



CHAN NYEIN ZAW

IT Technician

CONTACT

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LANGUAGES

English

Myanmar

SKILLS

- Hardware troubleshooting
- Installation
- Software diagnosis
- E-commerce development
- Computer assembly
- Customer support

INTERESTS

Watching movies, listening to music, gardening with trees and flowers, and caring for pets.

PROFILE

Versatile and capable IT professional with hands-on experience troubleshooting issues across computer systems, mobile devices, and peripheral equipment. Well-versed in usability, security best practices, and independent problem-solving. Additionally, skilled in designing and developing e-commerce platforms. A dedicated and hardworking team player with strong customer service, multitasking, and time management skills, committed to delivering positive and memorable experiences for every user.

EDUCATION HISTORY

B.Sc. in Zoology – 4th Year (Paused), Dagon University, Yangon, Jan 2012 - June 2016

Professional Web Developer, Page Myanmar Web School, Yangon, Jan 2017 - Dec 2017

I've been getting into crypto trading and investing, and I'm still continuing to explore it.

WORK EXPERIENCE

Mobile Service Technician, Feb 2024 - Dec 2016

- Served as mobile technician at KMD's Lenovo Authorized Service Center for over two years.
- Repaired or replaced defective parts using hand tools and power tools as necessary.

IT Technician, Mar 2018 - Aug 2020

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- Served as IT technician at INNWA IT & MOBILE for over two years.
 - Implement assembly processes for clients desiring tailored desktop and gaming computer setups.
 - Diagnosed and resolved computer hardware and software issues, including part replacements when necessary.
 - Installed and configured hardware, software, systems, networks, printers, and scanners.
 - I also designed and developed the company's e-commerce platform.