

VEHICLE RENTAL VIA WEBSITE - TERMS & CONDITIONS (T&C)

These Terms and Conditions (“T&C”) apply to all vehicle rental reservations made through the website. By completing a reservation, the customer is deemed to have read, understood, and electronically accepted the following terms and conditions.

1. INCLUSIONS

All rentals are offered on an **all-inclusive** basis and include the following services:

- Unlimited mileage
 - Collision Damage Waiver (CDW)
 - Theft Waiver / Theft Protection
 - Third Party Liability Insurance (TPL)
 - Airport surcharge
 - VAT / applicable taxes
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2. DRIVER AGE LIMIT

- **Minimum age:** 25
 - **Maximum age:** 80
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3. YOUNG DRIVER FEE

No underage drivers are allowed.

Drivers under the minimum age are not permitted to rent or drive the vehicle.

4. DRIVER’S LICENCE

4.1. The renter must have a **minimum of 2 years of driving experience** in order to drive the vehicle.

4.2. An **International Driving License is not required**; however, the domestic driver’s license **must be issued in English**.

5. INSURANCE COVERAGE

5.1. International Customers

Collision Damage Waiver (CDW) is included.

5.2. Customers from the USA and Canada

Collision Damage Waiver (CDW) is included.

6. EXCESS / DAMAGE LIABILITY (EXCESS REDUCTION)

6.1. Excess Waiver

For **EUR 5 per day**, the excess amount is reduced to **EUR 500**.

6.2. Reduced Excess Option

No further excess reduction options are available.

7. FEES AND PENALTIES

7.1. Airport Fee

An airport surcharge of **EUR 5** is **not included** and is payable upon arrival.

7.2. Traffic and Parking Fines

Traffic fines and related penalties are **not included** in the rental rate and must be paid by the renter.

8. ROADSIDE ASSISTANCE

Roadside assistance is included; however, **any damage-related costs** remain the responsibility of the renter.

9. FUEL POLICY

If the vehicle is not returned with a full tank or at the same fuel level as received, a **per-liter fuel charge of EUR 15** will apply.

10. MILEAGE POLICY

All rentals include **unlimited mileage**.

11. CROSS-BORDER TRAVEL

Cross-border travel **does not apply**.

12. FERRY TRAVEL

Ferry travel **does not apply**.

13. ONE-WAY RENTAL

One-way rentals are available with a **minimum rental period of 2 days**.

14. VAT / TAXES

VAT is included in the rental rate.

15. PAYMENT METHOD

The following payment methods are accepted:

- Credit Cards (Visa, MasterCard)
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16. DEPOSIT

A **security deposit equal to 25%–50% of the rental amount** will be blocked on the renter's credit card.

17. DELIVERY AND COLLECTION

A **meet and greet service** is provided outside the arrivals area, with a name sign.

18. GRACE PERIOD

A **30-minute grace period** applies to vehicle returns.

19. EFFECTIVE DATE

These T&C shall enter into force upon the renter's electronic approval during the online reservation process. The renter declares acceptance of all terms and conditions.