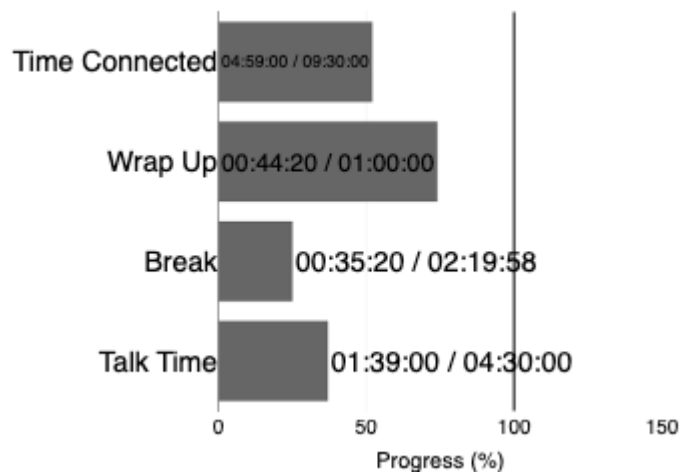
e yamr on Server 2
On time (8 min early)
Sales: 0.0
Time To Goal: -04:19:59
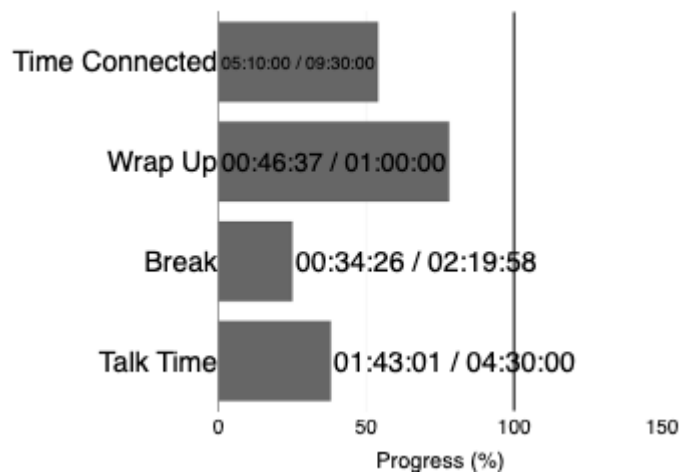
e yousam on Server 3
Just made it (2 min late)
Sales: 0.0
Time To Goal: -04:42:00
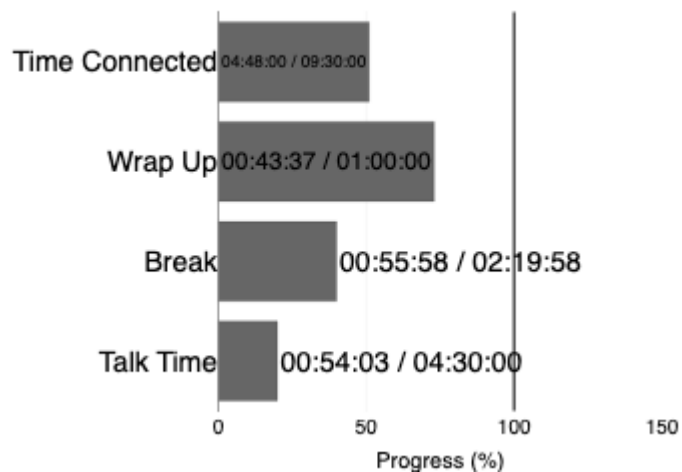
e yousri on Server 2

On time (1 min early)

Sales: 0.0

Time To Goal: -04:27:00

Time Connected	05:03:00 / 09:30:00
Wrap Up	00:32:02 / 01:00:00
Break	01:22:01 / 02:19:58
Talk Time	01:19:01 / 04:30:00