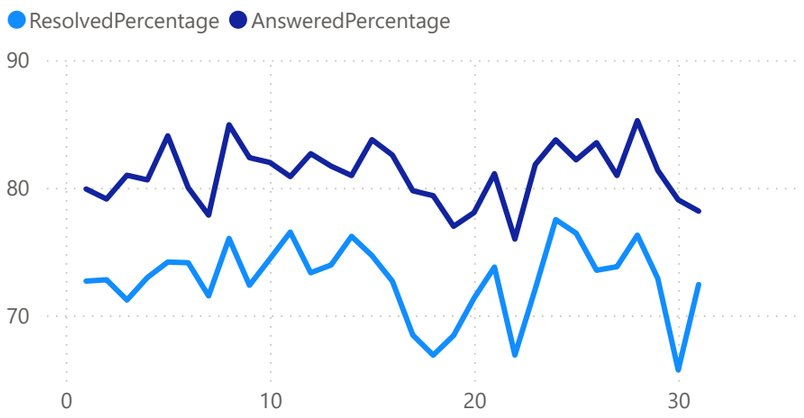
Customer Care Trend Dashboard

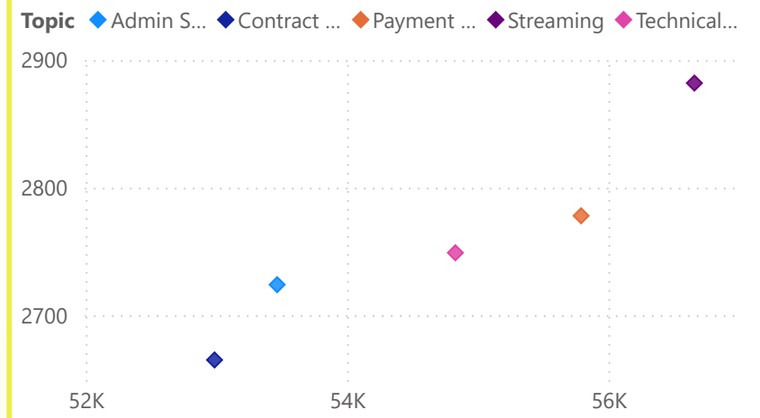
Call Answer Rate



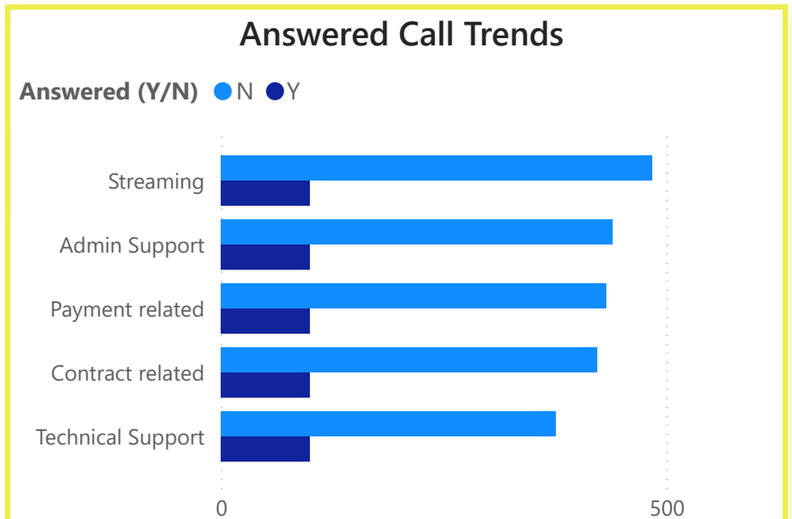
946
UnansweredCalls

1K
UnresolvedCases

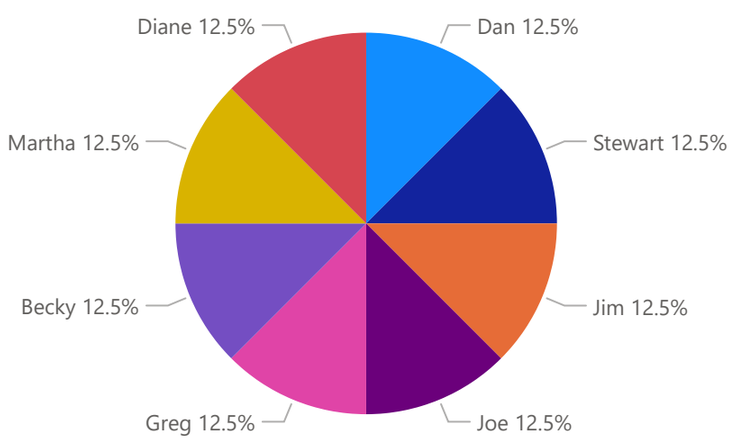
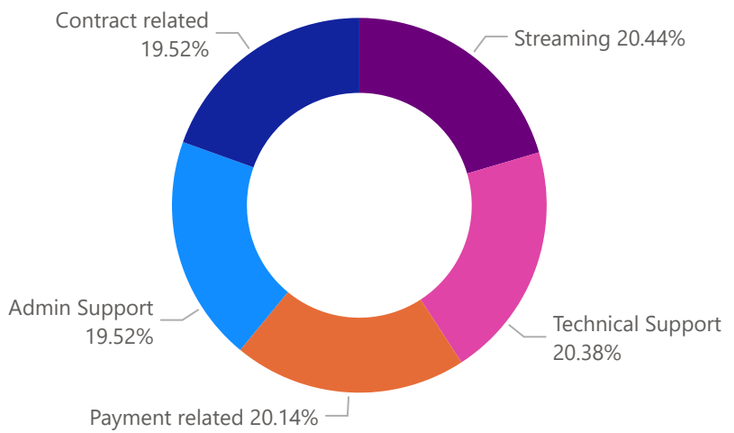
Speed of Answer and Satisfaction Correlation



Answered Call Trends



Agent Performance Analysis



Call Category Analysis