Daily Agent Report

Today's goal is to ensure all agents complete their Logged In Time, avoid exceeding Break or Wrap-Up time, and reach the minimum Talk Time. More time on the phones means more opportunities to sell.

Time Connected: 06:00:00
Break Limit: 01:00:00
Wrap-Up Limit: 00:45:00
Talk Time Goal: 02:45:00

Egypt — 15 agents connected

On Time: 53%

Just Made It: 0%

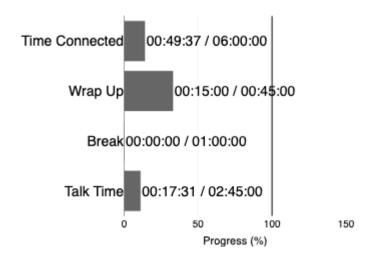
Late: 47%

e abdrhman on Server 2

Late (1h 22m late)

Sales: 0.0

Time To Goal: -05:10:22

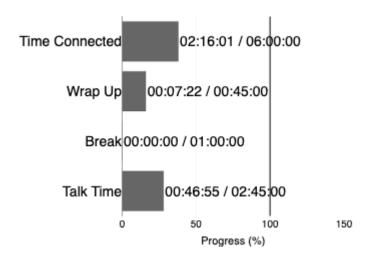


e amconz on Server 3

On time (31 min early)

Sales: 1.0

Time To Goal: -03:43:58

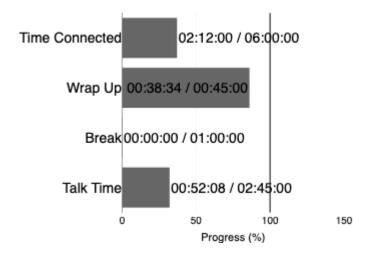


e emma on Server 2

On time (10 min early)

Sales: 1.0

Time To Goal: -03:48:00

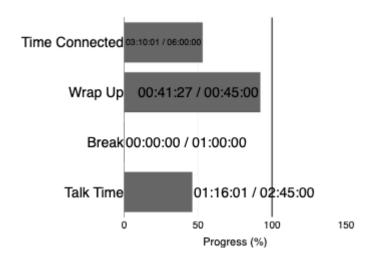


e fathy on Server 2

On time (1 min early)

Sales: 2.0

Time To Goal: -02:49:58

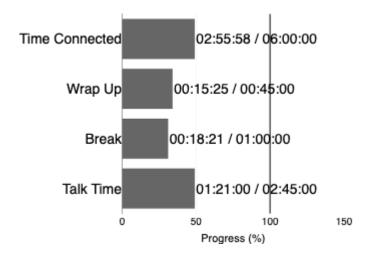


e hisham on Server 1

Late (1h 3m late)

Sales: 2.0

Time To Goal: -03:04:01

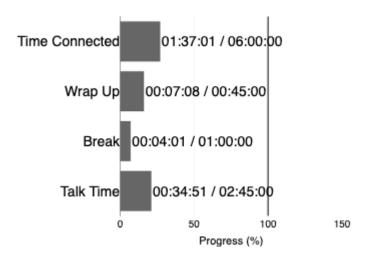


e matta on Server 2

On time (10 min early)

Sales: 0.0

Time To Goal: -04:22:58

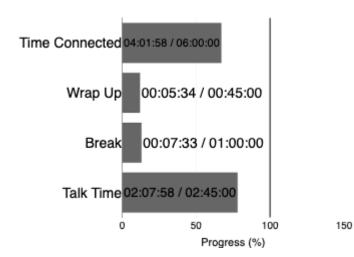


e omda on Server 1

On time (48 min early)

Sales: 1.0

Time To Goal: -01:58:01

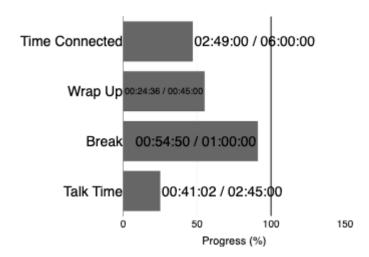


e rifi on Server 2

Late (1h 11m late)

Sales: 1.0

Time To Goal: -03:11:00

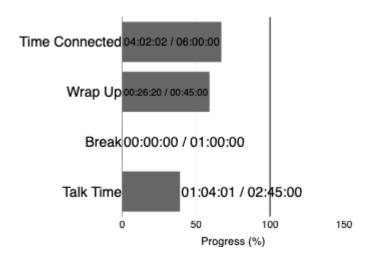


e said on Server 3

On time (3h 29m early)

Sales: 1.0

Time To Goal: -01:57:57

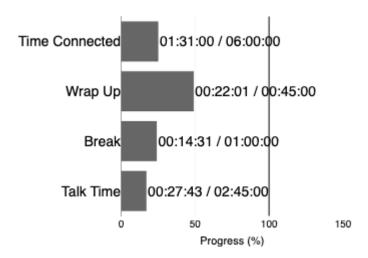


e samah on Server 2

Late (1h 29m late)

Sales: 0.0

Time To Goal: -04:28:59

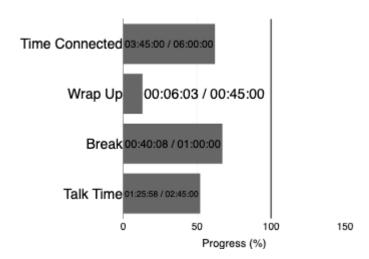


e sasa on Server 1

Late (14 min late)

Sales: 3.0

Time To Goal: -02:15:00

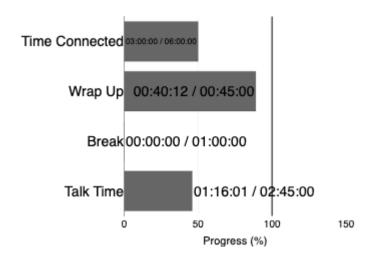


e tag on Server 2

Late (1h 0m late)

Sales: 3.0

Time To Goal: -03:00:00

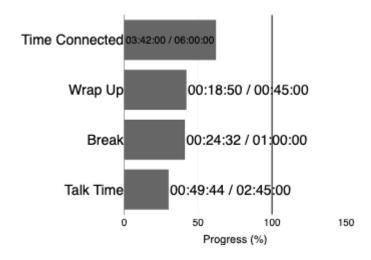


e tommy (Total)

On time (24 min early)

Sales: 0.0

Time To Goal: -02:18:00

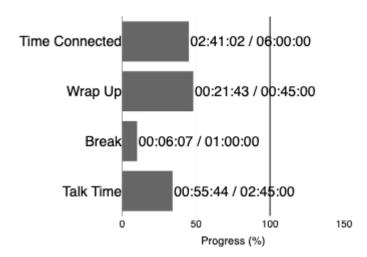


e wagdy on Server 2

Late (50 min late)

Sales: 0.0

Time To Goal: -03:18:57



e yousam (Total)

On time (4 min early)

Sales: 0.0

Time To Goal: -01:47:27

