Postman Full Procedure V2.0
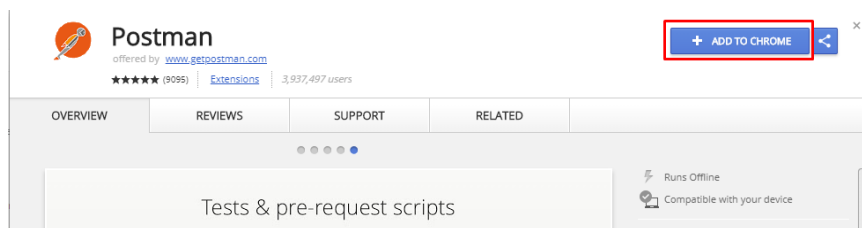
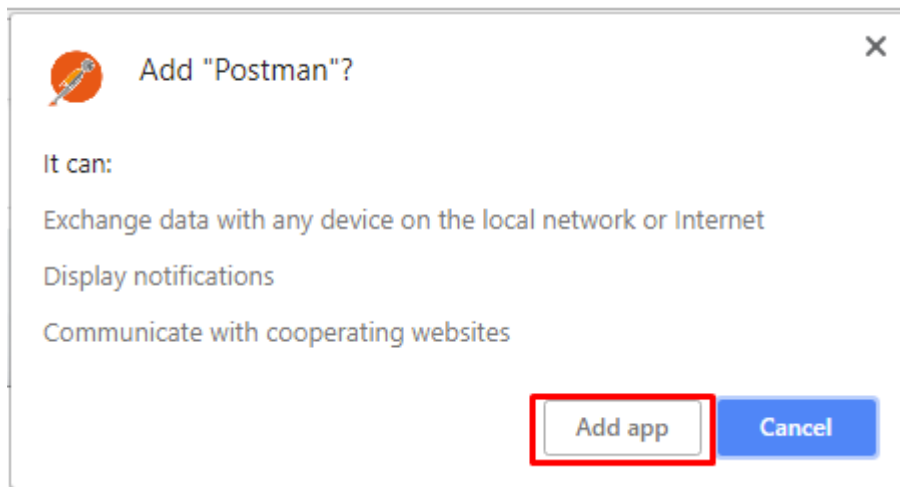How to install the POSTMAN utility on your PC.

Prerequisites:

Chrome Web Browser

Procedure

1. Open the following link from within Chrome:
   https://chrome.google.com/webstore/detail/postman/fhbjgbiflinjbdggehcddcbncdddomop?hl=en
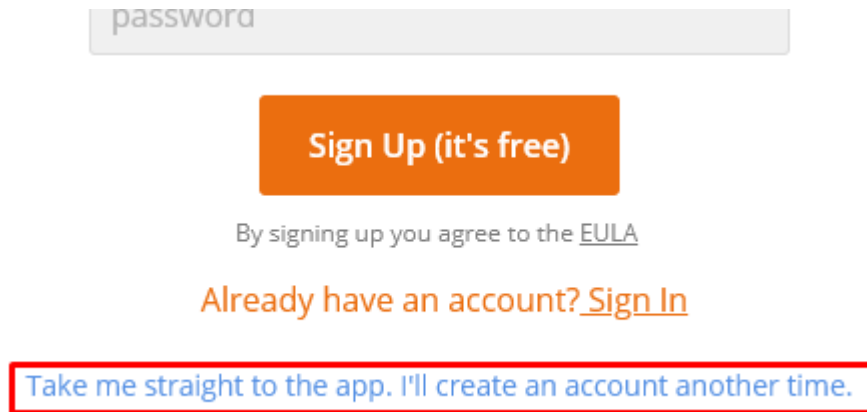2. Click the "Add To Chrome" Button

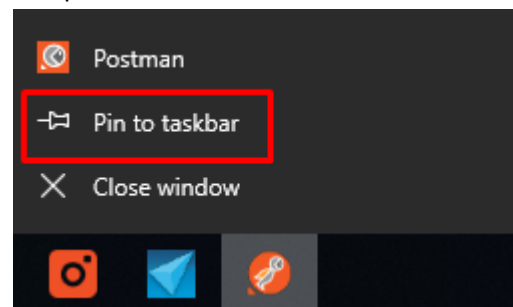3. Click the "Add app" button in the confirmation window

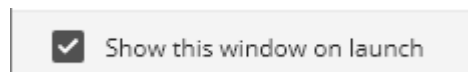4. The chrome://apps/ link will appear, click the postman Icon in this window

This will open the Postman Application. Click on the "Take me straight to the app. I'll create an account another time." Option
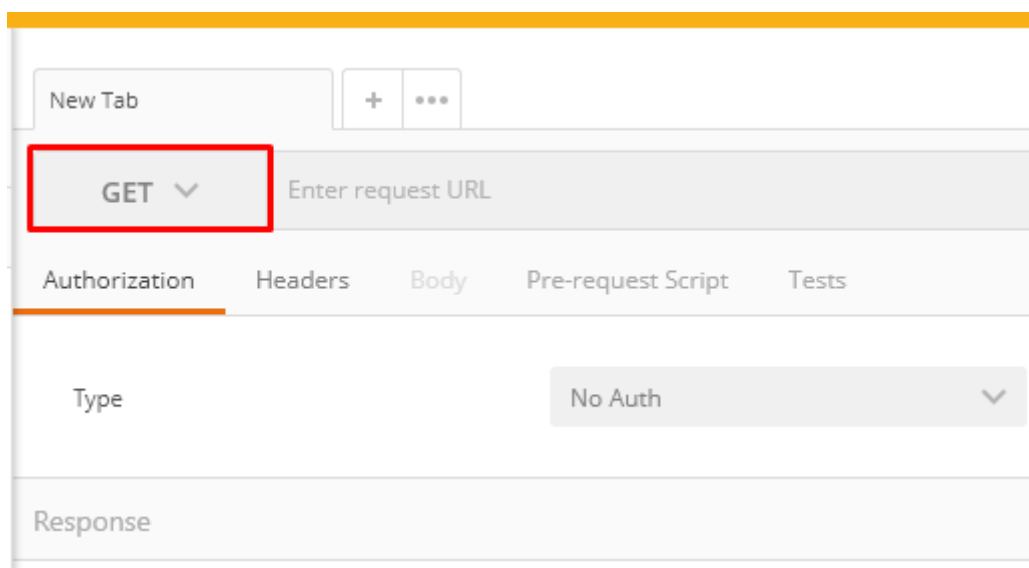

5. Right click on the postman icon on the task bar and select "Pin to Taskbar"
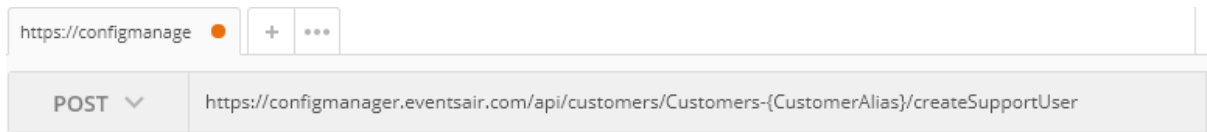

6. Uncheck the "Show this window on launch" option

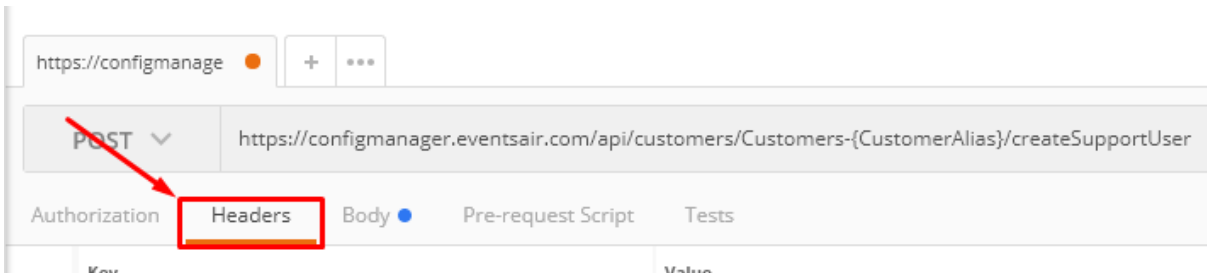7. Close the welcome screen
8. Change the "GET" option to "POST"

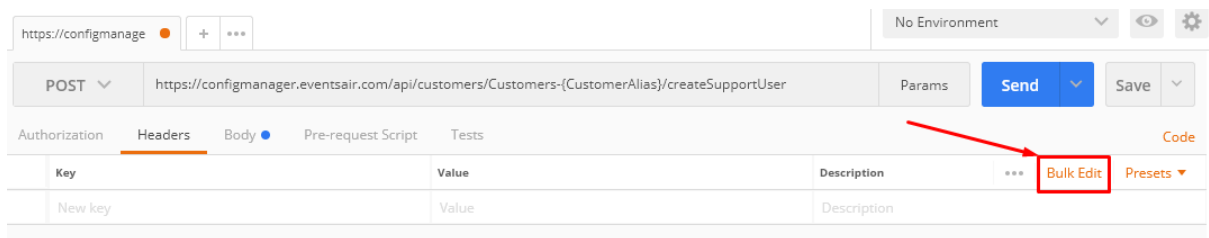9. Paste the following URL into the "Enter request URL" location

https://configmanager.eventsair.com/api/customers/Customers-CustomerAlias}/createSupportUser

10. Click on the "Headers" Tab

11. Click on the "Bulk Edit" text

12. Paste the following information into the Header section:

Accept:application/json, text/plain, */*
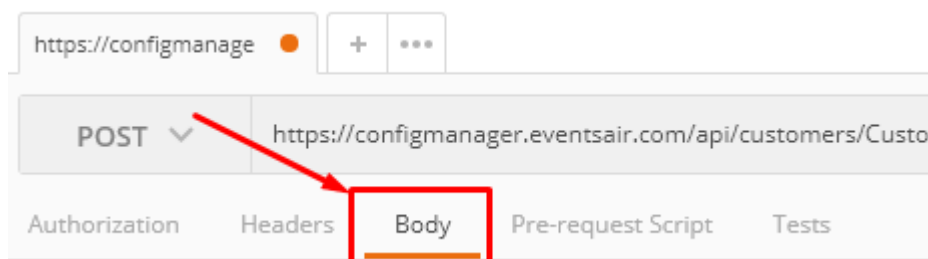
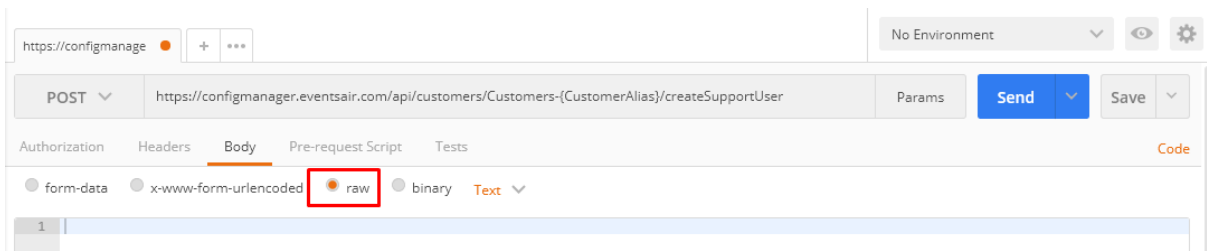Accept-Encoding:gzip, deflate

Connection:keep-alive

Content-Length:0

ApiKeyAuthorization:8FDhHX+EX+YORUC1hUM4gA0D/odYSpS3HrmMyzLcvOYFupYwFykPShDxRPTagI/m6I2Hpl8uuOx4n+TIDJpcig==

Content-Type:application/json
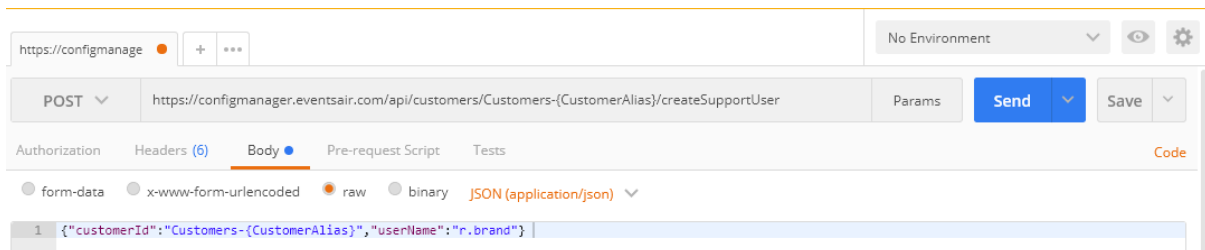
13. Click on the "Body" Tab
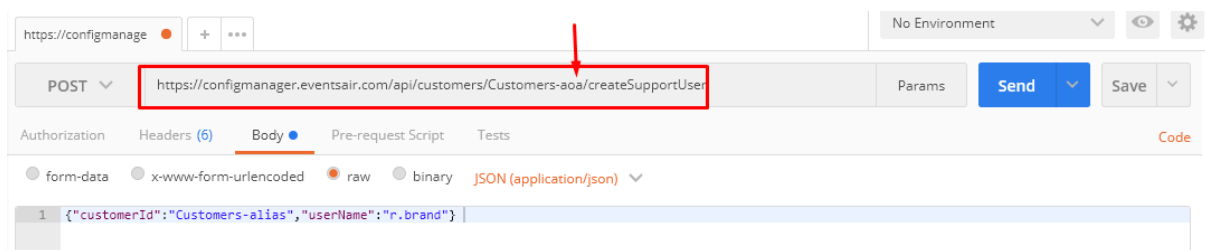
14. Click on the "Raw" radio button

15. Paste in the following value: {"customerId":"Customers-alias","userName":"YOUR ID"}

16. At the end, the page should appear as per the following:

17. To request a support account, replace the {CustomerAlias} section next to POST with the alias of the customer and click the "Send" Button. An example for AOA would be below

Your new support account will be emailed to you.