

1-Inclusions

All rentals are offered on an all-inclusive basis.

The rental rate includes Unlimited Mileage, Collision Damage Waiver (CDW), Theft Waiver / Theft Protection, Third Party Liability Insurance (TPL), Airport Surcharge and VAT / Taxes.

2-Driver's Age

The minimum driver's age is 21 years, and the maximum driver's age is 65 years.

Drivers aged 18 to 21 years are considered young drivers. The young driver fee is determined according to the vehicle category.

3-Driver's License

A valid International Driving Permit (IDP) with a minimum validity of 1 year is mandatory.

All tourists must obtain a Temporary Sri Lankan Driving License to legally drive in Sri Lanka.

The rental company can arrange the local driving license prior to arrival for a fee of EUR 50, subject to a processing time of 2–3 working days.

Required documents: IDP, passport bio page, and passport-sized photograph.

4-Insurance Coverage

Insurance coverage for international customers and customers from USA and Canada:

All vehicles are covered by Comprehensive Insurance, including Collision Damage Waiver (CDW) and Theft Waiver (TW).

Personal belongings are not covered.

The renter remains liable for an excess amount, which varies by vehicle category and engine size.

5-Excess Reduction

No. Excess cannot be reduced to zero.

Reduced Excess Option:

Yes. A deposit-free option is available for a non-refundable fee. However, the renter remains liable up to the applicable excess amount (approximately €700 – €6,000 depending on the vehicle).

6-Fees

Parking fees, traffic fines and any violations incurred during the rental period are not included and are the responsibility of the renter. Special cleaning fee: EUR 50 (if required),

Smoking inside the vehicle: EUR 50 cleaning fee,

Off-road use, safaris, or prohibited use: EUR 1,000 fine or damage-based charge,

Lost or damaged key: Full deposit amount charged.

7-Roadside Assistance

Roadside assistance is included. In case of an accident, the renter must inform the supplier immediately and provide a police report.

8-Fuel Policy

The vehicle must be returned with the same fuel level as received. If returned with less fuel, refueling costs will be deducted from the deposit.

9-Mileage Policy

Unlimited Mileage.

10-Cross Border Travel

Since Sri Lanka is an island nation, cross-border travel is not permitted.

11-Ferry Travel

Ferry travel is permitted.

12-One Way Rentals

One-way rentals are not permitted.

13-VAT

VAT is included.

14-Payment Methods and Deposit

Credit cards (Visa, MasterCard, China UnionPay, JCB, American Express) are accepted.

Cash payments are accepted in EUR or USD.

A refundable security deposit is required. The deposit amount varies depending on the vehicle category and excess and will be refunded upon return of the vehicle in good condition.

15-Delivery and Collection

Airport service is included.

Flight details must be provided in advance to ensure proper arrangements

Please check with the rental desk for more information.

16-Grace Period

Please note that no refunds will be given for vehicles returned before the return date and time specified on the rental voucher, and in such cases, a 100% cancellation fee will be applied.

17-Extras

Extras such as child seats, GPS, and similar items may be available on request and are not included in the rental price.

Please check with the rental desk for more information.

These T&C shall enter into force upon the renter's electronic approval during the online reservation process. The renter declares acceptance of all terms and conditions. ALL TERMS, CONDITIONS AND PRICES ARE SUBJECT TO CHANGE WITHOUT PRIOR NOTICE.