Candace Fisher, MBA

Software Engineer

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Summary

Ruby on Rails developer with hands-on experience building clean, full-stack web applications. Skilled in Rails, JavaScript, PostgreSQL, and responsive UI implementation. Known for translating user feedback into impactful features and delivering thoughtful, scalable solutions. Experienced in Test-Driven Development, agile collaboration, and cross-functional teamwork. Brings a user-centered mindset shaped by a background in technical support, client-facing roles, and process optimization.

Experience

Software Developer | Code the Dream | *Remote*   **2022 - Present**

- Developed core features for UpState, a Ruby on Rails platform that improves transparency in North Carolina legislation, serving 800+ monthly users.
- Boosted stakeholder satisfaction by 30% by delivering customer-driven features using Rails, JavaScript, and PostgreSQL—serving 600+ nonprofits, businesses, and independent users.
- Built custom embeddable components—including shareable legislation widgets—to enable users to distribute data externally, increasing referral traffic by 10%.
- Refactored and optimized PostgreSQL queries for bulk processing and reporting, reducing page load times by up to 40% and improving API performance.
- Led backend development using Test-Driven Development (TDD), maintaining 95%+ unit test pass rate and ensuring long-term code reliability.
- Collaborate in agile sprints with a 6-person dev team, reviewing pull requests, mentoring junior developers, and pairing to troubleshoot and refine features

Tax Preparer | Jackson Hewitt Tax Services | Atlanta, GA   **2017 - Present**

- Streamlined office workflows and systems, increasing team productivity by 26% over two years through process redesign and tool optimization.
- Resolved IRS audit disputes with a 95% success rate by applying analytical troubleshooting and expert tax code knowledge.
- Prepare and file 150+ individual and small business tax returns annually with 99%+ accuracy, ensuring compliance and maximizing client outcomes.
- Mentor junior staff and new hires, leading training sessions and fostering a collaborative team environment to enhance performance and confidence.
- Stay current with evolving tax regulations and technologies through continuous learning and applied research during each tax season.

Game Day Promotions Team Lead | Atlanta Braves | Atlanta, GA   **2015-2016**
Field Sales Manager | Club Marketing Services | Jacksonville, FL   **2011-2014**
Sports Marketing & Promotions Trainee | ORU Athletics Department | Tulsa, OK   **2007-2010**
Customer Service Associate | Kohl's | Fayetteville, GA   **2005-2009**

Skills

Ruby, Ruby on Rails, JavaScript, CSS, HTML, SQL (3 yrs)	Agile Methodology, JIRA, (3 yrs)
TDD - RSpec, Selenium, Capybara (3 yrs)	jQuery, Bootstrap (3 yrs)
Git, GitHub, Ubuntu, Linux, Windows (3 yrs)	RESTfulAPIs, JSON (3 yrs)
PostgreSQL (3 yrs)	Docker, Python, PowerBI, Crontab (< 1 yr)

Education

Master of Business Administration | Oral Roberts University | Tulsa, OK
Bachelor of Science in International Business | Oral Roberts University | Tulsa, OK