

VEHICLE RENTAL VIA WEBSITE - TERMS & CONDITIONS (T&C)

These Terms and Conditions (“T&C”) apply to all vehicle rental reservations made through the website. By completing a reservation, the customer is deemed to have read, understood, and electronically accepted the following terms and conditions.

1. INCLUSIONS

All rentals are offered on an **all-inclusive** basis and include the following services:

- Unlimited mileage
 - Collision Damage Waiver (CDW)
 - Theft Waiver / Theft Protection
 - Third Party Liability Insurance (TPL)
 - Airport surcharge
 - VAT / applicable taxes
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2. DRIVER AGE LIMIT

- **Minimum age:** 21 years
 - **Maximum age:** 70 years
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3. YOUNG DRIVER FEE

A **young driver surcharge of EUR 10 per day** applies.

4. DRIVER'S LICENCE

4.1. The renter must have a **minimum of 2 years of driving experience**.

4.2. An **International Driving License is not required**, even if the domestic license is not issued in the Roman/English alphabet.

5. INSURANCE COVERANCE

5.1. International Customers

No additional insurance coverage is specified.

5.2. Customers from the USA and Canada

No additional insurance coverage is specified.

6. EXCESS / DAMAGE LIABILITY (EXCESS REDUCTION)

6.1. Excess Waiver

An excess reduction option is available for **EUR 25 per day**, reducing the excess amount to **EUR 400**.

6.2. Reduced Excess Option

Not available.

7. FEES AND PENALTIES

7.1. Taxes and Fee

The following taxes apply:

- **SXM taxes:** 13%
- **SFG taxes:** 4%

7.2. Traffic and Parking Fines

The renter is liable for all additional charges, including but not limited to **parking fees and traffic-related costs**.

8. ROADSIDE ASSISTANCE

Roadside assistance is **not specified**.

9. FUEL POLICY

If the vehicle is not returned with a full tank or at the same fuel level as received, a **fuel charge of EUR 2.50 per liter** plus a **service charge** will apply.

10. MILEAGE POLICY

All rentals include **unlimited mileage**.

11. CROSS-BORDER TRAVEL

Cross-border travel is **not permitted**.

12. FERRY TRAVEL

Ferry travel is **not applicable**.

13. ONE-WAY RENTAL

One-way rentals are available with a **one-way transfer fee of EUR 35**.

Applicable routes:

- SXM → SFG
 - SFG → SXM
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14. VAT / TAXES

VAT is included in the rental rate.

15. PAYMENT METHOD

The following payment methods are accepted:

- Credit Cards: Visa, MasterCard, China UnionPay, JCB, American Express
 - Cash payments: EUR or USD
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16. DEPOSIT

A **security deposit of EUR 800** is required and will be blocked on the renter's credit card.

17. DELIVERY AND COLLECTION

Delivery and collection services are available for a **fee of EUR 40**.

18. GRACE PERIOD

A **grace period of 2 hours** applies.

19. EFFECTIVE DATE

These T&C shall enter into force upon the renter's electronic approval during the online reservation process. The renter declares acceptance of all terms and conditions.