

## **1-Inclusions**

All rentals are offered on an all-inclusive basis.

The rental rate includes Unlimited Mileage, Collision Damage Waiver (CDW), Theft Waiver / Theft Protection, Third Party Liability Insurance (TPL), Airport Surcharge and VAT / Taxes.

## **2-Driver's Age**

The minimum driver's age is 25 years, and the maximum driver's age is 80 years.

No underage drivers are allowed.

Drivers under the minimum age are not permitted to rent or drive the vehicle.

## **3-Driver's License**

The renter must have a valid driving license and at least 2 years of driving experience.

An International Driving License is not required; however, the driver's domestic license must be issued in English.

## **4-Insurance Coverage**

Insurance coverage for international customers and customers from USA and CANADA

Collision Damage Waiver (CDW) is included.

## **5-Excess Reduction**

Excess Waiver (Zero Excess):

For a fee of EUR 5 per day, the excess amount can be reduced to EUR 500.

Reduced Excess Option:

No further reduced excess option is available.

## **6-Fees**

All traffic fines and related penalties are the responsibility of the customer.

## **7-Roadside Assistance**

Roadside assistance is included.

Any damage-related costs remain the responsibility of the customer.

## **8-Fuel Policy**

If the vehicle is not returned with the same fuel level as received, a charge of EUR 15 per liter applies.

## **9-Mileage Policy**

Unlimited Mileage.

## **10-Cross Border Travel**

Cross-border travel is not permitted.

## **11-Ferry Travel**

Ferry travel is not permitted.

## **12-One Way Rentals**

One-way rentals are permitted with a minimum rental duration of 2 days.

## **13-VAT**

VAT is included in the rental rate.

## **14-Payment Methods and Deposit**

Accepted payment methods are credit cards, including Visa and MasterCard.

A security deposit of 25% to 50% of the rental amount will be blocked on the renter's credit card.

## **15-Delivery and Collection**

Meet-and-greet service is provided outside the arrivals area, with a name sign.

Please check with the rental desk for more information.

## **16-Grace Period**

Grace period is 30 minutes.

## **17-Extras**

Extras such as child seats, GPS, and similar items may be available on request and are not included in the rental price.

Please check with the rental desk for more information.

**These T&C shall enter into force upon the renter's electronic approval during the online reservation process. The renter declares acceptance of all terms and conditions. ALL TERMS, CONDITIONS AND PRICES ARE SUBJECT TO CHANGE WITHOUT PRIOR NOTICE.**