



Chad Clifton

IT Student at Belgium Campus

Gauteng, South Africa • chadcvm@gmail.com • 0798870550

LinkedIn: www.linkedin.com/in/chad-clifton-9a5bba347

GitHub: <https://github.com/ChadClifton>

Aspiring IT professional with a strong foundation in programming and a passion for community engagement through gaming, dedicated to enhancing customer experiences and fostering connections in every interaction.

Seeking internships or graduate opportunities in software development.

PROFESSIONAL EXPERIENCE

Cashier | Tabletop Guru | South Africa

June 2024–Present

- Assist customers in selecting ideal board games using in-depth knowledge of products and trends.
- Efficiently manage sales transactions while delivering exceptional customer service, ensuring a positive shopping experience.
- Organize and maintain inventory through meticulous tracking and restocking, enhancing store organization.
- Host engaging game nights and tournaments, fostering a vibrant gaming community, and increasing store foot traffic.

EDUCATION

Belgium Campus ITvarsity |

Start: January 2023

End (expected): 2026

Grade: 71.4% (2nd Year)

Bachelor of Computing

SKILLS

- | | | |
|-------------------------------------|----------------------|------------------------|
| • Object-Oriented Programming (OOP) | • Customer Service | • Database Development |
| • Interpersonal Skills | • Volunteering | • Software Analysis |
| • Teamwork | • Project Management | • Programming |
| | | • Mathematics |

CERTIFICATIONS

Agentic Automation

March 2025

Completed a master class certification in Agentic Automation Technologies, focusing on intelligent process automation and decision-making algorithms.

A Glimpse into ERP

May 2025

Completed a master class on ERP systems design and implementation, focusing on how training programs focused on integrating business processes.

HOBBIES

- | | |
|----------------|--------------|
| • Video gaming | • Swimming |
| • Reading | • Dancing |
| • Board Games | • Volleyball |
| • Gym | • D&D |

REFERENCES

- Joshua Gordon Wallace: 0769677046 (Head Tutor for Belgium Campus ITvarsity)
- Jacobus (Jake) Van Heerden: 0832908078 (Cashier and Game night host at Tabletop Guru)
- Tabletop Guru: Reference letter.



Tabletop Guru

Shop U3, Sunward Lifestyle Centre, Cnr Trichardts rd & Kingfisher Ave. 1459 Boksburg, South Africa

068 059 6774 / 0813136204

info@tabletopguru.co.za

27th May 2025

To Whom It May Concern,

I am pleased to write this letter of recommendation for Chad Clifton, who has been a valued member of our team at Tabletop Guru. Chad has contributed meaningfully to our operations through his dedication, professionalism, and excellent interpersonal skills.

Chad has been with us for a year, Chad takes on several key responsibilities, including sales, stock control, and general floor support. He approaches each of these duties with a high level of care and consistency. Chad has a strong understanding of product knowledge and is instrumental in driving sales by helping customers find the right games for their needs. His approach is both friendly and informed, making him a favourite among regular customers.

Chad is also responsible for monitoring and managing inventory. He consistently ensures our stock levels are accurate and well-organized, and he plays a key role in maintaining the smooth day-to-day operations of our retail space.

Equally important is Chad's ability to work well within a team. He is respectful, cooperative, and dependable, often stepping in to support his colleagues and contribute to a positive work environment. His excellent communication skills make him an asset in both customer-facing and internal team settings.

In short, Chad Clifton has been a reliable and well-rounded team member whose skills and attitude will benefit any organization. I fully recommend him and would be happy to speak further on his behalf if required.

Sincerely

Denise de Beer

Owner