



With our expertise in storytelling, 2D and 3D animation, graphic design, and other digital skills, we interpreted complex information using creative, easy-to-understand designs and explainer videos that effectively portrayed the general picture of an organisation and the challenges faced by customers.



Empower yourself! Learn about your rights under the FCCP Act and join the FCCPC in building a fair, competitive, and consumer-friendly Nigeria.

#DemandAndInsist #KnowYourRight

efforts to promote a level playing field in Nigeria's marketplace.

Fair competition leads to better quality products and services. Support the FCCPC's

#DemandAndInsist #DemandQuality

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False advertising harms consumers and honest businesses. Support the FCCPC's fight against deceptive marketing.

Demand truth, insist on transparency. #DemandAndInsist #FCCPCTransparency

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Consumers, it's time

Collaboration is key to change. The FCCPC is partnering with stakeholders to protect consumers and promote fair competition. #DemandAndInsist #CollaborateForChange

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FCCPC

RESPONSIBILITIES OF FCCPC IN NIGERIA

FCCPC is responsible for setting and

enforcing product standards to ensure the safety and quality of goods and services in the marketplace. This contributes to consumer protection by reducing the risk of harmful or substandard products.

Product Standards and Safety Regulation:

to raise your voice! If you encounter unfair business practices, report them to the FCCPC. #DemandFairness #DemandAndInsist

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FCCPC

protection.

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RESPONSIBILITIES OF FCCPC IN NIGERIA

Collaboration with Other

FCCPC collaborates with regulatory bodies in Nigeria to ensure a coordinated approach to issues related to competition and consumer

RESPONSIBILITIES

OF FCCPC IN NIGERIA

Regulatory Agencies:

RESPONSIBILITIES OF FCCPC IN NIGERIA Merger Review and Approval: FCCPC is responsible for reviewing mergers and acquisitions to ensure they do not result in anti-competitive practices that could harm consumers or other businesses. The commission may approve, reject, or impose conditions on mergers to safeguard competition.

FCCPC

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RESPONSIBILITIES OF FCCPC IN NIGERIA Market Studies and Research: Conducting research and market studies to understand the dynamics of various sectors of the economy. This

information helps the commission identify potential anti-competitive practices and areas where consumer

protection measures may be needed.

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FCCPC RESPONSIBILITIES OF FCCPC IN NIGERIA

Dispute Resolution:

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FCCPC plays a role in resolving disputes between businesses and consumers. This can involve mediating complaints, conducting investigations, and taking legal action when necessary to protect consumers' rights.

Consumer Education and Advocacy: FCCPC is here to educate you about your rights and responsibilities as a consumer, and to spread awareness about fair business practices, product standards, and the importance of making informed choices in the market lace. marketplace. 🔾 0805 600 2020 | 0805 000 3030 🦠 Feepe-goving 💥 @Feeperigenia 👔 FEEPE Nigeria 🔞 Feepenigenia

Federal Competition & Consumer **Protection Commission** ...Promoting choice, ensuring fairness

Federal Competition & Consumer **Protection Commission** ...Promoting choice, ensuring fairness

TIPS FOR BUSINESSES

ON FAIR COMPETITION

Transparency:

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Protection Commission

Promoting choice, ensuring fairness.

TIPS FOR BUSINESSES ON FAIR COMPETITION

Support SMEs

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Businesses must be clear about pricing and product details. Businesses must be open and honest in communication.

Businesses must have accessible information

for informed choices.

Federal Competition & Consumer

Be a mentor! Big

businesses support smaller ones to join the market. It makes

Promote Innovation: **Businesses should** support new ideas by creating a place where people are rewarded for being innovative.

TIPS FOR BUSINESSES ON FAIR COMPETITION



Businesses should







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Your Rights as Consumers are Guaranteed.

(A fair cancellation charge may apply) **Know Your Consumer Rights** FCCP Act, Section 120

FCCPC

Your Rights as Consumers Happy Shopping!

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Your Right

of Price of

Goods or

Services

to Disclosure

It is a violation of Consumers'

Rights to display products for sale without clearly showing

Your customers deserve to know the price of a displayed

item or service without asking

Help consumers make informed choices

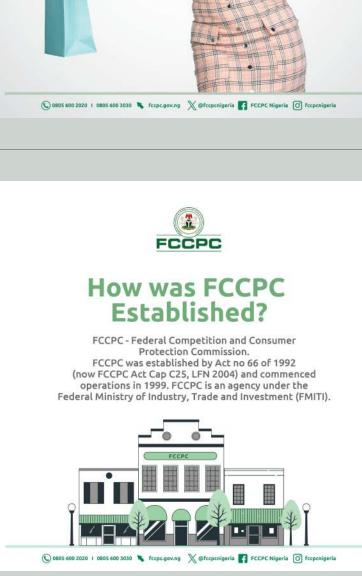
FCCP Act, Section 115

their price.

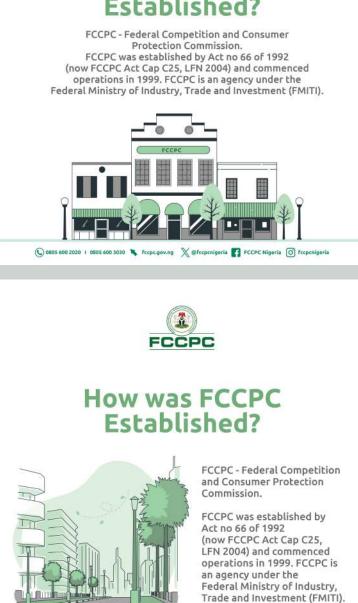
questions.

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Federal Competition & Consumer **Protection Commission**

...Promoting choice, ensuring fairness

Freedom from

Liability for Damage

to Items on Display

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You have the right to inspect

You're not responsible for

damage to goods on open display unless you act

recklessly or maliciously.

Your consumer rights are guaranteed.

Exercise your rights!

Know your rights!

items before purchase without worrying about responsibility for any accidental damage.



Orders

Is there a sudden

change of plans?

That's your right

as a Consumer.

FCCP Act, Section 120

or orders.

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Not to worry. You can

cancel your advance bookings

(A fair cancellation charge may apply) **Know Your Consumer Rights**





Inform companies and the

and expect.

Complain

government about what you want

Inform companies and the right

happy with a product or service, and be honest about it.

government agencies if you're not

Respect the Environment

Help the environment, don't waste

or litter. Choose wisely to avoid

harming the planet.



04.

Quality of Care

There is no discrimination.

You deserve access to quality care in a clean, safe healthcare environment.

No matter the disability, you should have access to quality care.

05.

06.

to Care

Confidentiality

Your medical information and history should be treated with confidentiality unless the law

You have a right to privacy, except when vital for public health.

Patients' Refusal

You have a right to refuse care after knowing the consequences. You can choose to participate or

decline in medical trials if you

want, that's your right.

requires disclosure.

Collect details about a product or

market changes and innovations.

service and stay updated on





01.

Patient's Dignity

the rights of other patients.

The medical bill should be clear and itemized. You have a right to know the details of the services you're paying for.

You deserve to be treated with respect and dignity when you go to a medical facility in Nigeria, no matter your gender, religion, origin, or social class.

Your responsibility is to respect and consider

PATIENTS' BILL OF RIGHTS (PBoR)

Access to Information You have a right to clear information in a language you understand. This includes details about your diagnosis, treatment, and possible outcomes. You have full participation in your treatment plan.