John R. Learned

Cleveland, Ohio

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Successful at achieving goals in both a team and self-directed environment, background in the service industry makes consumer satisfaction the ultimate objective. Always eager to take on new challenges in software development.

TECHNICAL SKILLS

Spring Boot | Java | PostgreSQL | HTML | CSS | JavaScript | Vue.js | Responsive Design | IntelliJ | Git | Unit Testing (JUnit) | E/R diagrams | Integration Testing | Unix | Visual Studio | Python | Agile Work Methodology

TECHNICAL EXPERIENCE

- **Vending Machine Application** Created vending machine software in a command line application focused on OOP principles, that offered various products, kept an inventory, sent data to a sales log, and returned the change.
- Money Transfer Application Built a client-server application similar to Venmo using Java, Postgres, and REST API.
 The application made transfers to fund other users, the user was able to check account balances, view transaction history, and send money. Balances and transfers were accounted for in PostgreSQL. Server-side is powered by Spring framework.

EDUCATION

Tech Elevator, Cleveland, Ohio

September 2022 - Present

Currently attending a 14-week full-stack coding Bootcamp learning how to create dynamic web-based software systems using **Java** providing 700+ hours of development education and application.

Notre Dame College, Cleveland, Ohio

2010-2013

Credits toward a bachelor's in Business

WORK EXPERIENCE

M Italian, Chagrin Falls, Ohio

April 2021 - Present

Bartender

- Provided prompt, accurate, and efficient service for all guests.
- Promoted a loyalty program to drive repeat sales from the client base.
- Built rapport and engaged with guests, both new and returning.

Cleveland Metroparks, Cleveland, Ohio

Food and Beverage Supervisor, Golf Division

October 2019 - March 2022

August 2021 - March 2022

- Boosted food and beverage revenue by 30% in the first 6 months.
- Implemented new systems to increase productivity and streamline high-volume sales times.
- Assisted in increasing brand recognition for the Cleveland Metroparks Golf's food and beverage division.
- Oversaw planning and execution of small and large catered events and golf outings with significant events numbering up to 100 people.
- Led day-to-day operations of Food and Beverage at Seneca Golf Course, Brecksville, Ohio.

Event Server, Enterprise Division

October 2019 - August 2021

- Facilitated large events and provided critical front-line interactions with quests.
- Represented the integrity and brand of the Enterprise Division at multiple Metroparks.