

Daily Agent Report

Today's goal is to ensure all agents complete their Logged In Time, avoid exceeding Break or Wrap-Up time, and reach the minimum Talk Time. More time on the phones means more opportunities to sell.

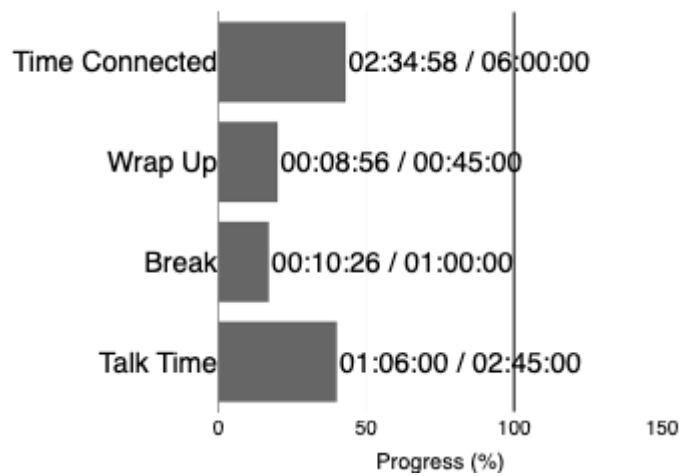
- **Time Connected:** 06:00:00
- **Break Limit:** 01:00:00
- **Wrap-Up Limit:** 00:45:00
- **Talk Time Goal:** 02:45:00

Commercial — 4 agents connected

On Time: 75%
Just Made It: 0%
Late: 25%

sp allan on Server 1

On time (1 min early)
Sales: 3.0
Time To Goal: -03:25:01

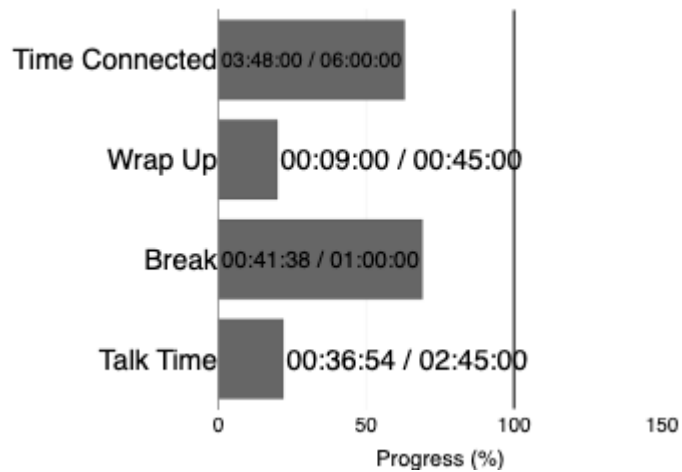


sp chris on Server 1

Late (11 min late)

Sales: 2.0

Time To Goal: -02:12:00

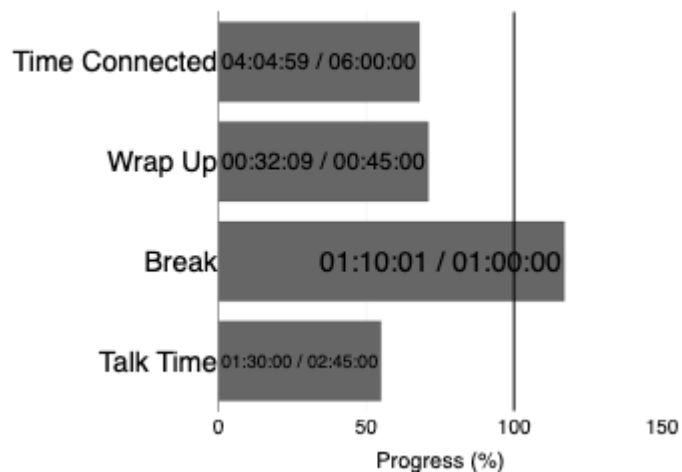


sp mathew on Server 1

On time (6 min early)

Sales: 2.0

Time To Goal: -01:55:00



sp steve on Server 1

On time (7 min early)

Sales: 3.0

Time To Goal: -01:54:00

