

VEHICLE RENTAL VIA WEBSITE - TERMS & CONDITIONS (T&C)

These Terms and Conditions (“T&C”) apply to all vehicle rental reservations made through the website. By completing a reservation, the customer is deemed to have read, understood, and electronically accepted the following terms and conditions.

1. INCLUSIONS

All rentals are offered on an **all-inclusive** basis and include the following services:

- Unlimited mileage
 - Collision Damage Waiver (CDW)
 - Theft Waiver / Theft Protection
 - Third Party Liability Insurance (TPL)
 - Airport surcharge
 - VAT / applicable taxes
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2. DRIVER AGE LIMIT

- **Minimum age:** 25 years
 - **Maximum age:** 75 years
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3. YOUNG DRIVER FEE

Drivers aged **21–25** are subject to a **young driver surcharge of EUR 10 per day**.

4. DRIVER'S LICENCE

4.1. A **minimum of 1 year of driving experience** is required.

4.2. An **International Driving License is required**, together with a passport, if the domestic driving license is not issued in the Roman/English alphabet.

5. INSURANCE COVERANCE

5.1. International Customers

Insurance coverage applies **only if excess reduction is purchased**.

5.2. Customers from the USA and Canada

Insurance coverage applies **only if excess reduction is purchased**.

6. EXCESS / DAMAGE LIABILITY (EXCESS REDUCTION)

6.1. Excess Waiver

The excess can be reduced to **EUR 0** for **EUR 32 per day**.

6.2. Reduced Excess Option

The excess may be reduced as follows:

- To **EUR 1,400** for **EUR 13 per day**
- To **EUR 900** for **EUR 19 per day**

Standard excess amount: EUR 3,500

7. FEES AND PENALTIES

7.1. Airport Surcharge

An airport surcharge of **EUR 15 (VAT included)** applies..

7.2. Traffic and Parking Fines

Parking fees and traffic fines are **not included** in the rental rate.

An **administration fee of EUR 12 (VAT included)** applies for processing fines.

8. ROADSIDE ASSISTANCE

Roadside assistance is **included**.

9. FUEL POLICY

A **Full-to-Full** fuel policy applies.

The vehicle must be returned with a full tank as received.

10. MILEAGE POLICY

All rentals include **unlimited mileage**.

11. CROSS-BORDER TRAVEL

Cross-border travel is **available** for an additional fee of **EUR 30 per rental**.

12. FERRY TRAVEL

Ferry travel is **not permitted**.

13. ONE-WAY RENTAL

One-way rentals are **not permitted**.

14. VAT / TAXES

VAT is included in the rental rate.

15. PAYMENT METHOD

The following payment methods are accepted:

- Visa Credit Card
 - MasterCard Credit Card
 - Cash
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16. DEPOSIT

A **security deposit of EUR 300 or AUD 500** will be blocked on the renter's credit card.

17. DELIVERY AND COLLECTION

International Terminal (T1):

After collecting luggage, please call **+61 415 289 057** or **+61 426 885 353** to request the shuttle.

Proceed to **P7 (Ride Share Area)**.

Approximate waiting time: **20 minutes**.

Domestic Terminals (T2 & T3):

Proceed to the **Priority Pick-Up Area** and wait for the shuttle.

Approximate waiting time: **20 minutes**.

After-hours emergency contact: +61 415 289 057

18. GRACE PERIOD

A **60-minute grace period** applies.

19. EFFECTIVE DATE

These T&C shall enter into force upon the renter's electronic approval during the online reservation process. The renter declares acceptance of all terms and conditions.