



Lance Cedric Galila

Junior Software Engineer

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experience

IT Internship - IT Staff

Guimaras Provincial
Capitol - IT Dept.
Mar 2020 - May 2020

- This was my first real world experience in an IT workforce environment. My role was to support my senior and learn IT and Software methodologies. Also helped maintained the provincial database using MySQL.

Customer Support and Technical Support Roles

WNS, HGS, Telus,
TTec, TCS
Oct 2020 - May 2023

- During this time I have took several customer and tech support role. From supporting car insurance members with billing, applications, and appointments, to assisting American Express credit card members and Verizon customers. This experience has honed my communication and problem-solving skills in fast-paced environments. Moreover, I gained a solid understanding of Agile methodologies and effective team communications during my time with Verizon. And lastly, I provided exceptional support to UK power utility company customers, handling billing, general inquiries, and meter troubleshooting with expertise and efficiency.

projects

Capstone Project - Guimaras Tourism Information Portal(G-Tip)

- Worked as the Project Manager and UI Designer and Worked hand in hand with my co-student to develop a Web App for Guimaras Tourism office.
- Tools used are Figma, VS code, and used HTML, CSS with PHP with MySQL as Database.

React Movie App | [click the link](#)

- Created a simple movie app to practice my programming skills especially web development.
- Used ReactJS, CSS, and implemented React hooks. Also for movie fetching I used TMDb API.

English to Japanese Translator | [click the link](#)

- Created a python program that translates English speech to Japanese to practice my general programming skills
- Used Python, CSS, and Google Text-to-Speech, and Playsound

Portfolio | [click the link](#)

- Built a responsive portfolio site to showcase my web development skills. Learned the technologies used on this site mostly online.
- Used ReactJS bootstrapped using Vite, Tailwind CSS, ThreeJS, Framer motion and EmailJS.

summary

Im a junior software engineer who ventured into the BPO world after graduating with an IT degree in 2020. Despite scarce tech jobs in my home province, I embraced the challenge of customer communication to make ends meet. However, my true passion is coding cool stuff. I dedicated myself to learning Web Development, focusing on JavaScript and frameworks like React, Node.js, and Three.js. Problem-solving and customer satisfaction are my strengths. Now, I'm eager to switch back to software development and showcase my expertise. I'm a firm believer in continuous learning and open to exploring Frontend, Backend, API, or UI/UX. My IT degree provided my foundation in programming, but I pursued self-learning through YouTube, articles, and took advantage of free online courses. I'm a self-motivated learner, always striving to stay ahead in the dynamic software development field.

education

Bachelor of Science in Information Technology

Guimaras State University
2016 - 2020

- Relevant coursework: Data Structures and Algorithms, Web Development, Database Management, Object-Oriented Programming, Operating Systems, Computer Networks, Multimedia and Graphic Design.
- Completed a capstone project in which I am the Project Manager and UI designer on developing a web application for Guimaras Province Tourism Office

skills & tools

- Web development: Basic HTML, CSS, JavaScript, ReactJS, Tailwind, NodeJS
- General programming: Basic C#, C++, Python, Java
- Databases: Basic MySQL, MongoDB
- Software tools: Visual Studio Code
- Design tools: Figma, Adobe Illustrator, Photoshop
- 3D Tools: Blender