

RICHARD SANTOS

WEB APP DEVELOPER



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CAREER OBJECTIVE

My main focus is to expand my expertise in web application development and related technologies. I am always seeking out new opportunities for learning, growth and enhance my skills continuously.

PROFESSIONAL EXPERIENCE

System Analyst – Accenture Inc. October 24, 2022 – Present

- Change Management:**
- Utilized Jira, Git and Bitbucket for all changes, ensuring a systematic and organized approach to code management.
- Client Requirement Updates:**
- Updated client requirements or assigned tickets using Salesforce Admin.

- Technical Skills**
- Salesforce Configuration:** Salesforce Admin or Declarative Changes In Salesforce.
 - Data Management:** Data upload, Data Migration.
 - Change Management:** Deployment using change sets, Jira, Bitbucket.
 - Automation:** Process Builder, Flow Builder.
 - Reporting:** Salesforce Reports and Dashboards.

Web Designer/Developer – Quantum X June 14, 2021 – October 07, 2022

- Design Collaboration:**
- Collaborated with Quality Assurance (QA) teams and clients to discuss and refine website design, scope, and functionalities, ensuring alignment with project goals.
 - Incorporated user feedback and client requests into web design, utilizing **Adobe Photoshop** and **Figma** for designing wireframes and collaborating on visual mockups.
 - Ensured web layouts looked consistent and visually appealing across different platforms by maintaining their design and formatting integrity.
- Web Design and Development:**
- Created visually appealing web designs based on user feedback and specific client requests.
 - Transformed web designs into functional websites, implementing front-end and back-end functionalities for seamless user experiences.
- Backend Integration:**
- Executed the integration of backend functionality, ensuring efficient data processing and server-side operations.
 - Collaborated with backend developer to align backend development or functionality with overall project objectives.
- Version Control and Backups:**
- Utilized **GIT** and **Bit Bucket** for version control, ensuring a systematic and organized approach to code management.
 - Implemented regular backups for websites, enhancing data security and providing a safety net for potential issues.

- Website Maintenance:**
- Implemented and maintained websites and web applications, ensuring they remained up-to-date with the latest features and security patches.
 - Conducted regular checks to identify and address any potential issues, contributing to the overall reliability of websites.

- Technical Skills**
- Web Design:** Adobe Photoshop, Figma
 - Frontend Development:** HTML, CSS, JavaScript, AOS Library
 - Backend Development:** PHP, Laravel
 - Version Control:** GIT, Bit Bucket
 - Database Management:** MySQL
 - Backup Solutions:** Regular use of GIT and Bit Bucket for version control and backups
 - Collaboration Tools:** Jira
 - Quality Assurance Collaboration:** Regular discussions with QA teams for feedback and improvements

TECHNICAL SKILLS:

- HTML/CSS
- BOOTSTRAP
- PHP
- JAVASCRIPT
- JQUERY
- PHOTOSHOP
- FIGMA
- GIT
- GITHUB DESKTOP
- BITBUCKET
- CPANEL SERVER
- WORDPRESS
- JOOMLA
- SALESFORCE
- JIRA
- SERVICE NOW

AREAS OF EXPERTISE:

- WEBSITE OPTIMIZATION
- WEB CONTENT MANAGEMENT
- RESPONSIVE WEB DESIGN
- CROSS-PLATFORM COMPATIBILITY
- UI/UX DESIGN
- CREATIVE PROBLEM-SOLVING THINKING
- EXCELLENT VISUAL DESIGN SKILLS
- GOOD COMMUNICATION SKILLS
- RESOURCEFUL
- KNOWLEDGE IN COMPUTER HARDWARE

CERTIFICATION

- SALESFORCE CERTIFIED ASSOCIATE

EDUCATIONAL BACKGROUND

- CITY OF MALABON UNIVERSITY
Bachelor of Science in Information Technology
2014-2018
- TUGATOG NATIONAL HIGH SCHOOL
2010-2014
- EPIFANIO DE LOS SANTOS ELEMENTARY SCHOOL
2004-2010

Wordpress Web Developer – Online Thinkers Technology

July 06, 2018 – June 11, 2021

Website Development:

- Successfully developed and launched over **20 WordPress websites**, meeting client requirements for design, scope, and functionality.
- Implemented client feedback to refine website designs and functionalities, ensuring high satisfaction levels.

Page Builder Expertise:

- Carried out website updates and customization using leading page builders, including **Elementor**, **WP Bakery**, and **Beaver Builder**.
- Utilized advanced features of page builders to create visually appealing and user-friendly websites.

Plugin Integration:

- understanding the needs of client by strategically utilizing plugins to enhance website functionalities.
- Implemented and configured **Contact Forms** or **Ninja Forms** based on client requirements, providing seamless communication channels for website visitors.
- Integrated **Yoast SEO plugin** for optimizing website content and improving search engine visibility.
- Utilized **Popup Builder plugin** and **Slider Revolution plugin** to create engaging popups and dynamic sliders, enhancing user engagement and visual appeal.

Performance Optimization:

- Optimized website speed and performance, enhancing user experience and search engine rankings.

Back-End Management:

- Managed the back-end of websites, handling **Database** and **cPanel server** to ensure seamless website operation.
- Implemented security measures, regular updates, and backups for reliable website performance.

CMS Training:

- Provided comprehensive Content Management System (CMS) training modules for clients, empowering them to manage and update their websites efficiently.

Technical Skills

- **Content Management Systems:** WordPress, Joomla and Wix
 - **Page Builders:** Elementor, WP Bakery, Beaver Builder
 - **Database Management:** MySQL, phpMyAdmin
 - **Server Integration:** cPanel, FTP
 - **Performance Optimization:** Speed testing tools, caching techniques
 - **Security Measures:** Wordfence Plugin
 - **Training and Support:** CMS training modules, client support
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