

# VEHICLE RENTAL VIA WEBSITE - TERMS & CONDITIONS (T&C)

These Terms and Conditions (“T&C”) apply to all vehicle rental reservations made through the website. By completing a reservation, the customer is deemed to have read, understood, and electronically accepted the following terms and conditions.

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## 1. INCLUSIONS

All rentals are offered on an **all-inclusive** basis and include the following services:

- Unlimited mileage
  - Collision Damage Waiver (CDW)
  - Theft Waiver / Theft Protection
  - Third Party Liability Insurance (TPL)
  - Airport surcharge
  - VAT / applicable taxes
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## 2. DRIVER AGE LIMIT

- **Minimum age:** 21 years
  - **Maximum age:** 70 years
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## 3. YOUNG DRIVER FEE

A **young driver surcharge of EUR 10 per day** applies.

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## 4. DRIVER’S LICENCE

4.1. The renter must have a **minimum of 2 years of driving experience**.

4.2. An **International Driving License is not required**, even if the domestic license is not issued in the Roman/English alphabet.

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## 5. INSURANCE COVERAGE

### 5.1. International Customers

No additional insurance coverage is specified.

### 5.2. Customers from the USA and Canada

No additional insurance coverage is specified.

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## 6. EXCESS / DAMAGE LIABILITY (EXCESS REDUCTION)

### 6.1. Excess Waiver

An excess reduction option is available for **EUR 25 per day**, reducing the excess amount to **EUR 400**.

### 6.2. Reduced Excess Option

Not available.

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## 7. FEES AND PENALTIES

### 7.1. Taxes and Fee

The following taxes apply:

- **SXM taxes:** 13%
- **SFG taxes:** 4%

### 7.2. Traffic and Parking Fines

The renter is liable for all additional charges, including but not limited to **parking fees and traffic-related costs**.

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## 8. ROADSIDE ASSISTANCE

Roadside assistance is **not specified**.

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## 9. FUEL POLICY

If the vehicle is not returned with a full tank or at the same fuel level as received, a **fuel charge of EUR 2.50 per liter** plus a **service charge** will apply.

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## 10. MILEAGE POLICY

All rentals include **unlimited mileage**.

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## 11. CROSS-BORDER TRAVEL

Cross-border travel is **not permitted**.

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## 12. FERRY TRAVEL

Ferry travel is **not applicable**.

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## 13. ONE-WAY RENTAL

One-way rentals are available with a **one-way transfer fee of EUR 35**.

Applicable routes:

- SXM → SFG
  - SFG → SXM
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## 14. VAT / TAXES

VAT is included in the rental rate.

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## 15. PAYMENT METHOD

The following payment methods are accepted:

- Credit Cards: Visa, MasterCard, China UnionPay, JCB, American Express
  - Cash payments: EUR or USD
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## 16. DEPOSIT

A **security deposit of EUR 800** is required and will be blocked on the renter's credit card.

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## 17. DELIVERY AND COLLECTION

Delivery and collection services are available for a **fee of EUR 40**.

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## 18. GRACE PERIOD

A **grace period of 2 hours** applies.

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## 19. EFFECTIVE DATE

These T&C shall enter into force upon the renter's electronic approval during the online reservation process. The renter declares acceptance of all terms and conditions.