

SB-10054912-5838

FORD:

2013 C-MAX

FORD:

2013-2014 Escape

ISSUE

Some 2013-2014 Escape and 2013 C-MAX vehicles may exhibit an intermittent lack of Air Conditioning (A/C) and/or a loss of airflow from the vents. This may occur after extended operation in hot, humid conditions. This is likely due to the evaporator core icing.

ACTION

Follow the Service Procedure steps to correct the condition.

SERVICE PROCEDURE

1. Evacuate and Recharge the A/C System. Refer to the Workshop Manual (WSM), Section 412-00.
 - a. Make sure the same amount of oil recovered is returned to the A/C system.
2. Replace the cabin air filter. Refer to WSM, Section 412-00.
3. Remove the evaporator temperature sensor. Refer to WSM, Section 412-00.
4. Clip off the evaporator temperature sensor hood. (Figure 1)

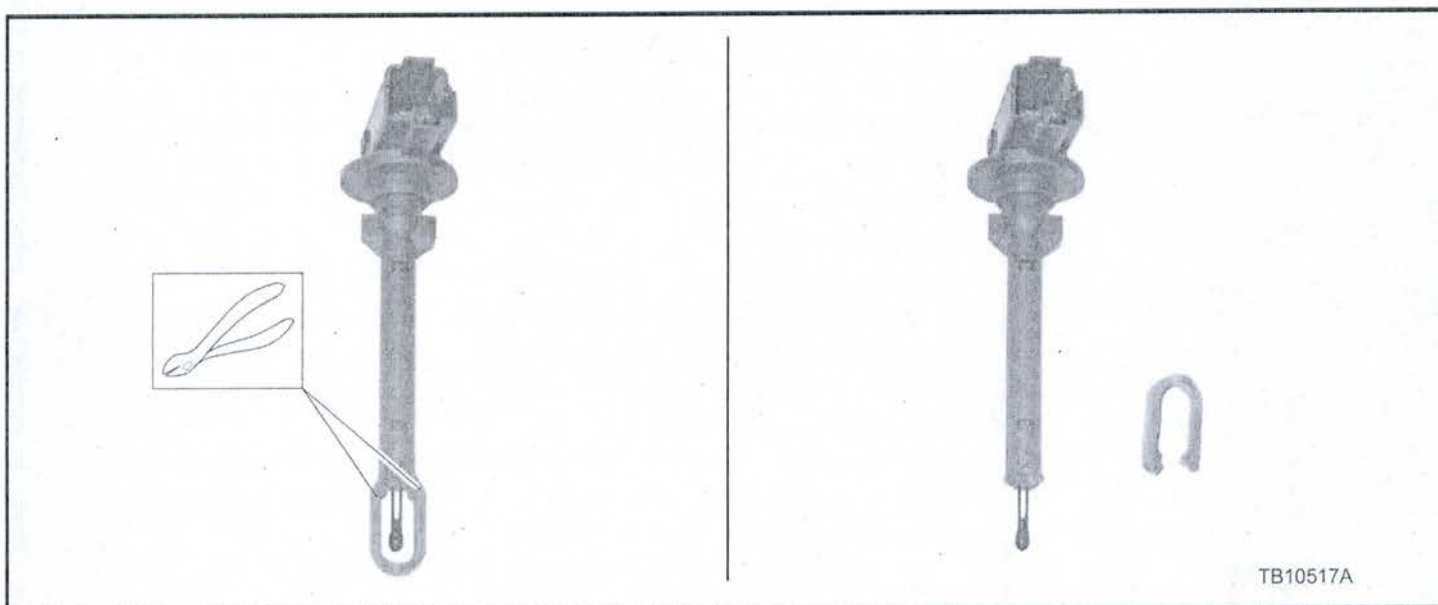


Figure 1 - Article 14-0006

5. Install the modified evaporator temperature sensor. Refer to WSM, Section 412-00.

PART NUMBER	PART NAME
CV6Z-19N619-A	Cabin Air Filter

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supercede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.

PART NUMBER	PART NAME
YN-19	Motorcraft® R-134a Refrigerant

OPERATION	DESCRIPTION	TIME
140006A	2013-2014 Escape: Evacuate And Recharge The A/C System, Replace The Cabin Air Filter, And Modify The Evaporator Temperature Sensor (Do Not Use With Any Other Labor Operations)	0.7 Hr.
140006B	2013 C-MAX: Evacuate And Recharge The A/C System, Replace The Cabin Air Filter, And Modify The Evaporator Temperature Sensor (Do Not Use With Any Other Labor Operations)	0.9 Hr.

WARRANTY STATUS:

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage

Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

DEALER CODING

BASIC PART NO.	CONDITION CODE
19C734	42