

```

import pandas as pd
import numpy as np
import matplotlib.pyplot as plt
import seaborn as sns
sns.set()

from sklearn import linear_model
from scipy.stats import describe
from sklearn import preprocessing
from sklearn.ensemble import RandomForestClassifier
from sklearn import metrics
from sklearn.metrics import r2_score
from sklearn.metrics import accuracy_score, precision_score, recall_score, roc_auc_score
from sklearn.metrics import f1_score, confusion_matrix, precision_recall_curve, roc_curve
from sklearn.preprocessing import StandardScaler
from sklearn.preprocessing import LabelEncoder
from sklearn.model_selection import cross_val_score
from sklearn.model_selection import GridSearchCV

df = pd.read_csv('data.csv')
df.head()

```



	Gender	Home Location	Level of Education	Age(Years)	Number of Subjects	Device type used to attend classes	Economic status	Family size	Interfac in yr local
0	Male	Urban	Under Graduate	18	11	Laptop	Middle Class	4	
1	Male	Urban	Under Graduate	19	7	Laptop	Middle Class	4	
2	Male	Rural	Under Graduate	18	5	Laptop	Middle Class	5	
3	Male	Urban	Under Graduate	18	5	Laptop	Middle Class	4	
4	Male	Rural	Under Graduate	18	5	Laptop	Middle Class	4	

... ▲

```
df.info()
```

```

<class 'pandas.core.frame.DataFrame'>
RangeIndex: 1033 entries, 0 to 1032
Data columns (total 23 columns):
#   Column                                     Non-Null Count  Dtype
---  -
0   Gender                                     1033 non-null   object
1   Home Location                             1033 non-null   object

```

```

1 Home Location
2 Level of Education
3 Age(Years)
4 Number of Subjects
5 Device type used to attend classes
6 Economic status
7 Family size
8 Internet facility in your locality
9 Are you involved in any sports?
10 Do elderly people monitor you?
11 Study time (Hours)
12 Sleep time (Hours)
13 Time spent on social media (Hours)
14 Interested in Gaming?
15 Have separate room for studying?
16 Engaged in group studies?
17 Average marks scored before pandemic in traditional classroom
18 Your interaction in online mode
19 Clearing doubts with faculties in online mode
20 Interested in?
21 Performance in online
22 Your level of satisfaction in Online Education
dtypes: int64(10), object(13)
memory usage: 185.7+ KB

```

```
df.shape
```

```
(1033, 23)
```

```

df = df[['Home Location', 'Level of Education', 'Number of Subjects', 'Device type used to attend classes',
'Economic status', 'Internet facility in your locality', 'Are you involved in any sports?', 'Do elderly peop
'Study time (Hours)', 'Sleep time (Hours)', 'Time spent on social media (Hours)', 'Interested in Gaming',
'Engaged in group studies?', 'Average marks scored before pandemic in traditional classroom',
'Your interaction in online mode', 'Clearing doubts with faculties in online mode',
'Interested in?', 'Performance in online', 'Your level of satisfaction in Online Education']]
df.head()

```

Number	Device type	Internet	Are you	Do	Study
--------	----------------	----------	---------	----	-------

Home Location	Level of Education	Number of Subjects	Device used to attend classes	Economic status	Facility in your area	Involved in any sports	Do elderly people monitor you	Interested in Gaming	Engaged in group studies	Average marks scored before pandemic in traditional classroom	Interested in Online Education	Level of satisfaction in Online Education	Study time (Hours)
---------------	--------------------	--------------------	-------------------------------	-----------------	-----------------------	------------------------	-------------------------------	----------------------	--------------------------	---	--------------------------------	---	--------------------

```

encoder = LabelEncoder()
encoder.fit(df['Home Location'])
df['Home Location'] = encoder.transform(df['Home Location'])

encoder = LabelEncoder()
encoder.fit(df['Level of Education'])
df['Level of Education'] = encoder.transform(df['Level of Education'])

encoder = LabelEncoder()
encoder.fit(df['Device type used to attend classes'])
df['Device type used to attend classes'] = encoder.transform(df['Device type used to attend classes'])

encoder = LabelEncoder()
encoder.fit(df['Economic status'])
df['Economic status'] = encoder.transform(df['Economic status'])

encoder = LabelEncoder()
encoder.fit(df['Are you involved in any sports?'])
df['Are you involved in any sports?'] = encoder.transform(df['Are you involved in any sports?'])

encoder = LabelEncoder()
encoder.fit(df['Do elderly people monitor you?'])
df['Do elderly people monitor you?'] = encoder.transform(df['Do elderly people monitor you?'])

encoder = LabelEncoder()
encoder.fit(df['Interested in Gaming?'])
df['Interested in Gaming?'] = encoder.transform(df['Interested in Gaming?'])

encoder = LabelEncoder()
encoder.fit(df['Engaged in group studies?'])
df['Engaged in group studies?'] = encoder.transform(df['Engaged in group studies?'])

encoder = LabelEncoder()
encoder.fit(df['Average marks scored before pandemic in traditional classroom'])
df['Average marks scored before pandemic in traditional classroom'] = encoder.transform(df['Average marks scored before pandemic in traditional classroom'])

encoder = LabelEncoder()
encoder.fit(df['Interested in?'])
df['Interested in?'] = encoder.transform(df['Interested in?'])

encoder = LabelEncoder()
encoder.fit(df['Your level of satisfaction in Online Education'])
df['Your level of satisfaction in Online Education'] = encoder.transform(df['Your level of satisfaction in Online Education'])

df.info()

```

```

<class 'pandas.core.frame.DataFrame'>
RangeIndex: 1033 entries, 0 to 1032

```

```
Data columns (total 19 columns):
```

#	Column	Non-Null Count	Dtype
0	Home Location	1033 non-null	int64

```

1 Level of Education          1033 non-null   int64
2 Number of Subjects         1033 non-null   int64
3 Device type used to attend classes  1033 non-null   int64
4 Economic status            1033 non-null   int64
5 Internet facility in your locality  1033 non-null   int64
6 Are you involved in any sports?    1033 non-null   int64
7 Do elderly people monitor you?     1033 non-null   int64
8 Study time (Hours)          1033 non-null   int64
9 Sleep time (Hours)          1033 non-null   int64
10 Time spent on social media (Hours)  1033 non-null   int64
11 Interested in Gaming?        1033 non-null   int64
12 Engaged in group studies?     1033 non-null   int64
13 Average marks scored before pandemic in traditional classroom  1033 non-null   int64
14 Your interaction in online mode  1033 non-null   int64
15 Clearing doubts with faculties in online mode  1033 non-null   int64
16 Interested in?              1033 non-null   int64
17 Performance in online        1033 non-null   int64
18 Your level of satisfaction in Online Education  1033 non-null   int64
dtypes: int64(19)
memory usage: 153.5 KB

```

```

df = df.rename(columns={'Home Location' : 'home', 'Level of Education' : 'education',
                        'Device type used to attend classes' : 'device', 'Economic status' : 'economic',
                        'Do elderly people monitor you?' : 'monitoring', 'Study time (Hours)' : 'studytime',
                        'Sleep time (Hours)' : 'sleeptime', 'Time spent on social media (Hours)' : 'socialmedia',
                        'Internet facility in your locality' : 'internet', 'Are you involved in any sports?' : 'sports',
                        'Interested in Gaming?': 'game', 'Engaged in group studies?' : 'groupstudies',
                        'Average marks scored before pandemic in traditional classroom' : 'averagescored',
                        'Your interaction in online mode' : 'interaction', 'Clearing doubts with faculties in online mode' : 'clearingdoubts',
                        'Interested in?' : 'interesting', 'Performance in online' : 'performance',
                        'Your level of satisfaction in Online Education' : 'satisfaction' })

```

df

home education Number of device economic internet sports monitoring studyti

```
# 확인 필요
```

```
x = df.drop(labels = ["satisfaction"], axis=1)
```

```
y = df['satisfaction']
```

```
# split data into training and test
```

```
from sklearn.model_selection import train_test_split
```

```
x_train, x_test, y_train, y_test = train_test_split(x, y, test_size = 0.2)
```

```
print(x_train.shape)
```

```
print(x_test.shape)
```

```
print(y_train.shape)
```

```
print(y_test.shape)
```

```
(826, 18)
```

```
(207, 18)
```

```
(826,)
```

```
(207,)
```

```
1032
```

```
1
```

```
2
```

```
0
```

```
1
```

```
0
```

```
3
```

```
0
```

```
0
```

```
from sklearn.linear_model import LinearRegression
```

```
lin_model = LinearRegression()
```

```
# fit the model to the training data
```

```
lin_model_fit = lin_model.fit(x_train, y_train)
```

```
# predict the data
```

```
predict = lin_model_fit.predict(x_test)
```

```
# calculate RMSE (root mean square error) and R^2 (predictive power)
```

```
from sklearn.metrics import mean_squared_error, r2_score
```

```
rmse = (np.sqrt(mean_squared_error(y_test, predict)))
```

```
r2 = r2_score(y_test, predict)
```

```
# print the performance metrics
```

```
print("Model performance")
```

```
print("-----")
```

```
print('RMSE is {}'.format(rmse))
```

```
print('R2 score is {}'.format(r2))
```

```
print("\n")
```

```
Model performance
```

```
-----
```

```
RMSE is 0.8118258273902274
```

```
R2 score is 0.02492534198294738
```

L1 Regularisation (LASSO)

```
from sklearn.linear_model import Lasso
```

```
model = Lasso(alpha=0.5)
```

```
# fit the model to the training data
```

```
model_fit = model.fit(x_train, y_train)
```

```

model_fit = model.fit(x_train, y_train)

# predict the data
predict = model_fit.predict(x_test)

# calculate RMSE (root mean square error) and R^2 (predictive power)
from sklearn.metrics import mean_squared_error, r2_score
rmse = (np.sqrt(mean_squared_error(y_test, predict)))
r2 = r2_score(y_test, predict)

```

```

# print the performance metrics
print("Model performance")
print("-----")
print('RMSE is {}'.format(rmse))
print('R2 score is {}'.format(r2))
print("\n")

```

```

    Model performance
    -----
    RMSE is 0.8225118131290654
    R2 score is -0.0009132304257932766

```

```

# print the beta values of the model (co-efficients)
betas = lin_model_fit.coef_
counter = 0
for col in df.columns:
    if counter == 0:
        print("Beta weights/co-efficients - UNREGULARISED")
        print("-----")
    print(col + ": " + str(round(betas[counter], 4)))
    counter += 1

```

```

print("\n")

```

```

# print the beta values of the model (co-efficients)
betas_1 = model_fit.coef_
counter = 0
for col in df.columns:
    if counter == 0:
        print("Beta weights/co-efficients - LASSO")
        print("-----")
    print(col + ": " + str(round(betas_1[counter], 4)))
    counter += 1

```

```

    Beta weights/co-efficients - UNREGULARISED
    -----
    home: -0.0262
    ...

```

```

education: 0.0016
Number of Subjects: 0.0079
device: 0.063
economic: 0.1121
internet: 0.0113
sports: 0.0029
monitoring: -0.0604
studytime: 0.0082
sleeptime: -0.018
socialmedia: 0.0036
game: 0.025
groupstudies: 0.0235
averagescored: -0.0581
interaction: 0.0501
dobuts: 0.0377
interesting: -0.0133
performance: 0.066

```

```

-----
IndexError                                Traceback (most recent call last)
<ipython-input-19-231c8376d98a> in <module>()
      6     print("Beta weights/co-efficients - UNREGULARISED")
      7     print("-----")
----> 8     print(col + ": " + str(round(betas[counter], 4)))
      9     counter += 1

```

```

from sklearn.linear_model import Ridge
l2_model = Ridge(alpha=0.5)

```

```

# fit the model to the training data
l2_model_fit = l2_model.fit(x_train, y_train)

```

```

# predict the data
predict = l2_model_fit.predict(x_test)

```

```

# calculate RMSE (root mean square error) and R^2 (predictive power)
from sklearn.metrics import mean_squared_error, r2_score
rmse = (np.sqrt(mean_squared_error(y_test, predict)))
r2 = r2_score(y_test, predict)

```

```

# print the performance metrics
print("Model performance")
print("-----")
print('RMSE is {}'.format(rmse))
print('R2 score is {}'.format(r2))
print("\n")

```

```

Model performance
-----
RMSE is 0.8118047195358294
R2 score is 0.024976046125748996

```

```

# print the beta values of the model (co-efficients)

```

```

betas = lin_model_fit.coef_
counter = 0
for col in df.columns:
    if counter == 0:

```

```

if counter == 0:
    print("Beta weights/co-efficients - UNREGULARISED")
    print("-----")
print(col + ": " + str(round(betas[counter], 4)))
counter +=1

```

```

print("\n")

```

```

# print the beta values of the model (co-efficients)
betas_l1 = l1_model_fit.coef_
counter = 0
for col in df.columns:
    if counter == 0:
        print("Beta weights/co-efficients - LASSO")
        print("-----")
    print(col + ": " + str(round(betas_l1[counter], 4)))
    counter +=1

```

```

print("\n")

```

```

# print the beta values of the model (co-efficients)
betas_l2 = l2_model_fit.coef_
counter = 0
for col in df.columns:
    if counter == 0:
        print("Beta weights/co-efficients - RIDGE")
        print("-----")
    print(col + ": " + str(round(betas_l2[counter], 4)))
    counter +=1

```

Beta weights/co-efficients - UNREGULARISED

home: -0.0262

london: 0.0016


```
education: 0.0016
Number of Subjects: 0.0079
device: 0.063
economic: 0.1121
internet: 0.0113
sports: 0.0029
```

```
from sklearn.linear_model import ElasticNet
enet_model = ElasticNet(alpha=0.5, l1_ratio=0.5)
```

```
# fit the model to the training data
enet_model_fit = enet_model.fit(x_train, y_train)
```

```
# predict the data
predict = enet_model_fit.predict(x_test)
```

```
# calculate RMSE (root mean square error) and R^2 (predictive power)
from sklearn.metrics import mean_squared_error, r2_score
rmse = (np.sqrt(mean_squared_error(y_test, predict)))
r2 = r2_score(y_test, predict)
```

```
# print the performance metrics
print("Model performance")
print("-----")
print('RMSE is {}'.format(rmse))
print('R2 score is {}'.format(r2))
print("\n")
```

```
Model performance
-----
RMSE is 0.816315247184885
R2 score is 0.014111142123486076
```

```
# print the beta values of the model (co-efficients)
betas = lin_model_fit.coef_
counter = 0
for col in boston.columns:
    if counter == 0:
        print("Beta weights/co-efficients - UNREGULARISED")
        print("-----")
    print(col + ": " + str(round(betas[counter], 4)))
    counter += 1
```

```
print("\n")
```

```
# print the beta values of the model (co-efficients)
betas_l1 = l1_model_fit.coef_
counter = 0
for col in boston.columns:
    if counter == 0:
        print("Beta weights/co-efficients - LASSO")
        print("-----")
    print(col + ": " + str(round(betas_l1[counter], 4)))
    counter += 1
```

```

counter += 1

print("\n\n")

# print the beta values of the model (co-efficients)
betas_l2 = l2_model_fit.coef_
counter = 0
for col in boston.columns:
    if counter == 0:
        print("Beta weights/co-efficients - RIDGE")
        print("-----")
        print(col + ": " + str(round(betas_l2[counter], 4)))
        counter += 1

print("\n\n")

# print the beta values of the model (co-efficients)
betas_enet = enet_model_fit.coef_
counter = 0
for col in boston.columns:
    if counter == 0:
        print("Beta weights/co-efficients - ELASTICNET")
        print("-----")
        print(col + ": " + str(round(betas_enet[counter], 4)))
        counter += 1

```

```

from sklearn.linear_model import LinearRegression
lin_model = LinearRegression()

```

```

# fit the model to the training data
lin_model_fit = lin_model.fit(x, y)

```

```

# print the alpha value of the model (intercept)
print("Alpha/intercept (a)")
print(lin_model_fit.intercept_)

```

```

print("\n\n")

```

```

# print the beta values of the model (co-efficients)
betas = lin_model_fit.coef_
counter = 0
for col in x.columns:
    if counter == 0:
        print("Beta weights/co-efficients (b1 to b13)")
        print("-----")
        print(col + ": " + str(round(betas[counter], 4)))
        counter += 1

```

```
counter += 1
```

```
Alpha/intercept (a)  
0.4569495057182236
```

```
Beta weights/co-efficients (b1 to b13)
```

```
-----
```

```
home: -0.0308  
education: 0.0008  
Number of Subjects: 0.0082  
device: 0.0484  
economic: 0.0874  
internet: 0.0071  
sports: 0.0059  
monitoring: -0.0291  
studytime: -0.0046  
sleeptime: -0.0091  
socialmedia: -0.002  
game: 0.0281  
groupstudies: 0.0052  
averagescored: -0.0702  
interaction: 0.0614  
dobuts: 0.0158  
interesting: -0.0095  
performance: 0.065
```

```
# predict every y value in the dataset
```

```
df_predict = lin_model_fit.predict(x)
```

```
# calculate RMSE (root mean square error) and R^2 (predictive power)
```

```
from sklearn.metrics import mean_squared_error, r2_score
```

```
rmse = (np.sqrt(mean_squared_error(y, df_predict)))
```

```
r2 = r2_score(y, df_predict)
```

```
# print the performance metrics
```

```
print("Model performance")
```

```
print("-----")
```

```
print(f'RMSE is {rmse}')
```

```
print(f'R2 score is {r2}')
```

```
Model performance
```

```
-----
```

```
RMSE is 0.799198188661754
```

```
R2 score is 0.07147785730066736
```

```
# SVM
```

```
from sklearn.svm import SVC
```

```
svm = SVC(C=100, kernel='rbf', gamma='auto')
```

```
svm.fit(x_train, y_train)
```

```
SVC(C=100, gamma='auto')
```

```
accuracy = svm.score(x_test, y_test)
```

```
print('Accuracy: ', accuracy)
```

Accuracy: 0.5458937198067633

```
# KNN
from sklearn.neighbors import KNeighborsClassifier
knn = KNeighborsClassifier(n_neighbors=3)

# train the model using the training sets
knn.fit(x_train, y_train)

KNeighborsClassifier(n_neighbors=3)

y_pred_knn = knn.predict(x_test)

# Model Accuracy, how often is the classifier correct?
from sklearn import metrics
print("Accuracy : ", metrics.accuracy_score(y_test, y_pred_knn))
```

Accuracy : 0.5797101449275363

```
from sklearn.metrics import accuracy_score
from sklearn.metrics import f1_score
from sklearn.metrics import roc_auc_score

from sklearn.naive_bayes import GaussianNB
gauss=GaussianNB()
gauss.fit(x_train, y_train)
y_gauss=gauss.predict(x_test)

y_gauss
acc_gauss=round(accuracy_score(y_gauss, y_test)*100)
acc_gauss

58

f_gauss=f1_score(y_test,y_gauss)
f_gauss
```

```
r_gauss=roc_auc_score(y_test,y_gauss)
r_gauss
```

```
ValueError                                Traceback (most recent call last)
<ipython-input-58-1f63fc01e7ea> in <module>()
----> 1 r_gauss=roc_auc_score(y_test,y_gauss)
      2 r_gauss

/usr/local/lib/python3.7/dist-packages/sklearn/metrics/_ranking.py in roc_auc_score(y_true, y_score,
average, sample_weight, max_fpr, multi_class, labels)
    558     )
    559     if multi_class == "raise":
--> 560         raise ValueError("multi_class must be in ('ovo', 'ovr')")
    561     return _multiclass_roc_auc_score(
    562         y_true, y_score, labels, multi_class, average, sample_weight
```

ValueError: multi_class must be in ('ovo', 'ovr')

SEARCH STACK OVERFLOW

```
from sklearn.linear_model import Perceptron
percep=Perceptron()
percep.fit(x_train, y_train)
y_percep=percep.predict(x_test)
y_percep
```

```
array([2, 0, 2, 2, 2, 2, 0, 0, 2, 1, 2, 2, 2, 2, 0, 2, 2, 0, 2, 0, 0, 0,
       2, 0, 0, 0, 2, 2, 0, 0, 1, 2, 0, 2, 1, 1, 2, 0, 2, 0, 2, 2, 0, 1,
       0, 0, 0, 2, 2, 2, 0, 2, 2, 0, 0, 2, 1, 1, 1, 2, 0, 0, 1, 2, 2, 1,
       2, 0, 2, 0, 2, 0, 2, 2, 2, 1, 1, 2, 2, 2, 0, 2, 2, 0, 0, 2, 0, 0,
       0, 0, 0, 1, 2, 1, 0, 2, 0, 0, 2, 0, 2, 1, 2, 0, 0, 1, 1, 0, 2, 2,
       0, 2, 1, 2, 0, 2, 0, 0, 0, 0, 2, 2, 1, 2, 1, 2, 2, 2, 1, 1, 1, 1,
       1, 0, 0, 2, 2, 2, 2, 2, 0, 2, 2, 2, 1, 2, 2, 0, 0, 0, 2, 2, 0, 1,
       0, 2, 2, 2, 0, 2, 2, 2, 2, 0, 0, 2, 2, 1, 2, 2, 2, 2, 0, 2, 2, 0,
       0, 2, 0, 2, 2, 1, 0, 2, 2, 0, 2, 0, 2, 0, 0, 2, 2, 0, 2, 0, 1, 2,
       2, 0, 0, 0, 1, 0, 2, 0, 2])
```

Decusuib Tree Classifier Model

```
from sklearn.tree import DecisionTreeClassifier
deciTree=DecisionTreeClassifier()
deciTree.fit(x_train, y_train)
y_deciTree=deciTree.predict(x_test)
y_deciTree
```

```
array([0, 0, 2, 2, 0, 0, 0, 1, 0, 1, 0, 2, 0, 0, 1, 2, 0, 1, 1, 0, 0, 1,
       0, 0, 0, 0, 2, 0, 1, 1, 1, 2, 0, 0, 0, 1, 1, 0, 2, 1, 0, 0, 2, 2, 0,
       0, 1, 0, 1, 2, 2, 1, 0, 0, 0, 2, 0, 0, 1, 0, 0, 1, 0, 1, 2, 2, 1,
       0, 0, 2, 0, 2, 1, 0, 2, 0, 1, 1, 0, 2, 0, 1, 1, 2, 0, 0, 2, 2, 0,
```

```

0, 0, 2, 0, 2, 1, 2, 2, 0, 1, 1, 0, 0, 2, 1, 1, 2, 0, 0, 2, 2, 0,
1, 0, 0, 1, 2, 1, 0, 2, 0, 1, 0, 2, 1, 1, 2, 0, 1, 1, 2, 1, 2, 2,
1, 2, 0, 2, 0, 0, 0, 0, 0, 0, 2, 0, 0, 0, 1, 2, 0, 2, 1, 1, 0, 0,
1, 1, 0, 0, 0, 0, 0, 0, 2, 2, 2, 0, 1, 2, 0, 1, 0, 0, 0, 0, 0, 1,
0, 2, 0, 0, 0, 2, 2, 2, 2, 2, 0, 2, 2, 1, 2, 2, 2, 2, 0, 2, 0, 1,
0, 2, 0, 2, 0, 1, 0, 2, 0, 1, 2, 0, 0, 0, 0, 1, 0, 0, 0, 0, 0, 0,
2, 0, 1, 2, 1, 1, 0, 1, 2])

```

```
acc_decitree=round(accuracy_score(y_decitree, y_test)*100)
```

```
acc_decitree
```

58

```
f_decitree=f1_score(y_test,y_decitree)
```

```
f_decitree
```

ValueError Traceback (most recent call last)

[<ipython-input-61-1fc41a587ec3>](#) in <module>()

```
----> 1 f_decitree=f1_score(y_test,y_decitree)
```

```
      2 f_decitree
```

⌵ 3 frames

[/usr/local/lib/python3.7/dist-packages/sklearn/metrics/_classification.py](#) in

```
_check_set_wise_labels(y_true, y_pred, average, labels, pos_label)
```

```
1365         raise ValueError(
```

```
1366             "Target is %s but average='binary'. Please "
```

```
-> 1367             "choose another average setting, one of %r." % (y_type, average_options)
```

```
1368         )
```

```
1369     elif pos_label not in (None, 1):
```

ValueError: Target is multiclass but average='binary'. Please choose another average setting, one of [None, 'micro', 'macro', 'weighted'].

```
r=decitree=roc_auc_score(y_test,y_decitree)
```

```
r_decitree
```

ValueError Traceback (most recent call last)

Random Forest Classifier Model

RANDOM FOREST CLASSIFIER MODEL

2 f_score

```
from sklearn.ensemble import RandomForestClassifier
random=RandomForestClassifier()
random.fit(x_train, y_train)
y_random=random.predict(x_test)
y_random

array([0, 0, 0, 2, 0, 0, 0, 0, 0, 1, 0, 1, 0, 0, 0, 2, 0, 0, 1, 0, 0, 1,
       0, 0, 0, 0, 2, 0, 1, 0, 1, 0, 0, 0, 1, 1, 0, 0, 1, 0, 0, 0, 0, 1,
       0, 0, 0, 0, 2, 2, 0, 0, 0, 0, 0, 0, 0, 1, 1, 0, 1, 1, 1, 2, 2, 1,
       2, 0, 0, 0, 0, 0, 0, 2, 0, 1, 1, 0, 0, 0, 1, 0, 2, 1, 0, 0, 0, 0,
       1, 0, 1, 1, 0, 1, 0, 0, 0, 0, 0, 0, 2, 1, 0, 0, 0, 1, 0, 1, 0, 0,
       1, 0, 1, 0, 0, 0, 0, 0, 0, 2, 0, 0, 1, 1, 2, 0, 0, 1, 1, 0, 1,
       1, 1, 1, 2, 0, 0, 1, 0, 0, 0, 2, 2, 1, 0, 0, 1, 0, 0, 0, 0, 0, 1,
       0, 2, 0, 0, 0, 0, 0, 0, 2, 0, 0, 0, 2, 0, 2, 0, 0, 0, 0, 0, 0, 0,
       0, 2, 0, 0, 0, 1, 0, 0, 0, 1, 0, 0, 2, 0, 0, 1, 0, 0, 0, 1, 0, 0,
       0, 0, 1, 1, 1, 1, 0, 1, 0])
```

```
acc_random=round(accuracy_score(y_random,y_test)*100)
acc_random
```

62

```
f_random=f1_score(y_test,y_random)
f_random
```

```
-----
ValueError                                Traceback (most recent call last)
<jupyter-input-67-0cf64fa154a1> in <module>()
----> 1 f_random=f1_score(y_test,y_random)
      2 f_random
```

```
----- 3 frames -----
/usr/local/lib/python3.7/dist-packages/sklearn/metrics/_classification.py in
_check_set_wise_labels(y_true, y_pred, average, labels, pos_label)
    1365         raise ValueError(
    1366             "Target is %s but average='binary'. Please "
-> 1367             "choose another average setting, one of %r." % (y_type, average_options)
    1368         )
    1369     elif pos_label not in (None, 1):
```

ValueError: Target is multiclass but average='binary'. Please choose another average setting, one of [None, 'micro', 'macro', 'weighted'].

```
r_random=roc_auc_score(y_test,y_random)
r_random
```

```
-----
ValueError                                Traceback (most recent call last)
<jupyter-input-68-e77253f5262f> in <module>()
      1
```

```

----> 1 r_random=roc_auc_score(y_test,y_random)
      2 r_random

/usr/local/lib/python3.7/dist-packages/sklearn/metrics/_ranking.py in roc_auc_score(y_true, y_score,
average, sample_weight, max_fpr, multi_class, labels)
    558     )
    559     if multi_class == "raise":
--> 560         raise ValueError("multi_class must be in ('ovo', 'ovr')")
    561     return _multiclass_roc_auc_score(
    562         y_true, y_score, labels, multi_class, average, sample_weight

```

Gradient Boosting Classifier Model

SEARCH STACK OVERFLOW

```

from sklearn.ensemble import GradientBoostingClassifier
gbk=GradientBoostingClassifier()
gbk.fit(x_train, y_train)
y_gbk=gbk.predict(x_test)
y_gbk

array([0, 0, 0, 2, 0, 0, 0, 0, 0, 1, 0, 1, 0, 0, 0, 2, 0, 1, 0, 1, 0, 1,
       0, 0, 0, 0, 2, 0, 0, 1, 1, 0, 0, 0, 1, 1, 0, 0, 1, 0, 0, 0, 0, 1,
       0, 0, 0, 0, 2, 0, 0, 0, 0, 1, 0, 0, 0, 1, 1, 0, 1, 1, 1, 2, 2, 1,
       2, 0, 0, 0, 0, 0, 0, 2, 0, 1, 1, 0, 2, 0, 0, 2, 2, 1, 0, 0, 0, 0,
       1, 0, 1, 1, 0, 1, 0, 2, 0, 0, 0, 0, 0, 1, 0, 0, 0, 1, 0, 1, 2, 0,
       1, 0, 1, 0, 1, 0, 0, 0, 0, 0, 0, 0, 1, 1, 2, 0, 0, 1, 1, 0, 0,
       1, 1, 1, 2, 2, 0, 1, 0, 0, 0, 2, 2, 1, 0, 0, 1, 0, 0, 0, 0, 0, 1,
       1, 2, 0, 0, 0, 0, 0, 0, 2, 0, 0, 0, 2, 1, 2, 2, 0, 2, 0, 0, 0, 2,
       0, 2, 0, 0, 0, 1, 0, 0, 0, 1, 0, 1, 2, 0, 0, 1, 2, 0, 0, 0, 1, 0,
       0, 0, 1, 1, 1, 1, 0, 0, 0])

```

```

acc_gbk=round(accuracy_score(y_gbk,y_test)*100)
acc_gbk

```

62

Choosing the GBK Model to predict the online satisfaction because the f1 score and accuracy score was high comparing with other models

✓ 0s completed at 18:50

