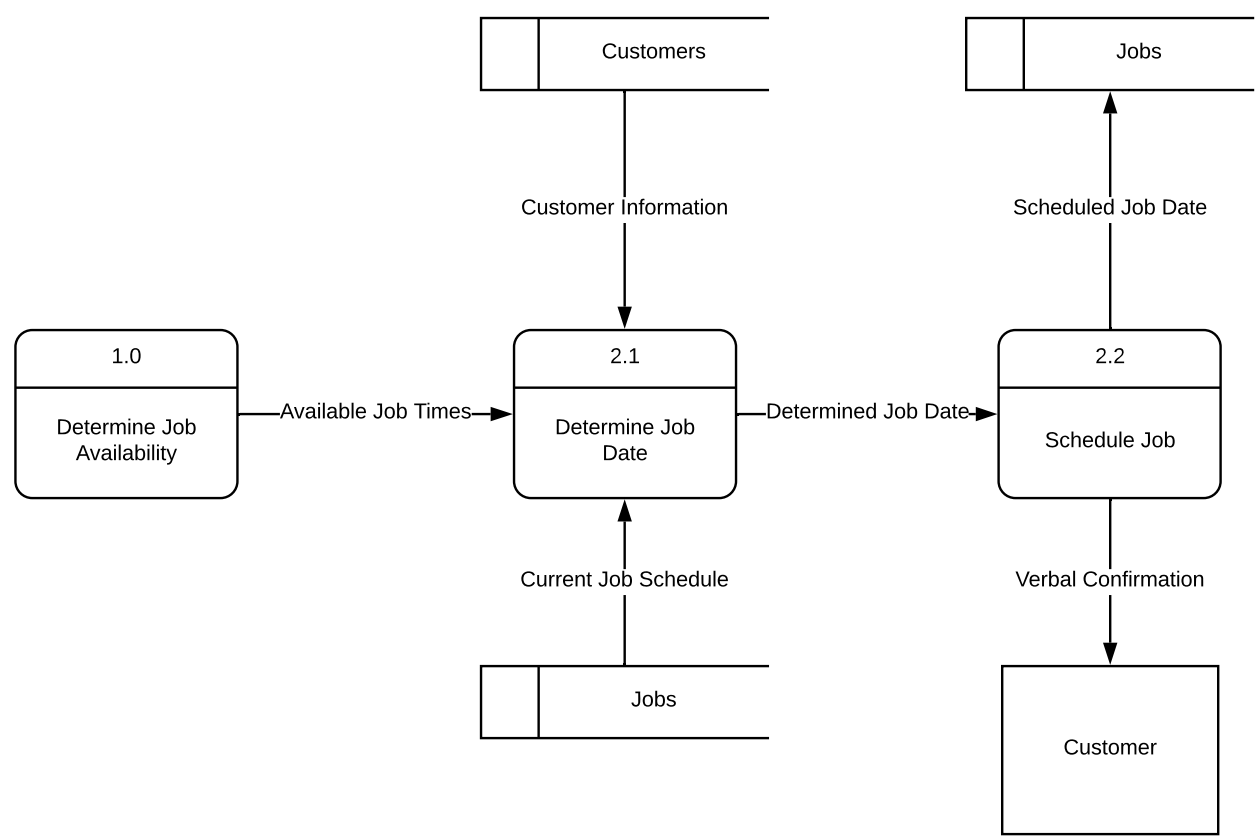


PiricLawnCare - Current System
Level 2.1 DFD
Last Updated 03/24/2020



PiricLawnCare
Level 2.1 DFD Narrative
Current System

Process 1.0 - Determine Job Availability

The current process for determining Job availability involves the Customer contacting PiricLawnCare with their desired Job service date and time. Piric would check his schedule, which is organized on a physical calendar in his home or in his smartphone, and determine if there's availability for their desired Job service date.

If this is a new Customer, Piric will record their name, contact information, and property address that's being serviced.

Process 2.1 - Determine Job Date

Piric will determine the appropriate Job date using his current Job schedule, the distance from the Customer's property, the type of Job, and the Customer's desired Job date.

Process 2.2 - Schedule Job

Once the Job is scheduled, Piric will add the date, time, and type of Job to the Jobs record.

He will verbally communicate the determined Job date & time to the Customer.