Daily Agent Report

Today's goal is to ensure all agents complete their Logged In Time, avoid exceeding Break or Wrap-Up time, and reach the minimum Talk Time. More time on the phones means more opportunities to sell.
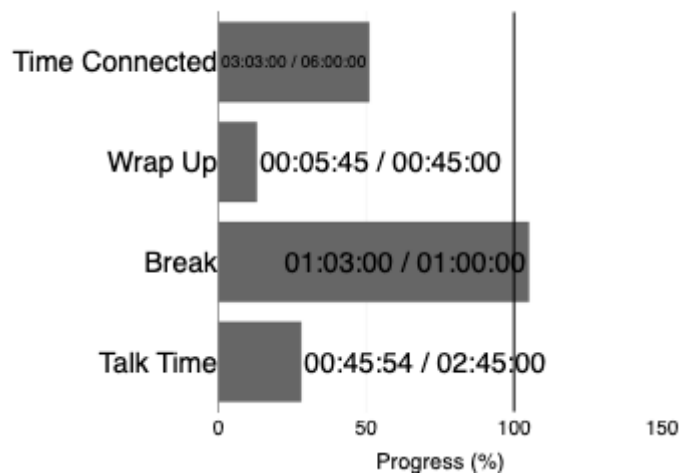
- **Time Connected:** 06:00:00
- **Break Limit:** 01:00:00
- **Wrap-Up Limit:** 00:45:00
- **Talk Time Goal:** 02:45:00

Tepic — 11 agents connected
On Time: 82%
Just Made It: 9%
Late: 9%

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n aldana on Server 3
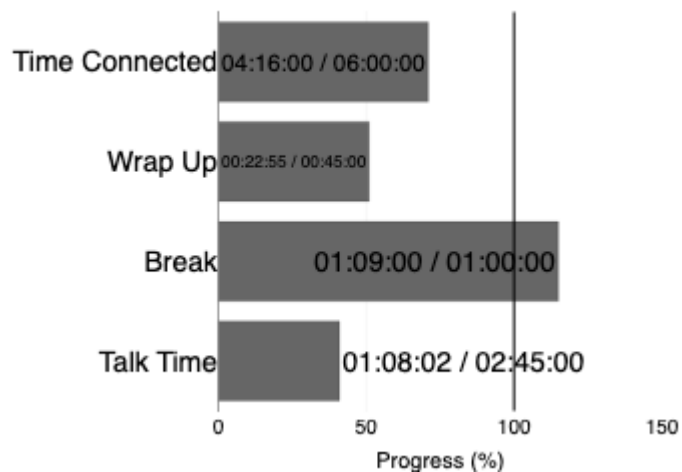**Late (57 min late)**
Sales: 0.0
Time To Goal: -02:57:00

Bar chart showing Progress (%):
- Time Connected: 03:03:00 / 06:00:00
- Wrap Up: 00:05:45 / 00:45:00
- Break: 01:03:00 / 01:00:00
- Talk Time: 00:45:54 / 02:45:00

n cabrera on Server 3
On time (16 min early)
Sales: 2.0
Time To Goal: -01:44:00

Time Connected 04:16:00 / 06:00:00
Wrap Up 00:22:55 / 00:45:00
Break 01:09:00 / 01:00:00
Talk Time 01:08:02 / 02:45:00
Progress (%)

n doza on Server 2
On time (19 min early)
Sales: 0.0
Time To Goal: -01:41:00

Time Connected 04:19:00 / 06:00:00
Wrap Up 00:25:15 / 00:45:00
Break 00:58:19 / 01:00:00
Talk Time 01:25:01 / 02:45:00
Progress (%)
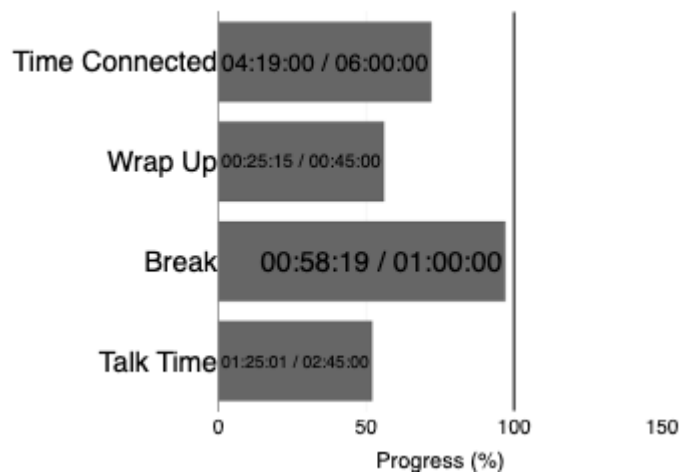
n gio on Server 2

On time (5 min early)

Sales: 1.0

Time To Goal: -01:55:00

Time Connected	04:04:59 / 06:00:00
Wrap Up	00:31:19 / 00:45:00
Break	00:57:25 / 01:00:00
Talk Time	01:22:01 / 02:45:00

Progress (%)
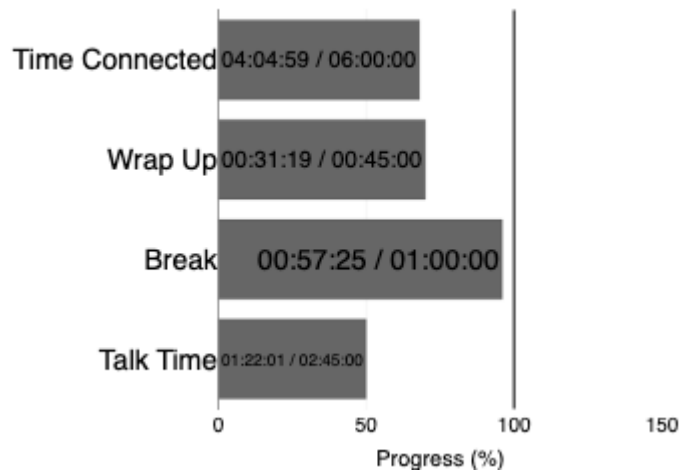
n hoods on Server 3

On time (2 min early)

Sales: 1.0

Time To Goal: -01:58:00

Time Connected	04:02:00 / 06:00:00
Wrap Up	00:14:02 / 00:45:00
Break	01:01:01 / 01:00:00
Talk Time	01:07:01 / 02:45:00

Progress (%)
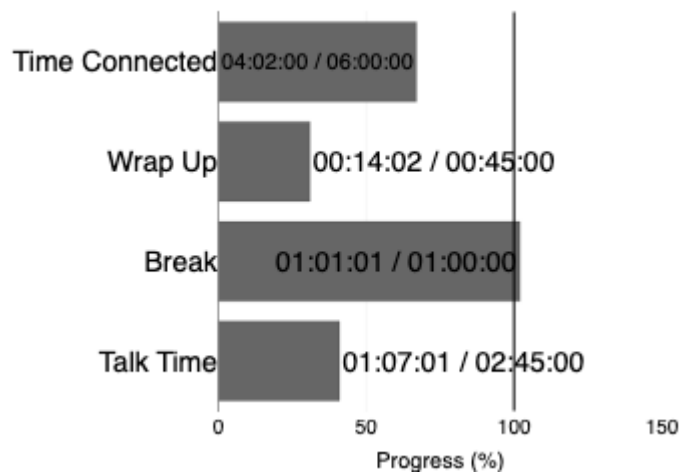
n lara on Server 3
Just made it (1 min late)
Sales: 4.0
Time To Goal: -02:01:00

Time Connected 03:59:00 / 06:00:00
Wrap Up 00:20:31 / 00:45:00
Break 00:40:51 / 01:00:00
Talk Time 01:24:00 / 02:45:00
Progress (%)
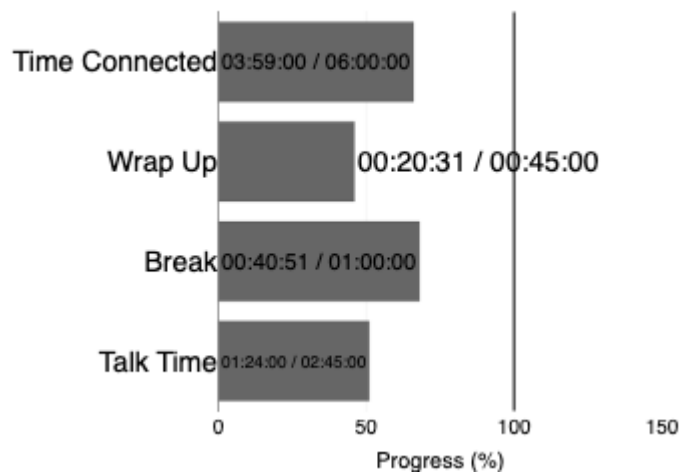
n rangel on Server 3
On time (1 min early)
Sales: 0.0
Time To Goal: -01:59:00

Time Connected 04:01:00 / 06:00:00
Wrap Up 00:10:44 / 00:45:00
Break 00:58:58 / 01:00:00
Talk Time 01:08:02 / 02:45:00
Progress (%)
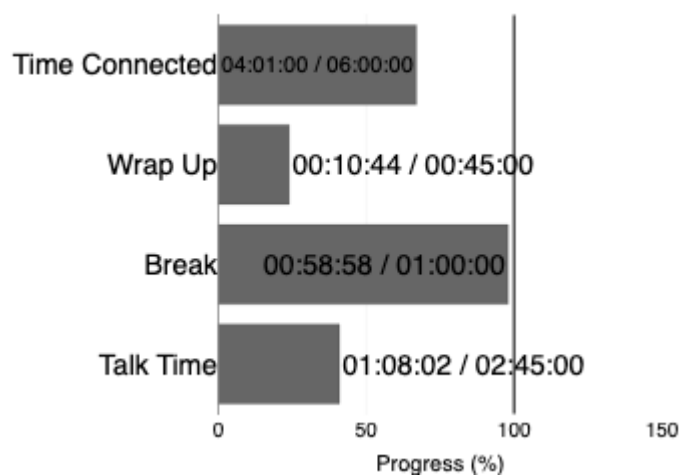
n razura on Server 3
On time (10 min early)
Sales: 3.0
Time To Goal: -01:49:59

Time Connected 04:10:00 / 06:00:00
Wrap Up 00:17:56 / 00:45:00
Break 01:05:02 / 01:00:00
Talk Time 01:15:00 / 02:45:00

Progress (%)
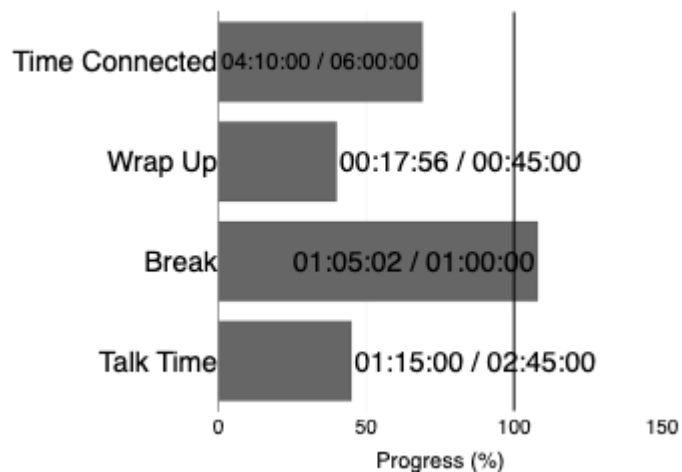
n real on Server 3
On time (29 min early)
Sales: 2.0
Time To Goal: -01:31:00

Time Connected 04:29:00 / 06:00:00
Wrap Up 00:08:16 / 00:45:00
Break 01:32:02 / 01:00:00
Talk Time 01:05:02 / 02:45:00

Progress (%)
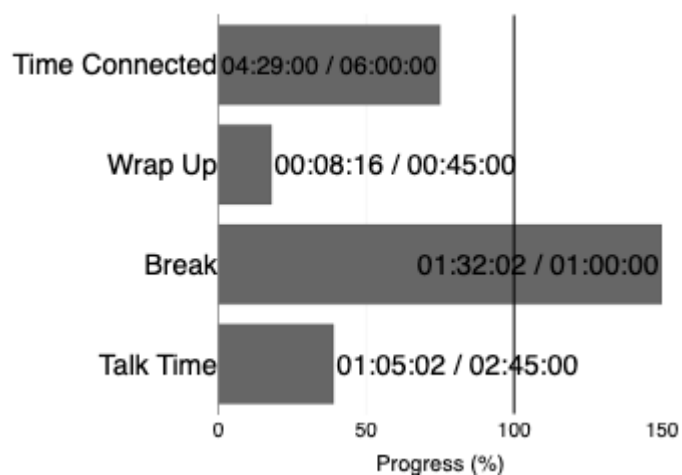
n torre on Server 3
On time (3 min early)
Sales: 1.0
Time To Goal: -02:04:30
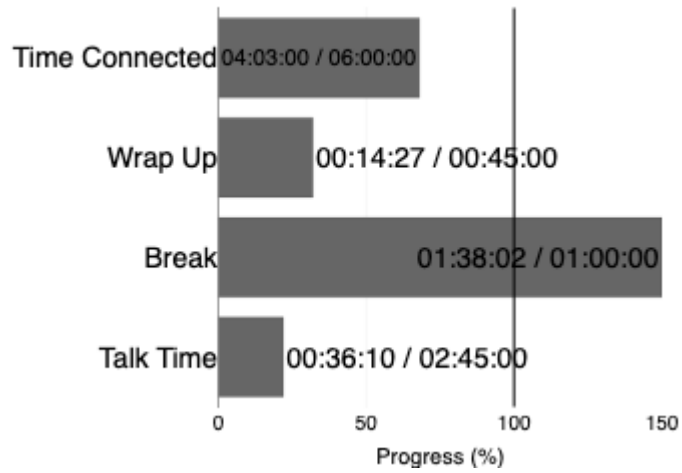
n zales on Server 2
On time (40 min early)
Sales: 0.0
Time To Goal: -01:19:59