

## ◆ Questions of Interest to the CEO

### **1. Which region is generating the highest and lowest revenue?**

Understanding regional revenue helps the CEO identify high-performing areas to scale and low-performing regions to improve. It supports strategic planning and resource allocation.

### **2. What is the monthly revenue trend? Which months saw the biggest changes?**

This reveals how revenue fluctuates and helps correlate internal changes like product launches or marketing campaigns with revenue shifts. It assists in evaluating company performance over time.

### **3. Which months generated the most revenue? Is there sales seasonality?**

Identifying seasonal peaks allows the CEO to optimize strategy during high-demand months and ensure inventory, marketing, and staffing align with those periods.

### **4. Who are the top customers and how much do they contribute to revenue?**

Knowing the top customers helps assess if revenue is reliant on a few individuals. If dependency is high, the CEO can work on diversifying the customer base to reduce risk.

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## ◆ Questions of Interest to the CMO

### **1. What percentage of customers are repeat buyers? Are they buying the same or different products?**

This helps identify customer loyalty and product trends. The CMO can target repeat buyers with personalized offers and explore popular product combinations.

### **2. How long do repeat customers take to reorder?**

Understanding the reorder cycle helps in timing marketing campaigns and reminders, increasing repeat purchases through strategic follow-ups.

### **3. What revenue is generated from repeat customers?**

This reveals how much value loyal customers bring. High repeat revenue suggests marketing should focus on retention and upselling strategies.

### **4. Who are the most frequent repeat customers, and what is their revenue contribution?**

This distinguishes between frequent buyers with low spend and infrequent buyers with high spend. Marketing strategies can be personalized based on their contribution type.