**KRISHNA CHAITANYA**

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**PROFESSIONAL SUMMARY:**

* 10 + years of Salesforce.com experience implementing Configuring and Customization.
* Experience working with Sales Cloud, Service Cloud, Banking and Health cloud applications.
* Played composite role comprising of Salesforce Developer, Deployments, Administrator, Data Migration, Business Documentation and SFDC Testing
* Worked on Configuration, Customization, Synchronous and Asynchronous APEX.
* Experience with LWC and AURA Framework.
* Proficient in integration using REST, Metadata APIs, Tooling API.
* Proficiency working with Development tools such as Eclipse IDE, VS Code, GitHub and Deployment tools such as ANT, Auto Rabbit, COPADO and VS Code.
* Automated Post Refresh activities which are done after every deployment using Tooling API and Metadata API.
* Experience working in an Agile delivery environment. Used JIRA for Sprints.
* Knowledge with Commerce Cloud.
* Expertise in controlling the data access across the Application using Field-level security

and Organization-wide Defaults, creating Profiles, setting up Role Hierarchy, Company

profile and writing the Sharing Rules as per the Requirements.

* Worked both as independent contributor and collaboratively with a team
* Working with onsite counterpart to gather requirement and execute it to development

**EXPERIENCE SUMMARY**

* Working as Sr Salesforce Developer at **TELUS, Toronto, Canada** fromMay 2020 to Till Date
* Worked as Salesforce Developer at Deloitte Digital**,** Toronto, CanadafromNov 2020 to April 2020
* Worked as Technology Specialist at WELLS FARGO, Hyderabad,from Nov 2015 to Oct 23, 2020.
* Worked as Senior Software Engineer at AVANKIA LLC, Bangalore, from Nov 2013 to Nov 2015
* Worked as a Software Engineer at IRIDIUM INTERACTIVE LIMITED,

Hyderabad from OCT 2010 to OCT 2013

**Professional Employment:**

Key Responsibilities

**Deloitte Canada**| Salesforce Developer: Toronto, CANADA| 25 November 202020 – Till Date

Client: HUMANA

**Development**:

* Working on Lightning Web Component (LWC) pages.
* Worked with Case management and Queues.
* Worked on Data analysis to create object structure in Salesforce to migrating from third party system (ORACLE tables).
* Worked with Mulesoft Team to create data in Salesforce.
* Working on Salesforce Health Cloud

**Deployment:**

* Using COPADO for merge conflicts and deploy to user stories to higher environments keeping GITHUB as the source of truth.

**WELLSFARGO INDIA** | Technology Specialist |Hyderabad, INDIA | 23 November 2015 – 23 Oct 2020

**Development**:

* Worked on Lightning Components, Component Events & Application Events.
* Working on the user stories assigned for CRE application
* Deploying the applications into Wells Fargo App Exchange
* Extending the Package Functionality of Existing Functionalities
* Taking the use cases from Onsite Counterpart and converting into Technical for COE team, giving daily updates to onsite partner
* Worked on lightning requirement for creating quick actions, SLDS, making controller requests using Aura framework.
* Initiated Ideation Project.

**Deployment:**

* Using Auto Rabbit and VS Code for Deployments considering GIT Hub as source of truth.
* Managed code deployments from non-production to production environments
* Extensively worked on ANT deployments to migrate metadata.
* Responsible for collaborating with different teams for any dependencies on deployments.

**AVANKIA LLC. |** Senior Software Engineer | Bangalore, INDIA| November 2013 – November 2015

* Extensively worked on Triggers, Apex classes, Batch APEX and VF pages.
* Extensively worked on Customizations involved in support tickets, which includes enhancing Trigger logic, APEX Classes, VF Pages, modifications on workflows, validation rules, and process builder.
* Developing Package customizations for Candidate Portal.
* Worked on customizing the functionality for force.com sites for various clients of target recruit.
* Handling Candidate Portal issues related to sites.
* Interacting with clients to understand functional requirements and develop a technical solution.
* Performing data migration activities using ETL tool: DB Sync to migrate data between from other sources like DB Sync to Salesforce.com
* Extensively worked with business users and customized applications as per the business usage.

**IRIDIUM ITERACTIVE|** Software Engineer | Hyderabad, INDIA| Oct 2010 – Oct 2013

* Working on Data load activities
* Performing Administrative activities
* Creating documentation for Project
* Creating flow diagrams using MS Visio
* Salesforce Testing

**GITHUB Resume**

* <https://github.com/ChaitanyaHota/Resume>

**TECHNICAL SKILLS**

Salesforce.com🡪 Salesforce Development, Salesforce Admin

JavaScript, AURA Framework, LWC, SKUID Pages

METADATA API, SOAP API, REST API.

Dev Ops Tools 🡪 JIRA, GITHUB, COPADO, Auto Rabbit, VS Code, Eclipse

Auto Rabbit, Eclipse, VS Code, COPADO

**Certifications**

* Salesforce Certified Platform Developer 1 🡪 (Certification Number # 20725432)
* Salesforce.com Certified Developer 401 (SU13) 🡪 (Certification Number # 1615078)
* COPADO Certified Administrator 🡪 006788