

1-Inclusions

All rentals are offered on an all-inclusive basis.

The rental rate includes Limited Mileage, Collision Damage Waiver (CDW), Theft Waiver / Theft Protection, Third Party Liability Insurance (TPL), Airport Surcharge and VAT / Taxes.

2-Driver's Age

The minimum driver's age is 21 years, and the maximum driver's age is 75 years.

Drivers aged 18 to 21 years are considered young drivers. A young driver fee of EUR 7 per day applies.

3-Driver's License

The renter must have a valid driving license and at least 1 year of driving experience.

An International Driving Permit (IDP) is required if the domestic driving license is not written in English / Roman alphabet.

4-Insurance Coverage

Insurance coverage for international customers:

Collision Damage Waiver (CDW) and Third-Party Liability Insurance (TPL) are included. An excess applies unless reduced by purchasing an excess reduction option.

Insurance coverage for customers from USA and Canada:

Same insurance coverage conditions apply as for international customers.

5-Excess Reduction

Excess Waiver (Zero Excess):

Available upon request for an additional fee of €12 per day.

This option reduces the renter's financial liability (excess / deductible) to €0 in case of damage or theft, subject to the rental terms and conditions.

A maximum charge of €180 per rental may apply

Reduced Excess Option:

Available upon request for an additional fee of €7 per day.

This option reduces the excess / deductible to a minimum amount depending on the vehicle category.

A maximum charge of €105 per rental may apply.

6-Fees

Traffic fines, parking fees, toll charges, and any violations incurred during the rental period are not included and remain the responsibility of the renter.

7-Roadside Assistance

24/7 roadside assistance included during the rental period

8-Fuel Policy

Vehicles must be returned with the same fuel level as received. If the vehicle is returned with less fuel, a refueling charge will apply according to the prevailing fuel price

9-Mileage Policy

The standard rental includes limited mileage.

Unlimited mileage is available upon request for an additional fee. If the mileage limit is exceeded, an extra charge of OMR 0.050 – 0.100 per km will apply.

10-Cross Border Travel

Cross-border travel is not permitted.

11-Ferry Travel

Ferry travel is allowed only with prior written approval from the rental company.

12-One Way Rentals

One-way rentals are subject to availability. A minimum rental period of 3 days applies. Additional charges may apply.

13-VAT

VAT is included.

14-Payment Methods and Deposit

Accepted payment methods include Debit Card and Credit Card.

A refundable security deposit is blocked on the tenant's credit card. The deposit amount amounts to OMR 100, depending on the car category and rental terms. The deposit will be released once it has been returned with no damage or violation to the vehicle.

15-Delivery and Collection

Vehicle delivery and collection are available upon request. Additional charges may apply depending on location and timing.

Please check with the rental desk for more information.

16-Grace Period

Grace period is 60 minutes.

17-Out of Hours

Vehicle pickup or drop-off outside normal business hours is available upon request. An out-of-hours surcharge may apply.

18-Extras

Extras such as child seats, GPS, and similar items may be available on request and are not included in the rental price.

Please check with the rental desk for more information.

These T&C shall enter into force upon the renter's electronic approval during the online reservation process. The renter declares acceptance of all terms and conditions. ALL

TERMS, CONDITIONS AND PRICES ARE SUBJECT TO CHANGE WITHOUT PRIOR NOTICE.