RICHARD SANTOS
WEB DESIGNER/DEVELOPER

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CAREER OBJECTIVE

My main focus is to expand my expertise in web application development and related technologies. I am always seeking new opportunities to learn, grow and enhance my skills continuously.

PROFESSIONAL EXPERIENCE

October 24, 2022 – Present

System Analyst – Accenture Inc.

Salesforce Developer Bootcamp

Salesforce Development:
- o Complete training in Salesforce Admin
- o Complete training in Salesforce APEX
- o Complete training in Salesforce LWC

Deployed to SGS Living System Project as Application Developer

Reporting and Dashboards:
- o Created reports and dashboards to present crucial business backlog information, aiding decision-making processes.

Client Request Implementation:
- o Implemented client requests using Declarative changes in Salesforce CRM, ensuring quick and efficient adaptations based on client needs.

Data Management:
- o Conducted mass uploads of data in Salesforce CRM, ensuring data accuracy and completeness.

Deployment and Change Management:
- o Deployed changes in Production using change sets, ensuring a smooth transition from development to live environments.

Process Automation:
- o Built a flow to automate client business processes, streamlining workflows and improving operational efficiency.

Deployed to QUT Project as Frontend Developer

Project Shadowing:
- o Engaged in project shadowing activities to gain insights into the project's requirements and expectations.

Change Management:
- o Utilized Jira, Git and Bitbucket for all changes, ensuring a systematic and organized approach to code management.

Client Requirement Updates:
- o Updated client requirements or assigned tickets using Salesforce Admin and Lightning Web Components (LWC).

Technical Skills
- o Salesforce Development: Declarative Changes, APEX, Lightning Web Components (LWC)
- o Data Management: Data upload, Data Migration
- o Change Management: Deployment using change sets, Jira, Bitbucket
- o Automation: Process Builder, Flow Builder
- o Reporting: Salesforce Reports and Dashboards

June 14, 2021 – October 07, 2022

Web Designer – Quantum X

Design Collaboration:

- o Collaborated with Quality Assurance (QA) teams and clients to discuss and refine website design, scope, and functionalities, ensuring alignment with project goals.
- o Incorporated user feedback and client requests into web design.

Web Design and Development:

- o Created visually appealing web designs based on user feedback and specific client requests.
- o Transformed web designs into functional websites, implementing front-end and back-end functionalities for seamless user experiences.

Backend Integration:

EDUCATION

- CITY OF MALABON UNIVERSITY
- TUGATOG NATIONAL HIGH SCHOOL
- EPIFANIO DE LOS SANTOS ELEMENTARY SCHOOL

TECHNOLOGY SKILLS

- HTML/CSS
- PHP / LARAVEL
- JAVASCRIPT / JQUERY
- BOOTSTRAP
- WORDPRESS / JOOMLA / PRESTASHOP
- PHOTOSHOP / FIGMA
- GIT / GITHUB
- BITBUCKET
- JIRA
- SEO
- SALESFORCE ADMIN, LWC AND APEX

OTHER SKILLS

- BASIC COMMUNICATION SKILLS
- CREATIVE PROBLEM-SOLVING THINKING
- Excellent VISUAL DESIGN SKILLS
- RESOURCEFULNESS
- ADAPTABILITY

- o Executed the integration of backend functionality, ensuring efficient data processing and server-side operations.
- o Collaborated with cross-functional teams to align backend development with overall project objectives.

Version Control and Backups:

- o Utilized **GIT** and **Bit Bucket** for version control, ensuring a systematic and organized approach to code management.
- o Implemented regular backups for websites, enhancing data security and providing a safety net for potential issues.

Website Maintenance:

- o Implemented and maintained websites and web applications, ensuring they remained up-to-date with the latest features and security patches.
- o Conducted regular checks to identify and address any potential issues, contributing to the overall reliability of websites.

Technical Skills
- o Web Design: Adobe Photoshop, Figma
- o Frontend Development: HTML, CSS, JavaScript, AOS Library
- o Backend Development: PHP, Laravel
- o Version Control: GIT, Bit Bucket
- o Database Management: MySQL
- o Backup Solutions: Regular use of GIT and Bit Bucket for version control and backups
- o Collaboration Tools: Jira
- o Quality Assurance Collaboration: Regular discussions with QA teams for feedback and improvements

July 06, 2018 – June 11, 2021

Web Developer – Online Thinkers Technology

Website Development:
- o Successfully developed and launched over **30 WordPress websites**, meeting client requirements for design, scope, and functionality.
- o Implemented client feedback to refine website designs and functionalities, ensuring high satisfaction levels.

Page Builder Expertise:
- o Carried out website updates and customization using leading page builders, including **Elementor**, **WP Bakery**, and **Beaver Builder**.
- o Utilized advanced features of page builders to create visually appealing and user-friendly websites.

Plugin Integration:
- o understanding the needs of client by strategically utilizing plugins to enhance website functionalities.
- o Implemented and configured **Contact Forms** or **Ninja Forms** based on client requirements, providing seamless communication channels for website visitors.

Performance Optimization:
- o Optimized website speed and performance, enhancing user experience and search engine rankings.

Back-End Management:
- o Managed the back-end of websites, handling **database** and **cPanel server** to ensure seamless website operation.
- o Implemented security measures, regular updates, and backups for reliable website performance.

CMS Training:
- o Provided comprehensive Content Management System (CMS) training modules for clients, empowering them to manage and update their websites efficiently.

Technical Skills
- o **Content Management Systems:** WordPress, Joomla and Wix
- o **Page Builders:** Elementor, WP Bakery, Beaver Builder
- o **Database Management:** MySQL, phpMyAdmin
- o **Server Integration:** cPanel, FTP
- o **Performance Optimization:** Speed testing tools, caching techniques
- o **Security Measures:** Wordfence Plugin
- o **Training and Support:** CMS training modules, client support

PERSONAL BACKGROUND

Date Of Birth: June 02, 1997
Place Of Birth: Malabon City
Age: 26 Years Old
Gender: Male
Religion: Catholic
Citizenship: Filipino
Civil Status: Married
Wife: Arlyn C. Santos
Mother's Name: Pricilla C. Santos
Father's Name: Ceferino Reyes

CHARACTER REFERENCES

NAME	POSITION	CONTACT NUMBER
John Lesty Tolentino	System Specialist	09954285056
Billy Ray Billiones	Junior Ict Assistant	09455929956
Karlo Emil Flores	Software Engineer	09436016563