

Question 3

One of the registration websites requires your suggestion on the Usability aspects of their website.

Functional Requirement: Launch a new Browser. Open URL

<https://www.bestundertaking.net/NewConnection.aspx> Provide your

feedback/improvements/suggestions as a Functional Quality Engineer and as an End - User in terms of Functionality Usability UI Aesthetic

As per functionality the webpage does helps to apply the necessary information. Provided it would be good, if certain information like addresses are user editable too

As per UI Aesthetic and usability. The website does consume user time to finish their application.

Alignment of certain fields are centred, though the boxes are broader. It doesn't allow the user to wrote 2nd line. Radio buttons and contents are too closer within each other. Minimum kw usage and charges can be more in detail. Like the user need additional documents if he needs more than 50kw and for up to 49kw no additional documents required. Not sure why there is broken thumbnails on the right side of the webpage. Mentioned information should be improved for better user experience