

### **1-Inclusions**

All rentals are offered on an all-inclusive basis.

The rental rate includes Limited Mileage, Collision Damage Waiver (CDW), Theft Waiver / Theft Protection, Third Party Liability Insurance (TPL), Airport Surcharge and VAT / Taxes.

### **2-Driver's Age**

The minimum driver's age is 24 years, and the maximum driver's age is 80 years.

Drivers aged 18 to 24 years are considered young drivers. A young driver fee of USD 5 per day applies.

### **3-Driver's License**

The renter must have a valid driving license and at least 2 years of driving experience.

An International Driving License is required if the domestic driving license is not issued in Roman or English alphabets.

### **4-Insurance Coverage**

Insurance coverage for international customers and customers from USA and Canada:

Vehicles are covered by Comprehensive Insurance.

### **5-Excess Reduction**

Excess Waiver (Zero Excess):

The excess amount cannot be zero.

Reduced Excess Option:

Excess reduction options vary by vehicle category and may be available for up to USD 20 per day.

### **6-Fees**

Parking fees, traffic fines, and penalties are not included and vary depending on the traffic offence.

### **7-Roadside Assistance**

Roadside assistance is available 24/7 at an additional cost, depending on distance.

### **8-Fuel Policy**

Vehicles must be returned with the same fuel level as received. If returned empty, fuel will be charged at USD 1.80 per liter.

### **9-Mileage Policy**

Mileage is limited to 200 km per day. Excess mileage will be charged at USD 0.40 per km for Sedan vehicles and USD 0.50 per km for SUV / 4x4 vehicles.

### **10-Cross Border Travel**

Cross-border travel is not permitted.

### **11-Ferry Travel**

Ferry travel is not permitted.

### **12-One Way Rentals**

One-way rentals are available with a drop-off fee of USD 200.

### **13-VAT**

VAT is included.

### **14-Payment Methods and Deposit**

Accepted payment methods are Credit Card, Visa, MasterCard, and Cash.

A security deposit will be blocked as follows:

-USD 400 for Sedan vehicles

-USD 800 for 4x4 vehicles

### **15-Delivery and Collection**

Airport meet-and-greet service applies.

Please check with the rental desk for more information.

### **16-Grace Period**

A 1-hour grace period applies.

After this period, additional charges will apply.

### **17-Out of Hours**

Out-of-hours service applies between 18:00 and 06:00.

### **18-Extras**

Extras such as child seats, GPS, and similar items may be available on request and are not included in the rental price.

Please check with the rental desk for more information.

**These T&C shall enter into force upon the renter's electronic approval during the online reservation process. The renter declares acceptance of all terms and conditions. ALL TERMS, CONDITIONS AND PRICES ARE SUBJECT TO CHANGE WITHOUT PRIOR NOTICE.**