

VEHICLE RENTAL VIA WEBSITE - TERMS & CONDITIONS (T&C)

These Terms and Conditions (“T&C”) apply to all vehicle rental reservations made through the website. By completing a reservation, the customer is deemed to have read, understood, and electronically accepted the following terms and conditions.

1. INCLUSIONS

All rentals are offered on an **all-inclusive** basis and include the following services:

- Unlimited mileage
 - Collision Damage Waiver (CDW)
 - Theft Waiver / Theft Protection
 - Third Party Liability Insurance (TPL)
 - Airport surcharge
 - VAT / applicable taxes
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2. DRIVER AGE LIMIT

- **Minimum age:** 18 years
 - **Maximum age:** 80 years
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3. YOUNG DRIVER FEE

A **young driver surcharge of USD 5 per day** applies.

4. DRIVER’S LICENCE

4.1. A **minimum of 2 years of driving experience** is required.

4.2. An **International Driving License is required** if the domestic driver’s license is not issued in the Roman/English alphabet.

5. INSURANCE COVERAGE

5.1. International Customers

Comprehensive insurance is included.

5.2. Customers from the USA and Canada

Comprehensive insurance is included.

6. EXCESS / DAMAGE LIABILITY (EXCESS REDUCTION)

6.1. Excess Waiver

The excess/deductible can be reduced to **USD 0** for an additional fee of **up to USD 20 per day**, depending on the vehicle category.

6.2. Reduced Excess Option

Not applicable.

7. FEES AND PENALTIES

7.1. Airport Surcharge

An airport surcharge of **USD 16** applies.

7.2. Traffic and Parking Fines

Parking fees, traffic fines, and penalties are **not included** in the rental rate. Charges vary depending on the nature of the traffic offence and will be payable by the renter.

8. ROADSIDE ASSISTANCE

24/7 roadside assistance is available at an **additional cost**, depending on distance and service required.

9. FUEL POLICY

If the vehicle is returned with an empty tank or less fuel than received, a **fuel charge of USD 1.80 per liter** will apply.

10. MILEAGE POLICY

Mileage is **limited to 200 km per day**.

Excess mileage charges:

- **USD 0.40 per km** – Sedans
- **USD 0.50 per km** – SUVs / 4x4 vehicles

11. CROSS-BORDER TRAVEL

Cross-border travel is **not allowed**.

12. FERRY TRAVEL

Not applicable.

13. ONE-WAY RENTAL

One-way drop-off is available for an **additional fee of USD 200**.

14. VAT / TAXES

VAT is included in the rental rate.

15. PAYMENT METHOD

The following payment methods are accepted:

- Credit Card
 - Visa
 - MasterCard
 - Cash
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16. DEPOSIT

A refundable security deposit is required:

- **USD 400** – Sedans
- **USD 800** – SUVs / 4x4 vehicles

The deposit will be blocked on the renter's credit card.

17. DELIVERY AND COLLECTION

An **airport meet & greet service** is provided.

18. GRACE PERIOD

A **1-hour grace period** applies.
After this period, **additional charges will apply**.

19. EFFECTIVE DATE

These T&C shall enter into force upon the renter's electronic approval during the online reservation process. The renter declares acceptance of all terms and conditions.