Artificial Intelligence



Seminar Topics of CW2:

- 1. Web Scraping
- 2. Train Delay Prediction
- 3. Regression Analysis
- 4. Train Service Data
- 5. Knowledge Engines

Douglas Fraser & Mas Golchehreh

Images source: https://www.freepik.com

Developing An Intelligent Chatbot





1. Finding the cheapest train ticket



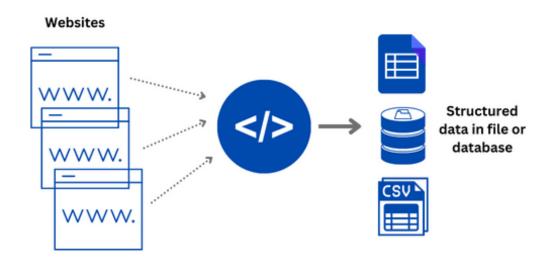
2. Improving Customer Service: Train Delay Predictor



3. Providing advice for dealing with contingencies (**PGT student**)

1. Web Scraping and Fare Information

- Two alternative sources of fare information
- Quick overview of web scraping
- Useful Links



Sources of Fare Information

Access to the Realtime Journey Planner costs money – NR profits from fare information

Option 1: brfares.com

HTML easy to parse (simple tables) and also has JSON based API

- static information on tickets available for a trip from station A to station B
- easier to use, but only provides generic information on ticketing options
- does not indicate if a ticket actually available or options like reserved seating
- does not provide time of train information
- have to use Network Rail documentation to understand the data





Sources of Fare Information

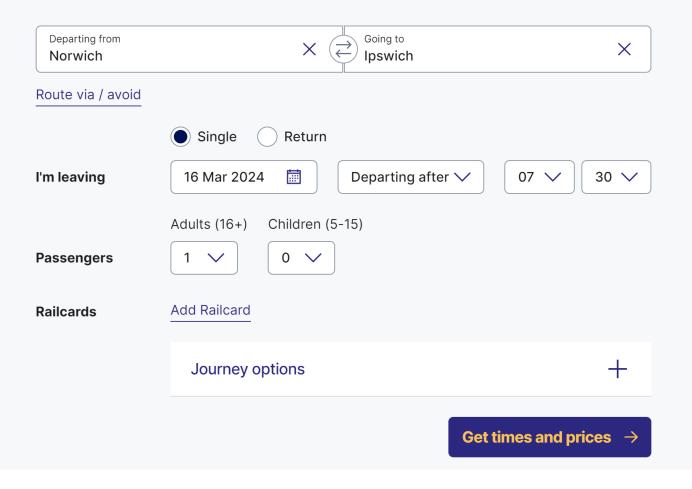
Option 2: web scraping of ticketing sites

- any number of websites could be used nationalrail.co.uk, greateranglia.co.uk, trainsplit.com, etc.
- slightly more work, but lots of tutorials / information on the web
- more flexible in type of data that can be gathered e.g. available train times, seating options, restrictions





Plan Your Journey



Basics of web scraping

1. Identify Websites:

Find websites with train ticket info.



2. Understand Structure:

- Reverse engineer HTML of pages to figure out form fields to submit
- Code makes a HTTP call (GET or POST), submitting information
- Process HTML that is returned to find desired information
 - regex a popular way to do this
 - have to reverse engineer the HTML that is returned

3. Choose Tool:

Pick a web scraping tool like BeautifulSoup, Scrapy, or Selenium in Python.

4. Write Code and Extract Data:

Develop code to send requests to the site, grab HTML content, and extract the needed info based on its structure.

5. Clean Data:

Check and clean the extracted data.

Things to Consider

Complexity of the site

- static pages are easiest
- dynamic pages with JavaScript or AJAX can be difficult to process headless browsers are a solution (e.g. Selenium or PhantomJS)

Complexity of the HTML

- using regex is sometimes difficult or not a good idea (generally)
- DOM or HTML / XML based processing a possible solution

Cookies, tracking IDs, etc.

- sites use these to track visitors or save state information
- so using them in process of fetching webpage necessary
- IE / Microsoft focused sites can be problematic to deal with



Useful Links

- Open Rail Data Google group
 https://groups.google.com/forum/#!forum/openraildata-talk
- NRE Disruptions Web Service
 need an account may have to wait to get it (if available)
- NRE Knowledgebases (Incidents, ticket info...)
 static info, except for incidents feed
- RealTimeTrains: http://www.realtimetrains.co.uk/
 planned schedules as well as actual performance



Tutorial Source for Web Scraping: https://realpython.com/beautiful-soup-web-scraper-python/

2. Train Delay Prediction

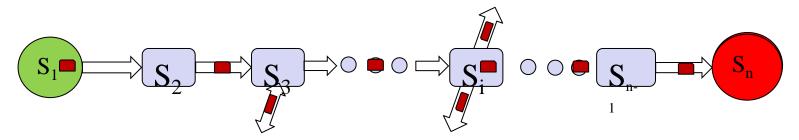
- Steps for Train Delay Prediction
 - 1. Devise a prediction model scheme
 - 2. Process the train running data
 - 3. Derive some input variables
 - 4. Transform the process data into training patterns
 - 5. Select learning algorithms
 - 6. Partition the data for training and testing
 - 7. Choose good models
 - 8. Use the chosen model for prediction.

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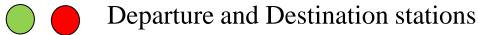
Rail network logical model

- For each journey J on a rail network, there are
 - n stations: $J = \{S_1, S_2, S_3, ..., S_i, ..., S_{n-1}, S_n\}$
 - m trains on the rail tracks between S_1 and S_n :

$$T = \{T_1, T_2, T_3, ..., T_m\}$$



Keys:





Train

Prediction Task

- The prediction task: given the current time of a train T_x , at any station (or checkpoint) S_i , we want to predict
 - (1) the arrival (and departure) time t_{ja} of this train at the next stop j and also its all the following stops:

$$T_{x}(t_{a}) = [t_{ia}, t_{ka}, ..., t_{na}]$$

(2) And the arrival/departure times of all the other trains that may be affected by this train;

```
For train 1: T_1(t_a) = [t_{1a}, t_{2a}, ..., t_{na}]
```

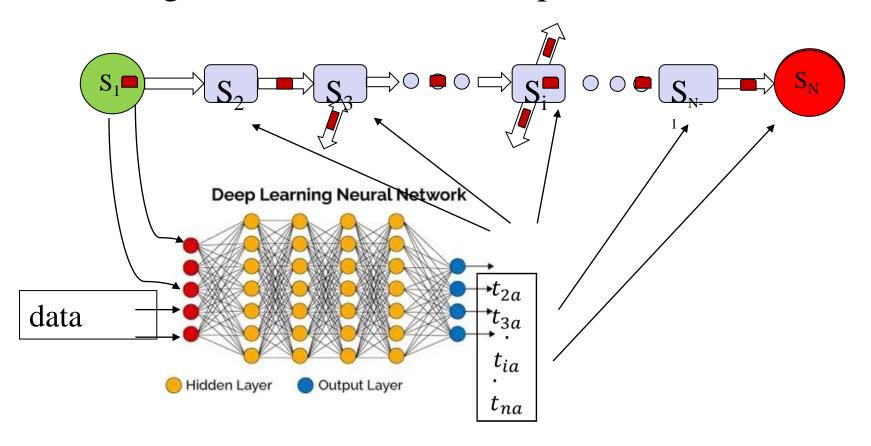
For train 2:
$$T_2(t_a) = [t_{1a}, t_{2a}, ..., t_{na}]$$

.

For train m:
$$T_m(t_a) = [t_{1a}, t_{2a}, ..., t_{na}]$$

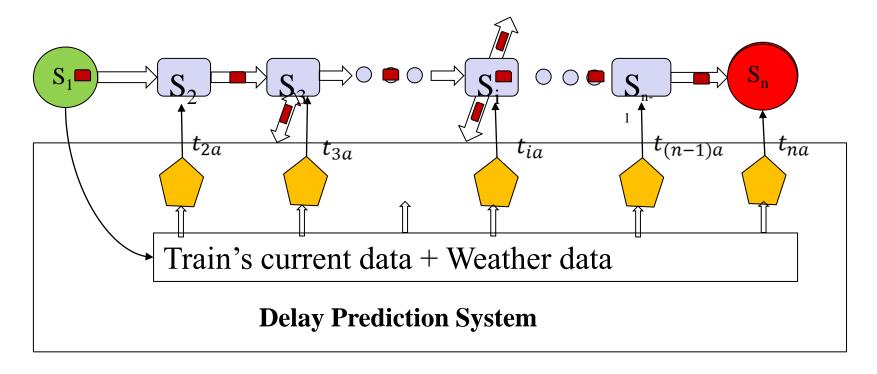
Prediction Strategy 1

- Two strategies have been devised and designed
- One big model that does all the predictions:



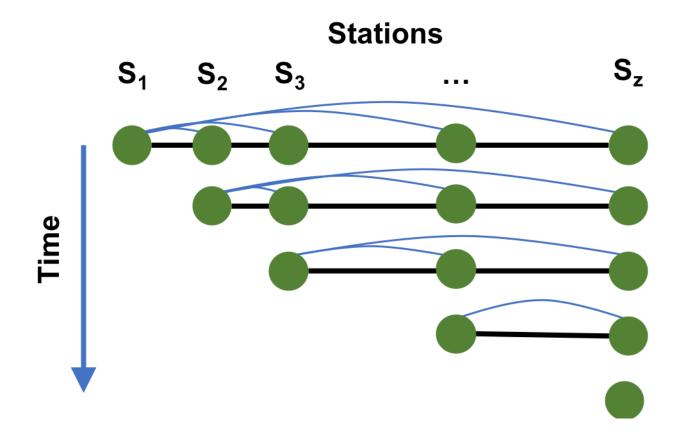
Prediction strategy 2

- Many smaller models divide and conquer
 - One model predicts the delay time at one station
 - N models for n stations



Two strategies in building models

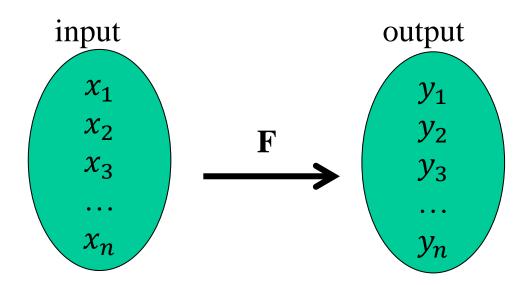
For the entire rail journey,



3. Regression Analysis

• Regression: given a data set of n data points:

D= $\{d_1, d_2, ..., d_n\}$, $d_i = (x_i, y_i)$, where, x is an input variable or a vector of m variables: X=[x1, x2, ..., xm] and y is the output with continuous values.



• The task of regression is to find a function that represents the relationship between x and y. y = f(x)

Regression example

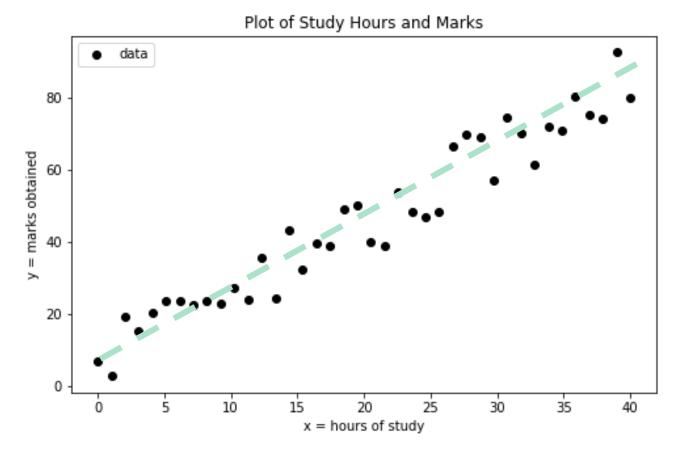
 We have collected the data (some are shown in the table) about the hours of revision (x), and the marks (y) obtained from an exam.

 Want to find a relationship between x and y.

x =	y=
hours	marks
15	32
20	40
23	48
25	48
26	67
28	69
29	57
30	75
38	93
40	85

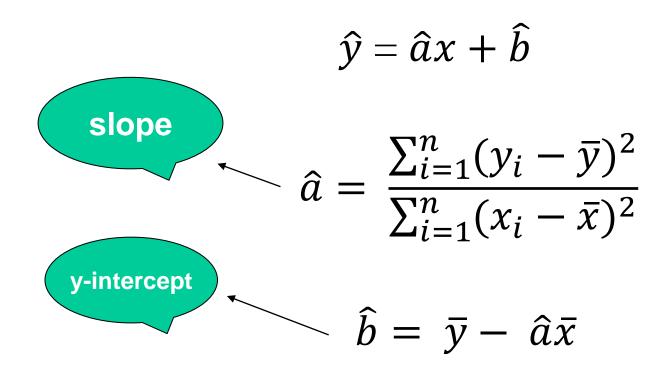
Regression Example: data plot

- Plot the data using y against x.
- They appeared to have a linear relationship: y = ax + b



Linear Regression

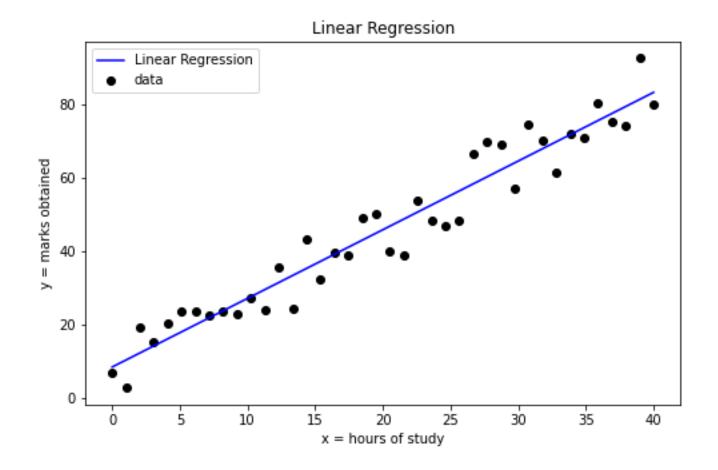
Estimated a and b:



Linear regression result

Regression found: $\hat{a} = 1.9$, $\hat{b} = 8.4$, $\hat{y} = 1.9x + 8.4$

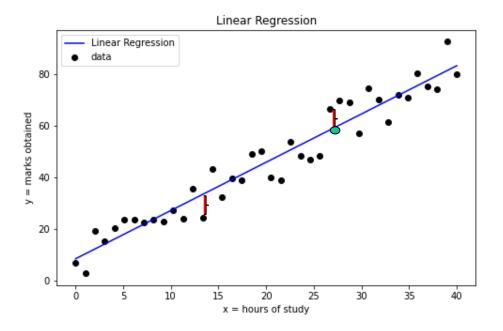
$$\hat{y} = 1.9x + 8.4$$



Linear Regression by Least Squares

• The residual errors between y and predicted \hat{y}

$$\varepsilon = \frac{1}{n} \sum_{i=1}^{n} (y_i - \widehat{y}_i)^2$$



Linear Regression in Python

```
import numpy as np
import matplotlib.pyplot as plt
from sklearn.linear model import LinearRegression
def f(x): #define a linear function
    return (2*x + 5).ravel()
np.random.seed(1) # set a seed for random number generator
# generate training data X
X = np.linspace(0, 80, 40)[:, np.newaxis]
y = f(X) + 20*(0.5-np.random.rand(40).ravel())
T = np.linspace(0,80,100)[:,np.newaxis] #generate test data
# Fit a linear regression model
lr = LinearRegression().fit(X, y)
y lr = lr.predict(T)
print( "a, b = ", lr.coef_, lr.intercept_)
plt.scatter(X, y, color='black', label='training data')
plt.plot(T, y lr, color = 'b', label = 'Linear Regression')
plt.show()
```

kNN for Regression

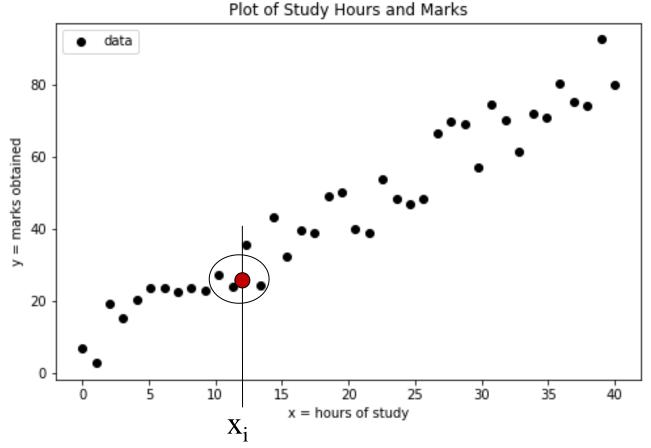
- Given a dataset $D=\{d_1, d_2, ..., d_n\}, d_i=(x_i, y_i)$
- Set a value to k, e.g. k = 3
- 1. Take a data point $d_i = (x_i, y_i)$ from D,
- 2. Compute the distance: $dis(d_i, d_j)$, $for j \neq i$
- 3. Choose k = 3 nearest data points, e.g. x_u , x_v , x_w
- 4. Compute the mean of their outputs y_u , y_v , y_w as the predicted value for x_i , i.e.

$$y_i(x_i) = (y_u + y_v + y_w)/k = \frac{1}{k} \sum_{q=1}^k y_q$$

5. Repeat steps 1 and 4 until all data points visited.

K-NN regression: illustration

• 3 nearest data points are chosen, and their y values are averaged to be the output y_i of x_i



K-NN Regression: Results

- Two kNN: normal kNN_u and weighted kNN_d
- Performance Measures: MSE and R2

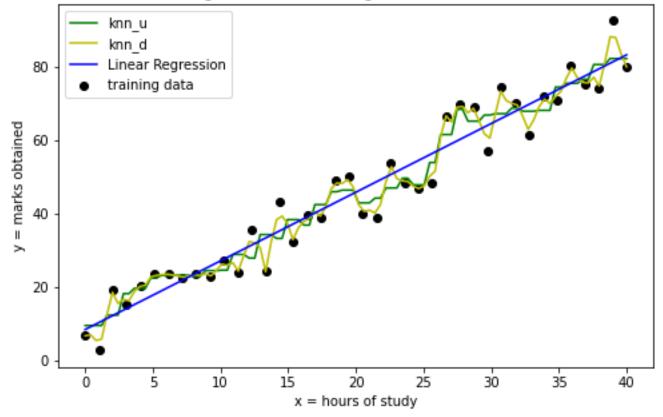
kNN for Regression (k = 3, weights= uniform and distance)

Knn_u:12.96, 0.98

knn_d:20.53, 0.96

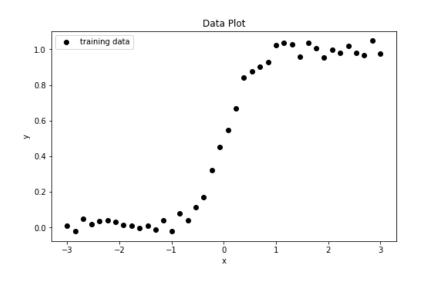
Linear:

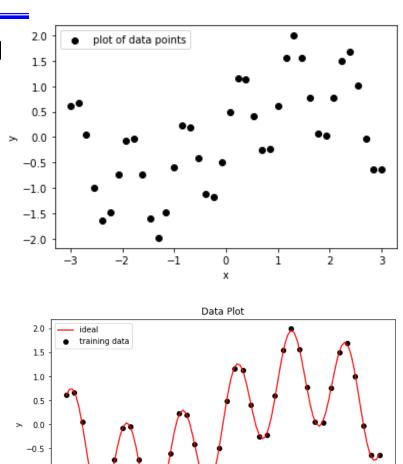
2.88, 0.99



Non-linear Data and Regression

 The relationship between an output and inputs is not linear, e.g.





-1.0

-1.5 -2.0

Typical Curve fitting models

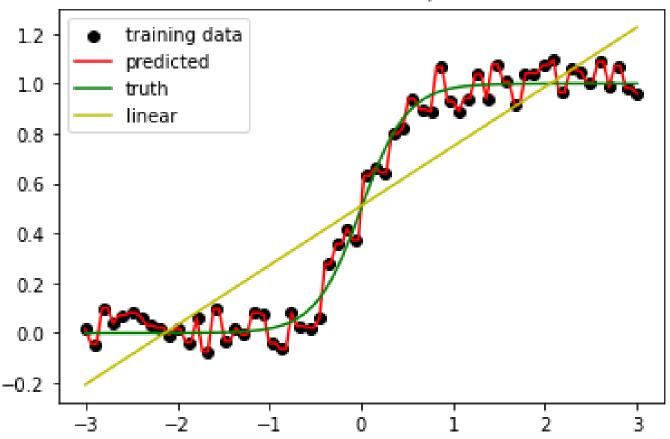
- Non-linear regression
 - Such as logistic regression
- k-NN regression
 - Normal kNN, i.e. without weighting on data
 - Weighted kNN, weight data by distance
- Bayes regression
- Artificial neural networks
- Deep neural nets

Python kNN 4 Non-linear Regression

```
import numpy as np
import matplotlib.pyplot as plt
from sklearn import neighbors
def f(x): #define a non-linear function
    return 1/(1 + np.exp(-4*x)).ravel()
np.random.seed(1) # set a seed for random number generator
# generate training data X
X = np.linspace(-3, 3, 40)[:, np.newaxis]
y = f(X) + 0.2*(0.5-np.random.rand(40).ravel())
T = np.linspace(-3, 3, 100)[:, np.newaxis] #generate test data
# create a kNN model without weighting on data
knn u = neighbors.KNeighborsRegressor(3, weights='uniform')
knn = knn u.fit(X, y) # fit the model to training data
y knn = knn.predict(T) # use the knn model on test data
plt.scatter(X, y, color='black', label='training data')
plt.plot(T, y knn, color = 'r', label = 'predicted')
plt.show()
```

kNN for Non-linear Regression

kNN for Regression, K= 1. kNN train: 1.00 kNN test: 0.98 , Linear score: 0.84



kNN for Non-linear Regression

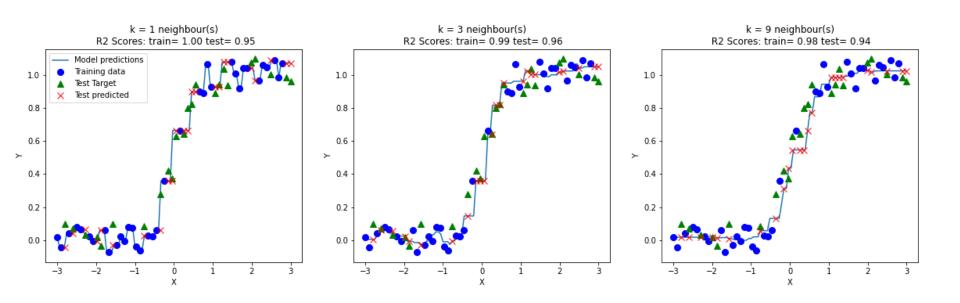
```
from sklearn.neighbors import KNeighborsRegressor
from sklearn.model selection import train test split
def f(x): #define a non-linear function
    return 1/(1 + np.exp(-4*x)).ravel()
np.random.seed(1) # set a seed for random number generator
N = 60
# generate training data X and compute the targets y
X = np.linspace(-3, 3, N)[:, np.newaxis]
y = f(X) + 0.2*(0.5-np.random.rand(N).ravel()) #added noise
T = np.linspace(-3,3,200)[:,np.newaxis] #generate test data
# split the dataset into a training set and a test set
X train, X test, y train, y test = train test split(X, y,
test_size = 0.40, random state=0)
```

kNN for Non-linear Regression

```
fig, axes = plt.subplots(1, 3, figsize=(20, 5))
for n, ax in zip([1, 3, 9], axes):
    #make predictions using K = 1, 3, or 9 neighbours
    reg = KNeighborsRegressor(n neighbors = n)
    reg.fit(X train, y train) # fit a knn model
    knn test = reg.predict(X test)
    ax.plot(T, reg.predict(T)) # test with new data points
    ax.plot(X train, y train, '^', c='blue', markersize=8)
    ax.plot(X test, y test, 'o', c='green', markersize=8)
    ax.plot(X test, knn test, 'x', c='red', markersize=8)
    ax.set title("k = {} neighbour(s)\n R2 Scores: train={:.2f}
       test={:.2f}".format(n ,reg.score(X_train, y_train) ,
       reg.score(X test, y test)))
    ax.set xlabel("Feature")
    ax.set ylabel("Target")
    axes[0].legend(["Model predictions", "Training data", "Test
Target", "Test predicted"], loc="best")
```

kNN with different k values

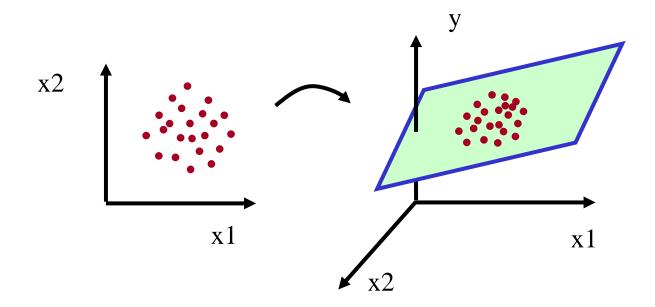
- K = 1, looks quite good, with test accuracy(R2)=0.95
- K = 3, maybe the best, test R2 = 0.96
- K = 9, overfitting, test R2 = 0.94



LR for multi-dimensions

• When there are more inputs, e.g. two inputs x1 and x2: the liner function will be a plane.

$$\hat{y} = a1*x1 + a2*x2 + b + \varepsilon$$



4. Train Running Data

Historic Service Performance Web Service

Network Rail's DARWIN

UEA's DARWIN database

Historic Service Performance (HSP)

- National Rail Enquiries Web Service need an account
- Docs: https://wiki.openraildata.com/index.php/HSP
- Example client: hsp_api_example.py
- Step 1: Get Train RIDs based on origin / destination / date/time of day
- Step 2: Get performance data (stops / planned times / actual times) based on a train RID
- Also the late reason or cancelled reason code for the train service

How actual journeys map to HSP data

sched_rid	dateof	stop_num	loc	pla_d	pla_a	act_d	act_a -
201701067101243	2017-01-06	1	NRW	05:30:00	(NULL)	05:29:00	(NULL)
201701067101243	2017-01-06	2	DIS	05:48:00	05:47:00	05:48:00	05:46:00
201701067101243	2017-01-06	3	SMK	06:00:00	05:59:00	06:01:00	06:00:00
201701067101243	2017-01-06	4	IPS	06:14:00	06:12:00	06:14:00	06:11:00
201701067101243	2017-01-06	5	MNG	06:24:00	06:23:00	06:24:00	06:23:00
201701067101243	2017-01-06	6	COL	06:35:00	06:33:00	06:34:00	06:32:00
201701067101243	2017-01-06	7	SRA	(NULL)	07:15:00	(NULL)	07:16:00
201701067101243	2017-01-06	8	LST	(NULL)	07:27:00	(NULL)	07:25:00

Network Rail's DARWIN

Real-time data feed of rail network data

- 10 different types of XML messages
 - Planned schedules, schedule updates,
 - train performance, etc.

- Also forecasts about when trains will arrive...
 - But utilizing this data is not necessary (unless you really, really want to)
- Docs:

https://wiki.openraildata.com/index.php?title=Darwin:Push_Port

UEA's DARWIN database

- ~6 years of DARWIN data
 - Area51: 2017 to 2022: https://archive.area51.dev/archive/
- Condensed performance updates for London Liverpool Street to Norwich
 - Equivalent+ to output from HSP web service
 - Passing points included and late/cancelled reason codes separated

DARWIN tables and fields

Some data attribute in DARWIN data table

rid	Train RTTI Train Identifier	arr_et	Estimated Arrival Time	dep_wet	Working Estimated Time	
tpl	Location TIPLOC	arr_wet	Working Estimated Time	dep_atRemoved	true if actual replaced by estimated	
pta	Planned Time of Arrival	arr_atRemoved	true if actual replaced by estimated	arr_at	Recorded Actual Time of Arrival	
ptd	Planned Time of Departure	pass_et	Estimated Passing Time	pass_at	Actual Passing Time	
wta	Working (staff) Time of Arrival	pass_wet	Working Estimated Time	dep_at	Actual Departure Time	
wtp	Working Time of Passing	pass_atRemoved	true if actual replaced by estimated	cr_code	Cancellation Reason Code	
wtd	Working Time of Departure	dep_et	Estimated Departure	Ir_code	Late Running Reason	

Data of one train: Norwich to LST

Departure from Norwich: 05:00, Arrived at London Liverpool Str 06:55

rid	tpl	pta	ptd	wta	wtp	wtd	pass_et	arr_at	pass_at	dep_at
201802051053467	NRCH		05:00			05:00				05:00
201802051053467	NRCHTPJ				05:01		05:01			
201802051053467	TRWSSBJ				05:01:30		05:01			
201802051053467	TROWSEJ				05:02:30				05:02	
201802051053467	DISS	05:17	05:18	05:16:30		05:18		05:17		05:19
201802051053467	HAGHLYJ				05:26:30				05:27	
201802051053467	STWMRKT	05:29	05:30	05:29		05:30:30		05:30		05:31
201802051053467	IPSWEPJ				05:39		05:38			
201802051053467	IPSWESJ				05:40				05:39	
201802051053467	IPSWICH	05:42	05:44	05:42		05:44		05:41		05:43
201802051053467	IPSWHJN				05:46				05:45	
201802051053467	MANNGTR	05:53	05:54	05:53		05:54:30		05:53		05:55
201802051053467	CLCHSTR	06:03	06:05	06:03		06:05		06:02		06:04
201802051053467	STFD	06:44		06:44		06:45		06:43		06:45
201802051053467	BOWJ				06:49				06:47	
201802051053467	BTHNLGR				06:51				06:50	
201802051053467	LIVST	06:54		06:54				06:55		

Derived Inputs

You may derive the following inputs from the train running data as inputs:

- 1. First station deviation from Departure time, i.e.
- 2. Day of the week,
- 3. Day of the month
- 4. Weekday/Weekend
- 5. On-Peak/Off-Peak
- 6. Hour of the day
- 7. Associated Journey
- 8. Associated Journey Deviation from Departure
- 9. Associated Journey First Stop
- 10. Associated Journey Second Stop

Weather Data

- If you wish, you may use Weather data as inputs to your predictive module, e.g.
 - Temperature
 - Moisture
 - Rain
 - Wind speed, direction
 - Snow
 - etc.
- Where to get weather data?
 - OpenweatherMap: https://openweathermap.org/api

https://rapidapi.com/blog/access-global-weather-data-with-these-weather-apis/

Output: Prediction target

For a train at each station from historical data,

Compute the difference between the actual arrival time t_a and planned arrival time, t_p , i.e.

$$t_d = t_a - t_p$$

• Then the predicted arrival time for train i at station j:

$$\widehat{t_a}(train\ i, station\ j) = t_p(i, j) + \widehat{t_d}(i, j)$$

Some References for delay prediction

- Oneto, L., Fumeo, E., Clerico, G., Canepa, R., Papa, F., Dambra, C., Mazzino, N., and Anguita, D.
 - 1. (2018): Train delay prediction systems: A big data analytics perspective. Big Data Research, 11:54-64
 - 2. (2017): Dynamic delay predictions for large-scale railway networks: Deep and shallow extreme learning machines tuned via threshold out. IEEE Transactions on Systems, Man, and Cybernetics: Systems, 47:2754{2767. https://doi.org/10.1109/TSMC.2017.2693209.
- Yaghini, M., Khoshraftar, M., and Seyedabadi, M. (2013). Railway passenger train delay prediction via neural network model. J. Adv. Transp., 47:355{368.https://doi.org/10.1002/atr.193.
- Peters, J., Emig, B., Jung, M., and Schmidt, S. (2005). Prediction of delays in public transportation using neural networks. Int. Conf. on Intelligent Agents, Web Technologies and Internet Commerce (CIMCA-IAWTIC'06), v2.
- Al Ghamdi M., Parr G., Wang W. (2020) Weighted Ensemble Methods for Predicting Train Delays. In Lecture Notes in Computer Science, vol 12249. Springer, https://doi.org/10.1007/978-3-030-58799-4_43

5. Knowledge Base & Engines

- Some Python based: KB and REs
- PyKE: Inspired by Prolog
 - http://pyke.sourceforge.net/index.html
 - Can do forward & backward chaining
- PyKnow => Experta
 - https://pypi.org/project/experta/
 - Inspired by CLIPS (C-Language Integrated Production System)
- Durable Rule
 - <u>https://pypi.org/project/durable-rules/</u>
 - a polyglot micro-framework for real-time reasoning

AI/ML based Engines & Platforms

- Amazon: Lex
- Google: Dialogflow
- Microsoft: LUIS, QnA Maker
 - Virtual personal assistant Cortana
 - Azure Cognitive Service
- Facebook Wit.ai
- IBM: Watson

Knowledge Engine: Experta

FACTS

- Basic information,
- e.g. lights=FACT(R="red", G="green", Y="amber")
- DefFACTS: default facts loaded on initialisation
- RULES
 - A rule has 2 parts: Left Hand Side and Right Hand Side:
 - LHS: conditions, RHS: actions,
 - e.g. if C1 and C2 then A
 - Can be called by KE
- Knowledge Engine

https://experta.readthedocs.io/en/latest/

Experta Example 1

```
from experta import *
class Greetings(KnowledgeEngine):
    @DefFacts()
    def initial action(self):
        yield Fact(action="greet") -> 1. establish initial fact
    @Rule(Fact(action='greet'),
          NOT(Fact(name=W())))
                                    -> 2. Fact(name) not present, so execute rule
    def ask name (self):
        self.declare(Fact(name=input("What's your name? ")))
   @Rule(Fact(action='greet'),
          NOT(Fact(location=W())))  -> 3. Fact(location) not present
    def ask location(self):
        self.declare(Fact(location=input("Where are you? ")))
    @Rule(Fact(action='greet'),
                                            -> 4. Now this rule executes
          Fact(name=MATCH.name),
          Fact(location=MATCH.location))
    def greet(self, name, location):
        print("Hi %s! How is the weather in %s?" % (name, location))
engine = Greetings()
engine.reset() # Prepare the engine for the execution.
engine.run() # Run it!
```

Regression Analysis, Train Data and Delay Prediction, Knowledge Engines

Dr. Wang

Experta Example 2

```
from random import choice
from experta import * #source: https://pypi.org/project/experta/
class Light (Fact):
    """Info about the traffic light."""
   pass
class RobotCrossStreet(KnowledgeEngine):
    @Rule(Light(color='green'))
    def green light(self):
        print("Green light is now on: Walk now")
    @Rule(Light(color='red'))
    def red light(self):
        print("Red light on: Stop")
    @Rule(AS.light << Light(color=L('yellow') | L('blinking-yellow')))</pre>
    def cautious(self, light):
        print("Becareful because light is", light["color"])
engine = RobotCrossStreet()
engine.reset()
engine.declare(Light(color=choice([ 'red'])))
engine.run()
```

KE: Durable_Rules -- Facts

- Install: pip install durable_rules
- Facts
 - represent the data that defines a knowledge base.
 - are asserted as JSON objects and
 - are stored until they are retracted.
 - When a fact satisfies a rule antecedent, the rule consequent is executed.

Durable_Rules -- Rules

Rules:

- A rule is the basic building block of the framework.
- The rule antecedent defines the conditions that need to be satisfied to execute the rule consequent (action).
- By convention m represents the data to be evaluated by a given rule.
- "when_all" and "when_any" annotate the antecedent definition of a rule
- Antecedent == "if part", consequent is the "then part"

Durable_Rules: Rules Example

```
from durable.lang import
with ruleset ('test'):
    # antecedent
    @when all(m.subject == 'World')
    def say hello(c):
        # consequent
        print('Hello {0}'.format(c.m.subject))
post('test', { 'subject': 'World' })
```

Durable_Rules: Antecedent

- A rule antecedent is an expression.
 - The left side of the expression represents an event or fact property.
 - The right side defines a pattern to be matched.
 - By convention events or facts are represented with the *m* name.
 - Context state are represented with the s name.

Durable_Rules: Antecedent

- Logical operators:
 - -Unary: (does not exist), + (exists)

-Logical operators: &, |

-Relational operators: < , >, <=, >=, ==, !=

Durable_Rules: Antecedent Example

```
from durable.lang import *
with ruleset ('expense'):
    @when all((m.subject=='approve')|
     (m.subject == 'ok'))
    def approved(c):
        print ('Approved subject:
     {0}'.format(c.m.subject))
post('expense', { 'subject': 'approve'})
```

Durable_Rules: Events

Events

- An event is an ephemeral fact, a fact retracted right before executing a consequent.
- Thus, events can only be observed once. Events are stored until they are observed.
- Events can be posted to and evaluated by rules.
- Events are a way to trigger other rules in a chain

Durable_Rules: Fact/event Example

```
from durable.lang import *
with ruleset('risk'):
    @when all(c.first << m.t == 'purchase',</pre>
          c.second << m.location != c.first.location)</pre>
    # the event pair will only be observed once
    def fraud(c):
        print('Fraud detected -> {0},
{1}'.format(c.first.location, c.second.location))
post('risk', {'t': 'purchase', 'location': 'US'})
post('risk', {'t': 'purchase', 'location': 'CA'})
```

Inference Engines with AI/ML

- Bayes networks
 - "A Naive Bayes approach towards creating closed domain Chatbots"

https://towardsdatascience.com/a-naive-bayes-approach-towards-creating-closed-domain-chatbots-f93e7ac33358

Markov chain models

https://www.codingame.com/playgrounds/41655/how-to-build-a-chatbot-in-less-than-50-lines-of-code

- Use MC and Janome: https://linuxtut.com/en/14587d79dcef8722fe57/
- Decision trees (not covered in this model)
- Shallow and Deep Neural Networks, some will be covered in this module