

VEHICLE RENTAL VIA WEBSITE - TERMS & CONDITIONS (T&C)

These Terms and Conditions (“T&C”) apply to all vehicle rental reservations made through the website. By completing a reservation, the customer is deemed to have read, understood, and electronically accepted the following terms and conditions.

1. INCLUSIONS

All rentals are offered on an **all-inclusive** basis and include the following services:

- Unlimited mileage
 - Collision Damage Waiver (CDW)
 - Theft Waiver / Theft Protection
 - Third Party Liability Insurance (TPL)
 - Airport surcharge
 - VAT / applicable taxes
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2. DRIVER AGE LIMIT

- **Minimum age:** 22 years
 - **Maximum age:** 60 years
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3. YOUNG DRIVER FEE

A young driver surcharge of **EUR 10 per day** applies.

4. DRIVER’S LICENCE

4.1. The renter must have a **minimum of 1 year of driving experience** in order to drive the vehicle.

4.2. If the driver’s license is not issued in the Roman/English alphabet, an **International Driving License is mandatory**.

5. INSURANCE COVERAGE

5.1. International Customers

Insurance coverage is provided in accordance with local regulations and the rental agreement.

5.2. Customers from the USA and Canada

Insurance coverage is provided in accordance with local regulations and the rental agreement.

6. EXCESS / DAMAGE LIABILITY (EXCESS REDUCTION)

6.1. Excess Waiver

Not available.

6.2. Reduced Excess Option

Not available.

7. FEES AND PENALTIES

7.1. Airport Fee

Airport pick-up is included. Taxes are not included.

7.2. Traffic and Parking Fines

Speed Limits and Penalties:

- Up to +9 km/h: Tolerated, no penalty

10 km/h excess:

- EUR 5 fine
- EUR 25 administrative fee

21–40 km/h excess:

- EUR 25 fine + 2 penalty points
- **Total: EUR 101**

41–60 km/h excess:

- EUR 101 fine + 3 penalty points
- **Total: EUR 151**

61 km/h and above:

- EUR 126 fine + 4 penalty points
- **Total: EUR 202**

Bus Lane Violation:

- EUR 50 fine
- 2 penalty points
- **Total: EUR 101**

Illegal Parking:

- Minor violation (EUR 10–20) + EUR 25 administrative fee
- Serious violation (EUR 20–40) + 2 penalty points
- **Total cost: EUR 101**

The **maximum speed limit is 130 km/h**.

If this limit is exceeded, the **security deposit becomes non-refundable**.

VAT applies to payments made via credit or debit card through POS terminals.

8. ROADSIDE ASSISTANCE

Roadside assistance is **not included**, unless otherwise specified.

9. FUEL POLICY

If the vehicle is not returned with a full tank or the same fuel level as received, a **per-liter fuel charge** will apply based on the fuel type of the vehicle.

10. MILEAGE POLICY

All rentals include **unlimited mileage**.

11. CROSS-BORDER TRAVEL

Cross-border travel is **strictly prohibited**. Vehicle use is restricted **within Azerbaijan only**.

12. FERRY TRAVEL

Ferry travel is **not permitted**.

13. ONE-WAY RENTAL

One-way rentals are **subject to availability and confirmation**.

14. VAT / TAXES

VAT is included in the rental rate.

15. PAYMENT METHOD

- The following payment methods are accepted:
- Cash
- Credit Card
- Debit Card
- Payment Link

16. DEPOSIT

A **security deposit is required** and will be blocked on the renter's credit card.

17. DELIVERY AND COLLECTION

Vehicle delivery and collection services are **available**.

18. GRACE PERIOD

A **60-minute grace period** applies to vehicle returns.

19. EFFECTIVE DATE

These T&C shall enter into force upon the renter's electronic approval during the online reservation process. The renter declares acceptance of all terms and conditions.