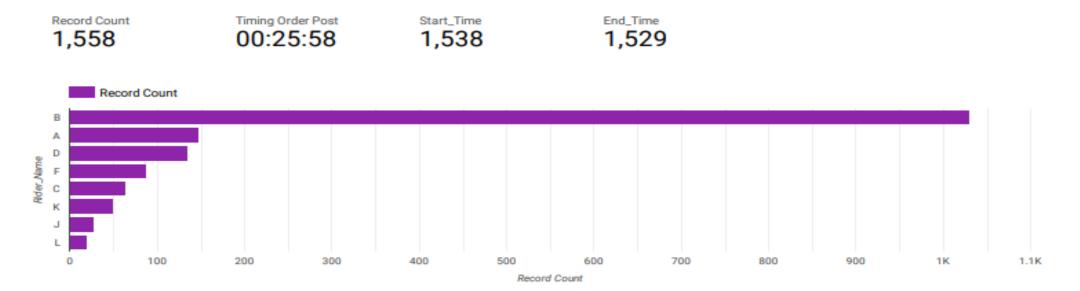
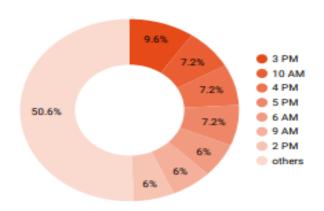
Rider Report Year 2022



| | Order_Date | Assigned_Date | Rider_Name | Status | End_Date | Record Count - |
|----|----------------|---------------|------------|-----------|-----------|----------------|
| 1. | 3/7/2022 0:00 | 3/7/2022 | В | Delivered | 3/7/2022 | 105 |
| 2. | 9/7/2022 0:00 | 9/7/2022 | В | Delivered | 9/7/2022 | 102 |
| 3. | 2/7/2022 0:00 | 2/7/2022 | В | Delivered | 2/7/2022 | 101 |
| 4. | 14/7/2022 0:00 | 14/7/2022 | В | Delivered | 14/7/2022 | 88 |
| 5. | 10/7/2022 0:00 | 10/7/2022 | В | Delivered | 10/7/2022 | 88 |
| 6. | 11/7/2022 0:00 | 11/7/2022 | В | Delivered | 11/7/2022 | 83 |
| 7. | 8/7/2022 0:00 | 8/7/2022 | В | Delivered | 8/7/2022 | 79 |
| 8. | 1/7/2022 0:00 | 1/7/2022 | В | Delivered | 1/7/2022 | 79 |
| Q | 4/7/2022 0:00 | 4/7/2022 | R | Delivered | 4/7/2022 | 1-53/53 < > |



Rider Analysis July.2022

Order Transaction Heatmap

Weekday/ weekend

| | Hour | | | | | | | | | | | | | | | | | | | | | | | |
|-----|------|---|---|---|---|---|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| Day | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 |
| Mon | 0 | | | | | 4 | 15 | 24 | 32 | 25 | 30 | 16 | 23 | 24 | 17 | 21 | 24 | 34 | 32 | 28 | 17 | | | |
| Tue | 0 | | | | | | 3 | 5 | 5 | 6 | 8 | 9 | 5 | 5 | 8 | 7 | 6 | 8 | 4 | 11 | 8 | | | |
| Wed | 0 | | | | | 5 | 7 | 19 | 18 | 11 | 13 | 14 | 19 | 13 | 6 | 16 | 22 | 17 | 25 | 19 | 7 | | | |
| Thu | 0 | | | | | 3 | 7 | 7 | 17 | 15 | 17 | 10 | 7 | 12 | 7 | 18 | 13 | 19 | 14 | 19 | 14 | | | |
| Fri | 0 | | | | | | 6 | 14 | 15 | 20 | 11 | 11 | 11 | 10 | 13 | 10 | 22 | 21 | 14 | 17 | 11 | | | |
| Sat | 0 | | | | | 2 | | 7 | 7 | 8 | 5 | 9 | 5 | 9 | 4 | 4 | 12 | 12 | 13 | 7 | 3 | | | |
| Sun | 0 | | | | | | 3 | 3 | 11 | 10 | 9 | 7 | 2 | 5 | 3 | 2 | 8 | 7 | 14 | 5 | 3 | | | |

Rider Analysis July.2022

Optimization Rider

| Lead by | Order/Day | Take Time (min) | Rider (Person) | Workload (min) | Transcation in 8 hour | Actual Ttransaction | Delivery Gap |
|------------|-----------|-----------------------|-------------------|-------------------|-----------------------|------------------------|-----------------|
| Actual | 52 | 45 | 8 | 480 | 10.7 | 6.5 | 4.2 |
| Scenario_1 | 52 | 45 | 6 | 480 | 10.7 | 8.7 | 2.0 |
| Scenario_2 | 52 | 45 | 5 | 480 | 10.7 | 10.4 | 0.3 |

| Lead by | Shift | Manday |
|------------|-------|--------|
| | Α | 3 |
| Actual | В | 3 |
| | С | 2 |
| | Α | 2 |
| Scenario_1 | В | 2 |
| | С | 2 |
| | Α | 2 |
| Scenario_2 | В | 2 |
| | С | 1 |

Conclusion

- 1. Average delivery time per rider = 45 min./order
- 2. Assumption of rider work as below
 - 8 hr./day
 - 6 days/week
- 3. Total order = 1,558 orders. Assumption of working day is 30 day per month. Hence, order/day = 52 order/day
- 4. Then Actual Transaction from Scenario_1 and 2 is8.7 order/day and 10.4 order/dayCapacity as 10.7 order/day
- 5. Man-day saving compared to Actual for Scenario_1 and Scenario_2 are 2 and 3 person respectively and working day is still the same.

| Date | Day | 05:30 - 13:30 | 13:30 - 21:30 | Stop Working |
|-----------|-----|---------------|---------------|--------------|
| 1/7/2022 | Mon | Α | В | |
| 2/7/2022 | Tue | Α | В | С |
| 3/7/2022 | Wed | A,C | В | |
| 4/7/2022 | Thu | С | В | Α |
| 5/7/2022 | Fri | С | B,A | |
| 6/7/2022 | Sat | С | B,A | |
| 7/7/2022 | Sun | С | А | В |
| 8/7/2022 | Mon | C,B | Α | |
| 9/7/2022 | Tue | В | А | С |
| 10/7/2022 | Wed | В | A,C | |
| 11/7/2022 | Thu | В | С | Α |
| 12/7/2022 | Fri | B,A | С | |
| 13/7/2022 | Sat | А | C | |
| 14/7/2022 | Sun | А | С | В |
| 15/7/2022 | Mon | Α | \ 0 | |
| 16/7/2022 | Tue | A | В | С |
| 17/7/2022 | Wed | A,C | В | |
| 18/7/2022 | Thu | | В | Α |
| 19/7/2022 | Fri | ر ا | В | |
| 20/7/2022 | Sat | С | B,A | |
| 21/7/2022 | Sun | С | А | В |
| 22/7/2022 | Mon | C,B | Α | |
| 23/7/2022 | Tue | В | Α | С |
| 24/7/2022 | Wed | В | A,C | |
| 25/7/2022 | Thu | В | С | Α |
| 26/7/2022 | Fri | B,A | С | |
| 27/7/2022 | Sat | А | С | |
| 28/7/2022 | Sun | А | С | В |
| 29/7/2022 | Mon | Α | C,B | |
| 30/7/2022 | Tue | А | В | С |
| 31/7/2022 | Wed | A,C | В | |

| Date | Day | 05:30 - 13:30 | 08:00 - 16:00 | 13:30 - 21:30 | Stop Working |
|-----------|-----|---------------|---------------|---------------|--------------|
| 1/7/2022 | Mon | Α | С | В | |
| 2/7/2022 | Tue | Α | | В | С |
| 3/7/2022 | Wed | А | С | В | |
| 4/7/2022 | Thu | Α | С | В | |
| 5/7/2022 | Fri | Α | С | В | |
| 6/7/2022 | Sat | | С | В | Α |
| 7/7/2022 | Sun | | С | А | В |
| 8/7/2022 | Mon | В | С | А | |
| 9/7/2022 | Tue | В | | А | С |
| .0/7/2022 | Wed | В | С | А | |
| .1/7/2022 | Thu | В | С | А | |
| .2/7/2022 | Fri | В | С | А | |
| .3/7/2022 | Sat | В | C | | Α |
| 4/7/2022 | Sun | А | С | | В |
| .5/7/2022 | Mon | Α | *** | В | |
| .6/7/2022 | Tue | А | | В | С |
| 7/7/2022 | Wed | А | C | В | |
| .8/7/2022 | Thu | A | С | В | |
| 9/7/2022 | Fri | 5 | С | В | |
| 0/7/2022 | Sat | _ | С | В | Α |
| 1/7/2022 | Sun | | С | Α | В |
| 2/7/2022 | Mon | В | С | Α | |
| 3/7/2022 | Tue | В | | Α | С |
| 4/7/2022 | Wed | В | C | Α | |
| 5/7/2022 | Thu | В | С | Α | |
| 6/7/2022 | Fri | В | С | Α | |
| 7/7/2022 | Sat | В | С | | Α |
| 8/7/2022 | Sun | А | С | | В |
| 9/7/2022 | Mon | Α | С | В | |
| 0/7/2022 | Tue | Α | | В | С |
| 1/7/2022 | Wed | Α | С | В | |
| | | | | | |