Chahat Upadhyay

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EDUCATION

VIT BHOPAL UNIVERSITY

Madhya Pradesh

July 2022 - May 2026

Bachelor of Computer Science Engineering Cumulative CGPA: 9.11

KENDRIYA VIDYALAYA BANSWARA

Rajasthan

10+2 [PCM.] **Percentage:** 93.80%

April 2020 – June 2022

PROJECTS

• R.A.K.T. (रक्त आपूर्ति केंद्र तंत्र)

August 2023 - January 2024

- Designed a comprehensive web application that streamlined donor appointment scheduling by approximately 30%, benefiting both users and hospital administrators with dual user roles (Donor & Patient).
- Enabled **donors** to book appointments by selecting blood type, pincode, and hospital, resulting in a **35%** reduction in administrative follow-up tasks through automated email confirmations.
- Designed an intuitive Patient portal that streamlines blood requests by district pincode, enhancing matching accuracy and cutting processing time up to 70%.
- Built a secure Administration Dashboard with robust authentication, improving real-time blood inventory management efficiency by 40% and enabling accurate stock tracking. Integrated automated email notifications increased donor response rates by 20%, ensuring timely alerts during emergencies and enhancing overall system responsiveness.

• Customer-Churn prediction

January 2025 - February 2025

- Cleaned a dataset of 7,043 records by removing unnecessary features, converting data types, and handling missing values, ensuring
 data integrity for model training.
- Applied Feature Engineering through label encoding on categorical variables and balanced the imbalanced target (73% non-churn vs. 27% churn) using SMOTE, achieving an even 50:50 class distribution.
- Compared Decision Tree, Random Forest, and XGBoost models using 5-fold cross-validation, with the best model Random Forest reaching an average training accuracy of 84%.
- Deployed a **Random Forest** model with a test accuracy of **79%** and provided actionable churn predictions (e.g., **72%** churn probability), supporting effective customer retention strategies using streamlit.

• Jelly-Fish prediction

January 2024 - May 2024

- Developed a Deep Learning model for Jellyfish species classification using pretrained models (VGG16, ResNet50, DenseNet121, EfficientNetB0) and transfer learning on jelly-fish dataset consisting of 6 different classes of 150 images each total, 900 images.
- Augmented the dataset to 1800 images for increasing the generalization and evaluated on multiple models on test data, achieving **DenseNet121: 97.22%, VGG16: 93.75%** (Validation Accuracy), ResNet50: 37.22%, and EfficientNetB0: 15%
- Built and deployed a Flask-based web app for real-time image upload and classification, enabling users to predict species with a user-friendly UI.
- Optimized image preprocessing pipeline (resizing, normalization) and enhanced UI/UX with HTML, CSS, and Flask, improving
 accessibility and usability.

CORE SKILLS

Technical Skills

Soft Skills

- Advanced: Core-Java, Python, SQL, C++, JavaScript, HTML/CSS.
- Data-Driven Decision Making, Collaborative Teamwork.
- Proficient: AIML, DL Model Deployment & Cloud Computing.

Effective Project Management, Precision in Execution.

ACHIEVEMENTS & CERTIFICATIONS

- Top 5% Cloud Computing Course (NPTEL, IIT KGP 2024)
 - Achieved a silver medal in the elite group: https://archive.nptel.ac.in/noc/Ecertificate/?q=NPTEL24CS17S45290065030444879
- Top 5% Adobe GenSolve Hackathon (2024):
 - This includes detection and prediction of user drawn imperfect images having different shapes and sizes and then generation of actual image: https://acrobat.adobe.com/id/urn:aaid:sc:AP:a0ddc6d8-d21e-46bb-805e-8d132eb88bca
- Bits & Bytes

Course-Era December 2023

- Acquired expertise in core principles, including system architecture, network protocols & foundational workings of the internet.
- TCS-Codevita: Got All India Rank 249 in Round 2 held during 2025.