

VEHICLE RENTAL VIA WEBSITE - TERMS & CONDITIONS (T&C)

These Terms and Conditions (“T&C”) apply to all vehicle rental reservations made through the website. By completing a reservation, the customer is deemed to have read, understood, and electronically accepted the following terms and conditions.

1. INCLUSIONS

All rentals are offered on an **all-inclusive** basis and include the following services:

- Unlimited mileage
 - Collision Damage Waiver (CDW)
 - Theft Waiver / Theft Protection
 - Third Party Liability Insurance (TPL)
 - Airport surcharge
 - VAT / applicable taxes
-

2. DRIVER AGE LIMIT

- **Minimum age:** 21 years
-

3. YOUNG DRIVER FEE

Not applicable.

4. DRIVER’S LICENCE

4.1. A **valid International Driving Permit (IDP)** with a **minimum validity of 3 years** is mandatory.

4.2. An additional international driving license is **not required** if the domestic license is not in the Roman/English alphabet.

5. INSURANCE COVERAGE

5.1. International Customers

Customers must **arrange and pay for their own insurance** and must **settle all damages before leaving the country**.

5.2. Customers from the USA and Canada

Customers may purchase insurance through their own insurance agency or may purchase insurance directly from the supplier, subject to the supplier's terms and conditions.

6. EXCESS / DAMAGE LIABILITY (EXCESS REDUCTION)

6.1. Excess Waiver

Not available.

6.2. Reduced Excess Option

Not available.

7. FEES AND PENALTIES

7.1. Airport Surcharge

No additional airport surcharges are specified.

Service and surcharge fees may apply, mainly for **card payments**.

7.2. Traffic and Parking Fines

- Parking fees: Applicable and payable by the customer at the time of vehicle pick-up
 - Traffic fines: Applicable and payable by the customer
 - Late returns: Additional fees apply depending on the **date and time** of return
-

8. ROADSIDE ASSISTANCE

Roadside assistance is **provided**.

9. FUEL POLICY

Fuel charges apply if the vehicle is not returned with the same fuel level as received.

Fuel costs **depend on the vehicle type**, and prices are advised accordingly (fuel tank sizes vary by vehicle).

10. MILEAGE POLICY

All rentals include **unlimited mileage**.

11. CROSS-BORDER TRAVEL

For travel to **outer islands**, different charges apply depending on the **date, month, and ferry used**.

12. FERRY TRAVEL

Ferry charges apply depending on the ferry service used by the customer.

13. ONE-WAY RENTAL

One-way rentals are **permitted**.

The customer must notify the supplier **at least 24 hours in advance** of the intended drop-off time.

14. VAT / TAXES

VAT is included in the rental rate.

15. PAYMENT METHOD

The following payment methods are accepted:

- Cash
 - Foreign currency
 - Card (all types) – service charge fees apply.
-

16. DEPOSIT

A security deposit is required.

The supplier **prefers foreign currency or cash** for the deposit.

17. DELIVERY AND COLLECTION

Airport delivery and collection services are **available**. Flight details must be provided **in advance**.

18. GRACE PERIOD

No grace period is specified.

19. EFFECTIVE DATE

These T&C shall enter into force upon the renter's electronic approval during the online reservation process. The renter declares acceptance of all terms and conditions.