

# VEHICLE RENTAL VIA WEBSITE - TERMS & CONDITIONS (T&C)

These Terms and Conditions (“T&C”) apply to all vehicle rental reservations made through the website. By completing a reservation, the customer is deemed to have read, understood, and electronically accepted the following terms and conditions.

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## 1. INCLUSIONS

All rentals are offered on an **all-inclusive** basis and include the following services:

- Unlimited mileage
  - Collision Damage Waiver (CDW)
  - Theft Waiver / Theft Protection
  - Third Party Liability Insurance (TPL)
  - Airport surcharge
  - VAT / applicable taxes
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## 2. DRIVER AGE LIMIT

- **Minimum age:** 20 years
  - **Maximum age:** 85 years
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## 3. YOUNG DRIVER FEE

A young driver surcharge applies to drivers aged **18 to 20 years**:

- **EUR 5 per day**, up to a maximum of **EUR 50**
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## 4. DRIVER'S LICENCE

4.1. A **valid International Driving Permit (IDP)** with a **minimum validity of 1 year** is mandatory.

4.2. An additional international driving license is **not required** if the domestic license is not in the Roman/English alphabet.

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## 5. INSURANCE COVERANCE

### 5.1. International Customers

No additional insurance coverage is included beyond the standard rental terms.

### 5.2. Customers from the USA and Canada

No additional insurance coverage is included beyond the standard rental terms.

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## 6. EXCESS / DAMAGE LIABILITY (EXCESS REDUCTION)

### 6.1. Excess Waiver

An excess reduction option is available at **EUR 50 per day**.  
The excess **cannot be reduced further to minimum or zero**.

### 6.2. Reduced Excess Option

No further excess reduction options are available.

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## 7. FEES AND PENALTIES

### 7.1. Airport Surcharge

Airport surcharge is **included** in the rental rate.

### 7.2. Traffic and Parking Fines

Traffic fines and parking fees are **not included** in the rental rate and are the responsibility of the renter.

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## 8. ROADSIDE ASSISTANCE

Roadside assistance is **not included**.

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## 9. FUEL POLICY

If the vehicle is not returned with a full tank or at the same fuel level as received, a **fuel charge of EUR 4.50 per liter** will apply.

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## 10. MILEAGE POLICY

All rentals include **unlimited mileage**.

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## 11. CROSS-BORDER TRAVEL

Cross-border travel is **allowed to all countries**, subject to a **EUR 100 tax per country**.

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## 12. FERRY TRAVEL

Ferry travel is **permitted**.

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## 13. ONE-WAY RENTAL

One-way rentals are available with **no restrictions**.

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## 14. VAT / TAXES

VAT is included in the rental rate.

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## 15. PAYMENT METHOD

The following payment methods are accepted:

- Visa Debit
  - Visa Credit
  - Mastercard Debit
  - Mastercard Credit
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## 16. DEPOSIT

No security deposit is required.

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## 17. DELIVERY AND COLLECTION

Vehicle delivery and collection services are **included**.

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## 18. GRACE PERIOD

A **12-hour grace period** applies to vehicle returns.

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## 19. EFFECTIVE DATE

These T&C shall enter into force upon the renter's electronic approval during the online reservation process. The renter declares acceptance of all terms and conditions.