Data Management in Large-Scale Education Research

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# 1 Preamble

This is the in-progress version of *Data Management in Large-Scale Education Research*. To see a previous version of this material, please visit this [website](https://cghlewis.github.io/mpsi-data-training/).

*The results of educational research studies are only as accurate as the data used to produce them.* *- Aleata Hubbard*[[1]](#footnote-21)

## 1.1 Introduction

In 2013, without knowing that the term research data management existed, I accepted a job as a Research Associate with a prevention science research center. My job was to coordinate the collection and management of data for federally funded randomized controlled trial efficacy studies taking place in K-12 schools, along with a team of PIs, other full-time staff, part-time data collectors, and graduate students. While I had some experience analyzing and working with education data, i.e. ECKLS-K, I had no experience running research grants, collecting original data, or managing research data, but I was excited to learn.

In my time in that position I learned to plan, schedule, and track data collection activities, create data collection tools, organize and document data inputs, and produce usable data outputs; but I didn’t learn to do these things through any formal training. There were no books, courses, or workshops that I learned from. I learned from colleagues and a large amount of trial and error. Since then, as I have met more PIs, data managers, and project coordinators in education research, I realize that this is a common method for learning data management (mentoring and “winging it”). And while learning data management through these informal methods helps us get by, the ramifications of this unstandardized system are felt by both the project team and future data users.

## 1.2 Why this book

Research data management is becoming more complicated. We are collecting more data, in sometimes very novel ways, and using more complex technologies, all while increasing the visibility of our work with the push for data sharing and open science practices.[[2]](#footnote-24) Ad hoc data management practices may have worked for us in the past, but now others need to understand our processes as well, requiring researchers to be more thoughtful in planning their data management routines.

### 1.2.1 Lack of training, resources, and standards

In order to implement thoughtful and standardized data management practices, researchers need training. Yet there is a clear lack of data management training in higher education. In a survey of 274 psychology researchers, Borghi and Van Gulick[[3]](#footnote-25) found that only 33% of respondents learned data management from college level coursework, while 64% learned from collaborators, and 52% learned from self-education. In their survey of 202 education researchers (PIs and Co-PIs), Ceviren and Logan[[4]](#footnote-27) found that over 60% of respondents reported having no formal training in data management, yet across eight different data management practices, respondents were responsible for data management activities anywhere from 25-50% of the time.

Without training, resources and formal support systems are the next best option for learning best practices. During my data management journey I have discovered an excellent support system of professionals in university systems, i.e. research data librarians, who can consult with research teams in their data management planning, and I have also come across some solid existing research data management books and manuals which I will link to in this book. However, while education researchers are starting to put out some excellent resources,[[5]](#footnote-29) I still find there is a dearth of tangible guides for researchers to refer to when building a data management workflow in the field of education, especially those working on large-scale longitudinal research grants where there are many moving pieces. Researchers are often collecting data in real-world environments, such as school systems, and keeping that data secure and reliable in a deliberate and orderly way can be overwhelming.

Last, unfortunately, while other fields of research, such as psychology, appear to be banding together to develop standards around how to structure and document data,[[6]](#footnote-32) the field of education has yet to develop agreed upon rules for things such as data documentation or data formats. This lack of standards leads to inconsistencies in the quality of data products across the field.[[7]](#footnote-34)

### 1.2.2 Consequences

A lack of training in data management practices and an absence of agreed upon standards in the field of education leads to consequences. Implementing inconsistent data management practices, while typically only resulting in frustration and time lost, also has the potential to be devastating, resulting in analyzing erroneous data or even unusable or lost data. In a review of 1,082 retracted publications from the journal PubMed from 2013-2016, authors found that 32% of retractions were due to data management errors.[[8]](#footnote-37) In a 2013 study surveying 360 graduate students about their data management practices, 14% of students indicated they had to recollect data that had been previously collected because they could not find a file or the file had been corrupted, while 17% of students said they had lost a file and been unable to recollect it.[[9]](#footnote-39) In their 2021 study of 488 researchers who had published in a psychology journal between 2010 and 2018, Kovacs et al.[[10]](#footnote-41) asked respondents about their data management mistakes and found that the most serious data management mistakes reported led to a range of consequences including time loss, frustration, and even erroneous conclusions.

Poor data management can even prevent researchers from implementing other good open science practices. In waves 1 and 2 of the Open Scholarship Survey being collected by the Center for Open Science, the team has found that of the education researchers surveyed who are currently not publicly sharing their research data, about 10% mentioned “being nervous about mistakes” as a reason for not sharing.[[11]](#footnote-43) The well known replication crisis is another reason to be concerned with data management. Failure to implement practices such as quality documentation or standardization of practices (among many other reasons), resulted in one study finding that across 1,500 researchers surveyed, more than 70% had tried and failed to reproduce another researcher’s study.[[12]](#footnote-45)

## 1.3 About this book

While the field as a whole may not have agreed upon guidelines for data management, there are still practices that are proven to result in more secure, reproducible, and reliable data. My hope is that this book can be a foundation to help researchers think through how to build a quality, standardized data management workflow that works for their team and their projects. As suggested in the title of this book, this content is designed to specifically help teams navigate the complicated workflows associated with large-scale research studies, such as randomized controlled trial studies, but ultimately these practices are applicable to any research project, no matter the scale.

This book should be viewed as a handbook to be referenced regularly and is not necessarily meant to be read in its entirety in one sitting. While perusing through the entire book to better understand the entire research data life cycle is very helpful, this book is also intended to have chapters referenced as needed when you are ready to start planning a specific phase of your project.

### 1.3.1 What this book will cover

This book begins, like many other books in this subject area, by describing the research life cycle and how data management fits within the larger picture. The remaining chapters are then organized by each phase of the life cycle, with examples of best practices provided for each phase. Considerations on whether you should implement, and how to integrate those practices into your workflow will be discussed.

### 1.3.2 What this book will not cover

It is important to also point out what this book will not cover. This book is intended to be tool agnostic and provide suggestions that anyone can use, no matter what tools you work with, especially when it comes to data cleaning. Therefore, while I might mention options of tools you can use for different tasks, I will not advocate for any specific tools.

There are also no specific coding practices or actual syntax included in this book. To be honest, in many ways I feel that the actual “data cleaning” phase of data management is the *easiest* phase to implement, as long as you implement good practices up until that point. Because of that, this book introduces practices in all phases leading up to data cleaning that will prepare your data for minimal cleaning. With that said, I do provide examples of what I would expect to see in a data cleaning process, I just do not provide steps for any specific software system. That is beyond the scope of this book.

This book will also not talk about analysis or preparing data for analysis through means such as data imputation, removal of legitimate outliers, or calculating analysis specific variables. This book is written from the perspective of a data manager, and that perspective is to build datasets for general data sharing. This means we will cover practices that keep data in its most complete and true, but usable form, for any future researcher to analyze in a way that works best for them.

## 1.4 Who this book is for

This book is for anyone involved in a research study involving original data collection. This book in particular focuses on quantitative, observational data collection, while I do think that many of the practices covered can also apply to qualitative data as well. This book also applies to any team member, ranging from PIs, to data managers, to project staff, to students, to contractual data collectors. The contents of this book are useful for anyone who may have a part in planning, collecting, or organizing research study data.

## 1.5 Final note

Planning and implementing new data management practices on top of planning the implementation of your entire research grant can feel overwhelming. However, the idea of this book is to find the practices that work for you and your team and implement them consistently. For some teams that may look like implementing just a few of the suggestions mentioned and for others it may involve implementing all of the suggestions. Improving your data management workflow is a process and it becomes easier over time as those practices become part of your normal routine. At some point you may even find that you enjoy working on data management processes as you start to see the benefits of their implementation!

## 1.6 Acknowledgements

This book is a compilation of lessons I have learned in my personal experiences as a data manager, knowledge collected from existing books and papers (many written by librarians or those involved in the open science movement), as well as advice and stories collected through interviews with other researchers who work with data. I want to be clear that I did not formally study research data management, unlike research data librarians who are experts in this content. Much of this book will be based off of lessons learned from firsthand experience and this book is my attempt to hopefully save others from making the same mistakes I have personally made or seen others make. I can not emphasize enough that if you work for a university and you have the opportunity to consult with a librarian for your project, you absolutely should!

With that said, there is a long list of people I would like to acknowledge for their contributions to this book and for supporting me in this process.

Interviewees:

Others:

# 2 Research Data Management

## 2.1 What is research data management?

Research data management (RDM) involves the organization, storage, preservation, and dissemination of research study data.[[13]](#footnote-56) Research study data includes materials generated or collected throughout a research process.[[14]](#footnote-58) As you can imagine, this broad definition includes much more than just the management of digital datasets. It also includes physical files, documentation, artifacts, recordings, and more. RDM is a substantial undertaking that begins long before data is ever collected, during the planning phase, and continues well after a research project ends during the archiving phase.

## 2.2 Standards

Data management standards refer to rules for how data should be stored, organized, and described.[[15]](#footnote-61) Some fields have adopted standards across the research life cycle, such as CDISC standards used by clinical researchers,[[16]](#footnote-62) other fields have adopted standards specifically around metadata, such as the TEI standards used in digital humanities,[[17]](#footnote-64) and through grassroots efforts, other fields other such as psychology are developing their own standards for things such as data structure and documentation based on the FAIR principles.[[18]](#footnote-66) Yet, it is common knowledge that there are currently no agreed-upon norms for how to structure and share data in the field of education.[[19]](#footnote-67) The rules for what data should be produced and how it should be documented is often left up to each individual team, as long as external compliance requirements are met.[[20]](#footnote-69) However, with a growing interest in open science practices and expanding requirements for federally funded research to make data publicly available,[[21]](#footnote-71) data repositories will most likely begin to play a stronger role in promoting standards around data formats and documentation.[[22]](#footnote-73)

While field standards for the structure and format of publicly shared products that aid in the preservation and re-use of data are very much needed, there are actually good reasons to not impose standardization on all data management activities across the field. Granting some flexibility in the process of managing data during active data collection allows teams to implement the best practices that work for their projects, as long as those projects implement practices consistently during their project and produce similar quality outputs across the field.

## 2.3 Why care about research data management?

Without current agreed-upon standards in the field, it is important for research teams to develop their own data management standards that apply within and across all of their projects. Developing internal standards, implemented in a reproducible data management workflow [**refer workflow**], allows practices to be implemented consistently and with fidelity. There are both external pressures and personal reasons to care about developing research data management standards for your projects.

### 2.3.1 External Reasons

1. **Funder compliance**: Any researcher applying for federal funding will be required to submit a data management plan (DMP) along with their grant proposal[[23]](#footnote-75). The contents of these plans may vary slightly across agencies but the shared purpose of these documents is to facilitate good data management practices and to mandate open sharing of data to maximize scientific outputs and benefits to society. Along with this mandatory data sharing policy, comes the incentive to manage your data for the purposes of data sharing.[[24]](#footnote-76)
2. **Journal compliance**: Depending on what journal you publish with, providing open access to the data associated with your publication may be a requirement (see PLOS ONE[[25]](#footnote-77) as an example). Again, along with data sharing, comes the incentive to manage your data in a thoughtful, responsible, and organized way.
3. **Compliance with legal and ethical mandates**: If you are required to submit your research project to the Institutional Review Board (IRB), they will monitor how you manage your data. The IRB is concerned with the welfare, rights, and privacy of research participants and will have rules for how data is managed and stored securely. Additionally your organization may have their own institutional data policies that mandate how data must be cared for and secured.[[26]](#footnote-79)
4. **Open science practices**: With a growing interest in open science practices, sharing well managed and documented data helps to build trust in the research process.[[27]](#footnote-81) Sharing data that is curated in a reproducible way is “a strong indicator to fellow researchers of rigor, trustworthiness, and transparency in scientific research” (Alston & Rick, 2021, p.2).[[28]](#footnote-83) It also allows others to replicate and learn from your work, validate your results to strengthen evidence, as well as potentially catch errors in your work, preventing decisions being made based on incorrect data.[[29]](#footnote-85) Well-managed data with sufficient documentation can also lead to more collaboration and greater impact as collaborators are able to access and understand your data with ease.[[30]](#footnote-86)

### 2.3.2 Personal reasons

Even if you never plan to share your data outside of your research group, there are still many compelling reasons to manage your data in a reproducible and standardized way.

1. **Facilitates use of your data**: Every member of your research team being able to able to find and understand your project data and documentation is a huge benefit. It allows for the easy use and re-use of your data, and hastens efforts like the publication process.[[31]](#footnote-90) Not having to search around for numbers of consented participants or asking which version of the data they should use allows your team to spend more time analyzing and less time playing detective.
2. **Encourages validation**: Implementing reproducible data management practices encourages and allows your team to internally replicate and validate your processes to ensure your outputs are accurate.
3. **Improves continuity**: Data management practices such as documentation ensures project continuity through staff turnover. Having developed thorough protocols allows new staff to pick up right where the former staff member left off and implement the project with fidelity.[[32]](#footnote-92) Furthermore, good data management enables continuity when handing off projects to collaborators or when picking up your own projects after a long hiatus.[[33]](#footnote-93)
4. **Increases efficiency**: Documenting and automating tasks reduces duplication of efforts for repeating tasks, especially in longitudinal studies.
5. **Reduces data curation debt**: Taking the time to implement quality data management through the entire research study reduces data curation debt caused by suboptimal data management practices.[[34]](#footnote-94) Having poorly managed or documented data may make your data unusable, either permanently or until errors are corrected. Decreasing or removing this debt reduces the time, energy, and resources spent possibly recollecting data or scrambling at the end of your study to get your data up to acceptable standards.
6. **Upholds research integrity**: Errors come in many forms, from both humans and technology[[35]](#footnote-96). We’ve seen evidence of this in the papers cited as being retracted for “unreliable data” in the blog Retraction Watch.[[36]](#footnote-98) Implementing quality control procedures reduces the chances of errors occurring and allows you to have confidence in your data. Without implementing these practices, your research findings could include extra noise, missing data, or erroneous or misleading results.
7. **Improves data security**: Quality data management practices reduce the risk of lost or stolen data, the risk of data becoming corrupted or inaccessible, and the risk of breaking confidentiality agreements.

## 2.4 Existing Frameworks

Data management does not live in a space all alone. It co-exists with other frameworks that impact how and why data is managed and it is important to be familiar with them as they will provide a foundation for you as you build your data management structures.

### 2.4.1 FAIR

In 2016, the FAIR Principles[[37]](#footnote-102) were published in Scientific Data, outlining four guiding principles for scientific data management and stewardship. These principles were created to improve and support the reuse of scholarly data, specifically the ability of machines to access and read data, and are the foundation for how all digital data should be publicly shared.[[38]](#footnote-104) The principles are:

F: Findable

All data should be findable through a persistent identifier and have thorough, searchable metadata. As we move towards automation in our work and life, the need for machine-readable data and metadata becomes more prevalent for automatic discovery of information.

A: Accessible

Users can access your data. This can mean your data is available in a repository or through a request system. At minimum, a user should be able to access the metadata, even if the actual data are not available.

I: Interoperable

Your data and metadata use standardized vocabularies as well as formats. Both humans and machines should be able to read and interpret your data. Software licenses should not pose a barrier to usage. Data should be available in open formats that can be accessed by any software (ex: .csv, .txt, .dat).

R: Reusable

In order to provide context for the reuse of your data, your metadata should give insight into data provenance, providing a project description, an overview of the data workflow, as well what authors to cite for appropriate attribution. You should also have clear licensing for data use.

### 2.4.2 SEER

In addition to the FAIR principles, the SEER principles, developed in 2018 by Institute of Education Sciences (IES), provide Standards for Excellence in Education Research.[[39]](#footnote-107) While the principles broadly cover the entire life cycle of a research study, they provide context for good data management within an education research study. The SEER principles include:

* Pre-register studies
* Make findings, methods, and data open
* Identify interventions’ core components
* Document treatment implementation and contrast
* Analyze interventions’ costs
* Focus on meaningful outcomes
* Facilitate generalization of study findings
* Support scaling of promising results

### 2.4.3 Open Science

The concept of Open Science has pushed quality data management to the forefront, bringing visibility to its cause, as well as advances in practices and urgency to implement them. Open Science aims to make scientific research and dissemination accessible for all, making the need for good data management practices absolutely necessary. Open science advocates for transparent and reproducible practices through means such as open data, open analysis, open materials, preregistration, and open access.[[40]](#footnote-110) Organizations such as the Center for Open Science,[[41]](#footnote-112) have become a well-known proponents of open science, offering the open science framework (OSF)[[42]](#footnote-114) as a tool to promote open science through the entire research life cycle. Furthermore, many education funders have aligned their fundee requirements with these open science practices, such as openly sharing study data and pre-registration of study methods.[[43]](#footnote-116)

## 2.5 Terminology

Before diving into the content of this training, I think it is helpful to cover terminology that will be used in data management. Many concepts in education research have multiple terms and can be used interchangeably. Across different institutions, researchers may use all or some of these terms.

## 2.6 The Research Life Cycle

The remainder of this book will be organized into chapters that dive into phases of the research data life cycle. It is imperative to understand this research life cycle in order to see the flow of data through a project, as well as to see how everything in a project is connected. If phases are skipped, the whole project will suffer.

You can see in the image below how throughout the project, data management and project coordination work in parallel and collaboratively. These teams may be made up of the same people or different members, but either way, both workflows must happen and they must work together.

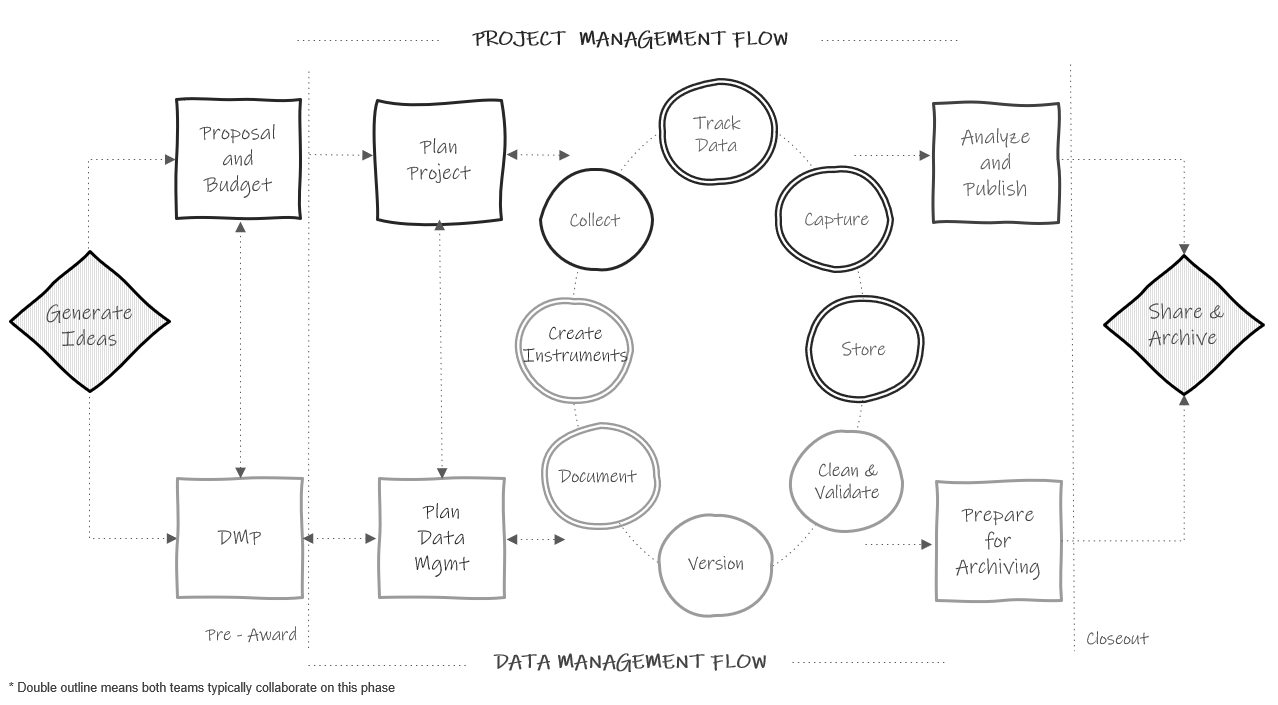


Figure 2.1: The research project life cycle

Let’s walk through this chart.

1. In a typical study we first begin by **generating ideas**, deciding what we want to study.
2. Then, most likely, we will look for grant funding to implement that study. This is where the two paths begin to diverge. If the team is applying for federal funding, the proposal and budget are created in the project management track, while the supplemental required **data management plan** [**see Data Management Plan**] is created in the data track. Again, it may be the same people working on both of these pieces.
3. Next, if the grant is awarded, the project team will begin planning things such as hiring, recruitment, data collection, and how to implement the intervention. At the same time, those working on the data team will begin to **plan** out how to specifically implement the 2-5 page data management plan submitted to their funder and start putting any necessary structures into place.
4. Once planning is complete, the team moves into the cycle of data collection. It is called a cycle because if your study is longitudinal, every step here will occur cyclically. Once one phase of data collection wraps up, the team re-enters the cycle again for the next phase of data collection, until all data collection is complete for the entire project.
   * The data management and project management team begin the cycle by starting **documentation**. You can see that this phase occurs collaboratively because it is denoted with a double outline. You can see that this phase occurs collaboratively because it is denoted with a double outline. Both teams begin developing documentation such as data dictionaries and standard operating procedures.
   * Once documentation is started, both teams collaboratively begin to create any necessary **data collection instruments**. These instruments will be created with input from the documentation. During this phase the teams may also develop their participant tracking database.
   * Next, the project management team moves into the **data collection** phase. In addition to actual data collection, this may also involve preliminary activities such as recruitment and consenting of participants, as well as hiring and training of data collectors. At this point, the data management team just provides support as needed.
   * As data is collected, the project team will **track data** as it is collected in the participant tracking database. The data management team will collaborate with the project management team to help troubleshoot anything related to the actual tracking database or any issues discovered with the data during tracking.
   * Next, once data is collected, the teams move into the **data capture** phase. This is where teams are actively retrieving or converting data. For electronic data this may look like downloading data from a platform or having data sent to the team via a secure transfer. For physical data, this may look like teams entering paper data into a database. Oftentimes, this again is a collaborative effort between the project management team and the data team.
   * Once the data is captured, it needs to be **stored**. While the data team may be in charge of setting up and monitoring the storage efforts, the project team may be the ones actively retrieving and storing the data.
   * Next the teams move into the **cleaning and validation** phase. At this time the data team is reviewing data cleaning plans, writing data cleaning scripts and actively cleaning data from the most recent data collection round.
   * And last, the data team will **version** data as it is updated or errors are found.
5. The teams then only move out of the active data collection phase when all data collection for the project is complete. At this time the project team begins analyzing study data and working on publications as well as any final grant reports. They are able to do this because of the organized processes implemented during the data collection cycle. Since data was managed and cleaned throughout, data is ready for analysis as soon as data collection is complete. Then, while the project team is analyzing data, the data team is doing any additional **preparation to archive** data for public sharing.
6. Last, as the grant is closing out, the team submits data for **public sharing**.

As you work through the remaining chapters of this book, this chart will be a guide to navigating where each phase of practices fits into the larger picture.

# 3 Data Structure

Because data management is made up of just that, data, we need to have a basic understanding of what data looks like. Understanding the basic structure of data helps us write our Data Management Plan, organize our data management process, create our data dictionaries, build our data collection tools, and clean our data, all in ways that allow us to have analyzable data.

## 3.1 Basics of a dataset

In education research, data is often collected internally by your team using an instrument such as a questionnaire, an observation, an interview, or an assessment. However, data may also be collected from external entities, such as districts, states, or other agencies.

Those data come in many forms (ex: video, transcripts, documents, files), represented as text, numbers, or multimedia.[[44]](#footnote-126) In the world of quantitative education research, we are often working with digital data in the form of a dataset, a structured collection of data. These datasets are organized in a rectangular format which allow the data to be machine readable. Even in qualitative research, we are often wrangling data to be in a format that is analyzable and allows categorization.

These rectangular (also called tabular) datasets are made up of columns and rows.



Figure 3.1: Basic format of a dataset

### 3.1.1 Columns

The columns in your dataset will consist of one or both of the following types of variables:

* Variables you collect (from an instrument or from an external source)
* Variables you create/add (ex: cohort, intervention, time, derivations)

Unless your data is collected anonymously, every dataset **must** also have the following:

* One or more variables that are **unique identifiers**, sometimes called primary keys. These are variables that uniquely define rows in your dataset (i.e. help you identify duplicate rows).
* If you plan to link datasets across entities (ex: link teachers to schools or students to teachers) then you will also need secondary unique identifiers in your dataset (also called foreign keys) that allow you to link across datasets.

We will talk more about creating these identification variables in our data tracking section 8.3.

#### 3.1.1.1 Column attributes

It is important to know that variables have the following attributes:

1. Unique names (no variable name in a dataset can repeat). We will talk more about variable naming when we discuss Style Guides [**see style guides**].
2. A measurement type (ex: numeric, character, date) which can also be more narrowly defined as needed (ex: continuous, categorical)
3. Acceptable values (ex: yes/no) or expected ranges (ex: 1-25 or 2021-08-01 to 2021-12-15). Anything outside of those acceptable values or ranges is considered an error.
4. Labels, descriptions of what the variable represents. This may be a label that you as the variable creator assigns (ex: “Treatment condition”) or they may be the actual wording of an item (ex: “Do you enjoy pizza?”).

### 3.1.2 Rows

The rows in your dataset are aligned with participants or cases in your data. Participants in your data may be students, teachers, schools, locations, and so forth. The unique identifier variable mentioned above will denote which row belongs to which participant.

### 3.1.3 Cells

The cells are the observations associated with each participant. Cells are made up of key/value pairs, created at the intersection of a column and a row. Consider an example where we collect a survey from students in the fall of 2022. In this dataset, each row is made up of a unique student in our study, each column is an item from the survey, and each cell contains a value/observation that corresponds to that row/column pair (that participant and that question).



Figure 2.1: Representation of a cell value

## 3.2 Dataset organization rules

In order for your dataset to be machine-readable and analyzable, it should adhere to a set of structural rules.[[45]](#footnote-139)

1. The first rule is that your data should make a rectangle. The first row of your data should be your variable names (only use one row for this). The remaining data should be made up of values in cells.



Figure 3.2: A comparison of non-rectangular and rectangular data

1. Your columns should adhere to your variable type.
   * For example, if you have a numeric variable, such as age, but you add a cell value that is text, your variable no longer adheres to your variable type. Machines will now read this variable as text.

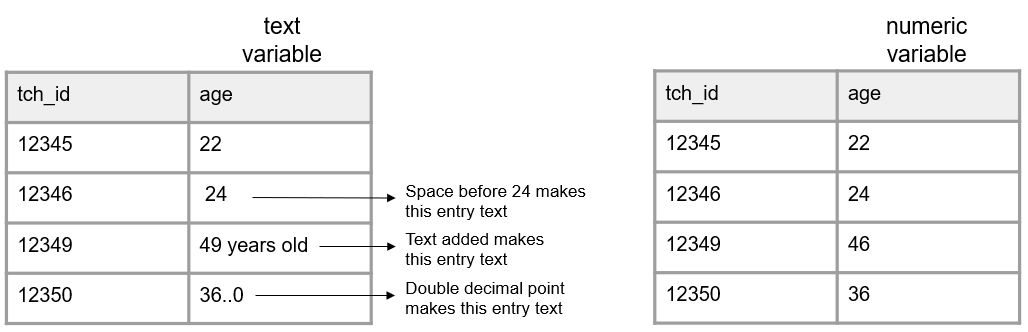


Figure 3.3: A comparison of variables adhering and not adhering to a data type

1. A variable should only collect one piece of information. If a variable contains more than one piece of information you may have the following issues:
   * You lose the granularity of the information (ex: location = Los Angeles, CA is less granular than having a city variable and a state variable separately)
   * Your variable may become unanalyzable (ex: a variable with a value 220/335 is not analyzable as a numeric variable). If you are interested in a rate, you can calculate a rate variable with a value of .657.
   * You may lose the variable type (ex: if you want an incident\_rate variable to be numeric, and you assign a value of 220/335, that variable is no longer numeric)



Figure 3.4: A comparison of two things being measured in one variable and two things being measured across two variables

1. All cell values should be explicit. This means all cells should be filled in with a physical value.
   * No cells should be empty
     + If a value is actually missing, make sure it contains a value to denote the missing data (ex: NA) to show that the cell was not left blank unintentionally
     + If a cell is left empty because it is “implied” to be the same value as above, the cells should be filled with the actual data
     + If the value for the cell is “implied” to be 0, fill the cells with 0



Figure 3.5: A comparison of of variables with empty cells and variables with not empty cells

* No values should be implied using color coding
  + If you want to indicate information, add an indicator variable to do this rather than cell coloring



Figure 3.6: A comparison of variables with implicit values and variables with explicit values

1. Your data should not contain duplicate rows. You do not want duplicate rows of a measurement collected **on the same participant**, **at the same time period**. Different types of duplicate rows can occur:
   * A true duplicate row where an entire row is duplicated (the row values are the same for every variable). This may happen if someone enters the same form twice.
   * A unique identifier is duplicated but the row values may or may not be the same across all of the variables. This could happen because one of three reasons:
     1. An instrument is accidentally collected more than once on the same participant in a collection period. This type of duplicate would need to be remedied.
     2. A unique identifier was entered incorrectly. In this case you don’t actually have a duplicate, you just have an incorrect unique identifier. This error would need to be remedied.
     3. More than one variable is used to identify unique participants and the row is not actually a duplicate.
        + Take for example a student id and a class id. Multiple unique identifiers may be used if data is collected on participants in multiple locations and treated as unique data. In this case, the data is not truly duplicate because the combined identifiers are unique.
        + Another example of this is if your data is organized in long format (discussed below 3.3.2). In this case unique study identifiers may repeat in the data but they should not repeat for the same form and same time period in your data.



Figure 3.7: A comparison of data with duplicate cases and data with no duplicate cases

## 3.3 Linking data

Up until now we have been talking about one, standalone dataset. However, it is more likely that your research project will be made up of multiple datasets, collected from different participants, from a variety of instruments, and possibly across different time points. And at some point you will most likely need to link those datasets together.

In order to think about how to link data, we need to discuss two things: data structure and database design.

### 3.3.1 Database design

A database is “an organized collection of data stored as multiple datasets.”[[46]](#footnote-161) Sometimes this database is actually housed in a database software system (such as SQLite or FileMaker), and other times we are loosely using the term database to simply define how we are linking disparate datasets together that are stored individually in some file system. No matter the storage system, the general concepts here will be applicable.

In database terminology, each dataset we have is considered a “table”. And each table has a primary key that identifies unique entries within a table and each table can be connected through both primary and foreign keys. This linking of tables creates a relational database and we will talk more about this structure when we discuss participant data tracking ??.

Let’s take the simplest example, where we only have primary keys in our data. Here we collected two pieces of data from students (a survey and an assessment) in one time period. The image below shows what variables were collected from each instrument and how each table can be linked together through a primary key (circled in yellow).



Figure 3.8: Linking data through primary keys

However, we are often not only collecting data across different forms, but we are also collecting nested data across different participants (ex: students, nested in classrooms, nested in schools, and so on). Let’s take another example where we collected data from three instruments, a student assessment, a teacher survey, and a school intake form. The image below shows what variables exist in each dataset (with primary keys still being circled in yellow) and how each table can be linked together through a foreign key (circled in blue).



Figure 3.9: Linking data through foreign keys

And as you can imagine, as we add more forms, or begin to collect data across time, the database structure begins to become even more complex. Here is another example where we collected two forms from students (a survey and an assessment), two forms from teachers (a survey and an observation), and one form from schools (an intake form). While the linking structure begins to look more complex, we see that we can still link all of our data through primary and foreign keys. Forms within participants can be linked by primary keys, and forms across participants can be linked by foreign keys.



Figure 3.10: Linking data through primary and foreign keys

### 3.3.2 Data structure

When it comes time to link our data, there are two ways we often think about linking or structuring our data, wide or long.

**Wide format**

When we structure our data in a wide format, all data collected on a unique participant will be in one row. Participants should **not** be duplicated in your data in this format.

This type of format can be used for the following situations:

* To link forms within time
* To link forms across time
* To link forms across participants

The easiest scenario to think about this format is with repeated measure data. If we collect a survey on participants in both wave 1 and 2, those waves of data will all be in the same row (joined together on a unique ID) and each wave of data collection will be appended to a variable name to create unique variable names. We will dive deeper into different types of joins in our data cleaning section [**see cleaning**].

Limitations: It is important to note here, that if your data do not have unique identifiers (primary and/or foreign keys), you will be unable to merge data in a wide format.



Figure 3.11: Data structured in wide format

**Long format**

In education research, long data is mostly used as a specific way to structure data that is collected over time. In long data a participant can and will repeat in your dataset.

Again, the most straight forward way to think about this is with repeated measure data, where each row will be a new time point for a participant. Here instead of merging forms on a unique id, we stack forms on top of each other, often called appending data. Rows are stacked on top of one another and variables are aligned by variable name. Now instead of linking data by an id, data is now “linked” by variable names. It is important here that variable names and types stay identical over time in order for this structure to work.

In this scenario, we no longer add the data collection wave to variable names. However, we would need to add a time period variable to denote the wave associated with each row of data.



Figure 3.12: Data structured in long format

**Choosing wide vs long**

There are different reasons for constructing your data one way or another. And it may be that you store or share your data in one format, and then restructure data into another format when it comes time for analysis.

Storing data in long format is usually considered to be more efficient, potentially requiring less memory. However, when it comes time for analysis, specific data structures may be required. For example, repeated measure procedures typically require data to be in wide format, where the unit of analysis is the subject. While mixed model procedures typically required data to be in long format, where the unit of analysis is each measurement for the subject.[[47]](#footnote-178) We will further review decision making around data structure in our data cleaning chapter [**see data cleaning**].

## 3.4 File types

These rectangular datasets can be saved in a variety of file types. Some common file types in education research include interoperable formats such as .csv, .txt, .dat, or .tsv, or proprietary formats such as .xlsx, .sav, or .dta.

When you save your files, they will have a file size. Both the number of columns as well as the number of rows in your dataset will contribute to your file size. Just to get a feel for what size your files might be, small datasets (for example 5 columns and <100 rows) may be less than 100 KB. Datasets with several hundred variables and several thousand cases may start to be in the 1,000-5,000 KB range. The type of file you use also changes the size of your data. Saving data in a format that contains embedded metadata (such as variable and value labels), such as a .sav file, will greatly increase your file size. We will talk about the pros and cons to different file formats in the chapter on data sharing [**see data sharing**].

# 4 Data Management Plan

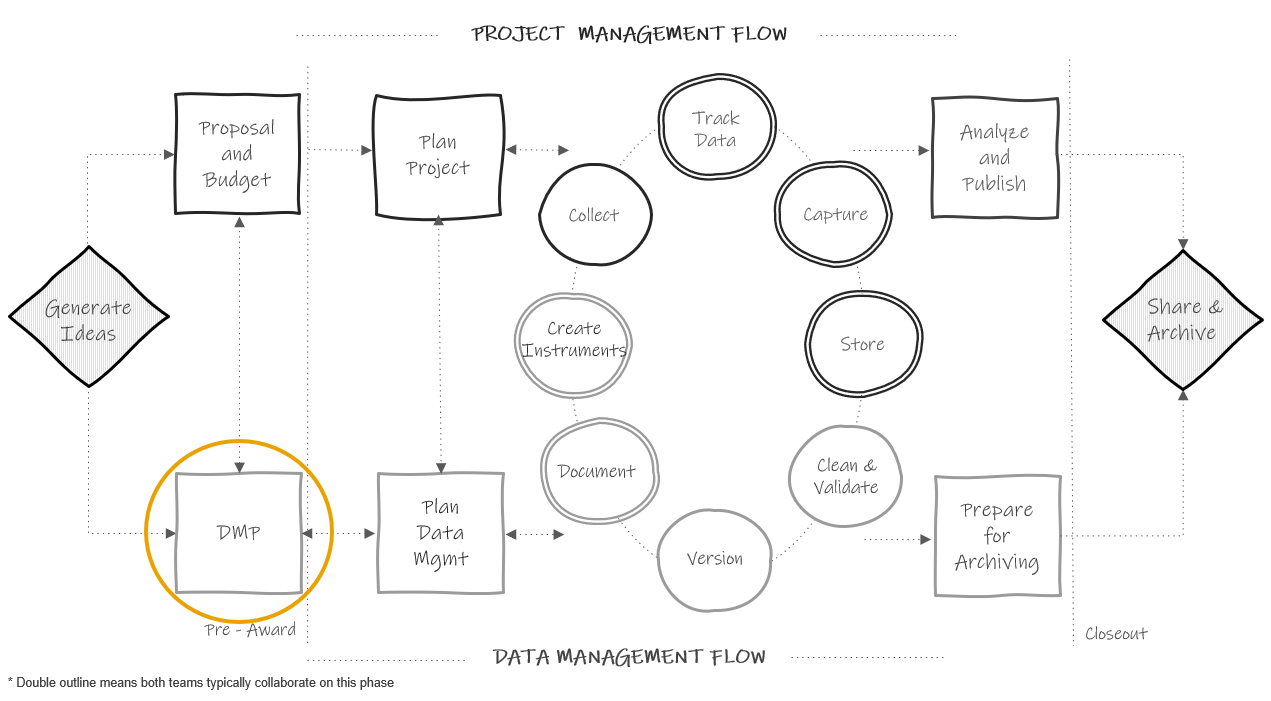


Figure 3.1: Data management plan in the research project life cycle

## 4.1 History and purpose

Since 2013, even earlier for the National Science Foundation, most federal agencies that education researchers work with have required a data management plan (DMP) as part of their funding application. While the focus of these plans is mostly on the future outcome of data sharing, the data management plan is a means of ensuring that researchers will thoughtfully plan for a research study that will result in data that can be shared with confidence, and free from errors, uncertainty, or violations of confidentiality. President Obama’s May 2013 Executive Order declared that “the default state of new and modernized government information resources shall be open and machine readable.”[[48]](#footnote-187) In August of 2022, the Office of Science and Technology Policy (OSTP) doubled down on their data sharing policy and issued a memorandum stating that all federal agencies must update their public access policies no later than December 31, 2025, to make federally funded publications and their supporting data accessible to the public with no embargo on their release.[[49]](#footnote-189) Even sooner than this, organizations like the National Institutes of Health have mandated that grant applicants, beginning January 2023, must submit a plan for both managing and sharing project data[[50]](#footnote-190).

### 4.1.1 Why are DMPs important?

Funding agencies see DMPs as important in maximizing scientific outputs from investments and increasing transparency. Mandating data sharing for federally funded projects leads to many benefits including accelerating discovery, greater collaboration, and building trust among data creators and users. In addition to the benefits viewed by funders, there are intrinsic benefits that come from having to write a data management plan. Having to thoughtfully plan and having transparency in that plan leads to better data management. Knowing that you will eventually be sharing your data and documentation with others outside of your team can motivate researchers to think hard about how to organize their data management practices in a way that will produce data that they trust to share with the outside world[[51]](#footnote-192).

## 4.2 What is it?

Generally, a data management plan is a supplemental 2-5 page document, submitted with your grant application, that contains details about how you plan to store, manage, and share your research data products. For most funders these DMPs are not part of the scoring process, but they are reviewed by a panel or program officer. Some funders may provide feedback or ask for revisions if they believe your plan and/or your budget and associated costs are not adequate.

### 4.2.1 What to include?

What to include in a DMP varies some across funding agencies. While you should check each funding agency’s site for their specific DMP requirements, there are typically 10 common categories covered in a data management plan[[52]](#footnote-196) . Those categories are:

1. Roles and responsibilities
   * What are the staff roles in management and long-term preservation of data?
   * Who ensures accessibility, reliability, and quality of data?
   * Is there a plan if a core team member leaves the project or institution?
2. Types of data
   * How is data captured? (Ex: surveys, assessments, observations)
   * Will data be item-level and summary scores?
   * Will you share raw data and clean data?
   * What are the expected number of files? Expected number of rows in each file?
3. Format of data
   * Will data be in an electronic format?
   * Will it be provided in a non-proprietary format? (Ex: csv)
   * Will more than one format be provided? (Ex: sav and csv)
   * Are there any tools needed to manipulate shared data?
4. Documentation
   * What metadata will you create? (Consider project level, dataset level and variable level metadata)
   * What format will your documentation be in? (Ex: xml, csv, pdf)
   * What other documentation do you plan to include when sharing data? (Ex: code, data collection instruments, protocols)
5. Standards
   * Are there any data or documentation standards being used? (Ex: DDI)
6. Method of data sharing
   * How will you share your data? (Ex: Institutional archive, data repository, PI website)
   * Will data be restricted and is a data enclave required?
   * Is a data use agreement required?
   * How will you license your data?
   * Will your data have persistent unique identifiers?
7. Circumstances preventing data sharing
   * Do you have any data covered by FERPA/HIPAA that doesn’t allow data sharing?
   * Do you work with any partners that do not allow you to share data? (Ex: School districts, tribal regulations)
   * Are you working with proprietary data?
8. Privacy and rights of participants
   * How will you prevent disclosure of personally identifiable information when you share data? How will you anonymize data (if applicable)?
   * Do participants sign informed consent agreements? Does the consent communicate how participant data are expected to be used and shared?
9. Data security
   * How will you maintain participant privacy and confidentiality during your project?
   * How will you prevent unauthorized access of data?
   * Consider IRB requirements here.
10. Schedule for data sharing
    * When will you share your study data and for how long?
11. Pre-registration (less commonly required)
    * Where and when will you pre-register your study?

Again, the specifics of what should be included in each category will vary by funder. Here are sites to visit to learn more about the four most common federal education research funder DMP requirements.

* Institute of Education Sciences[[53]](#footnote-199)
* National Institutes of Health[[54]](#footnote-200)
* National Institute of Justice[[55]](#footnote-201)
* National Science Foundation[[56]](#footnote-203)

## 4.3 Getting help

When constructing your DMP it may be important to enlist help. If you have a data manager or data team, you will most certainly want to consult with them when writing your plan. If you work for a university system, your research data librarians are also excellent resources with a wealth of knowledge about writing comprehensive data management plans. And last, if you plan to share your final data with a repository or institutional archive you will want to contact your repository when writing your plan as well. The repository may have its own requirements for how and when data must be shared and it is helpful to outline those guidelines in your data management plan at the time of submission. You can also specifically write the name of your repository into your data management plan as well. Last, you may want to obtain the help of your colleagues. Your colleagues have likely written DMPs before and many people are willing to share their plans as a way to help others better understand what to include.

Your DMP is a living document and you can always update your plan during or after your project completion. It may be helpful to keep in contact with your program officer regarding any potential changes throughout your project.

If you are looking for guidance in writing a DMP, a variety of generic DMP templates for different federal agencies are available from the University of Virginia Library[[57]](#footnote-207). There is also a well-known free online application called the DMPTool[[58]](#footnote-209) that guides you in constructing a data management plan for many of the large funding agencies you might work with. Their site also has many searchable public DMPs that you can review for inspiration.

## 4.4 Budgeting

As briefly mention above, funding agencies acknowledge that there are costs associated with implementing your data management plan and allow you to explain these costs in your budget narrative. Costs associated with the entire data life cycle should be considered and may include data management personnel costs, fees, infrastructure, or tools needed to organize, document, store, and share study data.[[59]](#footnote-212) Make sure to review your funder’s documentation for information about allowable costs. Examples of potential allowable costs include:[[60]](#footnote-214)

* Costs associated with curating and de-identifying data
* Costs associated with developing data documentation
* Fees associated with depositing data for long-term sharing in a repository

It can be difficult to estimate the costs of everything that is associated with the vast landscape of managing data. Luckily a few organizations have developed resources to aid in estimating those costs. The UK Data Service[[61]](#footnote-216), the University of Twente[[62]](#footnote-218), Utrecht University[[63]](#footnote-220), and DataOne[[64]](#footnote-222) have put together checklists to help you think through your various potential data management costs.

# 5 Planning Data Management

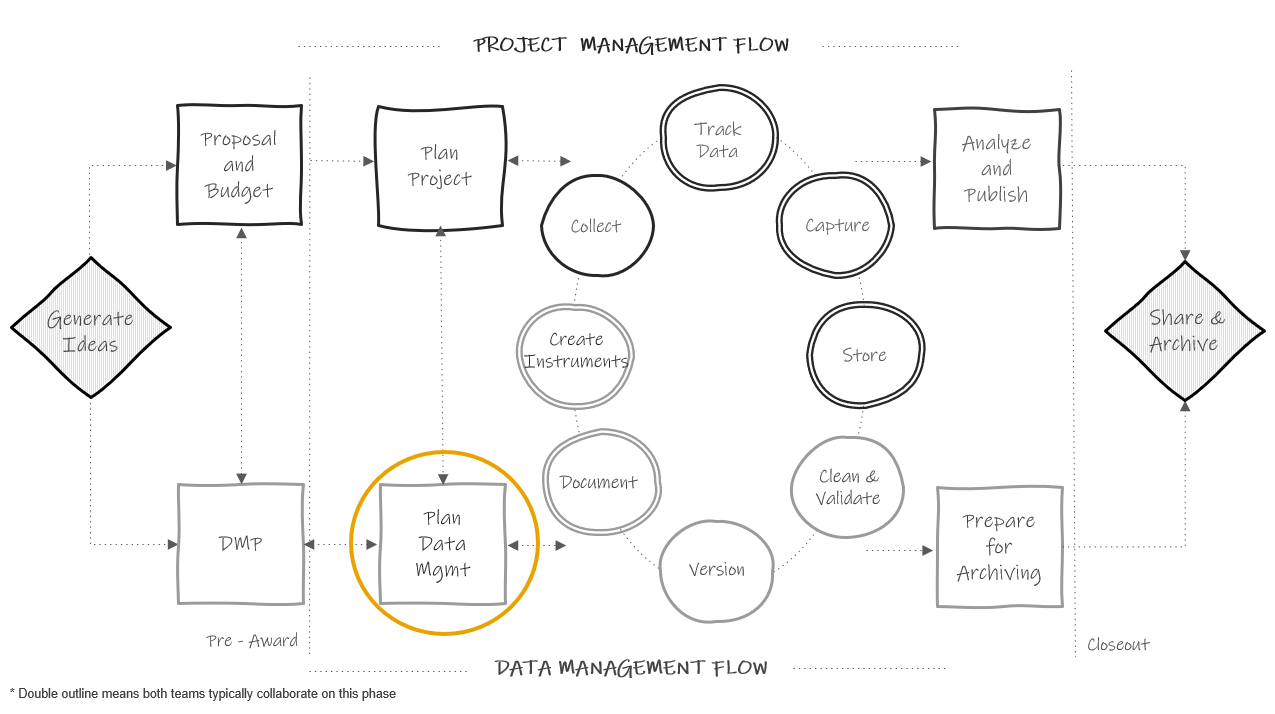


Figure 3.1: Planning in the research project life cycle

Planning data management is distinct from the 2-5 page data management plan (DMP) discussed in the previous chapter. Here we are spending a few weeks, maybe months, meeting regularly with our team and gathering information to develop detailed instructions for how we plan to manage data according to our DMP. This data management planning happens at the same time that the project team is planning for project implementation (things like how to collect data, how to hire staff, what supplies are needed, how to recruit participants, how to communicate with sites, etc). Team members such as PIs, project coordinators, and data managers, may be assisting in both planning processes.

## 5.1 Why spend time on planning?

Funder required data management plans are hopeful outlines for future practices. However, the broad theory behind our DMPs do not actually prepare us for the complex implementation of those plans in practice[[65]](#footnote-229). Therefore, it is important to spend time, before your project begins, planning and preparing for data management. It is an upfront time investment but this sort of slow science leads to better data outcomes. Reproducibility begins in the planning phase. Taking time to create, document, and train staff on data management standards before your project begins helps to ensure that your processes are implemented with fidelity and can be replicated consistently throughout the entire study.

Planning the day to day management of your project data has many other benefits as well. It allows you to anticipate and overcome barriers to managing your data, such as communication issues, training needs, or potential tool issues. This type of planning also saves you time in the long run, removing the last minute scrambling that can occur when trying to organize your data at the end of a project. Last, this type of planning can mitigate errors. Viewing errors as problems created by poorly planned workflows, rather than individual failures, helps us to see how data management planning can lead to better data[[66]](#footnote-231). While data management planning can not remove all chances of errors creeping into your data[[67]](#footnote-232), it can most certainly reduce those errors and prevent them from “compounding over time”(Alston & Rick, 2021, p.4).[[68]](#footnote-233)

## 5.2 Goals of planning

This planning phase should include a series of regular meetings with core decision makers. While there are many aspects of a research study to plan that should also occur during this time (ex: planning an intervention, planning analyses), here we are focusing on planning for data management (including data collection). Most likely you will want the PI/Co-PIs in attendance along with core project staff and your data management team. During this planning time, there are several goals to keep in mind.

1. To finalize project goals laid out in a grant proposal (i.e. what data will be collected)
2. To finalize a timeline for goals (i.e. when is data collected)
3. To lay out specific tasks needed to accomplish goals (i.e. how will data be collected, stored, managed)
4. To assign roles and responsibilities [**see Roles and Responsibilities**] (i.e. who will be responsible for tasks)
5. To make decisions around task management and communication (i.e. how will tasks be monitored and communication tracked)

Make sure to come to every meeting with an agenda to stay on track and to take detailed notes. These notes will be the basis for creating all of your documentation in the next phase. All meeting notes can be stored in a central location such as a planning folder with notes ordered by date or in a running document.

At the end of the planning period, the team should have a clear plan for what the project goals are, when goals should be accomplished, how goals will be accomplished, who is in charge of completing tasks associated with goals, and what additional resources are needed to accomplish goals.

## 5.3 Planning checklists

Along with your existing data management plan, checklists are great tools to help guide your discussions as you work through this planning process with your team. Below are some sample checklists, one for each phase of the research cycle. These checklists can be added to or amended and brought to your planning meetings to help your team think through the various data management decisions that need to be made at each phase of your research project.

* Roles and Responsibilities[[69]](#footnote-236)
* Task Management[[70]](#footnote-238)
* Documentation[[71]](#footnote-240)
* Data Collection[[72]](#footnote-242)
* Data Tracking[[73]](#footnote-244)
* Data Capture[[74]](#footnote-246)
* Data Storage and Security[[75]](#footnote-248)
* Data Cleaning[[76]](#footnote-250)
* Data Sharing[[77]](#footnote-252)

### 5.3.1 Decision-making process

As you move through the remaining chapters of this book, you will begin to learn recommended practices for each phase of the research cycle. Going through each checklist above, you can start to fill in the practices that work for your project for each phase of the study.

This decision-making process is personalized. Borghi and Van Gulick[[78]](#footnote-254) view this process as a series of steps that a research team chooses, out of a the many possibilities not chosen. Maybe you won’t always be able to implement the “best practices” but you can decide what is good enough for your team based on motivations, incentives, needs, resources, skill set, and rules and regulations.

For example, one team may collect survey data on paper because their participants are young children, hand enter it into Excel because that is the only tool they have access to, and double enter 20% because they don’t have the capacity to enter more than that. Another team may collect paper data because they are collecting data in the field, hand enter the data into FileMaker because that is the tool their team is familiar with, and double enter 100% because they have the budget and capacity to do that.

Below is a very simplified example of the decision making process, based on the Borghi and Van Gulick[[79]](#footnote-255) flow chart. Of course in real life we are often choosing between many more than just two options!

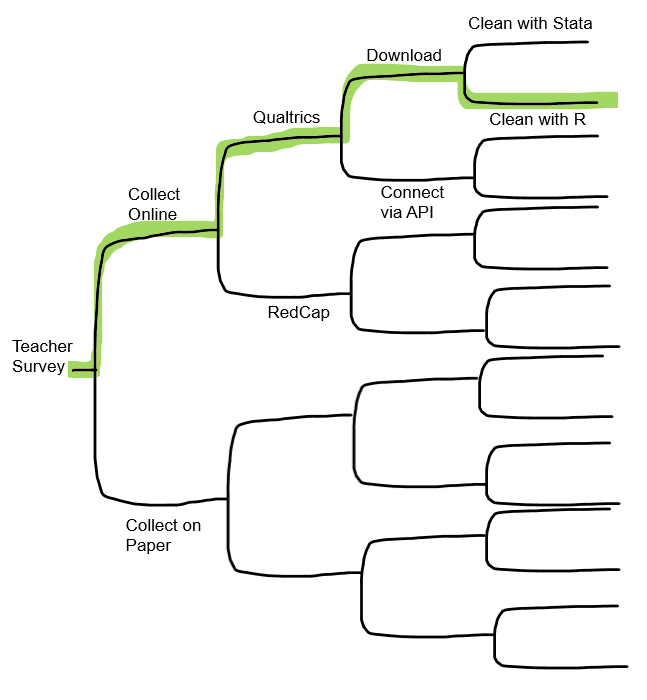


Figure 2.1: A simplified decision-making process

### 5.3.2 Checklist considerations

It’s important to consider how each team and project are unique as you work through these planning checklists. A technique that might work well for one team, may not work out so well for another. Make sure to consider the following:

1. All external requirements
   * Do your practices align with the plan laid out in your DMP? If no, you may need to revise your DMP to match your new decisions - remember your DMP is a living document.
   * Do your practices meet all other external compliance requirements such as those from your Institutional Review Board, your institutional policies, project partner requirements, or government mandates?
2. The skill set of your team
   * How does the skill set of your team align with the practices you plan to implement? Will additional training be required?
3. Your available tools
   * What tools are available to your team?
   * Does your organization only allow you to use certain platforms for data storage?
   * What is the complexity of your tools? Will additional training be needed?
4. Your budget
   * Do you have the budget to implement all of the practices you want to implement or will you need to plan something more feasible?
5. Complexity of your project
   * The size of your project, the amount and types of data you are collecting, the number of participants or the populations you are collecting data from, the sensitivity level of the data you are collecting, the number of sites you are collecting data at, and the number of partners and decision makers you are working with, all factor into your data management planning
6. Shared investment
   * Is your entire team invested in quality data management?
   * Is the entire team motivated to adhere to the standards and instructions laid out in your data management planning? If no, what safeguards can you implement to help prevent errors from creeping into your data?

## 5.4 Data management workflow

The last step of this planning phase is to build your workflows. Workflows allow data management to be seamlessly integrated into your data collection process. Often illustrated with a flow diagram, a workflow is a series of **repeatable** tasks that help you move through the stages of the research life cycle in an “organized and efficient manner”[[80]](#footnote-262). As you walk through your checklists, you can begin to enter your decisions into a workflow diagram that show actionable steps in your data management process. The order of your steps should follow the general order of the data management life cycle (specifically the data collection cycle). You will want to have a workflow diagram for every piece of data that you collect. So for example, if you collect the following three items below, you will have three workflow diagrams.

* Student online survey
* Student paper assessment
* Student district level administrative data

Your diagrams should include the who, what, where, and when of each task in the process. Adding these details are what make the process actionable.[[81]](#footnote-264) Your diagram can be displayed in any format that works for you and it can be as simple or as detailed as you want it to be. A template like this one below works very well for thinking through high level workflows. Remember, this is a repeatable process. So while this diagram is linear (steps laid out in the chronological order in which we expect them to happen), this process will be repeated every time we collect this same piece of data.

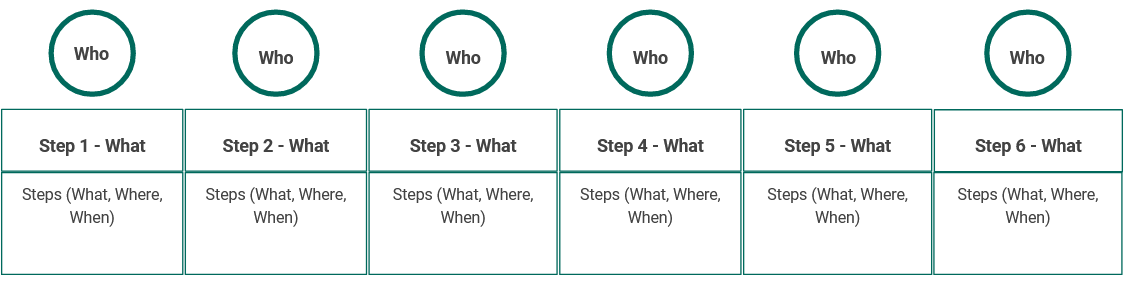


Figure 3.2: A simple workflow template

Here is how we might complete this diagram for a student survey.

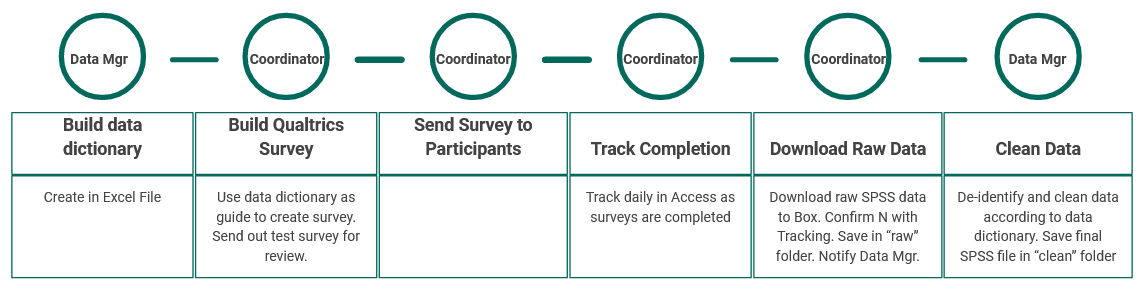


Figure 3.3: Example student survey workflow

But the format truly does not matter. Here is a diagram of the same student survey workflow as above, with more detailed added, and this time using a swimlane template instead, where each lane displays the tasks associated with that individual and the iterative processes that occur within and across lanes.

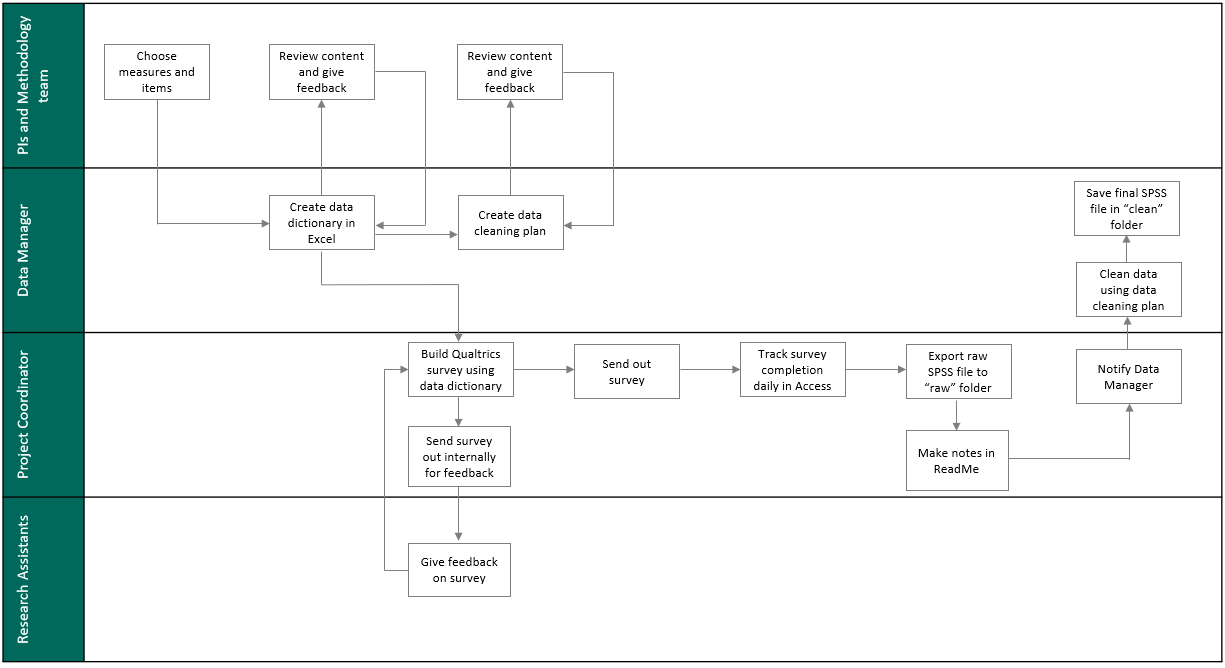
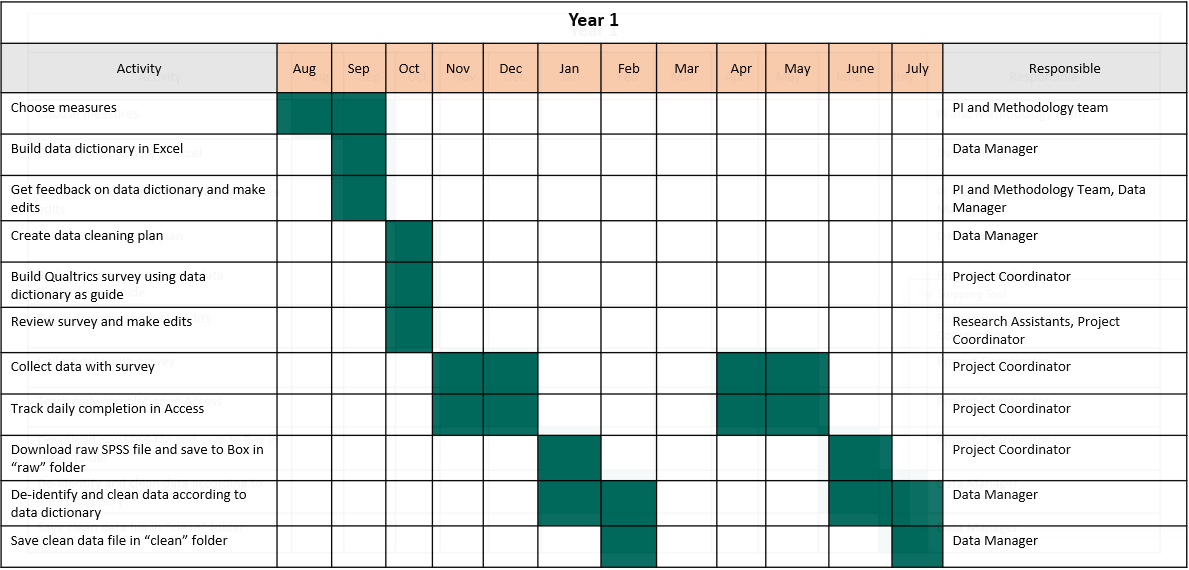


Figure 3.4: Example student survey workflow using a swimlane template

If you have a working data collection timeline already created [**see Documentation**], you can even build time into your workflow. Here is another example of the same survey workflow again, this time displayed using a Gantt chart[[82]](#footnote-274) in order to better capture the expected timeline.



While these workflow diagrams are excellent for high level views of what the process will be, we can see that we are unable to put fine details into this visual. So the last step of creating a workflow is to put all steps into a standard operating procedure (SOP). In your SOP you will add all necessary details of the process. You can also attach your diagram as an addendum or link your sops and diagrams in other ways for reference. We will talk more about creating SOPs in our chapter on [**documentation**].

### 5.4.1 Benefits to visualizing a workflow

Visualizing your decisions in diagram format has many benefits. First, it allows your team to conceptualize their specific tasks in the process, as well as the timing at which their tasks occur, and any dependencies associated with those tasks. It also allows your team to see how their roles and responsibilities fit into the larger research process[[83]](#footnote-278). Showing how data management is integrated into the larger research workflow can help team members view data management as part of their daily routine, rather than “extra work”[[84]](#footnote-280). And last, reviewing workflows as a team and allowing members to provide feedback may help create buy-in for data management processes, potentially leading to better adherence to practices.

### 5.4.2 Workflow considerations

Similar to the questions you need to consider when reviewing your planning checklists, you also need to evaluate the following things when developing your personalized workflow.

* Does your flow preserve the integrity of your data? Is there any point where you might lose or comprise data?[[85]](#footnote-282)
* Is there any point in the flow where data is not being handled securely? Someone gains access to identifiable information that should not have access?
* Is your flow in accordance with all of your compliance requirements (IRB, FERPA, HIPAA, Institutional Data Policies, etc.)?
* Is your flow feasible for your team (based on size, skill level, motivation, etc.)?
* Is your flow feasible for your budget and available resources?
* Is your flow feasible for the amount and types of data you are collecting?
* Are there any bottlenecks in the workflow? Areas where resources or training are needed? Any areas where tasks should be re-directed?

## 5.5 Task management systems

While tools such as our checklists, workflow diagrams, and SOPs (**see SOPs**) allow us to document and share our processes, it can be tricky to manage the day to day implementation of those processes. The planning phase is a great time to choose a task management system[[86]](#footnote-286). Keeping track of various deadlines and communications across scattered sources can be overwhelming and using a task management system may help remove ambiguity about the status of task progress. Rather than having to regularly check in via email for status updates or reading through various meeting notes to learn about decisions made, a task management system allows you to assign tasks to responsible parties, set deadlines based on timelines (**see timelines**), track progress, and capture communication and decisions all in one location.

There are many existing tools that allow teams to assign and track tasks, schedule meetings, track project timelines, and document communication. Without endorsing any particular product, some project/task management tools that I know education research teams have used include:

* Trello
* Smartsheet
* Todoist
* Microsoft Planner
* Notion
* Basecamp
* Confluence
* Asana

Of course, as with all processes we’ve discussed so far, a task management system is only useful if your team is trained to use it, is invested in using it, and actually uses it as part of their daily routine. So make sure to consider this as you choose what tool, if any, is right for you.

# 6 Project Roles and Responsibilities

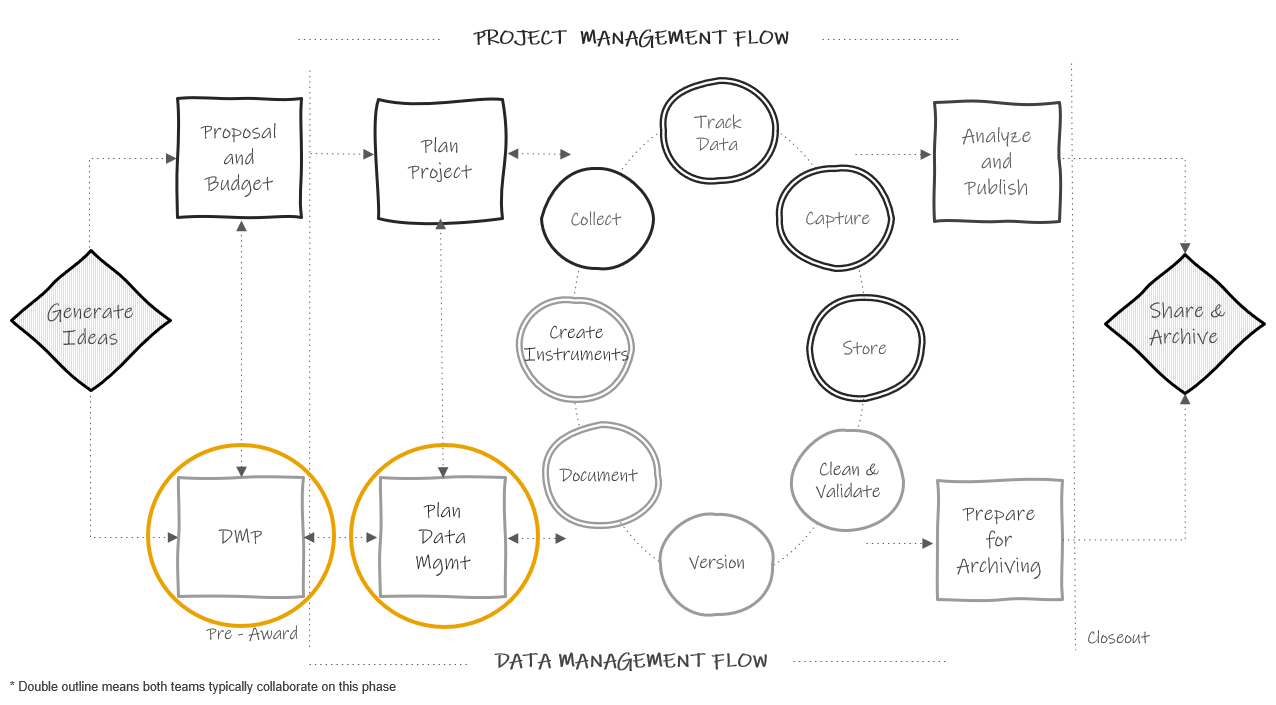


Figure 3.1: Planning in the research project life cycle

Part of the DMP and planning data management phase, as noted in previous chapters, will include assigning roles and responsibilities. In terms of data management, it is important to assign and document roles, not just presume roles[[87]](#footnote-293) for many reasons including for the security of data, the continuity of practices, and for the standardization of workflows.

## 6.1 Typical roles in a research project

Before diving in to how to assign and document roles for a project, it is important to get an understanding of typical roles on an education research project team. Your team may be lucky enough to have all of (or multiple of) these roles. Other times, just one person, such as the Principal Investigator (PI), may take on all or multiple of these roles. With that said, if your budget allows it, I highly recommend hiring individuals to fill each of the roles mentioned below to allow team members to specialize and excel in their area of expertise. While learning all aspects of a project is highly recommended to create a cohesive team that works collaboratively, team members that take on too many project roles can be spread too thin and project goals may suffer.

### 6.1.1 PI and Co-PI

The PIs (or project directors), as well as Co-PIs, are the individuals who prepare and submit the grant proposal and are responsible for the administration of that grant. There are often more than one PI on a project including at least someone with content area knowledge as well as a methodologist. PIs and Co-PIs have varying levels of involvement in research projects and are typically, not always, more hands off in the day to day administration. Even if some tasks are delegated to other research staff, PIs and Co-PIs are ultimately responsible for Institutional Review Board (IRB) submissions and for meeting IRB requirements, as well as for submitting MOUs, budgets, effort reporting, continuing review reports, and any final technical finding reports.

### 6.1.2 Project Coordinator

The project coordinator (or project manager) is an essential member of the research team. As the name implies, this person typically coordinates all research activities and ensures compliance with agencies such as the Institutional Review Board. Tasks they may oversee include recruitment and consenting of participants, creation of data collection materials, creation of protocols, training data collectors, data collection scheduling, and more. The project coordinator may also supervise many of the other research team roles, such as research assistants.

### 6.1.3 Data Manager

The data manager is also an essential member of the team. This person is responsible for the organizing, cleaning, documenting, storing, and dissemination of research project data. This team member works very closely with the project coordinator, as well as the PI, to ensure that data management is considered throughout the project life cycle. Tasks a data manager may oversee include data storage, security and access, building data collection and tracking tools, cleaning and validating data, data documentation, and organizing data for sharing purposes.

This role is vital in maintaining the standardization of data practices. If you do not have the budget to hire a full-time data manager, make sure to assign someone on your team to oversee the flow of data, ensuring that throughout the project data is documented, collected, entered, cleaned and stored consistently and securely.

### 6.1.4 Project Team Members

This role refers to any staff hired to help implement a research project which may include full-time staff members or even part-time graduate students. Project team members are typically out in the field, collecting data, or they may also assist in other areas such as preparing data collection materials or assisting with data management. Senior project team members may also assist in implementing training or acting as data collection leads in the field.

### 6.1.5 Other Roles

The size of a research team and the roles that exist are dependent on factors such as funding, the type of research study, the intervention being studied, or the organization of your specific research institution. Some teams may include additional roles, not mentioned above, such as research director, lab manager, software engineer, database manager, postdoc, analyst, statistician, administrative professional, hourly data collector, outreach coordinator, or coach/interventionist, all who may assist in the research cycle in other ways. Some of these roles will assist in the research data life cycle as seen in the diagram above. Some may be on a path that is hidden from the diagram but still happening, behind the scenes, alongside the process. Take for instance, the role of a coach implementing an intervention that is being studied. Their role isn’t shown on original diagram but their work is happening alongside the data collection cycle.

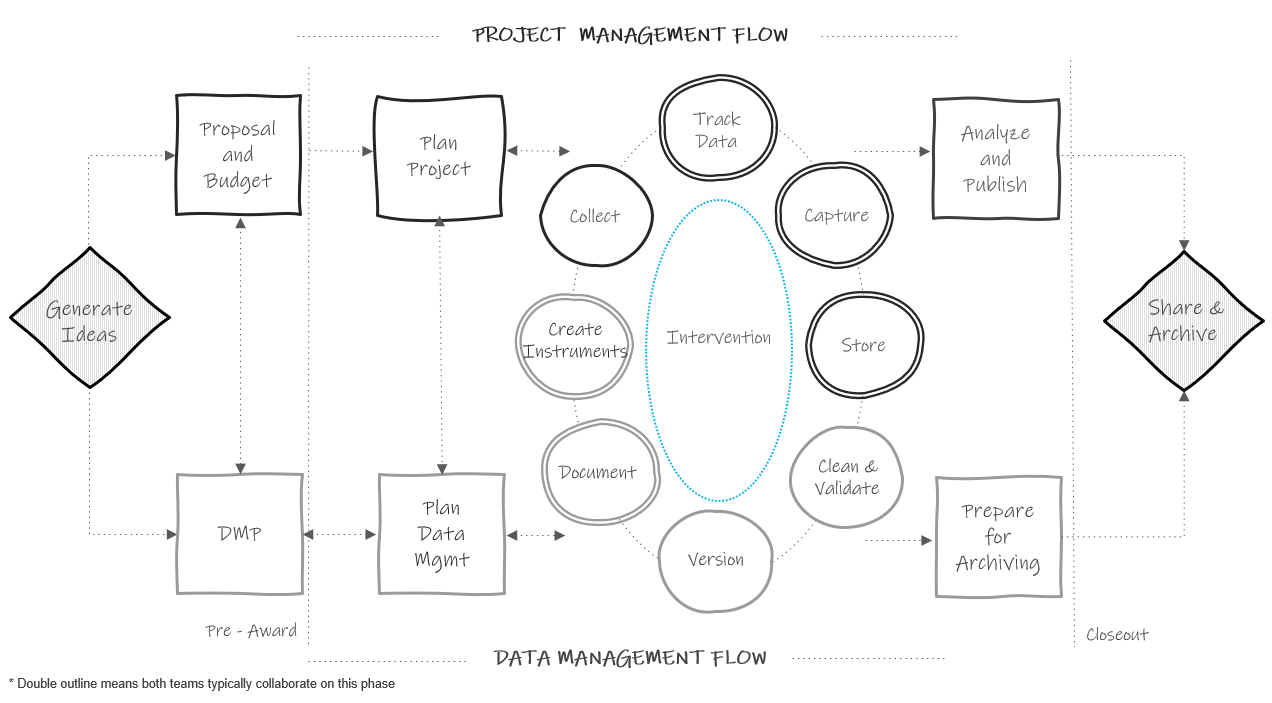


Figure 2.1: Life cycle diagram updated to show hidden processes

## 6.2 Goals of assigning Roles and Responsibilities

There are several goals of assigning roles and responsibilities.[[88]](#footnote-304)

1. To assign specific team members to project roles and delineate the responsibilities of those roles
2. Assess equity in responsibilities
   * Including time needed to complete tasks
   * Number of responsibilities assigned to each team member (not overloading any one team member)
3. To assess the skills needed for responsibilities
4. To assess any training need to fill gaps in knowledge
5. Estimate costs associated with roles
6. Contingency plans
   * For transitions out of the role or for absenteeism

Early on in the project you will start to generally assign roles in your data management plan. Remember you are often required to state who will be responsible for tasks such as data integrity and security. Then, once your project is funded and you start to have a better idea of your goals and your budget, you can flesh out the details of your roles. During the planning phase, using tools such as your planning checklists will help you think through more specific responsibilities and tasks associated with each role.

### 6.2.1 Documenting roles and responsibilities

Once roles and responsibilities have been assigned, those decisions should be documented to avoid any ambiguity about who is doing what. While documentation is a topic that will be covered in the next chapter, I think it is helpful to break the rules and discuss just this one document here while we are covering the topic of assigning roles.

A general roles and responsibilities document is one way to document your decisions.[[89]](#footnote-306) In addition to being a planning document, it can also serve as a reference document that allows your team to easily see who is on the project team, what roles they play, and who to contact for questions regarding various project aspects (for example - who to contact for data storage access).

This document can be laid in any format that conveys the information clearly to your team. Below are two example templates. Note that these templates only list overarching responsibilities, not specific tasks. Specific actionable steps will be laid out in other process documentation such as Standard Operating Procedures [**see Documentation**] where names are attached to each task.

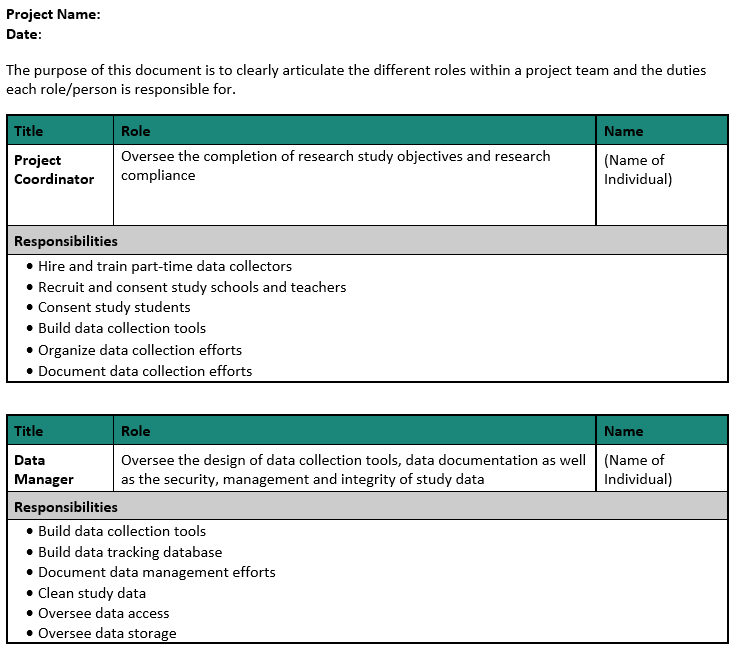


Figure 3.2: Roles and responsibilities document organized by role

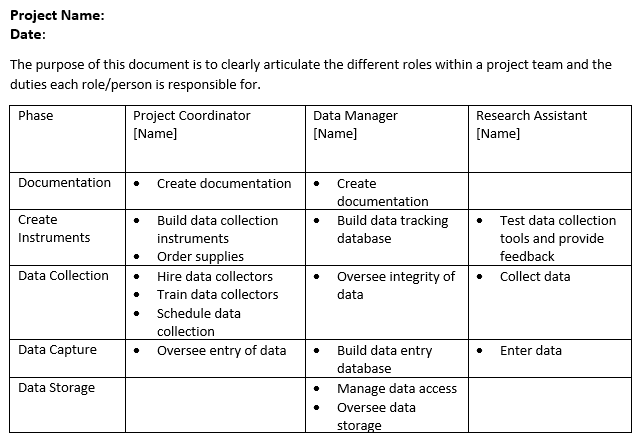


Figure 3.3: Roles and responsibilities document organized by phase

Reviewing roles and responsibilities in a format like this allows you to start to see how responsibilities are assigned and decide if tasks need to be redistributed in any way. You can also then start to fill in more details as needed.

1. Required skillset

In assigning roles and responsibilities, make sure to consider the skills that are needed to be successful in each position. For example, when considering the role of a data manager and the responsibilities associated with that role, you may look for skillsets in the following buckets:

1. Interpersonal skills

* Detail oriented
* Organized
* Problem solver
* Inquisitive
* Excellent communicator (bridging gaps between technical audiences and non-technical audiences)

1. Domain skills

* Experience working with education data
* Understands data privacy (FERPA, HIPAA)

1. Technical skills

* Understanding of database structure
* Experience building data pipelines
* Coding experience
* Specific software/tool experience

The specific skills needed for each role will depend on your project needs as well as the skillsets of the other members of the team.

1. Training needs

In addition to considering skills needed for certain roles, also consider what training is needed to fulfill assigned responsibilities. In roles that work with data, training may include mandated courses from a program like the Collaborative Institutional Training Initiative (CITI) or it may be signing up for training on how to use a specific tool or software. Make sure that your team members are well-equipped to perform their responsibilities before the project begins.

1. Estimate costs

If you are working on roles and responsibilities after your grant has been funded, then your grant budget has already submitted. However, it can still be helpful to start assigning costs associated with overall roles (based on the experience/skillset of the person filling the role) or even broken down by associated responsibilities (based on things like percent effort or time to complete each task). If discrepancies between the original budget and updated costs are found, often funders will allow PIs to amend budgets.

1. Contingency plans

In your document you can also add notes about backup plans should a staff member leave the project or be absent for an extended period of time. This may include cross training staff or a plan for training replacement staff.

1. Other additions

Since there is no one template for creating a roles and responsibility document, you can really add whatever information helps to most clearly convey the information. Some additional columns you may consider adding include:

* Links to related standard operating procedures (ex: for building a participant tracking database you may link to the specific SOP that lays out steps for building the tool)
* Names of other staff members (if any) that assist with or also contribute to each responsibility
* Timing of each responsibility (ex: weekly, ongoing, the month of February)

# 7 Documentation

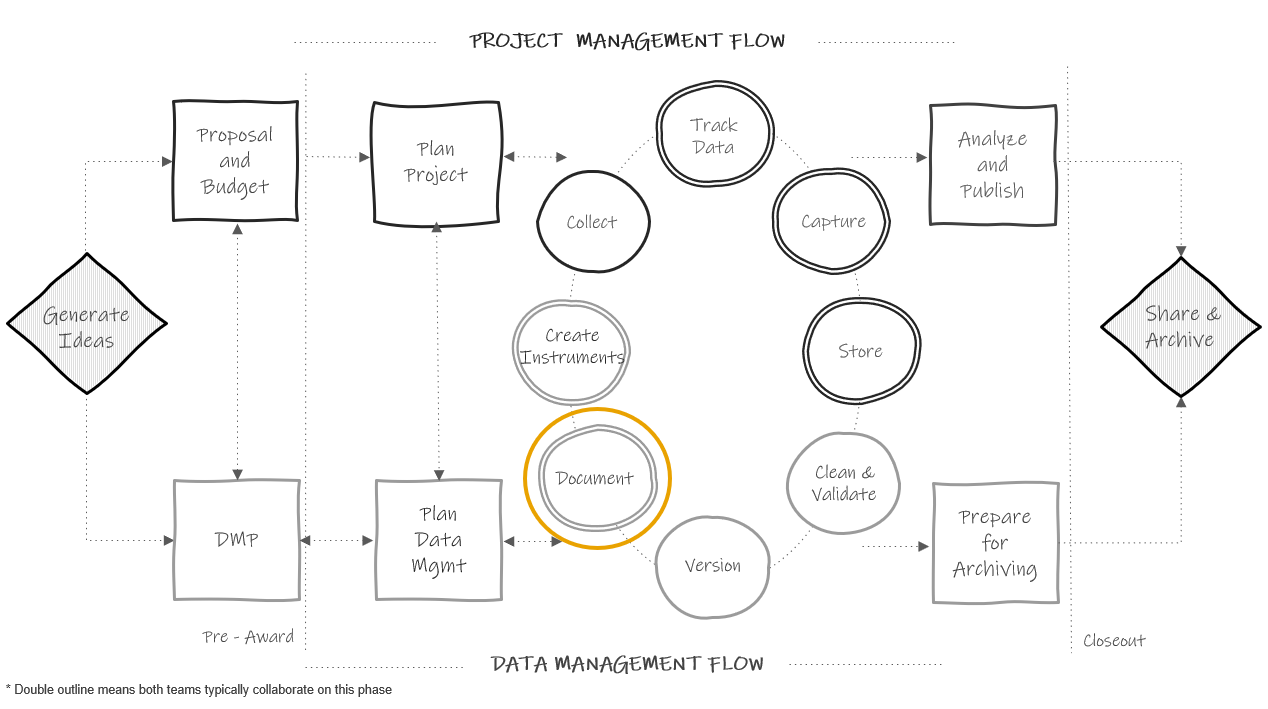


Figure 3.1: Data documentation in the research project life cycle

Documentation is a collection of files that contain procedural and descriptive information about your team, your project, your workflows, and your data. Collecting thorough documentation during your study is unequivocally as important as collecting your data. Documentation serves many purposes including:

* Standardizing procedures
* Securing data and protecting confidentiality
* Tracking data provenance
* Discovering errors
* Enabling reproducibility
* Ensuring others use and interpret data accurately
* Providing searchability through metadata

We are going to cover four levels of documents in this chapter: team level, project level, dataset level, and variable level. While most of the documentation we will discuss does fall within the documentation phase in the research life cycle, some documents will be created earlier or later and the timing will be discussed in each section. During a project, while you are actively using your documents, the format of these documents does not matter. Choose a format that is human readable and works well for your team (ex: Word document, PDF, Google Doc, Excel file, HTML, etc.). When projects are closing out and you are preparing to share your data, you can consider, at that time, how to best make your documents more sustainable, interoperable, and searchable [**see Data Sharing**].

The documents below are all recommended documents that will help you successfully run your project. You can choose to create as many or as few of these documents as you wish. A description of each document along along with example documents (if available) are provided below. You should choose which documents to create based on what is best for your project and your team, as well as what is required by your funder (**see DMP**) and other governing bodies such as your Institutional Review Board. Creating and maintaining these documents **are** an investment (make sure to account for this time in your proposal budget), but the return for the investment is well worth the effort.

As you review the these documents, remember that every single document mentioned is a living document to be updated as procedures change or new information is received. As seen in the cyclical section of our diagram above, team members should always revisit documentation each time new data is collected, or more often if needed. If changes are made and not added to documentation over long periods of time, you will find that you no longer remember what happened and that information will be lost. It will also be important to version your documents along the way so that staff know that they are working with the most recent version and can see when documents have been updated and why.

## 7.1 Team Level

Team level documentation typically contain data governance rules that apply to the entire team, across all projects. While these documents can be amended at any time, they should really be started long before you even apply for a grant, when your lab, center, or institution is formed.

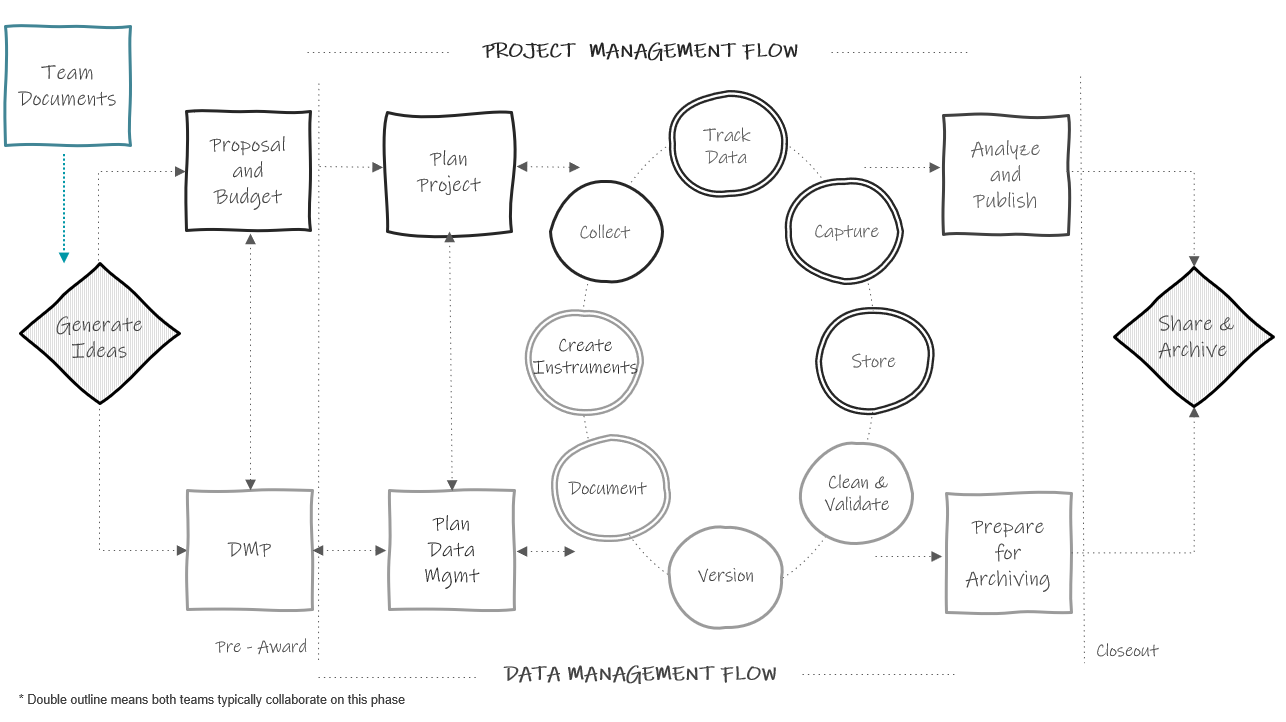


Figure 2.1: Team level documentation in the research project life cycle

### 7.1.1 Lab Manual

One example of a team level document is a lab manual, or team handbook. A lab manual creates common knowledge across your team.[[90]](#footnote-324) It provides staff with consistent information about how the team works and why they do the things they do. It sets expectations, provides guidelines, and can even be a place for passing along helpful career advice.[[91]](#footnote-326) While a lab manual will mostly consist of administrative, procedural, and interpersonal types of information, it can be helpful to also include data management content as well, including general rules about how to access, store, share, and work with data securely and ethically.

Example documents:

* Crowdsourced lab manual template[[92]](#footnote-328)
* Faylab Lab Manual[[93]](#footnote-329)
* The RAISE Lab Manual[[94]](#footnote-331)

### 7.1.2 Wiki

Another option that can either be created alongside the lab manual or as a replacement to the lab manual is a team wiki. A wiki is a webpage that allows users to collaboratively edit and manage content. While some lab wikis are public (as you’ll see in the examples below), most are not and can be restricted to only invited users. This is a great way to keep disparate documents and pieces of information organized in a central, accessible location. Your wiki can include both links to important documents, or you can also add text directly to the wiki to describe certain procedures. Rather than sending team members to multiple different folders for frequently requested information, you can refer them to your one wiki page. Data related documents that you may consider keeping on a wiki include:

* Lab Manual
* Onboarding/Offboarding Checklists [**see Onboarding/Offboarding Checklists**]
* Internal Data Use Agreement [**see Data Use Agreement**]
* Templates for common documents
  + Data management plans
  + Consent forms
  + External data use agreements or data sharing agreements
  + Non-disclosure agreements or confidentiality agreements
  + Memorandums of understanding
* Copies of policies
  + IT data policies
  + IRB data policies
  + Other governing body data policies
* Data Management Standards
  + Style Guides

\* Note: Project level wikis can also be created and be very useful in centralizing frequently referenced information.

| Example Format | Examples Documents |
| --- | --- |
| SharePoint, OSF, Notion, HTML | Aly Lab Wiki;[[95]](#footnote-334) SYNC Lab Wiki[[96]](#footnote-336) |

### 7.1.3 Onboarding/Offboarding

While onboarding checklists will mostly consist of non-data related, administrative information such as how to sign up for an email or how to get set up on your laptop, it should also contain several data specific pieces of information to get all new staff generally acclimated to working with data, for any project, in their new role. Topics to cover in an onboarding document include:

* Contacts
  + Contacts for gaining access to data related storage spaces
  + Contacts for data related questions
* Learning
  + Where to go to learn more about existing data for current and past projects
* Requirements and Standards
  + Any required training (ex: CITI training)
  + Any required documents to complete (ex: Internal data access and use agreement [**see Data Access and Use Agreement**])
  + Any standards to review (ex: Style Guide rules [**see Style Guide**])

Similarly, while offboarding checklists will contain a lot of procedural information about returning equipment and so forth, it should also contain some basic data tasks that help maintain data integrity and security including:

* Access
  + Contacts for removing data access upon leaving
* Tying up loose ends
  + Making sure all standard operating procedures associated with your position are up to date to ensure role continuity
  + Review all data files you have worked on to ensure that they are
    - Stored according to policy
    - Documented adequately
    - Named according to the Style Guide
    - Accessible to someone other than you

\* Note: No example templates are provided below because public checklists I have come across either are not applicable to data management for education research teams (the procedures covered are applicable to individualistic research performed in labs - rather than team research), or the checklists only cover non-data related information.

| Example Format | Examples Documents |
| --- | --- |
| Word, Google Docs, PDF, HTML | NA |

### 7.1.4 Data Use Agreement

Typically when we think of a data use agreement (DUA) we think of a document that we draft in conjunction with an external partner that would like to access our data (or we want to access theirs). It usually covers the terms for how someone is allowed to use data, considering things like access controls, research participant privacy, data destruction rules and so on.[[97]](#footnote-340) However, it can be really helpful to have staff, at minimum, review or even sign an internal statement saying that they have reviewed all team policies regarding working securely with data. These rules for working with data can be added to a lab manual, as many people do, or they can be added to a separate data use agreement where staff members can sign or check a box acknowledging that they have read and understand the policies. Topics to consider adding to this agreement include:

* Access
  + Discuss any data access restrictions
  + Discuss any reasons for restricted access. A few examples:
    - Participant rights concerning confidentiality (ex: PII)
    - Oversight that dictates security (ex: IRB, FERPA, HIPAA)
    - Quality control concerns
* Requirements
  + What is required before staff can work with data? (ex: CITI trainig, signing this agreement)
* Contacts
  + Who are the contacts for all data access needs, questions, or concerns? (ex: confidentiality breaches, errors in the data)
* Data storage
  + Where is electronic data stored? How are files organized?
    - How is data backed up?
    - What are the data retention and destruction policies?
  + Where is paper data stored? How are files organized?
    - What are the data retention and destruction policies?
* Working securely with data
  + Electronic Data
    - What are the rules for working with data securely?
    - What are the rules for sharing sensitive/identifiable data securely?
  + Paper Data
    - What are the rules for working with data securely in the field? In the office?
* Analyses
  + Procedures for using research project data for personal analyses (ex: Can students use any lab data with no permission needed?, Is there a data request process?, etc.)

| Example Format | Examples Documents |
| --- | --- |
| Word, PDF, Qualtrics | NA |

### 7.1.5 Style Guide

A style guide is a set of standards for the formatting of documents.[[98]](#footnote-343) It improves consistency within and across files and projects. This document includes conventions for procedures such as variable naming, value coding, file naming, versioning, and file structure. It can be created in one large document or separate files for each type of style guide. I highly recommend applying your style guide consistently across all projects, hence why this is included in the team documentation. Since style guides are so important, and there is so many recommended practices to cover, I have given this document its own chapter. See [**Style Guides**] for more information.

## 7.2 Project Level

Project level documentation is where all descriptive information about your project is contained, as well as any planning decisions and process documentation specifically related to your project. Again, while most of these documents are created in the documentation phase, some documents such as the DMP (started before your project is funded), checklists and meeting notes (started during the planning phase), or the consort diagram [**see consort**] (started after data is collected) will be started at varying times.

### 7.2.1 Data Management Plan

This is the first project level document that will be created in your research project life cycle. See **Data Management Plan** to review details about this document. The only other note to mention here is that your DMP can continue to be modified throughout your entire study. If any major changes are made, it may be helpful to reach out to your program officer to keep them in the loop as well.

### 7.2.2 Checklists and meeting notes

Since we’ve already discussed these documents in a previous chapter [**see planning**] I won’t say much more here other than to acknowledge that these documents are also part of your portfolio of documentation and are really key planning documents as you start to build your other project as well as data and variable level documents.

### 7.2.3 Roles and responsibilites document

Using the checklists during your planning phase, you hopefully decided on and assigned some roles and responsibilities for your project. Now is the time to document those decisions in a formal document to be shared with the team. In the previous chapter [**see roles and responsibilities**] we reviewed ways to structure this document. Once this document is created, make sure to store it in a central location for easy referral and update the document as needed.

### 7.2.4 Research Protocol

The research protocol will be a comprehensive project summary document. If you are submitting your study to your Institutional Review Board, you most likely be required to submit this document as part of your application. A research protocol provides a means for the board to determine if your methods provide adequate protection for human subjects. In addition to serving this required purpose, the research protocol is also an excellent document to deposit along with your data at the time of data sharing, as well as an excellent resource for you when writing technical reports or manuscripts. This document provides all context needed for you and other users to effectively interpret and use your data. It generally provides the what, who, when, where, and how of your study. Make sure to follow your university’s specific template if provided, but common items typically included in a protocol are:

* Funding source
* Overview of study
* Intervention and research design
* Setting and Sample
* Benefits and risks to participants
* Participant compensation
* Project timeline (what data was collected, on whom, and when)
* Measures Used in study (including citations)
* Overview of procedures (Recruitment, Consent, Inclusion/exclusion Criteria, Randomization, Data collection, Data preparation and processing)
* Handling unexpected events
* Data analysis plan

| Example Format | Examples Documents |
| --- | --- |
| Word, PDF | University of Washington Protocol Template;[[99]](#footnote-349) Ohio State Protocol Template;[[100]](#footnote-351) University of Missouri Protocol Template[[101]](#footnote-353) |

### 7.2.5 Supplemental Documents

There is a series of documents, that while can absolutely be standalone documents, I am calling supplemental documents here because they can be added to your research protocol as an addendum at any point to further clarify specifics of your project.

1. Timeline

The first supplemental document that I highly recommend creating is a visual representation of your data collection timeline. This can be both a helpful planning tool (for both project and data teams) as well as an excellent document to share with future data users. There is no one format for how to create this document. Below is an example of one way to visualize a data collection timeline.

XXX

1. Consort Diagram

A consort diagram displays the flow of participants through a program. It visually portrays enrollment in the program, randomization, as well as attrition. As you can imagine though, this diagram cannot be created until at least one wave of data has been collected, and must be updated as more waves are collected. This diagram can be manually created in a text document

XXX

1. Instruments

Actual copies of instrument (can also include any technical documents)

1. Consent Forms
2. Related publications

### 7.2.6 Standard Operating Procedures

## 7.3 Dataset Level

## 7.4 Variable Level

## 7.5 Metadata

# 8 Data Tracking

## 8.1 Why track data?

## 8.2 Build a system

## 8.3 Creating participant IDs

## 8.4 When to build it, who builds it, tools to build it in

# 9 Data Collection

## 9.1 Why consider data management in data collection?

## 9.2 Consents

## 9.3 Electronic data collection instruments

## 9.4 Paper data collection instruments

## 9.5 Interviews/focus groups

# 10 Data Capture

## 10.1 Electronic data capture

## 10.2 Paper data capture

## 10.3 Extant data

# 11 Data Storage and Security

## 11.1 Types of data you’ll be storing

## 11.2 General security rules

## 11.3 Participant tracking database

## 11.4 Electronic data

## 11.5 Detachable media

## 11.6 Audio/visual data

## 11.7 Paper data

## 11.8 Sharing data

# 12 Data Cleaning

## 12.1 Foundational knowledge

## 12.2 Data structure

## 12.3 Data cleaning plan

## 12.4 Data validation

## 12.5 Why use code?

# 13 Data Sharing

## 13.1 Why share your data?

## 13.2 Considering FAIR principles

## 13.3 Best practices

## 13.4 Retractions and revisions

# 14 Wrapping It Up

## 14.1 Connecting practices to outcomes

## 14.2 Putting in the work

# 15 Call to Action

## 15.1 Last thoughts

## 15.2 Training for future researchers

## 15.3 Investing in data management and data managers

# 16 Appendices

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