

The document processing solution must be able to extract tables and text from the financial documents.

The document processing solution must be able to extract information from receipt images.

Members of a group named Management-Bookkeeper must define how to extract tables from the financial documents.

Members of a group named Consultant-Bookkeeper must be able to process the financial documents.

Knowledgebase Requirements -

Contoso identifies the following requirements for the knowledgebase:

- Supports searches for equivalent terms
- Can transcribe jargon with high accuracy
- Can search content in different formats, including video
- Provides relevant links to external resources for further research

Question

HOTSPOT -

You are developing the knowledgebase by using Azure Cognitive Search.

You need to build a skill that will be used by indexers.

How should you complete the code? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

```
{
  "@odata.type": "#Microsoft.Skills.Text.EntityRecognitionSkill",
  "categories": [],
  "categories": [ "Email", "Persons", "Organizations"],
  "categories": [ "Locations", "Persons", "Organizations"],
  "defaultLanguageCode": "en",
  "includeTypelessEntities": true,
  "minimumPrecision": 0.7,
  "inputs": [
    { "name": "text",
      "source": "/document/content"
    }
  ],
  "outputs": [
    { "name": "persons", "targetName": "people"},
    { "name": "locations", "targetName": "locations"},
    { "name": "organizations", "targetName": "organizations"},
  ]
}
```

Correct Answer:

Answer Area

```
{
  "@odata.type": "#Microsoft.Skills.Text.EntityRecognitionSkill",
  "categories": [
    "Email", "Persons", "Organizations",
    "Locations", "Persons", "Organizations"
  ],
  "defaultLanguageCode": "en",
  "includeTypelessEntities": true,
  "minimumPrecision": 0.7,
  "inputs": [
    { "name": "text",
      "source": "/document/content" }
  ],
  "outputs": [
    { "name": "persons", "targetName": "people" },
    { "name": "locations", "targetName": "locations" },
    { "name": "organizations", "targetName": "organizations" },
    { "name": "entities" },
    { "name": "categories" },
    { "name": "namedEntities" }
  ]
}
```

Box 1: "categories": ["Locations", "Persons", "Organizations"],

Locations, Persons, Organizations are in the outputs.

Scenario: Contoso plans to develop a searchable knowledgebase of all the intellectual property

Note: The categories parameter is an array of categories that should be extracted. Possible category types: "Person", "Location", "Organization", "Quantity",

"Datetime", "URL", "Email". If no category is provided, all types are returned.

Box 2: {"name": "entities"}

The include wikis, so should include entities in the outputs.

Note: entities is an array of complex types that contains rich information about the entities extracted from text, with the following fields name (the actual entity name. This represents a "normalized" form) wikipediaId wikipediaLanguage wikipediaUrl (a link to Wikipedia page for the entity) etc.

Reference:

<https://docs.microsoft.com/en-us/azure/search/cognitive-search-skill-entity-recognition>

Introductory Info

Case study -

This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.

To answer the questions included in a case study, you will need to reference information that is provided in the case study. Case studies might contain exhibits and other resources that provide more information about the scenario that is described in the case study. Each question is independent of the other questions in this case study.

At the end of this case study, a review screen will appear. This screen allows you to review your answers and to make changes before you move to the next section of the exam. After you begin a new section, you cannot return to this section.

To start the case study -

To display the first question in this case study, click the Next button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment, and problem statements. If the case study has an All Information tab, note that the information displayed is identical to the information displayed on the subsequent tabs. When you are ready to answer a question, click the Question button to return to the question.

Overview -

General Overview -

Contoso, Ltd. is an international accounting company that has offices in France, Portugal, and the United Kingdom. Contoso has a professional services department that contains the roles shown in the following table.

Name	Position	Office
Accountant	Manager	United Kingdom, France, Portugal
Accountant	Consultant	United Kingdom, France, Portugal
Customer Service	Manager	United Kingdom
Customer Service	Agent	United Kingdom
Bookkeeper	Manager	United Kingdom, France, Portugal
Bookkeeper	Consultant	United Kingdom, France, Portugal

Existing environment -

Infrastructure -

Contoso has the following subscriptions:

Azure

Microsoft 365

Microsoft Dynamics 365

Azure Active (Azure AD) Directory

Contoso has Azure Active Directory groups for securing role-based access. The company uses the following group naming conventions:

[Country]-[Level]-[Role]

[Level]-[Role]

Intellectual Property -

Contoso has the intellectual property shown in the following table.

Content	Format	Language	Content store	Domain
Weekly webinars	Video	English	Azure Blob storage	Vid.contoso.com
Blogs	Text	English, French, Portuguese	WordPress	Pt-blog.contoso.com Blog.contoso.com Fr-blog.contoso.com
Wikis	Text	English, French, Portuguese	Azure Cosmos DB	Internal.contoso.com/wiki
Monthly conference recordings	Video	English	SharePoint Online	Contoso.sharepoint.com
Frequently asked questions (FAQs)	Text	English	SharePoint Online	Contoso.sharepoint.com

Text-based content is provided only in one language and is not translated.

Requirements -

Planned Projects -

Contoso plans to develop the following:

- A document processing workflow to extract information automatically from PDFs and images of financial documents
- A customer-support chatbot that will answer questions by using FAQs
- A searchable knowledgebase of all the intellectual property

Technical Requirements -

Contoso identifies the following technical requirements:

- All content must be approved before being published.
- All planned projects must support English, French, and Portuguese.
- All content must be secured by using role-based access control (RBAC).
- RBAC role assignments must use the principle of least privilege.
- RBAC roles must be assigned only to Azure Active Directory groups.
- AI solution responses must have a confidence score that is equal to or greater than 70 percent.
- When the response confidence score of an AI response is lower than 70 percent, the response must be improved by human input.

Chatbot Requirements -

Contoso identifies the following requirements for the chatbot:

- Provide customers with answers to the FAQs.
- Ensure that the customers can chat to a customer service agent.
- Ensure that the members of a group named Management-Accountants can approve the FAQs.
- Ensure that the members of a group named Consultant-Accountants can create and amend the FAQs.
- Ensure that the members of a group named the Agent-CustomerServices can browse the FAQs.
- Ensure that access to the customer service agents is managed by using Omnichannel for Customer Service.
- When the response confidence score is low, ensure that the chatbot can provide other response options to the customers.

Document Processing Requirements

Contoso identifies the following requirements for document processing:

- The document processing solution must be able to process standardized financial documents that have the following characteristics:
 - Contain fewer than 20 pages.
 - Be formatted as PDF or JPEG files.
 - Have a distinct standard for each office.

The document processing solution must be able to extract tables and text from the financial documents.

The document processing solution must be able to extract information from receipt images.

Members of a group named Management-Bookkeeper must define how to extract tables from the financial documents.

Members of a group named Consultant-Bookkeeper must be able to process the financial documents.

- Knowledgebase Requirements -
- Contoso identifies the following requirements for the knowledgebase:
- Supports searches for equivalent terms
 - Can transcribe jargon with high accuracy
 -
 - Can search content in different formats, including video
 - Provides relevant links to external resources for further research

Question

You are developing the knowledgebase by using Azure Cognitive Search.

You need to process wiki content to meet the technical requirements.

What should you include in the solution?

- A. an indexer for Azure Blob storage attached to a skillset that contains the language detection skill and the text translation skill
- B. an indexer for Azure Blob storage attached to a skillset that contains the language detection skill
- C. an indexer for Azure Cosmos DB attached to a skillset that contains the document extraction skill and the text translation skill
- D. an indexer for Azure Cosmos DB attached to a skillset that contains the language detection skill and the text translation skill

Most Voted

Correct Answer: D

Community vote distribution

D (80%)

C (20%)

Introductory Info

Case study -

This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.

To answer the questions included in a case study, you will need to reference information that is provided in the case study. Case studies might contain exhibits and other resources that provide more information about the scenario that is described in the case study. Each question is independent of the other questions in this case study.

At the end of this case study, a review screen will appear. This screen allows you to review your answers and to make changes before you move to the next section of the exam. After you begin a new section, you cannot return to this section.

To start the case study -

To display the first question in this case study, click the Next button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment, and problem statements. If the case study has an All Information tab, note that the information displayed is identical to the information displayed on the subsequent tabs. When you are ready to answer a question, click the Question button to return to the question.

Overview -

General Overview -

Contoso, Ltd. is an international accounting company that has offices in France, Portugal, and the United Kingdom. Contoso has a professional services department that contains the roles shown in the following table.

Name	Position	Office
Accountant	Manager	United Kingdom, France, Portugal
Accountant	Consultant	United Kingdom, France, Portugal
Customer Service	Manager	United Kingdom
Customer Service	Agent	United Kingdom
Bookkeeper	Manager	United Kingdom, France, Portugal
Bookkeeper	Consultant	United Kingdom, France, Portugal

Existing environment -

Infrastructure -

Contoso has the following subscriptions:

Azure

Microsoft 365

Microsoft Dynamics 365

Azure Active (Azure AD) Directory

Contoso has Azure Active Directory groups for securing role-based access. The company uses the following group naming conventions:

[Country]-[Level]-[Role]

[Level]-[Role]

Intellectual Property -

Contoso has the intellectual property shown in the following table.

Content	Format	Language	Content store	Domain
Weekly webinars	Video	English	Azure Blob storage	Vid.contoso.com
Blogs	Text	English, French, Portuguese	WordPress	Pt-blog.contoso.com Blog.contoso.com Fr-blog.contoso.com
Wikis	Text	English, French, Portuguese	Azure Cosmos DB	Internal.contoso.com/wiki
Monthly conference recordings	Video	English	SharePoint Online	Contoso.sharepoint.com
Frequently asked questions (FAQs)	Text	English	SharePoint Online	Contoso.sharepoint.com

Text-based content is provided only in one language and is not translated.

Requirements -

Planned Projects -

Contoso plans to develop the following:

- A document processing workflow to extract information automatically from PDFs and images of financial documents
- A customer-support chatbot that will answer questions by using FAQs
- A searchable knowledgebase of all the intellectual property

Technical Requirements -

Contoso identifies the following technical requirements:

- All content must be approved before being published.
- All planned projects must support English, French, and Portuguese.
- All content must be secured by using role-based access control (RBAC).
- RBAC role assignments must use the principle of least privilege.
- RBAC roles must be assigned only to Azure Active Directory groups.
- AI solution responses must have a confidence score that is equal to or greater than 70 percent.
- When the response confidence score of an AI response is lower than 70 percent, the response must be improved by human input.

Chatbot Requirements -

Contoso identifies the following requirements for the chatbot:

- Provide customers with answers to the FAQs.
- Ensure that the customers can chat to a customer service agent.
- Ensure that the members of a group named Management-Accountants can approve the FAQs.
- Ensure that the members of a group named Consultant-Accountants can create and amend the FAQs.
- Ensure that the members of a group named the Agent-CustomerServices can browse the FAQs.
- Ensure that access to the customer service agents is managed by using Omnichannel for Customer Service.
- When the response confidence score is low, ensure that the chatbot can provide other response options to the customers.

Document Processing Requirements

Contoso identifies the following requirements for document processing:

- The document processing solution must be able to process standardized financial documents that have the following characteristics:
 - Contain fewer than 20 pages.
 - Be formatted as PDF or JPEG files.
 - Have a distinct standard for each office.

The document processing solution must be able to extract tables and text from the financial documents.

The document processing solution must be able to extract information from receipt images.

Members of a group named Management-Bookkeeper must define how to extract tables from the financial documents.

Members of a group named Consultant-Bookkeeper must be able to process the financial documents.

- Knowledgebase Requirements -
- Contoso identifies the following requirements for the knowledgebase:
- Supports searches for equivalent terms
 - Can transcribe jargon with high accuracy
 -
 - Can search content in different formats, including video
 - Provides relevant links to external resources for further research

Question

You are developing the knowledgebase by using Azure Cognitive Search.

You need to meet the knowledgebase requirements for searching equivalent terms.

What should you include in the solution?

A. synonym map **Most Voted**

B. a suggester

C. a custom analyzer

D. a built-in key phrase extraction skill

Correct Answer: A

Community vote distribution

A (100%)

Introductory Info

Case study -

This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.

To answer the questions included in a case study, you will need to reference information that is provided in the case study. Case studies might contain exhibits and other resources that provide more information about the scenario that is described in the case study. Each question is independent of the other questions in this case study.

At the end of this case study, a review screen will appear. This screen allows you to review your answers and to make changes before you move to the next section of the exam. After you begin a new section, you cannot return to this section.

To start the case study -

To display the first question in this case study, click the Next button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment, and problem statements. If the case study has an All Information tab, note that the information displayed is identical to the information displayed on the subsequent tabs. When you are ready to answer a question, click the Question button to return to the question.

Overview -

A company named Wide World Importers is developing an e-commerce platform.

You are working with a solutions architect to design and implement the features of the e-commerce platform. The platform will use microservices and a serverless environment built on Azure.

Wide World Importers has a customer base that includes English, Spanish, and Portuguese speakers.

Existing Environment -

Applications -

Wide World Importers has an App Service plan that contains the web apps shown in the following table.

Name	Description
Product Management	An app used by employees to create and manage products. The app and the expected inputs from the employees are in English.
Inventory Tracking	An app used by employees to manage inventory when dispatching orders, receiving refunds, and receiving consignments from suppliers.

Azure Resources -

You have the following resources:

An Azure Active Directory (Azure AD) tenant

- The tenant supports internal authentication.
- All employees belong to a group named AllUsers.
- Senior managers belong to a group named LeadershipTeam.

An Azure Functions resource

- A function app posts to Azure Event Grid when stock levels of a product change between OK, Low Stock, and Out of Stock. The function app uses the -

Azure Cosmos DB change feed.

An Azure Cosmos DB account

- The account uses the Core (SQL) API.
- The account stores data for the Product Management app and the Inventory Tracking app.

An Azure Storage account

- The account contains blob containers for assets related to products.
- The assets include images, videos, and PDFs.

An Azure Cognitive Services resource named wwics

An Azure Video Analyzer for Media (previously Video Indexer) resource named wwivi

Requirements -

Business Goals -

Wide World Importers wants to leverage AI technologies to differentiate itself from its competitors.

Planned Changes -

Wide World Importers plans to start the following projects:

A product creation project: Help employees create accessible and multilingual product entries, while expediting product entry creation.

A smart e-commerce project: Implement an Azure Cognitive Search solution to display products for customers to browse.

A shopping on-the-go project: Build a chatbot that can be integrated into smart speakers to support customers.

▪

Business Requirements -

Wide World Importers identifies the following business requirements for all the projects:

Provide a multilingual customer experience that supports English, Spanish, and Portuguese.

Whenever possible, scale based on transaction volumes to ensure consistent performance.

Minimize costs.

Governance and Security Requirements

Wide World Importers identifies the following governance and security requirements:

Data storage and processing must occur in datacenters located in the United States.

Azure Cognitive Services must be inaccessible directly from the internet.

Accessibility Requirements -

Wide World Importers identifies the following accessibility requirements:

All images must have relevant alt text.

All videos must have transcripts that are associated to the video and included in product descriptions.

Product descriptions, transcripts, and alt text must be available in English, Spanish, and Portuguese.

Product Creation Requirements -

Wide World Importers identifies the following requirements for improving the Product Management app:

Minimize how long it takes for employees to create products and add assets.

Remove the need for manual translations.

Smart E-Commerce Requirements -

Wide World Importers identifies the following requirements for the smart e-commerce project:

Ensure that the Cognitive Search solution meets a Service Level Agreement (SLA) of 99.9% availability for searches and index writes.

Provide users with the ability to search insight gained from the images, manuals, and videos associated with the products.

Support autocompletion and suggestion based on all product name variants.

Store all raw insight data that was generated, so the data can be processed later.

Update the stock level field in the product index immediately upon changes.

Update the product index hourly.

Shopping On-the-Go Requirements -

Wide World Importers identifies the following requirements for the shopping on-the-go chatbot:

Answer common questions.

Support interactions in English, Spanish, and Portuguese.

Replace an existing FAQ process so that all Q&A is managed from a central location.

Provide all employees with the ability to edit Q&As. Only senior managers must be able to publish updates.

Support purchases by providing information about relevant products to customers. Product displays must include images and warnings when stock levels are low or out of stock.