

SACHIN DIVATE

SUMMARY

An energetic system administrator who excels at managing cloud servers, installation, configuration, and optimization of Linux servers.
A highly motivated technician who strives to provide timely and effective solutions to customers via Live Chat and support tickets.

CONTACT

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EDUCATION

- BE (2013)
S.N.D COE & RC Yeola(Pune)
60.26%
- Diploma (2009)
Brahma Valley College, Nashik (Mumbai)
66.21%
- HSC (2006)
KTHM College, Nashik
63.33%
- SSC (2004)
Gramodya Madhymik High School
65.73%

CERTIFICATIONS : RHCE

Red Hat Certified System Administrator
(RHCSA EX200) Cert. No: 140-242-991

Red Hat Certified Engineer (RHCE EX300)
Cert. No: 140-242-991

PERSONAL DETAILS

- Date of Birth : 15th December 1988
- Gender : Male
- Marital Status : Married
- Linguistic Known : English, Hindi and Marathi
- Hobbies : Playing Cricket, Chess.

WORK EXPERIENCE

FIS Solutions (India) Private Limited.

Service Delivery Analyst II

27th Jan. 2022 to till Present

- Addressed customers on Email based Ticket System and resolving issues within the SLA
- Installation of Docker service on the Linux server and swarm configuration.
- Installing Java, GIT and Dynatrace on Linux servers and add Jenkins Agent.
- Install and configure Jenkins.
- Installation Splunk on the Linux servers.
- Configuration of LVM.
- Extensive experience in automation of Version Control.
- After Linux patching performed the application validation.
- Install/Delete SSL certificate on the windows server using Jenkins job.
- Install and configure RabbitMQ and Erlang on the windows server.
- Creating support KB for common problems and their solutions, new installation steps, which can be used as a reference for future troubleshooting

ESDS SOFTWARE SOLUTION PVT LTD.

Assistant System Administrator.

1st Aug. 2016 to 25th Jan. 2022

- Responsible to provide technical support to VMware, dedicated, VPS and shared server clients in regards to website, emails issues through live Chat, Tickets.
- Troubleshoot server issues such as high load, spamming etc
- Server and application migration and all related activities Resolve a wide range of issues such as HA proxy, Apache/NGINX web server, email issues, server outages, etc.
- Configuration of LVM, Setup Cron jobs for automated tasks.
- Install and configure AV on the servers (Symantec, McAfee, and Maldet)
- Monitoring of different services on UNIX, LINUX platforms using Nagios, other motoring tool.
- Troubleshoot issues related to applications working on apache, NGINX and tomcat server
- Upgrade the SUSE 12 to SUSE 15 SP2 using DVD and Worked on pacemaker cluster
- RHEL OS Subscription and resolving issues of OS subscription,
- Identifying system, problem, bugs and liaising with 2nd level support to resolve these issues.
- Configure and administrating NFS and SAMBA
- Daily audit of servers to maintain the server performance.

GVO TECH SOLUTIONS Pvt. Ltd.

Technical Support Engineer

13 Aug 2015 to 15th April 2016

- Monitored servers for load and mail queue.
- Addressed customers on Email based Ticket System/live Chat and resolving issues within the SLA, also over on call.
- Undertook installation and configuration of third party installations bases on client requirements like Word Press, Joomla, Plesk etc.
- Resolved incoming and outgoing email issues, R1soft Backup issue.
- Spamming issues, Basic DNS issues, troubleshooting and quick server restoration in case of unexpected downtime.