

# ORLANDO EVENT VENUE — PRIVACY POLICY

Operated by **Global Ministries Orlando Inc** (d/b/a **Orlando Event Venue**)

**Effective date:** February 19, 2026

This Privacy Policy explains how Global Ministries Orlando Inc, doing business as Orlando Event Venue ("Orlando Event Venue," "we," "us," or "our"), collects, uses, and protects information when you visit our website or use our booking/contact services.

**Key compliance notice:** No mobile information will be shared with third parties/affiliates for marketing/promotional purposes. Information sharing to subcontractors in support services, such as customer service is permitted. All other use case categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

## Information We Collect

We may collect the following categories of information:

- **Information you provide:** name, email address, phone number (if provided), event details, messages submitted via forms, and booking details.
- **Payment information:** payments are processed by Stripe; we receive confirmation details such as payment status and identifiers needed for recordkeeping.
- **Information collected automatically:** basic device/browser data, IP address, and website interaction data (e.g., pages viewed) to keep the site secure and functioning.
- **Text messaging consent data:** if you opt in to SMS, we record your consent and related evidence (e.g., timestamp and form/page) to honor your preferences.

## How We Use Your Information

- Process booking requests and communicate booking status (pending/confirmed), reminders, and day-of-event information.
- Send payment confirmations (deposit/balance) and provide receipts/records.
- Provide customer support and respond to inquiries.
- Send marketing/promotional SMS only if you separately opt in (e.g., offers, last-minute availability, packages/add-ons updates).
- Protect against fraud, abuse, and security incidents, and comply with legal obligations.

## Information Security

We use reasonable administrative, technical, and physical safeguards designed to protect your information. No method of transmission or storage is 100% secure; we cannot guarantee absolute security.

## Data Retention

We retain information only as long as needed for operational, legal, and accounting purposes (for example, bookings and payment records). We may retain de-identified/aggregated information longer.

## **Your Rights and Choices**

- **Email:** you can request access, correction, or deletion of your information by contacting us.
- **SMS opt-out:** you can opt out at any time by replying **STOP**. For help, reply **HELP**.
- **Marketing:** you will only receive promotional messages if you explicitly opt in; you can opt out at any time.

## **Children's Privacy**

Our services are not directed to children under 13, and we do not knowingly collect personal information from children under 13.

## **Changes to This Privacy Policy**

We may update this policy from time to time. Any changes will be posted on this page with an updated effective date.

## **Contact Us**

Global Ministries Orlando Inc (d/b/a Orlando Event Venue)

Email: [orlandoglobalministries@gmail.com](mailto:orlandoglobalministries@gmail.com)

Website: [orlandoeventvenue.org](http://orlandoeventvenue.org)