Question #11 Topic 8

HOTSPOT

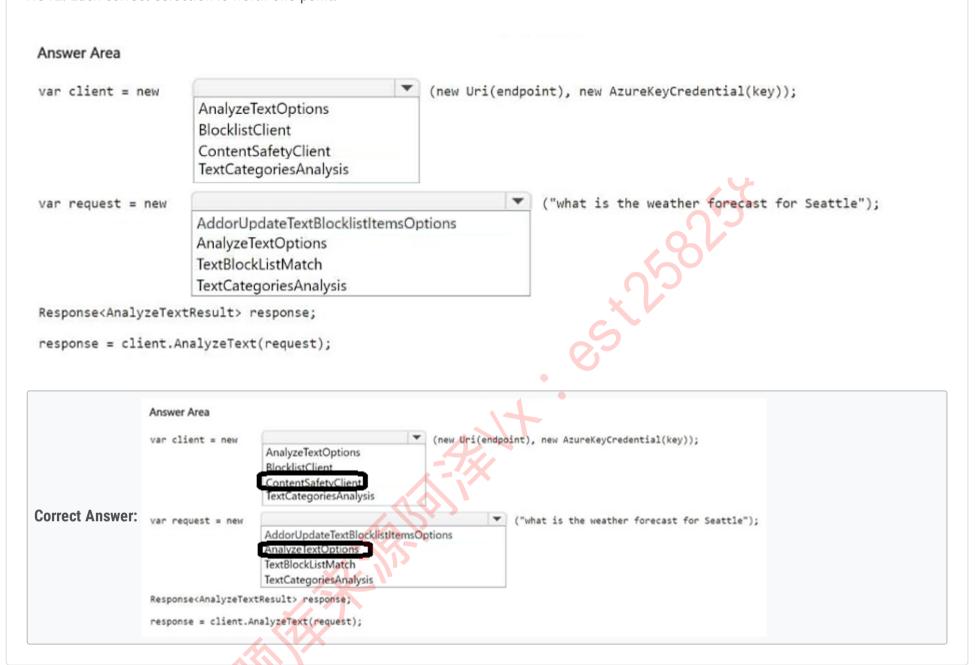
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You have an Azure subscription that contains an Azure Al Content Safety resource named CS1.

You need to use the SDK to call CS1 to identify requests that contain harmful content.

How should you complete the code? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.



Question #12 Topic 8

You have an Azure subscription that contains an Azure OpenAl resource named Al1.

You build a chatbot that uses Al1 to provide generative answers to specific questions.

You need to ensure that questions intended to circumvent built-in safety features are blocked.

Which Azure AI Content Safety feature should you implement?

- A. Monitor online activity
- B. Jailbreak risk detection
- C. Moderate text content
- D. Protected material text detection

Correct Answer: *B*

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Question #1 Topic 9

Introductory Info

Case study -

This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.

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To start the case study -

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Overview -

A company named Wide World Importers is developing an e-commerce platform.

You are working with a solutions architect to design and implement the features of the e-commerce platform. The platform will use microservices and a serverless environment built on Azure.

Wide World Importers has a customer base that includes English, Spanish, and Portuguese speakers.

Existing Environment -

Applications -

Wide World Importers has an App Service plan that contains the web apps shown in the following table.

Name	ne Description		
Product Management	An app used by employees to create and manage products. The apparent and the expected inputs from the employees are in English.		
Inventory Tracking	An app used by employees to manage inventory when dispatching orders, receiving refunds, and receiving consignments from suppliers.		

Azure Resources -

You have the following resources:

An Azure Active Directory (Azure AD) tenant

- The tenant supports internal authentication.
- All employees belong to a group named AllUsers.
- Senior managers belong to a group named LeadershipTeam.

An Azure Functions resource

- A function app posts to Azure Event Grid when stock levels of a product change between OK, Low Stock, and Out of Stock. The function app uses the

Azure Cosmos DB change feed.

An Azure Cosmos DB account

- The account uses the Core (SQL) API.
- The account stores data for the Product Management app and the Inventory Tracking app.

An Azure Storage account

- The account contains blob containers for assets related to products.
- The assets include images, videos, and PDFs.

An Azure Cognitive Services resource named wwics

An Azure Video Analyzer for Media (previously Video Indexer) resource named wwivi

Requirements -

Business Goals -

Wide World Importers wants to leverage AI technologies to differentiate itself from its competitors.

Planned Changes -

Wide World Importers plans to start the following projects:

A product creation project: Help employees create accessible and multilingual product entries, while expediting product entry creation.

A smart e-commerce project: Implement an Azure Cognitive Search solution to display products for customers to browse.

A shopping on-the-go project: Build a chatbot that can be integrated into smart speakers to support customers.

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Business Requirements -

Wide World Importers identifies the following business requirements for all the projects:

Provide a multilingual customer experience that supports English, Spanish, and Portuguese.

Whenever possible, scale based on transaction volumes to ensure consistent performance.

Minimize costs.

Governance and Security Requirements

Wide World Importers identifies the following governance and security requirements:

Data storage and processing must occur in datacenters located in the United States.

Azure Cognitive Services must be inaccessible directly from the internet.

Accessibility Requirements -

Wide World Importers identifies the following accessibility requirements:

All images must have relevant alt text.

All videos must have transcripts that are associated to the video and included in product descriptions,

Product descriptions, transcripts, and alt text must be available in English, Spanish, and Portuguese.

Product Creation Requirements -

Wide World Importers identifies the following requirements for improving the Product Management app:

Minimize how long it takes for employees to create products and add assets.

Remove the need for manual translations.

Smart E-Commerce Requirements -

Wide World Importers identifies the following requirements for the smart e-commerce project:

Ensure that the Cognitive Search solution meets a Service Level Agreement (SLA) of 99.9% availability for searches and index writes.

Provide users with the ability to search insight gained from the images, manuals, and videos associated with the products.

Support autocompletion and suggestion based on all product name variants.

Store all raw insight data that was generated, so the data can be processed later.

Update the stock level field in the product index immediately upon changes.

Update the product index hourly.

Shopping On-the-Go Requirements -

Wide World Importers identifies the following requirements for the shopping on-the-go chatbot:

Answer common questions.

Support interactions in English, Spanish, and Portuguese.

Replace an existing FAQ process so that all Q&A is managed from a central location.

Provide all employees with the ability to edit Q&As. Only senior managers must be able to publish updates.

Support purchases by providing information about relevant products to customers. Product displays must include images and warnings when stock levels are low or out of stock.

```
You have the following JSON sample for a product.
     "sku": "b1",
     "name": {
         "en": "Bicycle",
         "es": "Bicicleta",
         "pt": "Bicicleta"
     "stocklevel": "Out of Stock",
     "description": {
         "en": "Bicycle",
         "es": "Bicicleta",
         "pt": "Bicicleta"
     "image":
{"uri": "https://upload.worldwideimporters.org/bicycle.jpg",
            "alttext": {
                  "en": "Bicycle",
                  "es": "Bicicleta",
                  "pt": "Bicicleta"
        },
     "createdUtc": "2020-02-14T06:08:39Z",
     "language": "en"
}
```

Question

DRAG DROP -

Product JSON Sample -

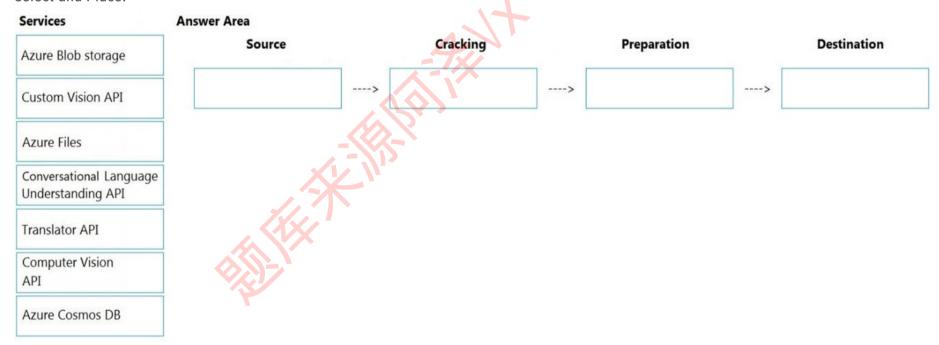
You are developing the smart e-commerce project.

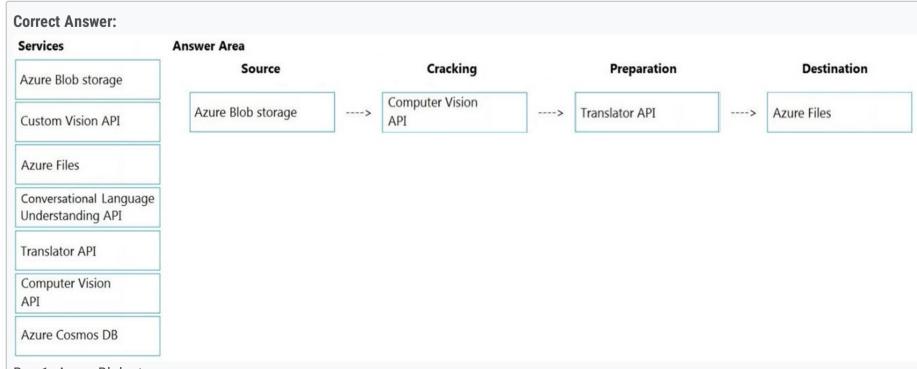
You need to design the skillset to include the contents of PDFs in searches.

How should you complete the skillset design diagram? To answer, drag the appropriate services to the correct stages. Each service may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:





Box 1: Azure Blob storage -

At the start of the pipeline, you have unstructured text or non-text content (such as images, scanned documents, or JPEG files). Data must

exist in an Azure data storage service that can be accessed by an indexer.

Box 2: Computer Vision API -

Scenario: Provide users with the ability to search insight gained from the images, manuals, and videos associated with the products. The Computer Vision Read API is Azure's latest OCR technology (learn what's new) that extracts printed text (in several languages), handwritten text (English only), digits, and currency symbols from images and multi-page PDF documents.

Box 3: Translator API -

Scenario: Product descriptions, transcripts, and alt text must be available in English, Spanish, and Portuguese.

Box 4: Azure Files -

Scenario: Store all raw insight data that was generated, so the data can be processed later.

Incorrect Answers:

The custom vision API from Microsoft Azure learns to recognize specific content in imagery and becomes smarter with training and time.

Reference:

https://docs.microsoft.com/en-us/azure/search/cognitive-search-concept-intro https://docs.microsoft.com/en-us/azure/cognitive-search-concept-intro https://docs.microsoft.com/en-us/azure/cognitive-search-concept-intro-cognitive

Topic 10 - Testlet 2

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Question #1 Topic 10

Introductory Info

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Overview -

General Overview -

Contoso, Ltd. is an international accounting company that has offices in France, Portugal, and the United Kingdom. Contoso has a professional services department that contains the roles shown in the following table.

Name	Position	Office
Accountant	Manager	United Kingdom, France, Portugal
Accountant	Consultant	United Kingdom, France, Portugal
Customer	Manager	United Kingdom
Service		-7X
Customer	Agent	United Kingdom
Service		
Bookkeeper	Manager	United Kingdom, France, Portugal
Bookkeeper	Consultant	United Kingdom, France, Portugal

Existing environment -

Infrastructure -

Contoso has the following subscriptions:

Azure

Microsoft 365

Microsoft Dynamics 365

Azure Active (Azure AD) Directory

Contoso has Azure Active Directory groups for securing role-based access. The company uses the following group naming conventions: [Country]-[Level]-[Role]

[Level]-[Role]

Intellectual Property -

Contoso has the intellectual property shown in the following table.

Content	Format	Language	Content	Domain
			store	
Weekly	Video	English	Azure	Vid.contoso.com
webinars			Blob	
			storage	
Blogs	Text	English,	WordPress	Pt-blog.contoso.com
		French,		Blog.contoso.com
		Portuguese		Fr-blog.contoso.com
Wikis	Text	English,	Azure	Internal.contoso.com/wiki
		French,	Cosmos	
		Portuguese	DB	
Monthly	Video	English	SharePoint	Contoso.sharepoint.com
conference			Online	
recordings				
Frequently	Text	English	SharePoint	Contoso.sharepoint.com
asked			Online	
questions				راک
(FAQs)				

Text-based content is provided only in one language and is not translated.

Requirements -

Planned Projects -

Contoso plans to develop the following:

A document processing workflow to extract information automatically from PDFs and images of financial documents

A customer-support chatbot that will answer questions by using FAQs

A searchable knowledgebase of all the intellectual property

Technical Requirements -

Contoso identifies the following technical requirements:

All content must be approved before being published.

All planned projects must support English, French, and Portuguese.

All content must be secured by using role-based access control (RBAC).

RBAC role assignments must use the principle of least privilege.

RBAC roles must be assigned only to Azure Active Directory groups.

Al solution responses must have a confidence score that is equal to or greater than 70 percent.

When the response confidence score of an Al response is lower than 70 percent, the response must be improved by human input.

Chatbot Requirements -

Contoso identifies the following requirements for the chatbot:

Provide customers with answers to the FAQs.

Ensure that the customers can chat to a customer service agent.

Ensure that the members of a group named Management-Accountants can approve the FAQs.

Ensure that the members of a group named Consultant-Accountants can create and amend the FAQs.

Ensure that the members of a group named the Agent-CustomerServices can browse the FAQs.

Ensure that access to the customer service agents is managed by using Omnichannel for Customer Service.

When the response confidence score is low, ensure that the chatbot can provide other response options to the customers.

Document Processing Requirements

Contoso identifies the following requirements for document processing:

The document processing solution must be able to process standardized financial documents that have the following characteristics:

- Contain fewer than 20 pages.
- Be formatted as PDF or JPEG files.
- Have a distinct standard for each office.

The document processing solution must be able to extract tables and text from the financial documents.

The document processing solution must be able to extract information from receipt images.

Members of a group named Management-Bookkeeper must define how to extract tables from the financial documents.

Members of a group named Consultant-Bookkeeper must be able to process the financial documents.

Knowledgebase Requirements -

Contoso identifies the following requirements for the knowledgebase:

Supports searches for equivalent terms

Can transcribe jargon with high accuracy

.

Can search content in different formats, including video

Provides relevant links to external resources for further research

Question

HOTSPOT -

You build a QnA Maker resource to meet the chatbot requirements.

Which RBAC role should you assign to each group? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Management-Accountants		▼
	Owner	
	Contributor	
	Cognitive Services User	
	Cognitive Services QnA Maker Read	
	Cognitive Services QnA Maker Editor	

Consultant-Accountants

	V
Owner	
Contributor	
Cognitive Services User	
Cognitive Services QnA Maker Read	
Cognitive Services QnA Maker Editor	

Agent-CustomerServices

	▼
Owner	
Contributor	
Cognitive Services User	
Cognitive Services QnA Maker Read	
Cognitive Services QnA Maker Editor	

Correct Answer: Answer Area Management-Accountants Owner Contributor Cognitive Services User Cognitive Services QnA Maker Read Cognitive Services QnA Maker Editor Consultant-Accountants Owner Contributor Cognitive Services User Cognitive Services QnA Maker Read Cognitive Services QnA Maker Editor Agent-CustomerServices Owner Contributor Cognitive Services User

Cognitive Services QnA Maker Read

Cognitive Services QnA Maker Editor

Box 1: Cognitive Service User -

Ensure that the members of a group named Management-Accountants can approve the FAQs.

Approve=publish.

Cognitive Service User (read/write/publish): API permissions: All access to Cognitive Services resource except for ability to:

- 1. Add new members to roles.
- 2. Create new resources.

Box 2: Cognitive Services QnA Maker Editor

Ensure that the members of a group named Consultant-Accountants can create and amend the FAQs.

Topic 11 - Testlet 3

- 2. Update KB API
- 3. Replace KB API
- 4. Replace Alterations
- 5. "Train API" [in new service model v5]

Box 3: Cognitive Services QnA Maker Read

Ensure that the members of a group named the Agent-CustomerServices can browse the FAQs.

QnA Maker Read: API Permissions:

- 1. Download KB API
- 2. List KBs for user API
- 3. Get Knowledge base details
- 4. Download Alterations

Generate Answer -

Reference:

https://docs.microsoft.com/en-us/azure/cognitive-services/qnamaker/concepts/role-based-access-control