

Get started

The Visualization Suite administrator creates your user account and provides access to log in to the application.

You receive an email from your administrator with a link to update your account. Click the link and reset the password. See Password reset for more details.

After resetting the password, you can access the Visualization Suite application.

Password reset

You must reset the user account password in the following scenarios:

- User account is created.
- User account expired.
- User account is locked.
- Forgot user account credentials.

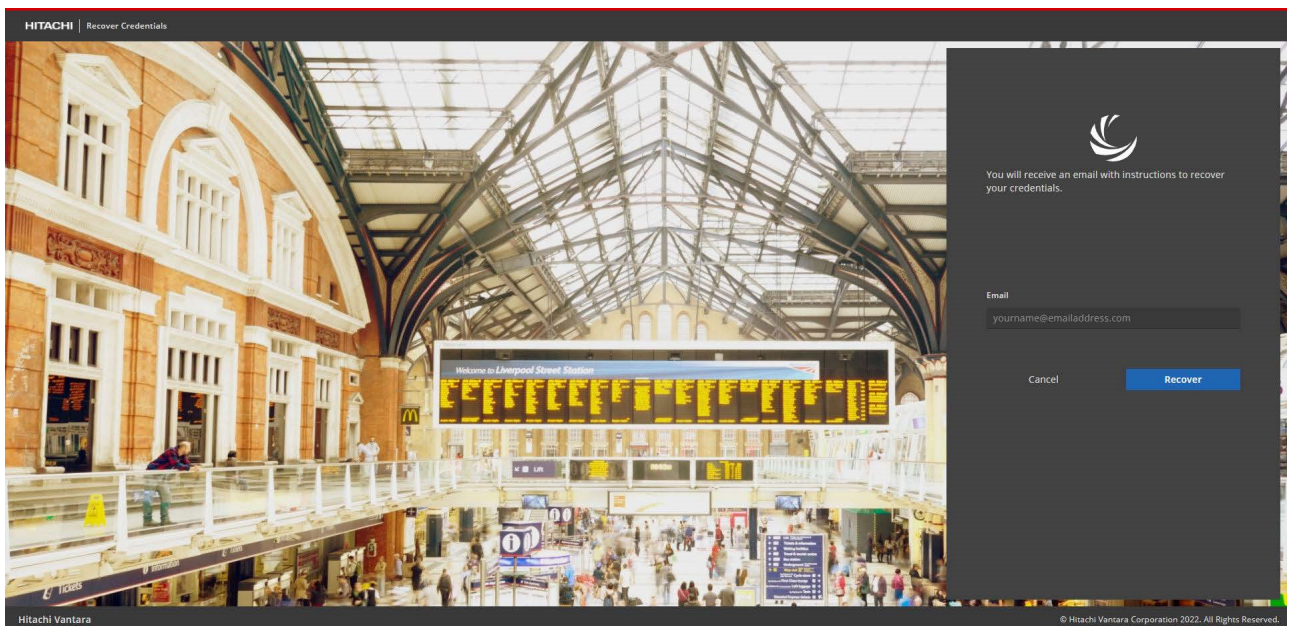
Perform the following steps to reset the password:

Procedure:

1. Click **Forgot your credentials?** in the Hitachi Visualization Suite login window.

The **Recover Credentials** page appears.

2. Enter the email address associated with your account username.
3. Click **Recover**.



An email with "Hitachi Visualization Suite Manage account" as the subject is sent to your specified email address.

4. Check your inbox for the email.

Note: If you do not receive the confirmation message within a few minutes of submission, check your **Junk E-mail** folder to see if the confirmation email was delivered to that folder instead of your inbox. If yes, select the confirmation message and click **Not Junk** to receive future messages directly in your inbox.