

# VEHICLE RENTAL VIA WEBSITE - TERMS & CONDITIONS (T&C)

These Terms and Conditions (“T&C”) apply to all vehicle rental reservations made through the website. By completing a reservation, the customer is deemed to have read, understood, and electronically accepted the following terms and conditions.

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## 1. INCLUSIONS

All rentals are offered on an **all-inclusive** basis and include the following services:

- Unlimited mileage
  - Collision Damage Waiver (CDW)
  - Theft Waiver / Theft Protection
  - Third Party Liability Insurance (TPL)
  - Airport surcharge
  - VAT / applicable taxes
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## 2. DRIVER AGE LIMIT

- **Minimum age:** 22 years
  - **Maximum age:** 99 years
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## 3. YOUNG DRIVER FEE

Not applicable.

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## 4. DRIVER'S LICENCE

4.1. **No minimum driving experience** requirement applies.

4.2. An **International Driving License is not required**.

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## 5. INSURANCE COVERANCE

### 5.1. International Customers

Unlimited mileage, Collision Damage Waiver (CDW), Theft Protection, airport surcharge, VAT, and applicable taxes are included.

## 5.2. Customers from the USA and Canada

Unlimited mileage, Collision Damage Waiver (CDW), Theft Protection, airport surcharge, VAT, and applicable taxes are included.

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## 6. EXCESS / DAMAGE LIABILITY (EXCESS REDUCTION)

### 6.1. Excess Waiver

No excess reduction or excess waiver options are available..

### 6.2. Reduced Excess Option

No excess reduction or excess waiver options are available.

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## 7. FEES AND PENALTIES

### 7.1. Airport Fee

Airport fee is **included** in the rental rate.

### 7.2. Traffic and Parking Fines

Not applicable.

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## 8. ROADSIDE ASSISTANCE

Roadside assistance is **included**.

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## 9. FUEL POLICY

If the vehicle is not returned with a full tank or at the same fuel level as received, a **fuel charge of EUR 20 per liter** will apply.

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## 10. MILEAGE POLICY

Not applicable. **Unlimited mileage applies.**

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## 11. CROSS-BORDER TRAVEL

Insurance coverage applies **within Mexico only**.  
Cross-border travel is **not permitted**.

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## 12. FERRY TRAVEL

Insurance coverage applies **within Mexico only**.  
Ferry travel is **not permitted**.

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## 13. ONE-WAY RENTAL

One-way rentals are **not permitted**.

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## 14. VAT / TAXES

VAT is included in the rental rate.

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## 15. PAYMENT METHOD

The following payment methods are accepted:

- Cash
  - Debit Card
  - Credit Card
  - Bank Transfer
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## 16. DEPOSIT

A **security deposit is required** and may be paid by **credit card or cash**.

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## 17. DELIVERY AND COLLECTION

Vehicle pick-up is available at the **airport**, at the **Family & Friends exit area..**

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## 18. GRACE PERIOD

A **1-hour grace period** applies to vehicle returns.

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## 19. EFFECTIVE DATE

These T&C shall enter into force upon the renter's electronic approval during the online reservation process. The renter declares acceptance of all terms and conditions.