

TEAU 2915 - Manufacturer Automotive Service Training - Mercedes-Benz (2 Credits)

Course Description

MB Campus provides next-level vehicle technology, service, and repair. This program provides exposure to MB technologies and products, provides a skill-set for MB success, and improves earning potential as an MB intern.

Course Objectives

 Demonstrate competency in all eight ASE areas of emphasis will be covered: engine repair, electrical systems, heating and air conditioning, brake systems, steering and suspension, manual drive trains, automatic transmission, and engine performance.

Course Outline

Mercedes-Benz

Textbook & Reading Materials

Cengage Unlimited (1 year subscription), Cengage

Assignments and Assessments

Orientation

Orientation Acknowledgement

Mopar CAP Local

Required Student Information

Logging Into Dealerconnect and Enrolling In Courses

Level 1 Local CAP Curriculum

Quick Reference Guide

Assignment Submission

Mopar CAP Overview

The Role of a Service Technician

Connecting with the Customer

Service Library

Introduction to wiTECH

wiTECH Navigation

Flight Recordings

Flight Recordings Templates

wiTECH Fundamentals Post Test

Flashing an ECU with wiTECH 2.0

New Vehicle Preparation

High Voltage Vehicle Safety and Awareness

Technical Training Handbook

Maxi mus Battery Tester And Charg·r by E-Xteq

Hands Free Active Driving Assist (Highlights)

Dodge Hornet (Highlights)

Dodge Hornet PHEV (Highlights)

STAR Center Overview

Oil Change and Routine Inspections

Improving the Oil Change Experience

Light Vehicle Maintenance

New Tech Training Orientation

Technician Documentation Requirements

Tech Tube-Prep For Electrical Skills Assessment

Introduction to Electrical - Phase 1

Introduction to Electrical - Phase 2

Fundamental Electrical Skills Self Study

Practice Test -Fundamental Electrical Skills Verification

Fundamental Electrical Skills Review PT06112

eTorque System 0611708

Stellantis Starting and Charging Systems 0611308

Stellantis Vehicle Communication Systems 0611508

Stellantis Media Systems 0611408

Stellantis Electrical Accessories 0611608

Electrical Connector and Wiring Service and Repair 0610508

Electrical Connector and Terminal Service 0610608

Body and Electrical Gateway Assessment AT06244

Introduction to Corporate Engine Technologies

Automatic Transmission Light Maintenance

Int roduction To Automatic Transmission

Driveline Fundamentals & Maintenance

Chassis Technology Overview

Body Mechanical Diagnosis & Adjustments

Starting & Charging Systems

2023 Uconnect Update 1

Introduction to A/C

A/C Systems

Heating & Cooling Systems

Diesel Engine Fundamentals

Diesel Light Maintenance

End of Course Survey

Subject to change. Please consult your Canvas course for the most

current instructions and updates.

Classroom Hours

Mo, Tu, W, Th 8:00 AM - 12:00 PM 1:00 PM - 5:00 PM

Friday 8:00 AM - 12:00 PM

For a full list of course hours visit: Course Schedule

Instructor Contact Information

Cody Dawson — cdawson@stech.edu Shad Esplin — sesplin@stech.edu Dallin Robinson — drobinson@stech.edu McKael Stapel — mstapel@stech.edu

Office Hours: By appointment

Email is the preferred method of communication; you will receive a response within 24 hours during regular business hours.

Canvas Information

Canvas is the where course content, grades, and communication will reside for this course.

- stech.instructure.com
- For Canvas passwords or any other computer-related technical support contact Student Services.
- For regular Hours and Weekdays call (435) 586 2899.
- For after Hours & Weekends call (435) 865 3929 (Leave a message if no response).

Course Policies

Course Grading: Students must achieve 80% (B-) or higher to pass graded work. Incomplete assignments must be redone to meet the required standards. Guidelines, rules, and expectations for completing assignments are provided in each course.

High School Power School Grades: Quarter student grades will be determined by student progress percentage. Faculty will use the higher percentage of either 1) quarter progress, or 2) cumulative progress for the current training plan year.

Grade Scale: The following grading scale will be used to determine a letter grade.

• A:94-100%

• A-: 90 - 93%

• B+:87-89%

• B:83-86%

• B-: 80 - 82%

• C+: 77 - 79%

• C:73-76%

• C-: 70 - 72%

• D+: 67 - 69%

• D:63-66%

• D-: 60 - 62%

• F:0-59%

Course Policies: Class attendance is required during your scheduled time. Cell phones for many have become a distraction. When you are in class or lab we encourage you to keep your cell phones put away in a secure location. If you use ear buds we ask that you only use one so you can still hear the things going on around you. If you are using your phone for things other than school related items, instructors will ask you to put them away. Please follow the direction of your instructors. Those who have been asked to refrain from using your cell phone and fail to do so will be asked to meet with the Director of Transportation and student services will be notified. The program is designed to provide the student with as much hands-on work as possible. In the automotive industry you may be required to lift heavy objects and stand for hours at a time to complete work required. Technicians deal with chemicals and materials which require caution, these will be identified in the Right to Know Agreement provided to you. You will also be required to use computers to track and complete work.

Additional Information

InformaCast Statement: Southwest Tech uses InformaCast to ensure the safety and well-being of our students. In times of emergency, such as weather closures and delays, this app allows us to promptly deliver notifications directly to your mobile devices. To stay informed and receive real-time updates, we encourage all students to sign up for notifications. Your safety is our priority, and staying connected ensures a swift response to any unforeseen circumstances. More information and directions for signing up are available at: https://stech.edu/emergency-notifications/

Internet Acceptable Use Policy: The student is expected to review and follow the Southwest Technical College Internet Safety Policy at: https://stech.edu/students/policies/

Student Code of Conduct Policy: The student is expected to review and follow the Southwest Technical College Student Code of Conduct Policy at: https://stech.edu/students/policies/

Accommodations: Students with medical, psychological, learning, or other disabilities desiring accommodations or services under ADA, must contact the Student Services Office. Student Services determines eligibility for and authorizes the provision of these accommodations and services. Students must voluntarily disclose that they have a disability, request an accommodation, and provide documentation of their disability. Students with disabilities may apply for accommodations, based on an eligible disability, through the Student Services office located at 757 W. 800 S., Cedar City, UT 84720, and by phone at (435) 586-2899. No diagnostic services are currently available through Southwest Technical College.

Safety and Building Maintenance: The College has developed and follows a variety of plans to ensure the safe and effective operation of its facilities and programs. The following plans are available online:

1) Facilities Operations and Maintenance Plan; 2) Technical Infrastructure Plan; and 3) Health and Safety Plan.

Withdrawals and Refunds: Please refer to the Southwest Technical College Refund Policy at: https://stech.edu/students/policies/

Any high school or adult student, who declares a technical training objective is eligible for admission at Southwest Technical College (Southwest Tech). Program-specific admissions requirements may exist and will be listed on the Southwest Tech website. A high school diploma or equivalent is not required for admission but is mandatory for students seeking Title IV Federal Financial Aid.

Non-Discriminatory Policy: Southwest Technical College affirms its commitment to promote the goals of fairness and equity in all aspects of the educational enterprise, and bases its policies on the idea of global human dignity.

Southwest Tech is committed to a policy of nondiscrimination. No otherwise qualified person may be excluded from participation in or be subjected to discrimination in any course, program or activity because of race, age, color, religion, sex, pregnancy, national origin or disability. Southwest Technical College does not discriminate on the basis of sex in the education programs or activities that it operates, as required by Title IX and 34 CFR part 106. The requirement not to discriminate in education programs or activities extends to admission and employment. Inquiries about Title IX and its regulations to STECH may be referred to the Title IX Coordinator, to the Department of Education, and/or to the Office for Civil rights.

If you believe you have experienced discrimination or harassment on our campus, please contact the Title IX Coordinator, Cory Estes: cestes@stech.edu, (435) 865-3938.

For special accommodations, please contact the ADA Coordinator, Cyndie Tracy: ctracy@stech.edu, (435) 865-3944. Southwest Technical College 757 West 800 South Cedar City, UT 84720 info@stech.edu (435) 586-2899