

COMPUTEROME 2.0

USERS WORKSHOP

CENTER FOR HEALTH DATA SCIENCE (HEADS)
FACULTY OF HEALTH AND MEDICAL SCIENCES,
UNIVERSITY OF COPENHAGEN, FEBRUARY, 2021



PART4

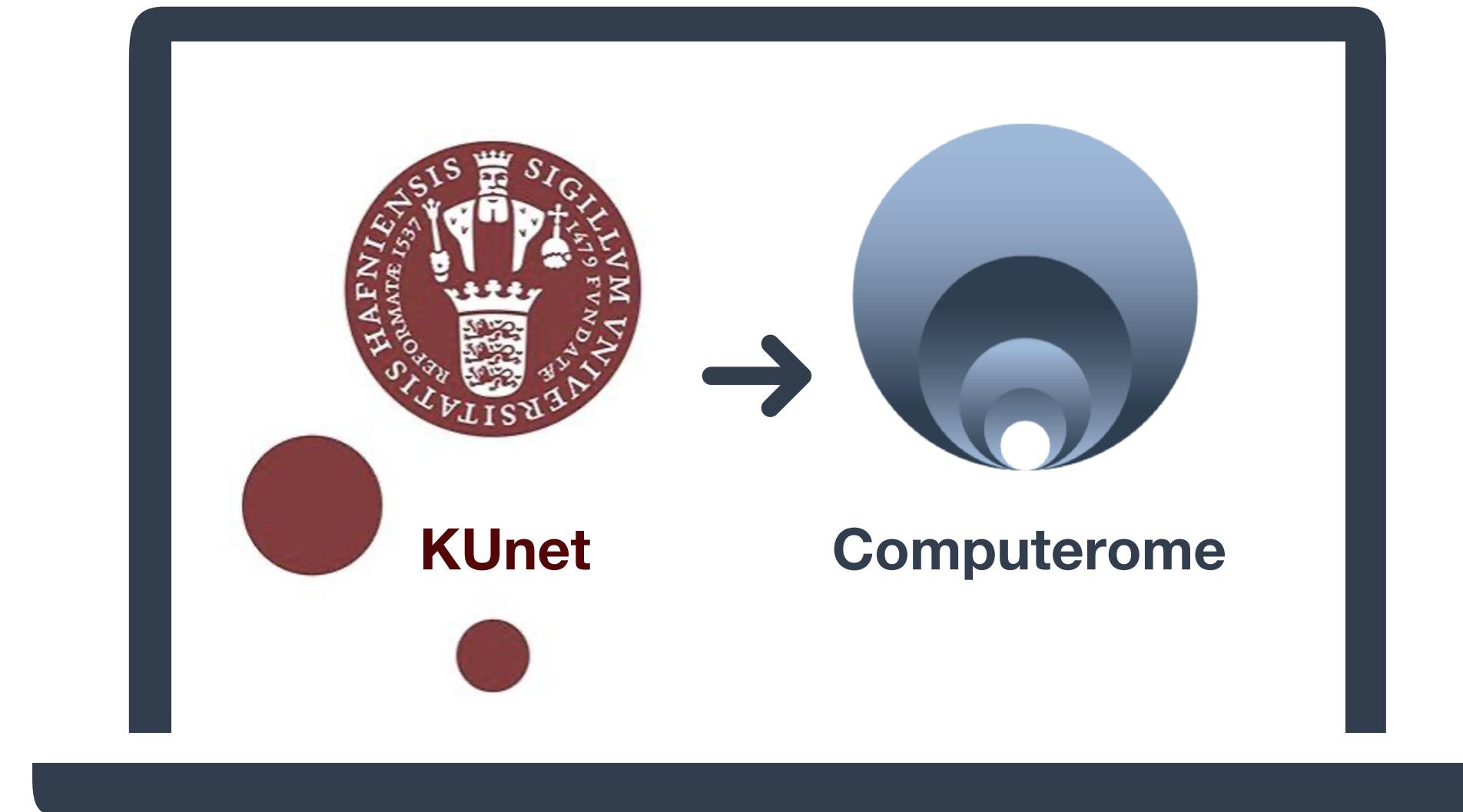
A BRIEF PRACTICAL INTERMEZZO

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HOW DO YOU GET ACCESS OR HELP TO COMPUTEROME AT KU?

- Get access via KU-IT's selfservice at <https://sd.ku.dk>
- If you need help, KU-IT can assist with a basic C2 training
- More on **C2 at KU on KUnet** - employment guide and soon

Research



COMPUTEROME AT KUnet

Home

Newsroom | Self service | Employee Guide | Work areas ▾ | Faculty and department etc. ▾ | Study information ▾ | Groups ▾ | About UCPH

You are here: [Home](#) > KUnet



MY PORTALS

- Faculty of Health and Medical Sciences
- Employee Guide

MY SYSTEMS

- | | |
|-------------|-------------------------------|
| KUmail | RejsUd2 |
| Selfservice | Report faults and defects ... |
| IT support | Serviceportal (IT tickets) |

MORE ▾

New front page – three tips ›

MY NEWS



KU IT SERVICE PORTAL

HOME | CREATE TICKET | MY TICKETS | APPROVE | MY CART | GUIDES

Serviceportal - Your access to IT support

- Order equipment and access to systems
- Report problems with equipment and systems

CREATE TICKET



Serviceportal User Guides

- Search guide for the service catalogue
- Sorting and filtering your tickets
- Guide for approvers
- Communication in tickets

SEE ALL GUIDES

My Open Tickets

Created ID Status Item

No records

ALL MY TICKETS

SEARCH FOR COMPUTEROME 2.0

HOME | CREATE TICKET | MY TICKETS | APPROVE | MY CART | GUIDES

Service Catalog



Computer and Software

Remote Access (VPN) | Shared
Computer/Kiosk Computer | IT Equipment |



IT Systems

Absalon | Curis | ITX | KUnet | KUPA | STADS |
Workzone | PRESS FOR MORE



Developm

KUforms | Robotics Process Automation



Mail

KUmail | Mailman | MaxiConnect | Secure Mail

SEARCH:

computer



Accessories Mac Computer, Order

Catalog Item

Accessories Windows Computer, Order

Catalog Item

Computer and Software

Category

Computer for Teaching

Category

Computerome 2.0

Category

More...

HOW TO CREATE A GROUP

HOME | CREATE TICKET | MY TICKETS | APPROVE | MY CART | GUIDES

Service Catalog

[Service Catalog](#) / [Research IT](#) / [Computerome 2.0](#)

SEARCH: Computerome 2.0



Consultancy and Support

TAGS: Computerome 2.0, C2, Research IT

Error

TAGS: Computerome 2.0, C2, Research IT

Existing Group, Add user

TAGS: Computerome 2.0, C2, Research IT

Existing Group, Termination

TAGS: Computerome 2.0, C2, Research IT

New Group Sandbox, Creation

TAGS: Computerome 2.0, C2, Research IT

New Group, Creation

TAGS: Computerome 2.0, C2, Research IT

HOW TO CREATE A GROUP

The screenshot shows a web-based application interface for creating a group. The top navigation bar includes links for HOME, CREATE TICKET, MY TICKETS, APPROVE, MY CART, and GUIDES. Below the navigation is a toolbar with Save, Cancel, Refresh, Delete, Attach (0), Record 1 of 1, Current Record, List, and Grid buttons.

New Group, Creation

Research IT > Computerome 2.0 > New Group, Creation

Submit on behalf of another user

Approver * (highlighted with a red oval)

Choose Faculty ▾ Choose Institute or Department ▾ Choose Approver ▾

Faculty

Faculty: * (dropdown menu)

Institut/center: * (dropdown menu)

ADD TO CART

Cart

Records 0 - 0 of 0 | < | 1 of 1 | > | All | :

Drag a column header and drop it here to group by that column

Status Item

No Items in Cart