

# VEHICLE RENTAL VIA WEBSITE - TERMS & CONDITIONS (T&C)

These Terms and Conditions (“T&C”) apply to all vehicle rental reservations made through the website. By completing a reservation, the customer is deemed to have read, understood, and electronically accepted the following terms and conditions.

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## 1. INCLUSIONS

All rentals are offered on an **all-inclusive** basis and include the following services:

- Unlimited mileage
  - Collision Damage Waiver (CDW)
  - Theft Waiver / Theft Protection
  - Third Party Liability Insurance (TPL)
  - Airport surcharge
  - VAT / applicable taxes
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## 2. DRIVER AGE LIMIT

- **Minimum age:** 25
  - **Maximum age:** 80
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## 3. YOUNG DRIVER FEE

A young driver fee of EUR 12.5 per day applies to drivers aged between 18 and 25.

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## 4. DRIVER’S LICENCE

4.1. The renter must have a **minimum of 6 months of driving experience** in order to drive the vehicle.

4.2. If the driver’s license is issued in a language other than the Latin alphabet (English):

- An International Driving Permit is accepted.
  - An official English translation is recommended.
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## 5. INSURANCE COVERAGE

### 5.1. International Customers

Full insurance coverage is provided when insurance is purchased at the time of rental.

### 5.2. Customers from the USA and Canada

Full insurance coverage is provided when insurance is purchased at the time of rental.

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## 6. EXCESS / DAMAGE LIABILITY (EXCESS REDUCTION)

### 6.1. Excess Waiver

The excess can be reduced to zero for **EUR 22 per day**.

In this case, a **refundable security deposit of EUR 245** will be taken for non-return or exceptional cases.

### 6.2. Reduced Excess Option

For approximately **EUR 12 per day**, the excess amount can be reduced but not fully waived.

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## 7. FEES AND PENALTIES

### 7.1. Airport Fee

The airport surcharge is included in the rental rate.

### 7.2. Traffic and Parking Fines

All traffic fines, parking fees, and similar legal charges are the responsibility of the renter.

An **administration fee** will apply for the processing of fines.

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## 8. ROADSIDE ASSISTANCE

Roadside assistance is provided throughout the rental period.

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## 9. FUEL POLICY

Vehicles are supplied under a **Same-to-Same** fuel policy.

If the vehicle is returned with less fuel than received, an approximate **EUR 12 service fee** will apply, in addition to the following fuel charges:

- Quarter tank: EUR 24
  - Half tank: EUR 49
  - Full tank: EUR 73
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## 10. MILEAGE POLICY

All rentals include **unlimited mileage**.

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## 11. CROSS-BORDER TRAVEL

As New Zealand is an island country, **cross-border travel is strictly prohibited**.

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## 12. FERRY TRAVEL

Ferry transportation of vehicles is permitted.

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## 13. ONE-WAY RENTAL

One-way rentals are **not permitted**.

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## 14. VAT / TAXES

VAT is included in the rental rate.

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## 15. PAYMENT METHOD

The following payment methods are accepted:

- EFTPOS
  - Debit Card
  - Credit Card
  - American Express (subject to prior approval)
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## 16. DEPOSIT

A **refundable security deposit of EUR 1,225** will be blocked on the renter's credit card.

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## 17. PICK-UP AND DROP-OFF LOCATION

Vehicle pick-up and drop-off take place at the following address:

**120 Greenwood Road, Māngere, Auckland**  
(Near Auckland Airport)

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## 18. GRACE PERIOD

A **60-minute grace period** applies to vehicle returns.

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## 19. EFFECTIVE DATE

These T&C shall enter into force upon the renter's electronic approval during the online reservation process. The renter declares acceptance of all terms and conditions.