

# VEHICLE RENTAL VIA WEBSITE - TERMS & CONDITIONS (T&C)

These Terms and Conditions (“T&C”) apply to all vehicle rental reservations made through the website. By completing a reservation, the customer is deemed to have read, understood, and electronically accepted the following terms and conditions.

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## 1. INCLUSIONS

All rentals are offered on an **all-inclusive** basis and include the following services:

- Unlimited mileage
  - Collision Damage Waiver (CDW)
  - Theft Waiver / Theft Protection
  - Third Party Liability Insurance (TPL)
  - Airport surcharge
  - VAT / applicable taxes
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## 2. DRIVER AGE LIMIT

- **Minimum age:** 18 years
  - **Maximum age:** 80 years
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## 3. YOUNG DRIVER FEE

A **young driver surcharge of USD 5 per day** applies.

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## 4. DRIVER'S LICENCE

4.1. A **minimum of 2 years of driving experience** is required.

4.2. An **International Driving License is required** if the domestic driver's license is not issued in the Roman/English alphabet.

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## 5. INSURANCE COVERANCE

### 5.1. International Customers

**Comprehensive insurance** is included.

### 5.2. Customers from the USA and Canada

**Comprehensive insurance** is included.

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## 6. EXCESS / DAMAGE LIABILITY (EXCESS REDUCTION)

### 6.1. Excess Waiver

The excess/deductible can be reduced to **USD 0** for an additional fee of **up to USD 20 per day**, depending on the vehicle category.

### 6.2. Reduced Excess Option

Not applicable.

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## 7. FEES AND PENALTIES

### 7.1. Airport Surcharge

An airport surcharge of **USD 16** applies.

### 7.2. Traffic and Parking Fines

Parking fees, traffic fines, and penalties are **not included** in the rental rate.

Charges vary depending on the nature of the traffic offence and will be payable by the renter.

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## 8. ROADSIDE ASSISTANCE

**24/7 roadside assistance** is available at an **additional cost**, depending on distance and service required.

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## 9. FUEL POLICY

If the vehicle is returned with an empty tank or less fuel than received, a **fuel charge of USD 1.80 per liter** will apply.

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## 10. MILEAGE POLICY

Mileage is **limited to 200 km per day**.

Excess mileage charges:

- **USD 0.40 per km** – Sedans
  - **USD 0.50 per km** – SUVs / 4x4 vehicles
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## 11. CROSS-BORDER TRAVEL

Cross-border travel is **not allowed**.

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## 12. FERRY TRAVEL

Not applicable.

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## 13. ONE-WAY RENTAL

One-way drop-off is available for an **additional fee of USD 200**.

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## 14. VAT / TAXES

VAT is included in the rental rate.

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## 15. PAYMENT METHOD

The following payment methods are accepted:

- Credit Card
  - Visa
  - MasterCard
  - Cash
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## 16. DEPOSIT

A refundable security deposit is required:

- **USD 400** – Sedans
- **USD 800** – SUVs / 4x4 vehicles

The deposit will be blocked on the renter's credit card.

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## 17. DELIVERY AND COLLECTION

An **airport meet & greet service** is provided.

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## 18. GRACE PERIOD

A **1-hour grace period** applies.

After this period, **additional charges will apply**.

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## **19. EFFECTIVE DATE**

These T&C shall enter into force upon the renter's electronic approval during the online reservation process. The renter declares acceptance of all terms and conditions.