

VEHICLE RENTAL VIA WEBSITE - TERMS & CONDITIONS (T&C)

These Terms and Conditions (“T&C”) apply to all vehicle rental reservations made through the website. By completing a reservation, the customer is deemed to have read, understood, and electronically accepted the following terms and conditions.

1. INCLUSIONS

All rentals are offered on an **all-inclusive** basis and include the following services:

- Unlimited mileage
 - Collision Damage Waiver (CDW)
 - Theft Waiver / Theft Protection
 - Third Party Liability Insurance (TPL)
 - Airport surcharge
 - VAT / applicable taxes
-

2. DRIVER AGE LIMIT

- **Minimum age:** 25 years
-

3. YOUNG DRIVER FEE

Not applicable.

4. DRIVER'S LICENCE

4.1. The renter must have a **minimum of 2 years of driving experience**.

4.2. An **International Driving License is not required** for visits of **up to 90 days**, even if the domestic license is not issued in the Roman/English alphabet.

5. INSURANCE COVERANCE

5.1. International Customers

The same insurance coverage applies to all customers.

Fully comprehensive insurance is available.

5.2. Customers from the USA and Canada

The same insurance coverage applies as for all other customers.

6. EXCESS / DAMAGE LIABILITY (EXCESS REDUCTION)

6.1. Excess Waiver

For **EUR 15 per day**, the excess/deductible can be reduced to **EUR 0**.

6.2. Reduced Excess Option

For **EUR 10 per day**, the deductible excess can be reduced to **50%** of the standard excess amount.

7. FEES AND PENALTIES

7.1. Airport Surcharge

Airport surcharge is **included** in the rental rate.

7.2. Traffic and Parking Fines

Parking fees, traffic fines, and any other violations are **not included** and must be paid separately by the renter..

8. ROADSIDE ASSISTANCE

24/7 roadside assistance is available.

9. FUEL POLICY

If the vehicle is not returned with the **same fuel level** as received, a **per-liter fuel charge** will apply.

10. MILEAGE POLICY

All rentals include **unlimited mileage**.

11. CROSS-BORDER TRAVEL

Cross-border travel is **not allowed**.

12. FERRY TRAVEL

Ferry travel is **allowed with prior permission** from the vehicle owner.

13. ONE-WAY RENTAL

One-way rentals are **allowed**, subject to a **minimum rental period of 3 days**.

14. VAT / TAXES

VAT is included in the rental rate.

15. PAYMENT METHOD

The following payment methods are accepted:

- Visa Card
 - MasterCard
 - Debit Card
-

16. DEPOSIT

No security deposit is required.

17. DELIVERY AND COLLECTION

Vehicle delivery and collection services are **available at the airport**.

18. GRACE PERIOD

A **60-minute grace period** applies to vehicle returns.

19. EFFECTIVE DATE

These T&C shall enter into force upon the renter's electronic approval during the online reservation process. The renter declares acceptance of all terms and conditions.