

ABSTRACT

Title of research: **Coping Mechanism of Hoteliers in Alabang, Muntinlupa during Pandemic: A Basis of Information**

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Degree: **Bachelor of Science in Hospitality Management**

School: **STI College Carmona**

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This research study is about the coping Mechanisms of hoteliers in Alabang, Muntinlupa during the pandemic. The researchers used quantitative research method in which, the researchers used Descriptive survey method to identify who are the respondents needed in this study. The sampling technique used by the researchers was purposive sampling technique where participants were taken to a specific area, in order to analyze the collected data. The researchers used frequency, percentage and ranking to analyze the collected data that came from 105 hoteliers that working in the midst of COVID-19 Pandemic. The researchers found out that COVID-19 pandemic affects not only the physical health of the hoteliers but also their mental health. And also, because of the pandemic there are a lot of hoteliers lost their job due to health protocols. The researchers also found out what are the coping mechanisms of hoteliers in order to surpass the stress that they are experiencing while working in the midst of pandemic.

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of Information**

**A Research
Presented to the Faculty of
Tourism and Hospitality Management
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**In Partial Fulfilment
of the Requirements of the Degree
Bachelor of Science in Hospitality Management**

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