Cedric Delanchy

Product Manager

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My career in digital and entrepreneurship has seen me assume critical roles in a variety of contexts, affording me extensive expertise in analytics, digital product development, data and marketing. This journey has equipped me with a keen ability to collaborate and contribute to innovative strategies seamlessly with cross-functional teams to drive progress and value based on impactful insights. Harnessing the power of data and analytical tools, I excel at navigating product challenges, focusing on strategic objectives and opportunities for development.

CLIENTS

- Air France
- Voyages SNCF
- SFL (Groupe FNAC)
- Auchan
- Europcar
- CDISCOUNT

COMPETENCIES

- Strategic Thinking
- Data Analytic
- Digital and data product management
- User-centered design
- Project Management & Agile Methodologies
- Cross-functional Team Leadership
- Problem solving

TOOLS

- IA ★★★☆☆
- SQL ★★★☆☆
- DBT ★★☆☆☆
- Fivetran ★★☆☆☆
- BigQuery ★★★☆☆
- Make/Zapier/N8N ★★★☆☆
- Dataviz ★★★★☆
- Segment ★★★☆☆
- Mixpanel ★★★★☆
- Hotjar ★★★☆☆
- Customer.io ★★★☆☆
- Clickup/Notion/Trello ★★★★☆
- Cookiebot ★★★★☆
- Canny.io ★★★★☆

EXPERIENCES

Startup Mentor - Euratechnologies *5 months, Lille*

Freelance Teacher - Le Wagon
06 months, Lille (France) & Remote

Product Manager/Co-Founder - The Tricks
Network

2.5 years, Lille (France) & Remote

E-Commerce Trading Manager - Snooze

08 months, Melbourne (Australia)

E-Commerce Manager AU/NZ - Europcar
1.5 year, Melbourne (Australia)

Website Manager AU/NZ - Europcar 2 years, Melbourne (Australia)

E-Business/Web Analytics Consultant - CGI *3 years, Lille (France)*

E-Commerce Project Manager - C2B Interactive3 years, Lille (France)

Detailed Experiences

01/2024 - Today Lille, France

PRODUCT MANAGER

Freelance

- Conceive, create or rebuild innovative digital products.
- Roll-out **end-to-end solutions** based on strategic needs.
- Drive growth and user adoption.
- Build data products and dashboards to help data-driven decisions.
- Cross-functional project management.
- Roadmapping and business objectives.
- Agile processes & fast innovation.
- **Digitalization** and business automation.

01/2024 - 06/2024 Lille & remote, France

TEACHER DATA ANALYST BOOTCAMP

Le Wagon - Freelance

• Lead teacher for Tracking & GTM, DBT and Reverse ETL courses.

03/2021 - 08/2023 Lille & remote, France

CPO / CO-FOUNDER

The Tricks Network - Full Time

Combining media and technology, The Tricks Network aimed to create interconnected digital products tailored for the extreme sports community (riders and professionals) to facilitate industry digitalization and help content creators.

- Define, lead and manage digital product development from discovery to delivery.
- Ownership of the data analytics stack to promote a **data driven approach**.
- **Ensure compliance** with GDPR regulations and best practices.
- Identify monetization opportunities and create in-app features to improve user engagement.
- Establish processes and methodologies for product development.
- Advise on product positioning and go-to-market strategies.

02/2019 - 08/2019 Melbourne, Australie

E-COMMERCE TRADING MANAGER

Snooze.com.au - Full Time

- Ownership of the online POS and web experience to drive online sales and in-store traffic through scalable solutions and CRO leading to a +57% of online transactions in 5 months.
- **Roadmap** management and **prioritization** of backlog to maximize delivery value and improve **online user experience** and **conversion**.
- Oversee content accuracy including strategic campaigns, product details or specific action plan working collaboratively with the wider business and partners to improve overall KPIs.
- Share **strategic thinking** with upper management to **influence changes** within the organization to improve **deliverability**, **productivity** and drive more **ROI**.

05/2017 - 11/2018 Melbourne, Australie

E-COMMERCE MANAGER AUSTRALIA & NEW ZEALAND

Europcar - Full Time

- Country manager for eCommerce & Direct to brand online strategy across AU & NZ markets achieving a **+7% YoY growth revenue** for AU and **+20% for NZ**.
- Research, analyze and **provide insights to stakeholders** to leverage **business opportunities** through analytics (weekly, monthly or ad hoc).
- Manage and steer local activity to generate revenue growth and improve customer experience.
- Create & drive the local commercial plan including **Inbound & Outbound activities**.
- Work in conjunction with Business Units to coordinate a digital plan accordingly.
- Lead & manage the eCommerce team (2 team members).

05/2015 - 05/2017 Melbourne, Australie



WEBSITE MANAGER AUSTRALIA & NEW ZEALAND

Europcar - Full Time

11/2011 - 04/2014 Lille, France



E-BUSINESS & WEB ANALYTIC CONSULTANT

CGI - Full Time

- Tender & Proposal, solution & product design workshops, business needs and requirements, design and draft functional specifications, lead projects and coordinate cross-functional teams
- Air France: led the tracking's migration to a TMS and BI tool ownership
- **Auchan**: functionnal design of an E-Commerce website with a third party community tool integration
- Voyages SNCF: project management of the "Mon chauffeur" SNCF service website
- **SFL**: full redesign of the corporate website

EDUCATION/CERTIFICATIONS

12/2023 Data Analyst Certification

Le Wagon

02/2021 Product Owner Certification

Online OpenClassrooms

07/2020 Integrate web QA rules and vocabulary into professional practice

Online OPQUAST

08/2018 Master's Degree in E-Business Management

Lille, France IMMD