Professional Experience

**Federal Reserve Bank of Kansas City**

July 2016 – Present

**Business Analytics Specialist**

* Integrated complex databases through Tableau to develop a data narrative for customers
* Built local databases accessible to team members to enhance efficiency through automation
* Designed and implemented a customer-facing Tableau Server environment to enhance customer service
* Enhanced data validation processes to ensure high quality and accurate reporting
* Developed statistical analysis to identify efficiency and quality of work of teams within the IT Division
* Consulted management by providing financial and business process improvement recommendations

**Diversity Liaison and Recruiter**

* Targeted diverse students across college campuses to recruit quality people, no matter their background
* Created and administered activities to promote equal opportunity, diversity, and inclusion across the Bank
  + Received Gold Status from the Bank two years in a row for the variety and quality of activities

Volunteer Experience

**Ronald McDonald House Charities – House Warmer**

February 2017 – July 2018

* Ensured the common areas of the house were clean and welcoming to the families

MBA Association - Service Project Coordinator

August 2015 – May 2016

* Co-Lead a community-wide fundraising festival to support a MBA student with stage 4 colon cancer
* Promoted and organized service projects for MBA members to raise money for Habitat for Humanity

**Opening Minds Through Art - Art Assistant**

January 2012 – May 2013

* Partnered with adults with dementia to stimulate their mind through creating abstract art



Contact

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Education

**University of Missouri GPA: 3.5**

*Masters of Business Administration*

**Miami University (OH) GPA: 3.4**

*Bachelors of Science in Accountancy*

*Minor in Decision Science*

Certifications

* Tableau Desktop Qualified Associate
* KU Data Analytics Bootcamp

Skills

Caroline Farchmin