# Data Cleaning in R

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## Step 1. Required Libraries

We will use the following R packages: - dplyr For data manipulation - tidyr for handling missing values - ggplot2 for data visualization

```
## Install required packages if not already installed
#install.packages(c("dplyr", "tidyr", "ggplot2"))
## Load libraries
library(dplyr)
##
## Attaching package: 'dplyr'
## The following objects are masked from 'package:stats':
##
##
       filter, lag
## The following objects are masked from 'package:base':
##
##
       intersect, setdiff, setequal, union
library(tidyr)
library(ggplot2)
```

### Step 2. Simulated Dataset

First, I will create a simulated dataset containing customer information to work with.

```
# View the original dataset
print("Original Data:")
## [1] "Original Data:"
print(data)
```

##		Customer_ID	Name	Email	Purchase_Amount
##	1	101	John Doe	john@example.com	200
##	2	102	Jane Smith	jane@example.com	300
##	3	103	Sam Brown	<na></na>	150
##	4	104	Sue Johson	$sue_j@example.com$	NA
##	5	105	Mike White	mike.w@example.com	NA
##	6	102	Jane Smith	jane@example.com	300
##	7	106	Emily Davis	emily.d@example.com	250
##	8	107	Michael Johnson	michael.j@example.com	180
##	9	108	Chris Lee	chris.l@example.com	190
##	10	109	Chris Lee	chris.l@example.com	200

### Step 3: Fixing Typos

Next, I will address misspelled names in the dataset by using a correction table that maps incorrect names to their correct versions.

## [1] "Data after correcting typos:"

print(data\_cleaned)

##		Customer ID	Name	Email	Purchase Amount
	4	<b>-</b>			<del>-</del>
##	Τ	101	John Doe	john@example.com	200
##	2	102	Jane Smith	jane@example.com	300
##	3	103	Sam Brown	<na></na>	150
##	4	104	Sue Johnson	<pre>sue_j@example.com</pre>	NA
##	5	105	Mike White	mike.w@example.com	NA
##	6	102	Jane Smith	jane@example.com	300
##	7	106	Emily Davis	emily.d@example.com	250
##	8	107	Michael Johnson	${\tt michael.j@example.com}$	180
##	9	108	Chris Lee	chris.l@example.com	190
##	10	109	Chris Lee	chris.l@example.com	200

Explanation: Here, I created a correction table that contains the incorrect name "Sue Johson" alongside its correct version "Sue Johnson." I then used the mutate() function from the dplyr package to modify the Name column, replacing any occurrences of the incorrect name with the correct one. Finally, I printed the cleaned dataset to illustrate the successful correction.

#### Step 4: Handling Missing Values

I will identify missing values, analyze their extent, and decide on an appropriate method for handling them.

```
# Check for missing data
missing_data_summary <- colSums(is.na(data_cleaned))</pre>
print("Missing Data Summary:")
## [1] "Missing Data Summary:"
print(missing_data_summary)
##
       Customer ID
                               Name
                                              Email Purchase Amount
##
                                  0
# Option 1: Impute missing Purchase_Amount with the median
median_purchase <- median(data_cleaned$Purchase_Amount, na.rm = TRUE)</pre>
data_cleaned <- data_cleaned %>%
  mutate(Purchase_Amount = ifelse(is.na(Purchase_Amount),
                                   median_purchase,
                                   Purchase_Amount))
# Option 2: Remove rows with missing Email (assuming Email is essential)
data_cleaned <- data_cleaned %>%
  filter(!is.na(Email))
print("Data after handling missing values:")
## [1] "Data after handling missing values:"
print(data cleaned)
```

```
##
     Customer_ID
                              Name
                                                    Email Purchase_Amount
                          John Doe
                                         john@example.com
## 1
              101
## 2
              102
                       Jane Smith
                                         jane@example.com
                                                                        300
## 3
              104
                      Sue Johnson
                                       sue_j@example.com
                                                                        200
                       Mike White
                                      mike.w@example.com
## 4
              105
                                                                        200
## 5
              102
                       Jane Smith
                                         jane@example.com
                                                                        300
## 6
              106
                      Emily Davis
                                     emily.d@example.com
                                                                        250
## 7
              107 Michael Johnson michael.j@example.com
                                                                        180
## 8
              108
                        Chris Lee
                                     chris.l@example.com
                                                                        190
## 9
              109
                        Chris Lee
                                     chris.l@example.com
                                                                        200
```

Explanation: In this section, I began by checking for missing data using the is.na() function and summarizing it with colSums(), allowing us to understand the extent of missing values in the dataset. I then addressed the missing values in the Purchase\_Amount column by calculating the median of the available amounts and imputing the missing entries with this median. Additionally, I removed any rows with missing values in the Email column, assuming this information is essential for our analysis. The cleaned dataset was printed to show the updated information after addressing missing values.

#### Step 5: Removing Duplicates

Now, I will identify and remove duplicate entries based on the Customer ID.

```
# Identify and count the number of duplicate entries based on Customer_ID
num_duplicates <- data %>%
  group by (Customer ID) %>%
  filter(n() > 1) %>%
  summarise(duplicate count = n())
# Print the number of duplicates found
print(paste("Number of duplicate entries based on Customer ID:", nrow(num duplicates)))
## [1] "Number of duplicate entries based on Customer_ID: 1"
# Remove duplicates, keeping the first occurrence
data_cleaned <- data_cleaned %>%
  distinct(Customer_ID, .keep_all = TRUE)
print("Data after removing duplicates:")
## [1] "Data after removing duplicates:"
print(data_cleaned)
     Customer_ID
##
                            Name
                                                  Email Purchase_Amount
## 1
             101
                        John Doe
                                       john@example.com
                                                                     200
## 2
             102
                      Jane Smith
                                       jane@example.com
                                                                     300
                     Sue Johnson
## 3
             104
                                      sue j@example.com
                                                                     200
             105
                      Mike White
                                                                     200
## 4
                                     mike.w@example.com
## 5
             106
                     Emily Davis
                                    emily.d@example.com
                                                                     250
## 6
             107 Michael Johnson michael.j@example.com
                                                                     180
## 7
             108
                                    chris.l@example.com
                                                                     190
                       Chris Lee
```

Explanation: In this part, I first identified duplicate entries by grouping the dataset by Customer\_ID and filtering groups with more than one entry. I summarized the counts to understand how many duplicates existed and printed this information for awareness. After identifying duplicates, I removed them using the distinct() function, keeping only the first occurrence of each Customer\_ID. The cleaned dataset was printed again to confirm the successful removal of duplicates.

chris.l@example.com

200

## Step 6: Detecting and Removing Outliers

Chris Lee

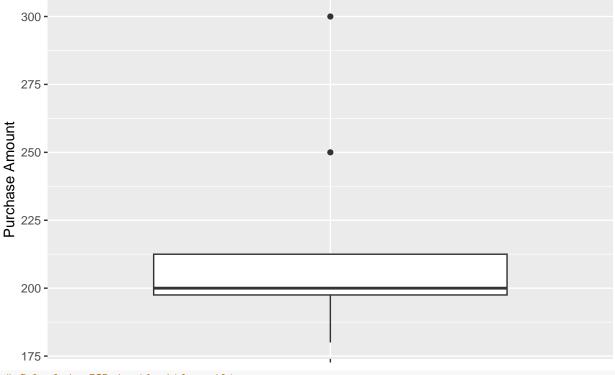
## 8

109

In this step, I will identify outliers in the Purchase\_Amount using the Interquartile Range (IQR) method and visualize the results

```
# Visualize Purchase_Amount to detect outliers
ggplot(data_cleaned, aes(x = "", y = Purchase_Amount)) +
  geom_boxplot() +
  ggtitle("Boxplot of Purchase Amounts") +
  ylab("Purchase Amount") +
  xlab("")
```

#### **Boxplot of Purchase Amounts**



```
# Calculate IQR to identify outliers
Q1 <- quantile(data_cleaned$Purchase_Amount, 0.25)
Q3 <- quantile(data_cleaned$Purchase_Amount, 0.75)
IQR <- Q3 - Q1

# Define bounds for outliers
lower_bound <- Q1 - 1.5 * IQR
upper_bound <- Q3 + 1.5 * IQR

# Remove outliers
data_cleaned <- data_cleaned %>%
    filter(Purchase_Amount >= lower_bound & Purchase_Amount <= upper_bound)

print("Data after removing outliers:")</pre>
```

## [1] "Data after removing outliers:"
print(data\_cleaned)

##		${\tt Customer\_ID}$	Name	Email	Purchase_Amount
##	1	101	John Doe	john@example.com	200
##	2	104	Sue Johnson	$sue_j@example.com$	200
##	3	105	Mike White	mike.w@example.com	200
##	4	107	Michael Johnson	${\tt michael.j@example.com}$	180
##	5	108	Chris Lee	chris.l@example.com	190
##	6	109	Chris Lee	chris.l@example.com	200

Explanation: In this section, I began by visualizing the Purchase\_Amount data with a boxplot to identify potential outliers. The boxplot allows us to quickly assess the distribution and see extreme values. I then calculated the first (Q1) and third (Q3) quartiles of the Purchase\_Amount, along with the IQR, to define bounds for outliers. Any entry falling below the lower bound or above the upper bound was removed from

the dataset. The cleaned dataset was printed to show the result of this outlier removal.