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| Richard santosWeb app developer | | | | | | | | | | | | | | | | | | |
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|  | **Phone** |  | +639760838629  +639217229031 |  | **Email** |  | [chadskie02@gmail.com](mailto:chadskie02@gmail.com) |  | **Address** |  | Tugatog, Malabon City | | |  | **Website** |  | [chadskie02.github.io](https://chadskie02.github.io/) |
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| CAREER Objective | | | | | | | | | | | |  |  | | | | | |
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| My main focus is to expand my expertise in web application development and related technologies. I am always seeking out new opportunities for learning, growth and enhance my skills continuously. | | | | | | | | | | | |  | Technical skills:  * HTML/CSS * BOOTSTRAP * PHP * JAVASCRIPT * JQUERY * PHOTOSHOP * FIGMA * GIT * GITHUB DESKTOP * BITBUCKET * CPANEL SERVER * WORDPRESS * JOOMLA * SALESFORCE * JIRA * SERVICE NOW  areas of expertise:  * WEBSITE OPTIMIZATION * WEB CONTENT MANAGEMENT * RESPONSIVE WEB DESIGN * CROSS-PLATFORM COMPATIBILITY * UI/UX DESIGN * CREATIVE PROBLEM-SOLVING THINKING * EXCELLENT VISUAL DESIGN SKILLS * GOOD COMMUNICATION SKILLS * RESOURCEFUL * KNOWLEDGE IN COMPUTER HARDWARE  CERTFICATION  * SALESFORCE CERTIFIED ASSOCIATE  EDUCATIONAL BACKGROUND  * CITY OF MALABON UNIVERSITY   Bachelor of Science in Information Technology  2014-2018   * TUGATOG NATIONAL HIGH SCHOOL   2010-2014   * EPIFANIO DE LOS SANTOS ELEMENTARY SCHOOL   2004-2010 | | | | | |
| PROFESSIONAL Experience | | | | | | | | | | | |
| System Analyst – Accenture Inc.  **October 24, 2022 – Present**  **Change Management:**   * Utilized Jira, Git and Bitbucket for all changes, ensuring a systematic and organized approach to code management.   **Client Requirement Updates:**   * Updated client requirements or assigned tickets using Salesforce Admin.   **Technical Skills**   * **Salesforce Configuration:** Salesforce Admin or Declarative Changes In Salesforce. * **Data Management:** Data upload, Data Migration. * **Change Management:** Deployment using change sets, Jira, Bitbucket. * **Automation:** Process Builder, Flow Builder. * **Reporting:** Salesforce Reports and Dashboards.     Web Designer/Developer – Quantum X  **June 14, 2021 – October 07, 2022**  **Design Collaboration:**   * Collaborated with Quality Assurance (QA) teams and clients to discuss and refine website design, scope, and functionalities, ensuring alignment with project goals. * Incorporated user feedback and client requests into web design, utilizing **Adobe Photoshop** and **Figma** for designing wireframes and collaborating on visual mockups. * Ensured web layouts looked consistent and visually appealing across different platforms by maintaining their design and formatting integrity.   **Web Design and Development:**   * Created visually appealing web designs based on user feedback and specific client requests. * Transformed web designs into functional websites, implementing front-end and back-end functionalities for seamless user experiences.   **Backend Integration:**   * Executed the integration of backend functionality, ensuring efficient data processing and server-side operations. * Collaborated with backend developer to align backend development or functionality with overall project objectives.   **Version Control and Backups:**   * Utilized **GIT** and **Bit Bucket** for version control, ensuring a systematic and organized approach to code management. * Implemented regular backups for websites, enhancing data security and providing a safety net for potential issues.   **Website Maintenance:**   * Implemented and maintained websites and web applications, ensuring they remained up-to-date with the latest features and security patches. * Conducted regular checks to identify and address any potential issues, contributing to the overall reliability of websites.   **Technical Skills**   * **Web Design:** Adobe Photoshop, Figma * **Frontend Development:** HTML, CSS, JavaScript, AOS Library * **Backend Development:** PHP, Laravel * **Version Control:** GIT, Bit Bucket * **Database Management:** MySQL * **Backup Solutions:** Regular use of GIT and Bit Bucket for version control and backups * **Collaboration Tools:** Jira * **Quality Assurance Collaboration:** Regular discussions with QA teams for feedback and improvements   Wordpress Web Developer – Online Thinkers Technology  **July 06, 2018 – June 11, 2021**  **Website Development:**   * Successfully developed and launched over **20 WordPress websites**, meeting client requirements for design, scope, and functionality. * Implemented client feedback to refine website designs and functionalities, ensuring high satisfaction levels.   **Page Builder Expertise:**   * Carried out website updates and customization using leading page builders, including **Elementor**, **WP Bakery**, and **Beaver Builder**. * Utilized advanced features of page builders to create visually appealing and user-friendly websites.   **Plugin Integration:**   * understanding the needs of client by strategically utilizing plugins to enhance website functionalities. * Implemented and configured **Contact Forms** or **Ninja Forms** based on client requirements, providing seamless communication channels for website visitors. * Integrated **Yoast SEO plugin** for optimizing website content and improving search engine visibility. * Utilized **Popup Builder plugin** and **Slider Revolution plugin** to create engaging popups and dynamic sliders, enhancing user engagement and visual appeal.   **Performance Optimization:**   * Optimized website speed and performance, enhancing user experience and search engine rankings.   **Back-End Management:**   * Managed the back-end of websites, handling **Database** and **cPanel server** to ensure seamless website operation. * Implemented security measures, regular updates, and backups for reliable website performance.   **CMS Training:**   * Provided comprehensive Content Management System (CMS) training modules for clients, empowering them to manage and update their websites efficiently.   **Technical Skills**   * **Content Management Systems:** WordPress, Joomla and Wix * **Page Builders:** Elementor, WP Bakery, Beaver Builder * **Database Management:** MySQL, phpMyAdmin * **Server Integration:** cPanel, FTP * **Performance Optimization:** Speed testing tools, caching techniques * **Security Measures:** Wordfence Plugin * **Training and Support:** CMS training modules, client support | | | | | | | | | | | |
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