

## **1-Inclusions**

All rentals are offered on an all-inclusive basis.

The rental rate includes Unlimited Mileage, Collision Damage Waiver (CDW), Theft Waiver / Theft Protection, Third Party Liability Insurance (TPL), Airport Surcharge and VAT / Taxes.

## **2-Driver's Age**

The minimum driver's age is 26 years, and the maximum driver's age is 99 years.

Drivers aged 21 to 26 years are considered young drivers. A young driver fee of EUR 20 per day applies.

## **3-Driver's License**

The renter must have a valid driving license and at least 1 year of driving experience.

Renters are required to present an International Driving License if their domestic driving license is not issued in Roman/English alphabets

## **4-Insurance Coverage**

Insurance coverage for international customers:

The rental price includes basic insurance coverage consisting of Collision Damage Waiver (CDW), Theft Protection (TP), and basic Third-Party Liability (TPL). Insurance coverage is subject to a valid police report and compliance with all rental terms and conditions. The excess amount depends on the vehicle group and model.

Insurance coverage for customers from USA and Canada:

The same insurance coverage, conditions, and excess amounts apply to customers coming from the USA and Canada as those applied to international customers.

## **5-Excess Reduction**

Excess Waiver (Zero Excess):

Not available. The excess / liability / deductible cannot be reduced to zero.

Reduced Excess Option:

Available at the rental desk. CDW & Theft Protection with reduced deductible can be purchased for a daily fee ranging from EUR 30 to EUR 40, depending on the vehicle category.

## **6-Fees**

Parking fees, traffic fines, and other penalties are not included in the rental amount and are the renter's responsibility.

## **7-Roadside Assistance**

Roadside assistance is not included. It is available at an additional cost of EUR 100 per incident.

## **8-Fuel Policy**

Fuel policy is Same-to-Same. If the vehicle is not returned with the same fuel level as received, a refueling charge of EUR 2 per liter plus tax will apply.

## **9-Mileage Policy**

Unlimited Mileage.

## **10-Cross Border Travel**

Cross-border travel is not permitted.

## **11-Ferry Travel**

Ferry travel is not permitted.

## **12-One Way Rentals**

One-way rentals are not permitted.

## **13-VAT**

VAT is included.

## **14-Payment Methods and Deposit**

Payment must be made by credit card. Only Visa and Mastercard are accepted. Cash payments and cash deposits are not accepted.

A security deposit is required and will be blocked on the renter's credit card at pick-up. The deposit amount ranges from EUR 1600 to EUR 7000, depending on the vehicle category. Cash deposits are not accepted.

## **15-Delivery and Collection**

Vehicle delivery and collection services are not included in the rental price.

Hotel delivery and hotel drop-off are available upon request for an additional fee of EUR 50 per service.

Please check with the rental desk for more information.

## **16-Grace Period**

A 59-minute grace period applies. After 59 minutes, an additional rental day will be charged.

## **17-Out of Hours**

Out-of-hours service is available, subject to additional charges.

## **18-Extras**

Extras such as child seats, GPS, and similar items may be available on request and are not included in the rental price.

Please check with the rental desk for more information.

**These T&C shall enter into force upon the renter's electronic approval during the online reservation process. The renter declares acceptance of all terms and conditions. ALL TERMS, CONDITIONS AND PRICES ARE SUBJECT TO CHANGE WITHOUT PRIOR NOTICE.**

