

DEWI KUSUMA

System Information Analyst

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SUMMARY

Detail-oriented System Information Analyst with 5 years of experience in analyzing, designing, and implementing information systems. Proficient in system requirements gathering, database management, and system testing. Skilled in translating user needs into technical specifications and ensuring system reliability and efficiency. Strong analytical and problem-solving skills with a commitment to delivering high-quality solutions.

EXPERIENCE

PT INTEGRASI TEKNOLOGI MAJU - Surabaya, Indonesia

System Information Analyst (June 2018 – Present)

- Analyzed user requirements and business processes to design and develop custom information systems solutions.
- Designed and implemented database schemas and data models to support system functionalities.
- Conducted system testing and quality assurance activities to ensure system reliability and performance.
- Provided technical support and training to end-users, troubleshooting issues and ensuring optimal system utilization.

EDUCATION

UNIVERSITAS SURABAYA (2013 - 2017)

Bachelor of Computer Science

SKILLS

- System analysis and design
- Database management
- System testing
- Requirements gathering
- Technical documentation
- Problem-solving
- Team collaboration

PROJECT

Inventory Management System Enhancement (2019-2020)

- Led the enhancement of the Inventory Management System to improve inventory tracking and reporting capabilities.
- Gathered user feedback and identified areas for improvement in the existing system.
- Designed and implemented new features, including barcode scanning functionality and automated inventory replenishment.
- Conducted user acceptance testing and provided training to ensure successful adoption of the enhanced system.