

1-Inclusions

All rentals are offered on an all-inclusive basis.

The rental rate includes Unlimited Mileage, Collision Damage Waiver (CDW), Theft Waiver / Theft Protection, Third Party Liability Insurance (TPL), Airport Surcharge and VAT / Taxes.

2-Driver's Age

The minimum driver's age is 22 years, and the maximum driver's age is 99 years.

Drivers aged 18 to 22 years are considered young drivers. A young driver fee of EUR 20 per day applies.

3-Driver's License

No minimum driving experience requirement is specified.

An **International Driving License is not required**, even if the domestic driving license is not issued in Roman or English alphabets.

4-Insurance Coverage

Insurance coverage for international customers and customers from USA and CANADA the rental includes Unlimited Mileage, Collision Damage Waiver (CDW), Theft Protection, Airport Surcharge, VAT, and Taxes.

5-Excess Reduction

The excess amount cannot be reduced or waived.

6-Fees

All traffic violations, parking fees and related penalties are the sole responsibility of the renter.

7-Roadside Assistance

Roadside assistance is included and available throughout the rental period.

8-Fuel Policy

Fuel charges apply at EUR 20 per liter if the vehicle is not returned with the same fuel level as received.

9-Mileage Policy

Unlimited Mileage.

10-Cross Border Travel

Insurance coverage applies only within Mexico.

Cross-border travel is not permitted.

11-Ferry Travel

Insurance coverage applies only within Mexico.

Ferry travel is not permitted.

12-One Way Rentals

One-way rentals are not permitted.

13-VAT

VAT is included.

14-Payment Methods and Deposit

Accepted payment methods are cash, debit card, credit card, and bank transfer.

A security deposit is required and may be paid by credit card or cash.

15-Delivery and Collection

Vehicle pick-up takes place at the airport exit area for family and friends.

Please check with the rental desk for more information.

16-Grace Period

Grace period is 1 hour.

17-Out of Hours

Out of hours service is available for an additional charge of EUR 25.

18-Extras

Extras such as child seats, GPS, and similar items may be available on request and are not included in the rental price.

Please check with the rental desk for more information.

These T&C shall enter into force upon the renter's electronic approval during the online reservation process. The renter declares acceptance of all terms and conditions. ALL TERMS, CONDITIONS AND PRICES ARE SUBJECT TO CHANGE WITHOUT PRIOR NOTICE.