

DEEKSHA REDDY CHIKOTI

Ames, IA 50014 | +1 (515)-567-9509 | deekshar@iastate.edu | WWW: linkedin.com/in/deeksha-reddy/

Summary

Versatile and adaptable Salesforce Developer and UX Designer with significant experience in designing, coding, and implementing CRM systems. My strengths include a deep understanding of Salesforce methodologies, exceptional problem-solving abilities, and proficiency in Apex Classes, Visualforce Pages, Triggers, and Front-end Development. Proven track record of driving system enhancements that significantly boost operational efficiency.

Skills

Programming Languages: Java, Python, C

Front-end Technologies: HTML, JavaScript, React, Flutter, JQuery

Salesforce: Lightning Web Components, APEX, Triggers, Visualforce, SOQL & SOSL, Salesforce Development, Process Automations,

Databases: MySQL, Oracle SQL, Mongo DB, Maria DB

UX Design: User Research, Contextual Research, Interface Design, Product Design, Experience Design, User Testing, Usability Testing

Tools: Visual Studio Code, JIRA, Figma, Adobe XD, Sketch, Illustrator, Photoshop

Experience

Salesforce Developer

08/2021 to 12/2023

Cognizant Technologies Solutions

Hyderabad, India

- Boosted user productivity by 25% by designing intuitive Salesforce interfaces using Lightning Web Components and Aura components.
- Developed custom lightning components using HTML5, CSS3, and JavaScript.
- Integrated third-party applications with Salesforce using REST, SOAP APIs, and other web services.
- Improved database query performance by 30%, reducing lag and speeding up data retrieval by optimizing SOQL and SOSL queries.
- Implemented security controls, such as sharing rules, profiles, and permission sets, to manage data access.
- Actively contributed to daily scrum meetings, addressing progress and impediments.

Python Developer Intern

06/2019 to 07/2019

National Small Scale Industries Corporation

Hyderabad, India

- Collaborated with other developers to design solutions for complex problems encountered during development process.
- Analyzed user requirements and translated them into efficient Python code that aligns with project specifications.
- Provided technical support to end users experiencing difficulties with applications written in Python language.

Education

Master of Science: Human Computer Interaction

Expected in 12/2025

Iowa State University

Ames, IA

- 4 GPA

Bachelor of Technology: Computer Science And Programming

05/2017

St. Martin's Engineering College

India

Certifications

- Salesforce Certified Administrative | Credential ID 3135746
- Salesforce Certified Platform App Builder | Credential ID 2506238
- Salesforce Certified Platform Developer 1 | Credential ID 2351097

Accomplishments

- Stood first in a statewide design hackathon conducted by HYSEA.
- Received an on-the-spot recognition award at Cognizant for designing an LWC component in a competitive event.