

# VEHICLE RENTAL VIA WEBSITE - TERMS & CONDITIONS (T&C)

These Terms and Conditions (“T&C”) apply to all vehicle rental reservations made through the website. By completing a reservation, the customer is deemed to have read, understood, and electronically accepted the following terms and conditions.

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## 1. INCLUSIONS

All rentals are offered on an **all-inclusive** basis and include the following services:

- Unlimited mileage
  - Collision Damage Waiver (CDW)
  - Theft Waiver / Theft Protection
  - Third Party Liability Insurance (TPL)
  - Airport surcharge
  - VAT / applicable taxes
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## 2. DRIVER AGE LIMIT

- **Minimum age:** 22 years
  - **Maximum age:** 60 years
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## 3. YOUNG DRIVER FEE

A young driver surcharge of **EUR 10 per day** applies.

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## 4. DRIVER'S LICENCE

4.1. The renter must have a **minimum of 1 year of driving experience** in order to drive the vehicle.

4.2. If the driver's license is not issued in the Roman/English alphabet, an **International Driving License is mandatory**.

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## 5. INSURANCE COVERANCE

### 5.1. International Customers

Insurance coverage is provided in accordance with local regulations and the rental agreement.

### 5.2. Customers from the USA and Canada

Insurance coverage is provided in accordance with local regulations and the rental agreement.

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## 6. EXCESS / DAMAGE LIABILITY (EXCESS REDUCTION)

### 6.1. Excess Waiver

Not available.

### 6.2. Reduced Excess Option

Not available.

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## 7. FEES AND PENALTIES

### 7.1. Airport Fee

Airport pick-up is included. Taxes are not included.

### 7.2. Traffic and Parking Fines

#### **Speed Limits and Penalties:**

- Up to **+9 km/h**: Tolerated, no penalty

#### **10 km/h excess:**

- EUR 5 fine
- EUR 25 administrative fee

#### **21–40 km/h excess:**

- EUR 25 fine + 2 penalty points
- **Total: EUR 101**

#### **41–60 km/h excess:**

- EUR 101 fine + 3 penalty points
- **Total: EUR 151**

#### **61 km/h and above:**

- EUR 126 fine + 4 penalty points
- **Total: EUR 202**

#### **Bus Lane Violation:**

- EUR 50 fine
- 2 penalty points
- **Total: EUR 101**

#### **Illegal Parking:**

- Minor violation (EUR 10–20) + EUR 25 administrative fee
- Serious violation (EUR 20–40) + 2 penalty points
- **Total cost: EUR 101**

The **maximum speed limit is 130 km/h.**

If this limit is exceeded, the **security deposit becomes non-refundable**.

VAT applies to payments made via credit or debit card through POS terminals.

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## 8. ROADSIDE ASSISTANCE

Roadside assistance is **not included**, unless otherwise specified.

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## 9. FUEL POLICY

If the vehicle is not returned with a full tank or the same fuel level as received, a **per-liter fuel charge** will apply based on the fuel type of the vehicle.

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## 10. MILEAGE POLICY

All rentals include **unlimited mileage**.

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## 11. CROSS-BORDER TRAVEL

Cross-border travel is **strictly prohibited**. Vehicle use is restricted **within Azerbaijan only**.

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## 12. FERRY TRAVEL

Ferry travel is **not permitted**.

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## 13. ONE-WAY RENTAL

One-way rentals are **subject to availability and confirmation**.

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## 14. VAT / TAXES

VAT is included in the rental rate.

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## 15. PAYMENT METHOD

- The following payment methods are accepted:
- Cash
- Credit Card
- Debit Card
- Payment Link

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## 16. DEPOSIT

A **security deposit is required** and will be blocked on the renter's credit card.

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## 17. DELIVERY AND COLLECTION

Vehicle delivery and collection services are **available**.

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## 18. GRACE PERIOD

A **60-minute grace period** applies to vehicle returns.

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## 19. EFFECTIVE DATE

These T&C shall enter into force upon the renter's electronic approval during the online reservation process. The renter declares acceptance of all terms and conditions.