

VEHICLE RENTAL VIA WEBSITE - TERMS & CONDITIONS (T&C)

These Terms and Conditions (“T&C”) apply to all vehicle rental reservations made through the website. By completing a reservation, the customer is deemed to have read, understood, and electronically accepted the following terms and conditions.

1. INCLUSIONS

All rentals are offered on an **all-inclusive** basis and include the following services:

- Unlimited mileage
 - Collision Damage Waiver (CDW)
 - Theft Waiver / Theft Protection
 - Third Party Liability Insurance (TPL)
 - Airport surcharge
 - VAT / applicable taxes
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2. DRIVER AGE LIMIT

- **Minimum age:** 21 years
 - **Maximum age:** 75 years
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3. YOUNG DRIVER FEE

Drivers aged **18–20** are subject to a **young driver surcharge of EUR 7 per day**.

4. DRIVER’S LICENCE

4.1. A **minimum of 1 year of driving experience** is required.

4.2. An **International Driving Permit (IDP) is required** if the domestic driving license is not written in the Roman/English alphabet.

5. INSURANCE COVERAGE

5.1. International Customers

Collision Damage Waiver (CDW) and Third Party Liability Insurance (TPL) are included. An excess applies unless reduced by purchasing an excess reduction option.

5.2. Customers from the USA and Canada

The same insurance coverage conditions apply as for international customers.

6. EXCESS / DAMAGE LIABILITY (EXCESS REDUCTION)

6.1. Excess Waiver

Available upon request for an additional fee of **EUR 12 per day**.

This option reduces the renter's financial liability (excess/deductible) to **EUR 0** in case of damage or theft, subject to rental terms and conditions.

A **maximum charge of EUR 180 per rental** may apply.

6.2. Reduced Excess Option

Available upon request for an additional fee of **EUR 7 per day**.

This option reduces the excess/deductible to a minimum amount depending on the vehicle category.

A **maximum charge of EUR 105 per rental** may apply.

7. FEES AND PENALTIES

7.1. Airport Fee

Airport fee is not **included** in the rental rate.

7.2. Traffic and Parking Fines

Parking fees, traffic fines, toll charges, and any violations incurred during the rental period are **not included** and remain the responsibility of the renter.

8. ROADSIDE ASSISTANCE

24/7 roadside assistance is included during the rental period.

9. FUEL POLICY

Vehicles must be returned with the **same fuel level** as received.

If the vehicle is returned with less fuel, a **refueling charge** will apply according to the prevailing fuel price.

10. MILEAGE POLICY

The standard rental includes **limited mileage**.

Unlimited mileage is available upon request for an additional fee.

If the mileage limit is exceeded, an extra charge of **EUR 0.11 – EUR 0.22 per km** will apply.

11. CROSS-BORDER TRAVEL

Cross-border travel is **not permitted under any circumstances**.

12. FERRY TRAVEL

Ferry travel is **allowed only with prior written approval** from the rental company.

13. ONE-WAY RENTAL

One-way rentals are **subject to availability**.
A **minimum rental period of 3 days** applies.
Additional charges may apply.

14. VAT / TAXES

VAT is included in the rental rate.

15. PAYMENT METHOD

The following payment methods are accepted:

- Credit Card
 - Debit Card
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16. DEPOSIT

A **refundable security deposit of EUR 223** will be blocked on the renter's credit card.
The deposit amount may vary depending on the **vehicle category and rental conditions**.
The deposit will be released after the vehicle is returned **without damages or violations**.

17. DELIVERY AND COLLECTION

A **grace period of up to 60 minutes** is allowed at the end of the rental.
After the grace period, **additional charges may apply**.

18. GRACE PERIOD

A grace period of **59 minutes** applies.
After 59 minutes, an **additional rental day will be charged**.

19. EFFECTIVE DATE

These T&C shall enter into force upon the renter's electronic approval during the online reservation process. The renter declares acceptance of all terms and conditions.