

Lab - Research Laptop Specifications

Laptops often use proprietary parts. To find information about the replacement parts, you may have to research the website of the laptop manufacturer.

Before you begin this lab, you need to know some information about the laptop.

Your instructor will provide you with the following information:

Laptop Manufacturer:	Dell Inc.
Laptop Model Number:	G3 15 3579
Amount of RAM:	32 GB
Size of the Hard Drive:	1 TB 5400 RPM HDD

Answer the following regarding your laptop model.

1. Use the Internet to locate the website for the laptop manufacturer. What is the URL for the website?
- <https://www.dell.com/en-ph>
2. Locate the service section of the website and look for links that focus on your laptop. It is common for a website to allow you to search by the model number.
List the links you found specific to the laptop and include a brief description of the information in that link.
- **Here is the most specific link I found and contains the information that is needed**
<https://www.dell.com/support/home/en-ph/drivers/driversdetails?driverId=8X64H>
3. Briefly describe any service notices you found on the website. A service notice example is a driver update, a hardware issue, or a recall notice for a laptop component.
- **I discovered a website/ink about battery health issues and the original battery or other parts for the Dell G3 15 3579 are not available**
<https://www.dell.com/community/en/conversations/inspiron/dell-g3-15-3579-battery-issue-and-original-battery-is-not-available/66321117d3e1b4650bf09c83>

4. Open forums may exist for your laptop. Use an Internet search engine to locate any open forums that focus on your laptop by typing in the name and model of the laptop. Briefly describe the websites (other than the manufacturer website) that you located.

- I've seen some websites that are open forum based and each of them describes some pros and cons about the laptop

Reddit and X (formerly known as Twitter) - These two websites have community-based interactions all throughout the page. Anyone can post something about anything and other people that relate to their experience or post can comment on that specific post, like about this laptop and its specifications, issues and how to fix them, and some other pros and cons about the model

Conclusion:

Through this activity, I learned about how websites and other people feel about specific laptop models and its specifications. I realized that a lot of people have more things in common than what I expected just with a laptop and specific model or other models and devices. The information from different experiences may become helpful with people that are planning on investing their money to buy a laptop or any kind of device that will make their life and doing tasks easier for them. For each pros and cons from related issues or experiences is a big help for other people that are researching a specific laptop model/device.