

1-Inclusions

The rental rate includes Unlimited Mileage, Collision Damage Waiver (CDW), Theft Waiver / Theft Protection, Third Party Liability Insurance (TPL), Airport Surcharge and VAT / Taxes.

Collision Damage Waiver (CDW):

It is available at USD 25 per day. CDW limits the renter's liability to a deductible of USD 500 if the renter is at fault in an accident or if damage is caused by an uninsured third party. If the renter is not at fault and the other party is insured, no liability applies. If CDW is not purchased and an uninsured third party causes damage, the renter is responsible for the repair costs. CDW does not cover damage to the undercarriage, roof, tires, windshield, windows, interior, or side mirrors.

2-Driver's Age

The minimum driver age is 25 years, and the maximum driver age is 75 years. If the renter is under 25 years of age, Collision Damage Waiver (CDW) is mandatory at USD 25 per day, and a USD 250 cash security deposit must be paid upon arrival.

3-Driver's License

Each renter must hold a valid driving license and have a minimum of 1 year driving experience.

Renters are not required to provide an International Driving License, even if their domestic license is not issued in Roman or English alphabets.

4-Insurance Coverage

Insurance coverage for international customers and customers from USA and Canada Third Party Liability Insurance is included in the rental amount.

5-Excess Reduction

Excess Waiver (Zero Excess):

The excess amount cannot be reduced to zero.

Reduced Excess Option:

No reduced excess option is available.

6-Fees

All fines, parking fees, tickets, and penalties incurred during the rental period are the responsibility of the renter.

7-Roadside Assistance

24/7 roadside assistance is available at USD 10 per day.

8-Fuel Policy

Vehicles must be returned with the same fuel level as received. If the vehicle is not returned with the same fuel level, the renter will forfeit the USD 100 security deposit.

9-Mileage Policy

Unlimited Mileage.

10-Cross Border Travel

Cross Border Travel is not permitted.

11-Ferry Travel

Ferry travel is not permitted.

12-One-Way Rentals

One-way rentals are not permitted.

13-VAT

A 10% VAT is included in the rental amount.

14-Payment Methods and Deposit

Payments are accepted by cash, credit card, and debit card.

American Express is not accepted.

A USD 100 cash security deposit must be paid upon arrival.

15-Delivery and Collection

A driver will collect the customer from the airport and transport them to the rental location to complete the reservation. Upon vehicle return, the customer must return the vehicle to the rental location, after which the driver will transfer the customer back to the airport.

Please check with the rental desk for more information.

16-Grace Period

A 1-hour grace period applies to vehicle returns. Any return exceeding this period will result in the charge of an additional rental day.

17-Out of Hours

An additional fee of US\$35.00 applies for stays outside of business hours. This fee is valid if the reservation is made before 8:30 AM or after 5:30 PM. The earliest check-out time is 6:00 AM and the latest check-out time is 9:00 PM.

18-Extras

Extras such as child seats, GPS, and similar items may be available on request and are not included in the rental price.

Please check with the rental desk for more information.

These T&C shall enter into force upon the renter's electronic approval during the online reservation process. The renter declares acceptance of all terms and conditions. ALL TERMS, CONDITIONS AND PRICES ARE SUBJECT TO CHANGE WITHOUT PRIOR NOTICE.