

# VEHICLE RENTAL VIA WEBSITE - TERMS & CONDITIONS (T&C)

These Terms and Conditions (“T&C”) apply to all vehicle rental reservations made through the website. By completing a reservation, the customer is deemed to have read, understood, and electronically accepted the following terms and conditions.

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## 1. INCLUSIONS

All rentals are offered on an **all-inclusive** basis and include the following services:

- Unlimited mileage
  - Collision Damage Waiver (CDW)
  - Theft Waiver / Theft Protection
  - Third Party Liability Insurance (TPL)
  - Airport surcharge
  - VAT / applicable taxes
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## 2. DRIVER AGE LIMIT

- **Minimum age:** 21 years
  - **Maximum age:** 75 years
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## 3. YOUNG DRIVER FEE

Drivers aged **18–20** are subject to a **young driver surcharge of EUR 7 per day**.

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## 4. DRIVER'S LICENCE

4.1. A **minimum of 1 year of driving experience** is required.

4.2. An **International Driving Permit (IDP) is required** if the domestic driving license is not written in the Roman/English alphabet.

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## 5. INSURANCE COVERANCE

### 5.1. International Customers

Collision Damage Waiver (CDW) and Third Party Liability Insurance (TPL) are included. An excess applies unless reduced by purchasing an excess reduction option.

### 5.2. Customers from the USA and Canada

The same insurance coverage conditions apply as for international customers.

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## 6. EXCESS / DAMAGE LIABILITY (EXCESS REDUCTION)

### 6.1. Excess Waiver

Available upon request for an additional fee of **EUR 12 per day**.

This option reduces the renter's financial liability (excess/deductible) to **EUR 0** in case of damage or theft, subject to rental terms and conditions.

A **maximum charge of EUR 180 per rental** may apply.

### 6.2. Reduced Excess Option

Available upon request for an additional fee of **EUR 7 per day**.

This option reduces the excess/deductible to a minimum amount depending on the vehicle category.

A **maximum charge of EUR 105 per rental** may apply.

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## 7. FEES AND PENALTIES

### 7.1. Airport Fee

Airport fee is not **included** in the rental rate.

### 7.2. Traffic and Parking Fines

Parking fees, traffic fines, toll charges, and any violations incurred during the rental period are **not included** and remain the responsibility of the renter.

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## 8. ROADSIDE ASSISTANCE

**24/7 roadside assistance** is included during the rental period.

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## 9. FUEL POLICY

Vehicles must be returned with the **same fuel level** as received.

If the vehicle is returned with less fuel, a **refueling charge** will apply according to the prevailing fuel price.

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## 10. MILEAGE POLICY

The standard rental includes **limited mileage**.

**Unlimited mileage** is available upon request for an additional fee.

If the mileage limit is exceeded, an extra charge of **EUR 0.11 – EUR 0.22 per km** will apply.

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## 11. CROSS-BORDER TRAVEL

Cross-border travel is **not permitted under any circumstances**.

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## 12. FERRY TRAVEL

Ferry travel is **allowed only with prior written approval** from the rental company.

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## 13. ONE-WAY RENTAL

One-way rentals are **subject to availability**.  
A **minimum rental period of 3 days** applies.  
Additional charges may apply.

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## 14. VAT / TAXES

VAT is included in the rental rate.

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## 15. PAYMENT METHOD

The following payment methods are accepted:

- Credit Card
  - Debit Card
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## 16. DEPOSIT

A **refundable security deposit of EUR 223** will be blocked on the renter's credit card.  
The deposit amount may vary depending on the **vehicle category and rental conditions**.  
The deposit will be released after the vehicle is returned **without damages or violations**.

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## 17. DELIVERY AND COLLECTION

A **grace period of up to 60 minutes** is allowed at the end of the rental.  
After the grace period, **additional charges may apply**.

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## 18. GRACE PERIOD

A grace period of **59 minutes** applies.  
After 59 minutes, an **additional rental day will be charged**.

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## **19. EFFECTIVE DATE**

These T&C shall enter into force upon the renter's electronic approval during the online reservation process. The renter declares acceptance of all terms and conditions.