

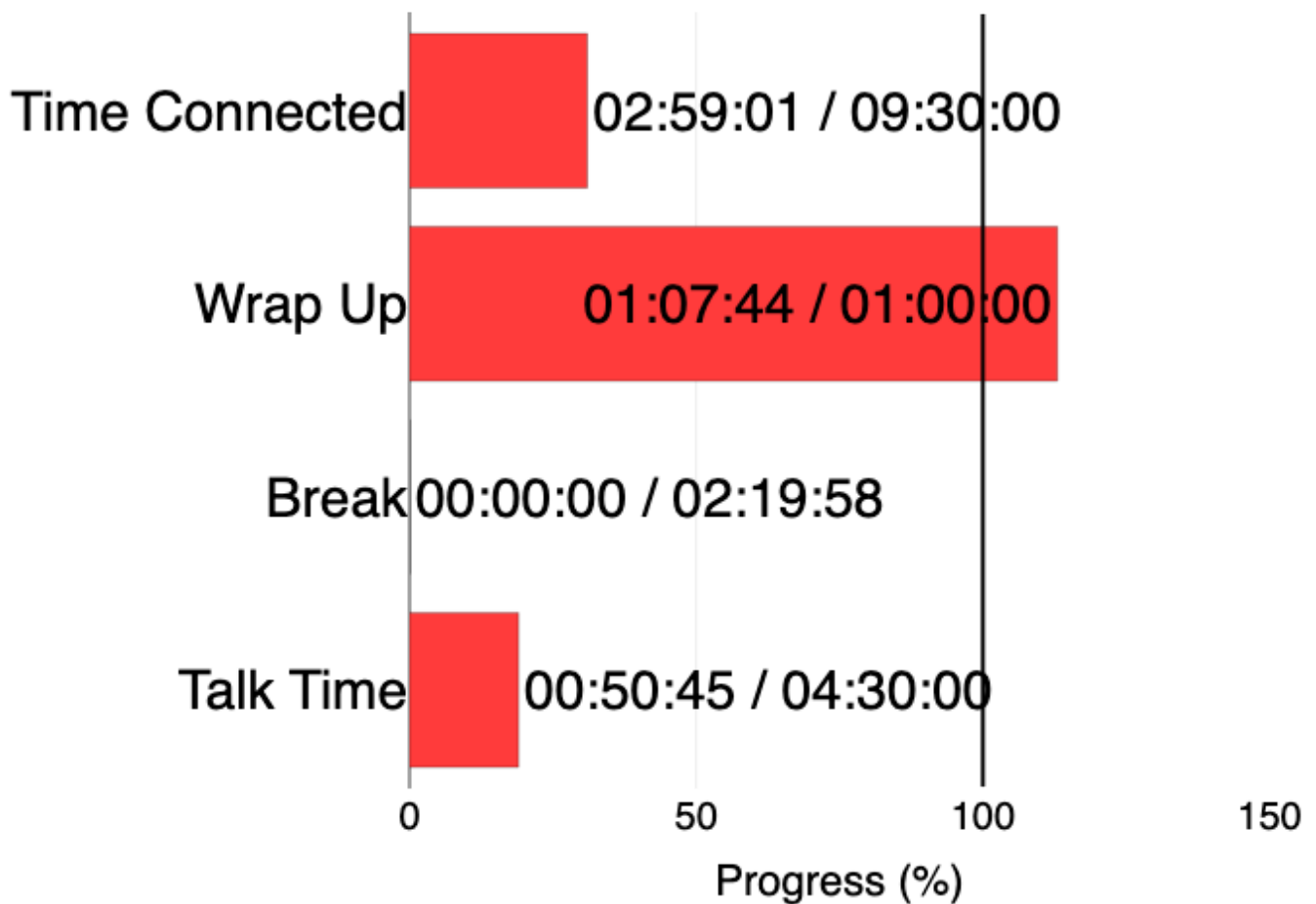
PERFORMANCE ALERT

Agent: sp ignacio | Office: Sp & Prime | Date: August 04, 2025

Why You Were Flagged

- 03:03:16 into shift, high wrap-up time — used 01:07:44 (limit is 00:23:09)

Your Current Metrics



You still have time to improve.

Stay focused, reduce downtime, and finish strong.

This report was generated automatically to help you monitor and improve your performance today.