

## **1-Inclusions**

All rentals are offered on an all-inclusive basis.

The rental rate includes Unlimited Mileage, Collision Damage Waiver (CDW), Theft Waiver / Theft Protection, Third Party Liability Insurance (TPL), Airport Surcharge and VAT / Taxes.

## **2-Driver's Age**

The minimum driver's age is 25 years, and the maximum driver's age is 75 years.

Young driver conditions and applicable surcharges apply as per the vehicle list provided.

## **3-Driver's License**

Drivers must hold a valid driving license with a minimum of 3 years driving experience. An International Driving License is mandatory if the domestic driving license is not issued in Roman or English alphabets.

## **5-Excess Reduction**

No excess reduction or excess waiver options are offered.

## **6-Fees**

Parking fees, traffic fines, and related penalties are not included and must be paid by the renter.

## **7-Roadside Assistance**

**24-hour roadside assistance** is provided.

## **8-Fuel Policy**

Fuel charges apply if the vehicle is not returned with the same fuel level as received.

Fuel charges vary depending on vehicle type.

## **9-Mileage Policy**

Unlimited Mileage.

## **10-Cross Border Travel**

Cross-border travel is not permitted.

## **11-Ferry Travel**

Ferry travel is permitted.

## **12-One Way Rentals**

One-way rentals are permitted, subject to a minimum rental period of 3 days and applicable one-way charges.

## **13-VAT**

VAT is included.

## **14-Payment Methods and Deposit**

Rental payments may be made by credit card, debit card, or cash. Deposits are accepted by credit card or debit card, subject to identification of the renter. A security deposit will be blocked on the renter's credit card, with amounts varying by vehicle category.

## **15-Delivery and Collection**

Delivery and collection services are available for an additional fee, depending on location.

Please check with the rental desk for more information.

## **16-Grace Period**

Grace period is 48 hours.

## **17-Out of Hours**

Out-of-hours service is available for an additional fee.

## **18-Extras**

Extras such as child seats, GPS, and similar items may be available on request and are not included in the rental price.

Please check with the rental desk for more information.

**These T&C shall enter into force upon the renter's electronic approval during the online reservation process. The renter declares acceptance of all terms and conditions. ALL TERMS, CONDITIONS AND PRICES ARE SUBJECT TO CHANGE WITHOUT PRIOR NOTICE.**