

VEHICLE RENTAL VIA WEBSITE - TERMS & CONDITIONS (T&C)

These Terms and Conditions (“T&C”) apply to all vehicle rental reservations made through the website. By completing a reservation, the customer is deemed to have read, understood, and electronically accepted the following terms and conditions.

1. INCLUSIONS

All rentals are offered on an **all-inclusive** basis and include the following services:

- Unlimited mileage
 - Collision Damage Waiver (CDW)
 - Theft Waiver / Theft Protection
 - Third Party Liability Insurance (TPL)
 - Airport surcharge
 - VAT / applicable taxes
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2. DRIVER AGE LIMIT

- **Minimum age:** 25
 - **Maximum age:** 80
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3. YOUNG DRIVER FEE

A young driver fee of EUR 12.5 per day applies to drivers aged between 18 and 25.

4. DRIVER'S LICENCE

4.1. The renter must have a **minimum of 6 months of driving experience** in order to drive the vehicle.

4.2. If the driver's license is issued in a language other than the Latin alphabet (English):

- An International Driving Permit is accepted.
 - An official English translation is recommended.
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5. INSURANCE COVERANCE

5.1. International Customers

Full insurance coverage is provided when insurance is purchased at the time of rental.

5.2. Customers from the USA and Canada

Full insurance coverage is provided when insurance is purchased at the time of rental.

6. EXCESS / DAMAGE LIABILITY (EXCESS REDUCTION)

6.1. Excess Waiver

The excess can be reduced to zero for **EUR 22 per day**.

In this case, a **refundable security deposit of EUR 245** will be taken for non-return or exceptional cases.

6.2. Reduced Excess Option

For approximately **EUR 12 per day**, the excess amount can be reduced but not fully waived.

7. FEES AND PENALTIES

7.1. Airport Fee

The airport surcharge is included in the rental rate.

7.2. Traffic and Parking Fines

All traffic fines, parking fees, and similar legal charges are the responsibility of the renter.

An **administration fee** will apply for the processing of fines.

8. ROADSIDE ASSISTANCE

Roadside assistance is provided throughout the rental period.

9. FUEL POLICY

Vehicles are supplied under a **Same-to-Same** fuel policy.

If the vehicle is returned with less fuel than received, an approximate **EUR 12 service fee** will apply, in addition to the following fuel charges:

- Quarter tank: EUR 24
 - Half tank: EUR 49
 - Full tank: EUR 73
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10. MILEAGE POLICY

All rentals include **unlimited mileage**.

11. CROSS-BORDER TRAVEL

As New Zealand is an island country, **cross-border travel is strictly prohibited**.

12. FERRY TRAVEL

Ferry transportation of vehicles is permitted.

13. ONE-WAY RENTAL

One-way rentals are **not permitted**.

14. VAT / TAXES

VAT is included in the rental rate.

15. PAYMENT METHOD

The following payment methods are accepted:

- EFTPOS
 - Debit Card
 - Credit Card
 - American Express (subject to prior approval)
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16. DEPOSIT

A **refundable security deposit of EUR 1,225** will be blocked on the renter's credit card.

17. PICK-UP AND DROP-OFF LOCATION

Vehicle pick-up and drop-off take place at the following address:

120 Greenwood Road, Māngere, Auckland
(Near Auckland Airport)

18. GRACE PERIOD

A **60-minute grace period** applies to vehicle returns.

19. EFFECTIVE DATE

These T&C shall enter into force upon the renter's electronic approval during the online reservation process. The renter declares acceptance of all terms and conditions.