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| Richard santosweb designer/developer | | | | | | | | | | | | | | | | | | |
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|  | **Phone** |  | +639217229031 |  | **Email** |  | chadskie02@gmail.com |  | **Address** |  | Sta. Maria, Bulacan | | |  | **Website** |  | chadskie02.github.io |
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| CAREER Objective | | | | | | | | | | | |  |  | | | | | |
| Education | | | | | |
| My main focus is to expand my expertise in web application development and related technologies. I am always seeking new opportunities to learn, grow and enhance my skills continuously. | | | | | | | | | | | |  | * CITY OF MALABON UNIVERSITY * TUGATOG NATIONAL HIGH SCHOOL * EPIFANIO DE LOS SANTOS ELEMENTARY SCHOOL  TechNOLOGY Skills  * HTML/CSS * PHP / LARAVEL * JAVASCRIPT / JQUERY * BOOTSTRAP * WORDPRESS / JOOMLA / PRESTASHOP * PHOTOSHOP / FIGMA * GIT / GITHUB * BITBUCKET * JIRA * SEO * SALESFORCE ADMIN, LWC AND APEX  other Skills  * BASIC COMMUNICATION SKILLS * CREATIVE PROBLEM-SOLVING THINKING * Excellent VISUAL DESIGN SKILLS * RESOURCEFULNESS * ADAPTABILITY | | | | | |
| PROFESSIONAL Experience | | | | | | | | | | | |
| **October 24, 2022 – Present**  System Analyst – Accenture Inc.  **Salesforce Developer Bootcamp**  **Salesforce Development:**   * Complete training in Salesforce Admin * Complete training in Salesforce APEX * Complete training in Salesforce LWC   **Deployed to SGS Living System Project as Application Developer**  **Reporting and Dashboards:**   * Created reports and dashboards to present crucial business backlog information, aiding decision-making processes.   **Client Request Implementation:**   * Implemented client requests using Declarative changes in Salesforce CRM, ensuring quick and efficient adaptations based on client needs.   **Data Management:**   * Conducted mass uploads of data in Salesforce CRM, ensuring data accuracy and completeness.   **Deployment and Change Management:**   * Deployed changes in Production using change sets, ensuring a smooth transition from development to live environments.   **Process Automation:**   * Built a flow to automate client business processes, streamlining workflows and improving operational efficiency.   **Deployed to QUT Project as Frontend Developer**  **Project Shadowing:**   * Engaged in project shadowing activities to gain insights into the project's requirements and expectations.   **Change Management:**   * Utilized Jira, Git and Bitbucket for all changes, ensuring a systematic and organized approach to code management.   **Client Requirement Updates:**   * Updated client requirements or assigned tickets using Salesforce Admin and Lightning Web Components (LWC).   Technical Skills   * Salesforce Development: Declarative Changes, APEX, Lightning Web Components (LWC) * Data Management: Data upload, Data Migration * Change Management: Deployment using change sets, Jira, Bitbucket * Automation: Process Builder, Flow Builder * Reporting: Salesforce Reports and Dashboards     **June 14, 2021 – October 07, 2022**  Web Designer – Quantum X  **Design Collaboration:**   * Collaborated with Quality Assurance (QA) teams and clients to discuss and refine website design, scope, and functionalities, ensuring alignment with project goals. * Incorporated user feedback and client requests into web design.   **Web Design and Development:**   * Created visually appealing web designs based on user feedback and specific client requests. * Transformed web designs into functional websites, implementing front-end and back-end functionalities for seamless user experiences.   **Backend Integration:**   * Executed the integration of backend functionality, ensuring efficient data processing and server-side operations. * Collaborated with cross-functional teams to align backend development with overall project objectives.   **Version Control and Backups:**   * Utilized **GIT** and **Bit Bucket** for version control, ensuring a systematic and organized approach to code management. * Implemented regular backups for websites, enhancing data security and providing a safety net for potential issues.   **Website Maintenance:**   * Implemented and maintained websites and web applications, ensuring they remained up-to-date with the latest features and security patches. * Conducted regular checks to identify and address any potential issues, contributing to the overall reliability of websites.   Technical Skills   * Web Design: Adobe Photoshop, Figma * Frontend Development: HTML, CSS, JavaScript, AOS Library * Backend Development: PHP, Laravel * Version Control: GIT, Bit Bucket * Database Management: MySQL * Backup Solutions: Regular use of GIT and Bit Bucket for version control and backups * Collaboration Tools: Jira * Quality Assurance Collaboration: Regular discussions with QA teams for feedback and improvements   **July 06, 2018 – June 11, 2021**  Web Developer – Online Thinkers Technology  **Website Development:**   * Successfully developed and launched over **30 WordPress websites**, meeting client requirements for design, scope, and functionality. * Implemented client feedback to refine website designs and functionalities, ensuring high satisfaction levels.   **Page Builder Expertise:**   * Carried out website updates and customization using leading page builders, including **Elementor**, **WP Bakery**, and **Beaver Builder**. * Utilized advanced features of page builders to create visually appealing and user-friendly websites.   **Plugin Integration:**   * understanding the needs of client by strategically utilizing plugins to enhance website functionalities. * Implemented and configured **Contact Forms** or **Ninja Forms** based on client requirements, providing seamless communication channels for website visitors.   **Performance Optimization:**   * Optimized website speed and performance, enhancing user experience and search engine rankings.   **Back-End Management:**   * Managed the back-end of websites, handling **database** and **cPanel server** to ensure seamless website operation. * Implemented security measures, regular updates, and backups for reliable website performance.   **CMS Training:**   * Provided comprehensive Content Management System (CMS) training modules for clients, empowering them to manage and update their websites efficiently.   Technical Skills   * **Content Management Systems:** WordPress, Joomla and Wix * **Page Builders:** Elementor, WP Bakery, Beaver Builder * **Database Management:** MySQL, phpMyAdmin * **Server Integration:** cPanel, FTP * **Performance Optimization:** Speed testing tools, caching techniques * **Security Measures:** Wordfence Plugin * **Training and Support:** CMS training modules, client support | | | | | | | | | | | |
| PERSONAL BACKGROUND | | | | | | | | | | | |
| Date Of Birth: June 02, 1997  Place Of Birth: Malabon City  Age: 26 Years Old  Gender: Male  Religion: Catholic  Citizenship: Filipino  Civil Status: Married  Wife: Arlyn C. Santos  Mother’s Name: Pricilla C. Santos  Father’s Name: Ceferino Reyes | | | | | | | | | | | |
| CHARACTER References | | | | | | | | | | | |
| |  |  |  | | --- | --- | --- | | **NAME** | **POSITION** | **CONTACT NUMBER** | | John Lesty Tolentino | System Specialist | 09954285056 | | Billy Ray Billiones | Junior Ict Assistant | 09455929956 | | Karlo Emil Flores | Software Engineer | 09436016563 | | | | | | | | | | | | |
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