

1-Inclusions

All rentals are offered on an all-inclusive basis.

The rental rate includes Unlimited Mileage, Collision Damage Waiver (CDW), Theft Waiver / Theft Protection, Third Party Liability Insurance (TPL), Airport Surcharge and VAT / Taxes.

2-Driver's Age

The minimum driver's age is 25 years, and the maximum driver's age is 80 years.

Drivers aged 21 to 25 years are considered young drivers. A young driver fee of NZD 25 per day applies.

3-Driver's License

The renter must have a valid driving license and at least 6 months of driving experience.

If the driving license is not issued in the Latin (English) alphabet, an International Driving Permit is accepted, and an official English translation is recommended.

4-Insurance Coverage

Insurance coverage for international customers:

Full insurance coverage is provided when insurance is purchased at the time of rental.

Insurance coverage for customers from USA and Canada:

Full insurance coverage is provided when insurance is purchased at the time of rental.

5-Excess Reduction

Excess Waiver (Zero Excess):

The excess amount may be reduced to zero for a fee of NZD 45 per day.

In such cases, a refundable security deposit of NZD 500 will be blocked to cover non-return or exceptional situations.

Reduced Excess Option:

For a fee of NZD 25 per day, the excess amount can be reduced but cannot be fully waived.

6-Fees

All traffic violations, parking fees and related penalties are the sole responsibility of the renter.

An administration fee applies for the processing of fines.

7-Roadside Assistance

Roadside assistance is included and available throughout the rental period.

8-Fuel Policy

Vehicles are supplied under a Same-to-Same fuel policy.

If the vehicle is returned with less fuel than received, a service fee of NZD 25 will apply in addition to the following fuel charges; quarter tank: NZD 50, half tank: NZD 100, full tank: NZD 150

9-Mileage Policy

Unlimited Mileage.

10-Cross Border Travel

Cross-border travel is strictly prohibited as New Zealand is an island country.

11-Ferry Travel

Ferry travel is permitted.

12-One Way Rentals

One-way rentals are not permitted.

13-VAT

VAT is included.

14-Payment Methods and Deposit

Accepted payment methods include EFTPOS, Debit Card, Credit Card and American Express.

A security deposit of NZD 2500 is blocked from the renter.

15-Delivery and Collection

Vehicle pick-up and drop-off take place at:

120 Greenwood Road, Māngere, Auckland (Near Auckland Airport)

Please check with the rental desk for more information.

16-Grace Period

Grace period is 60 minutes.

17-Out of Hours

Out of hours service is available for an additional charge of NZD 100.

18-Extras

Extras such as child seats, GPS, and similar items may be available on request and are not included in the rental price.

Please check with the rental desk for more information.

These T&C shall enter into force upon the renter's electronic approval during the online reservation process. The renter declares acceptance of all terms and conditions. ALL TERMS, CONDITIONS AND PRICES ARE SUBJECT TO CHANGE WITHOUT PRIOR NOTICE.