

AHMAD FARHAN

System Information Specialist

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SUMMARY

Dedicated System Information Specialist with 6 years of experience in analyzing, designing, and implementing information systems. Proficient in system requirements analysis, database management, and system integration. Skilled in identifying user needs and translating them into functional specifications. Strong problem-solving abilities and attention to detail. Committed to delivering high-quality solutions to meet organizational objectives.

EXPERIENCE

PT MAJU TEKNOLOGI INOVASI - Jakarta, Indonesia

System Information Specialist (March 2016 – Present)

- Analyzed user requirements and business processes to design and develop custom information systems solutions.
- Developed and maintained databases, ensuring data integrity, security, and availability.
- Implemented system integrations to streamline workflows and improve operational efficiency.
- Provided technical support and training to end-users, troubleshooting issues and optimizing system performance.

EDUCATION

UNIVERSITAS INDONESIA (2011 - 2015)

Bachelor of Information Systems

SKILLS

- System analysis and design
- Database management
- System integration
- Requirements gathering
- Technical documentation
- Problem-solving
- Team collaboration

PROJECT

Customer Relationship Management (CRM) System Implementation (2018-2019)

- Led the implementation of a Customer Relationship Management (CRM) system to centralize customer data and improve customer service.
- Collaborated with stakeholders to define system requirements and functionalities.
- Designed and implemented database schema and data migration strategies.
- Conducted user training sessions and provided ongoing support to ensure successful adoption of the CRM system.