

# VEHICLE RENTAL VIA WEBSITE - TERMS & CONDITIONS (T&C)

These Terms and Conditions (“T&C”) apply to all vehicle rental reservations made through the website. By completing a reservation, the customer is deemed to have read, understood, and electronically accepted the following terms and conditions.

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## 1. INCLUSIONS

All rentals are offered on an **all-inclusive** basis and include the following services:

- Unlimited mileage
  - Collision Damage Waiver (CDW)
  - Theft Waiver / Theft Protection
  - Third Party Liability Insurance (TPL)
  - Airport surcharge
  - VAT / applicable taxes
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## 2. DRIVER AGE LIMIT

- **Minimum age:** 25 years
  - **Maximum age:** 75 years
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## 3. YOUNG DRIVER FEE

If the renter is **under 25 years of age**:

- Collision Damage Waiver (CDW) is **mandatory** at **USD 25 per day**
  - A **USD 250 security deposit** must be paid **in cash upon arrival**
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## 4. DRIVER'S LICENCE

- 4.1. A **valid International Driving Permit (IDP)** with a **minimum validity of 1 year** is mandatory.
  - 4.2. An additional International Driving License is **not required** if the domestic license is not in Roman/English alphabets.
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## 5. INSURANCE COVERANCE

### 5.1. International Customers

Third Party Liability Insurance is included.

## 5.2. Customers from the USA and Canada

Third Party Liability Insurance is included.

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## 6. EXCESS / DAMAGE LIABILITY (EXCESS REDUCTION)

### 6.1. Excess Waiver

Not applicable.

### 6.2. Reduced Excess Option

Not applicable.

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## 7. FEES AND PENALTIES

### 7.1. Airport Fee

Airport pick-up and drop-off services are available:

- **USD 20 one-way**
- **USD 30 round trip**

### 7.2. Traffic and Parking Fines

All parking fees, traffic fines, tickets, and penalties are the sole responsibility of the renter and are **not included** in the rental rate.

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## 8. ROADSIDE ASSISTANCE

24/7 roadside assistance is available at **USD 10 per day**.

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## 9. FUEL POLICY

- Vehicles must be returned with the **same fuel level** as received.
  - If the vehicle is not returned with the same fuel level, the renter will **forfeit the USD 100 security deposit**.
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## 10. MILEAGE POLICY

Not applicable (unlimited mileage included).

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## 11. CROSS-BORDER TRAVEL

Not applicable.

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## 12. FERRY TRAVEL

Not applicable.

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## 13. ONE-WAY RENTAL

One-way rentals are **not available**.

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## 14. VAT / TAXES

VAT is included in the rental rate.

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## 15. PAYMENT METHOD

- The following payment methods are accepted:
  - Cash
  - Credit Cards
  - Debit Cards
  - **American Express is not accepted.**
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## 16. DEPOSIT

A **USD 100 security deposit** must be paid **in cash upon arrival**.

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## 17. DELIVERY AND COLLECTION

Vehicle delivery and collection services are **not offered**.

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## 18. GRACE PERIOD

A **1-hour grace period** applies.

After this period, an **additional rental day will be charged**.

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## 19. EFFECTIVE DATE

These T&C shall enter into force upon the renter's electronic approval during the online reservation process. The renter declares acceptance of all terms and conditions.