

1-Inclusions

All rentals are offered on an all-inclusive basis.

The rental rate includes Unlimited Mileage, Collision Damage Waiver (CDW), Theft Waiver / Theft Protection, Third Party Liability Insurance (TPL), Airport Surcharge and VAT / Taxes.

2-Driver's Age

The minimum driver's age is 23 years, and the maximum driver's age is 85 years.

Drivers aged 19 to 23 years are subject to a young driver surcharge of EUR 5 per day, up to a maximum charge of EUR 50.

3-Driver's License

Drivers must hold a valid driving license with a minimum of 1 year driving experience.

An International Driving License is not required, even if the domestic driving license is not issued in Roman or English alphabets.

4-Insurance Coverage

Insurance coverage for international customers and customers from USA and CANADA is not included. Customers are required to arrange their own insurance.

The excess liability amount is limited to EUR 625.

5-Excess Reduction

The excess amount cannot be reduced or waived.

6-Fees

The renter is fully responsible for all traffic and parking fines and any violation of the law during the rental period.

If fines are paid by XDrive Mauritius, the renter will be charged the full amount of the fine plus a handling fee of no less than 100% of the penalty amount.

Upon request, the renter will be provided with a copy of any violation notice.

Additional charges:

Lost vehicle documents: up to EUR 625

Lost vehicle keys: up to EUR 625

Off-road driving: EUR 100 penalty

7-Roadside Assistance

A roadside assistance fee of EUR 50 applies between 6 AM and 9 PM.

8-Fuel Policy

Vehicles are provided under a Same-to-Same fuel policy.

Fuel charges apply if the vehicle is not returned with the same fuel level as received.

9-Mileage Policy

Unlimited Mileage.

10-Cross Border Travel

Cross-border travel is not permitted.

11-Ferry Travel

Ferry travel is not permitted.

12-One Way Rentals

One-way rentals are not permitted.

13-VAT

VAT is included in the rental rate.

14-Payment Methods and Deposit

Debit and credit cards are accepted, including AMEX, VISA, and MasterCard. Cash payments are also accepted.

No deposit is held at the start of the rental. The maximum excess liability of EUR 625 will only be charged in case of damage, loss, or accident.

A final statement will be issued after the vehicle is returned.

15-Delivery and Collection

Meet-and-greet service applies.

Collection:

Meeting point is Gate 6 of the arrivals hall at SSR Airport, Mauritius.

A free shuttle will transfer customers to the office for vehicle collection.

Return:

The vehicle must be returned to the office at Morcellement Blueprint, Plaine Magnien.

Customers will then be transferred to the airport departure gate.

Please check with the rental desk for more information.

16-Grace Period

Grace period is 2 hours.

17-Out of Hours

Out of hours service is available for an additional charge of EUR 25.

18-Extras

Extras such as child seats, GPS, and similar items may be available on request and are not included in the rental price.

Please check with the rental desk for more information.

These T&C shall enter into force upon the renter's electronic approval during the online reservation process. The renter declares acceptance of all terms and conditions. ALL TERMS, CONDITIONS AND PRICES ARE SUBJECT TO CHANGE WITHOUT PRIOR NOTICE.