#### **Food Delivery System Scenario**

#### Interaction Flow for Restaurant, Customer, and Delivery Roles

#### 1. Restaurant Registration and Menu Setup

- Step 1: Launch the app and choose "restaurant."
- Options:
- Restaurant
- Customer
- Delivery
- Type 'exit' to exit the app.
- Step 2: Select 'signup' to register as a new restaurant.
- Enter Restaurant Details:
- Name: 'Touch of Class'
- Address: `Turker road`
- Phone Number: `256700123456`
- Opening Time: `10:00`
- Closing Time: `22:00`
- Password: `password123`
- Set the Menu:
- Number of items: 3
- Menu items with prices:
- `Spaghetti Carbonara` 15000 UGX
- `Penne Arrabbiata` 14000 UGX
- `Lasagna` 20000 UGX
- Step 3: Log out and return to the main menu.

## 2. Customer Registration and Placing an Order

- Step 1: Go to the main menu, choose 'customer'.
- Step 2: Select 'signup' to create a new customer profile.
- Enter Customer Details:
- Name: `Mawejje Yokana`
- Address: `Nsibambi Hall`
- Phone Number: `256700987654`
- Password: `password456`
- **Step 3:** Log in as a customer, choose `order` to place an order.
- Choose a restaurant (options displayed):
- 'Touch of Class'
- 'Canopy'
- Enter the number of items: 2
- Select items from the menu:

```
- `Spaghetti Carbonara`
```

- `Lasagna`
- Payment Options:
- Payment method: `mobile`
- Phone number: `256700987654`
- Confirm payment with OTP:
- OTP: `123456`
- Confirmation: "OTP verified successfully. Order placed successfully!"

Step 5: Log out and return to the main menu.

#### 3. Delivery Person Registration

- Step 1: Go to the main menu, choose 'delivery'.
- Step 2: Select 'signup' to create a new delivery profile.
- Enter Delivery Person Details:
- Name: `Geno Joshua`
- Address: `Food Delivery Bugujju`
- Phone Number: `256700234567`
- Password: 'delivery789'

## 4. Restaurant Approval

- Step 1: Go to the main menu, choose `restaurant `.
- -Step 2: Log in, choose `d` to display orders.
- Step 3: select the order number and approve it.
- Step 4: select an available delivery guy.
- Step 5: Log out and return to the main menu.

## 5. Delivering the Order

- -Step 1: Go to the main menu, choose `delivery `.
- Step 2: Log in and choose 'view' to see assigned orders.
- Order Details:
- -Order#1
- Customer: Mawejje Yokana
- Items: `Spaghetti Carbonara`, `Lasagna`
- Total: 35000 UGX
- Delivery Address: `Nsibambi Hall`
- Status: Pending
- **Step 3:** Choose update, select the order number, then change order status to `Delivered`.
- Step 4: Record payment if cash was collected, inputting the amount: 35000 UGX.

# 6. Tracking Order as a Customer

<sup>-</sup>Step 3: Log out and return to the main menu.

- From the customer menu, choose `track` to view order status.
- Status: `Delivered`

# 7. Logging Out

• Typing 'exit' logs out of the current role and returns to the main menu.

## 8. Final Flow Example

- 1. Restaurant registers and sets up a menu, then logs out.
- 2. Customer registers, places an order with mobile payment, and confirms it via OTP.
- 3. Delivery Person registers, views and delivers the order, and records cash payment.
- 4. Customer tracks the order status as 'Delivered'.

This scenario provides a cycle that facilitates interactions among restaurants, customers, and delivery personnel.