

ORGANIZATIONAL BEHAVIOUR

UNIT – I

(Unit-I Main Title)

S.No. SHORT ANSWER TYPE QUESTIONS (1-Mark Each)

- 1S1 What is Organizational behavior?(Remembering)
- 1S2 Write the Nature and Scope of OB?(Remembering)
- 1S3 Write about Perception?(Remembering)
- 1S4 Briefly explain the Locus of control? (Understanding)
- 1S5 Explain about Impression Management ?(Understanding)
- 1S6 Forces affecting organizational behavior?(Remembering)
- 1S7 What is Misorganization behavior?(Remembering)
- 1S8 In what way work attitude can be reflected in an organization?(Remembering)
- 1S9 What are the model(s) of Organizational Behavior?(Remembering)
- 1S10 What do we call it when we judge someone on the basis of our perception?
(Remembering)
- 1S11 Identify Environmental and organizational context? (Applying)
- 1S12 Explain globalization? (Evaluating)
- 1S13 What is Diversity in the workplace? ?(Remembering)
- 1S14 Classify Nature of perception? (Evaluating)
- 1S15 What is the impact of IT? ?(Remembering)

S.No. LONG ANSWER TYPE QUESTIONS (5-Marks Each)

- 1L1 Briefly explain
discuss the behavior of individual in environmental and organizational context?(
Understanding)
- 1L2 Elaborately relate behavior with diversity ethics and culture?(Understanding)
- 1L3 Define perception. Discuss about nature and importance of Perception?(Understanding)
- 1L4 Explain about Attribution Theories?(Understanding)
- 1L5 Explain Impression management and its usefulness of work setting to get success?
(Evaluating)
- 1L6 Explain the study of Organization behavior and its certain assumptions. Mention
Them?(Analyzing)
- 1L7 What is Globalization? Explain in detail?(Remembering)
- 1L8 Describe the Ethical Principles for Business Executives? (Applying)
- 1L9 What is the role of culture in an organization?(Remembering)
- 1L10 Classify Organizational design on Organizational Behavior?(Analyzing)
- 1L11 What is scope of Organizational Behavior and nature of organizational
behavior?(Remembering)
- 1L12 Explain Attribution and its errors?(Analyzing)
- 1L13 Estimate internal and external issues?(Creating)
- 1L14 Explain about Globalization with examples. (Understanding)
- 1L15 What is role of cultures and reward systems (Remembering)

UNIT – II

(Unit-II Main Title)

S.No. SHORT ANSWER TYPE QUESTIONS (1-Mark Each)

- 2S1 What is Personality?(Remembering)
- 2S2 What is Optimism?(Remembering)
- 2S3 Write short notes on Johari Window?(Remembering)

- 2S4 Discuss about Job satisfaction? (Understanding)
- 2S5 What are Motivational cross cultures? (Remembering)
- 2S6 Write about Herzberg two factor theory? (Remembering)
- 2S7 Explain how Maslow's group of five needs into many categories? (Remembering)
- 2S8 Classify between personality and organization may lead to? (Understanding)
- 2S9 Define all the Unique traits and patterns of adjustment of the individual known as? (Remembering)
- 2S10 What is Self-Efficacy? (Remembering)
- 2S11 Summarize how does self-monitoring contribute to personality traits in a workplace environment? (understanding)
- 2S12 Illustrate what way does the Johari Window enhance interpersonal relationships within a group? (understanding)
- 2S13 Explain the relationship between trust, security, and job satisfaction in the workplace. (Evaluating)
- 2S14 Discuss the key benefits and advantages of high organizational commitment. (Remembering)
- 2S15 Show how does the PERMA theory contribute to creating a positive work culture? (understanding)

S.No. LONG ANSWER TYPE QUESTIONS (5-Marks Each)

- 2L1 Explain how personality and attitudes impact the organizational behavior? (Understanding)
- 2L2 Discuss about Transactional Analysis? (Understanding)
- 2L3 Explain about Nature and Dimension of Attitudes (Understanding)
- 2L4 What are the Motivational needs and processes? (Remembering)
- 2L5 What is Emotional intelligence? Why is it important for an individual in organization? (Remembering)
- 2L6 What are the Feature(s) of Maslow's need hierarchy theory? (Remembering)
- 2L7 Explain in detail about Job satisfaction and organizational commitment? (Understanding)
- 2L8 How we Determine Our Self-Efficacy? (Remembering)
- 2L9 Analyze the ways to improve organizational commitment? (Analyzing)
- 2L10 Explain in detail about Johari Window? (Evaluating)
- 2L11 Build Maslow's Hierarchy of Needs with McClelland's Theory of Needs in the context of organizational behavior. (Creating)
- 2L12 Discuss the Three-Component Model of Organizational Commitment and its implications for employee retention. (Understanding)
- 2L13 Evaluate the significance of positive work culture in fostering high levels of organizational commitment. (Evaluating)
- 2L14 Identify how does the Herzberg Two-Factor Theory address the factors influencing job satisfaction? (applying)
- 2L15 Explain the process of goal-setting according to Vroom's Expectancy Theory and its relevance in organizational motivation. (Evaluating)

UNIT – III

(Unit-III Main Title)

S.No. SHORT ANSWER TYPE QUESTIONS (1-Mark Each)

- 3S1 Define Communication? (Remembering)
- 3S2 What is Decision Making? (Remembering)
- 3S3 Describe how to prevent conflicts? (Applying)
- 3S4 Summarize the types of stress? (Evaluating)

- 3S5 What is individual conflict? (Remembering)
- 3S6 Identify the steps involved in achieving improvement in communication within the organization? (Understanding)
- 3S7 What is the Most valuable asset in an organization? (Remembering)
- 3S8 How to cope with stress effectively? (Remembering)
- 3S9 Explain the extent to which individual believes in importance of power, status difference in organization (Evaluating)
- 3S10 Explain the following (a) Participative decision making (b) Authoritarianism (Remembering) ? (Understanding)
- 3S11 What are types of formal communication? (Remembering)
- 3S12 Classify how many steps of Decision-Making Process are there name them? (understanding)
- 3S13 What are the effects of uncontrolled stress? (Remembering)
- 3S14 What are the strategies to improve communication? (Remembering)
- 3S15 What are stress in organization? (Remembering)
- S.No. LONG ANSWER TYPE QUESTIONS (5-Marks Each)**
- 3L1 What are the barriers to communication? How do you design the strategies to improve good communication? (Remembering)
- 3L2 Classify the participative decision making techniques? (Analyzing)
- 3L3 What is stress? Discuss the types of stress? (Remembering)
- 3L4 Explain types of conflict? (Evaluating)
- 3L5 Explain how stress and conflict effects the behavior of an individual? (Understanding)
- 3L6 What are the strategies to cope with stress and conflict? (Remembering)
- 3L7 List the Formal Types of Communication Skills? (Analyzing)
- 3L8 Explain in detail about Steps of the Decision-Making Process? (Understanding)
- 3L9 Discuss the various types of communication, emphasizing the differences between formal and informal communication. Give examples (Understanding)
- 3L10 Estimate the significance of non-verbal communication in professional settings. How can an individual enhance their non-verbal communication skills for effective workplace interactions? (Creating)
- 3L11 Compare face-to-face oral communication with distance (oral) communication, highlighting key advantages and challenges in both scenarios. (Evaluating)
- 3L12 Identify and briefly explain three barriers to effective communication in a professional setting. Propose practical strategies to overcome each barrier. (Applying)
- 3L13 Estimate the consequences of bias in workplace communication. How can organizations promote unbiased communication practices among employees? (Evaluating)
- 3L14 List the seven steps of the decision-making process, providing a concise description of each step. (Analyzing)
- 3L15 Explain the concept of consensus decision-making and briefly discuss its benefits in achieving group goals within an organization. (Evaluating)

UNIT – IV

(Unit-IV Main Title)

S.No. SHORT ANSWER TYPE QUESTIONS (1-Mark Each)

- 4S1 What is power? (Remembering)
- 4S2 Write about empowerment? (Remembering)

- 4S3 Discuss about nature of groups? (Remembering)
- 4S4 Briefly discuss about informal groups? (Understanding)
- 4S5 Write about modern teams? (Remembering)
- 4S6 Summarize the norming stage, how the team is involved in defining? (Understanding)
- 4S7 What is the ability of influencing people to strive willingly for mutual objectives? (Remembering)
- 4S8 Small groups of workers whom regularly with their supervisor to solve work related problem is called as? Explain in detail (Understanding)
- 4S9 Explain the terms (a) Quality of Work life (b) Job Redesign? (Understanding)
- 4S10 What refers to the combination of two or more individual groups or organization for a common goal with a minimum common program? (Remembering)
- 4S11 How does the concept of "dependency" play a crucial role in understanding power relationships? (Understanding)
- 4S12 Discuss the role of coalitions in influencing power dynamics within groups. (Understanding)
- 4S13 Classify the term "impression management" and its relevance in organizational behavior. (Analyzing)
- 4S14 What are the key characteristics that differentiate a group from a team in the workplace? (Remembering)
- 4S15 In what ways does empowerment contribute to organizational effectiveness? (Remembering)

S.No. LONG ANSWER TYPE QUESTIONS (5-Marks Each)

- 4L1 Define Power? What are the types of power? (Understanding)
- 4L2 Differentiate Groups Vs. Teams? (Understanding)
- 4L3 What are the dynamics of informal groups? (Remembering)
- 4L4 Classify team work is important in modern workplace? (Applying)
- 4L5 How do you differentiate Power and Politics in organizational context? (Remembering)
- 4L6 Determine the Factors contributing to Political Behavior? (Evaluating)
- 4L7 Explain the Characteristics of a Group and team? (Evaluating)
- 4L8 Explain in detail about various kinds of teams? (Understanding)
- 4L9 Explain the Formation of Informal Work Groups? (Understanding)
- 4L10 List the **Five Dysfunctions** of a Team - Patrick Lencioni? (Analyzing)
- 4L11 Evaluate the relationship between power and leadership. How do leaders use power to achieve organizational goals? Give examples. (Evaluating)
- 4L12 Compare and contrast the characteristics of formal and informal groups. How do they impact organizational dynamics differently? (Understanding)
- 4L13 Discuss the role of managers in enhancing the manager-employee relationship through team building activities. (Understanding)
- 4L14 Explore the concept of quality of work life (QWL) and its relevance in shaping the work experience for employees in organizations. (Evaluating)
- 4L15 Explain detailed explanation of the types of power, distinguishing between formal and personal power bases. (Understanding)

UNIT – V

(Unit-V Main Title)

S.No. SHORT ANSWER TYPE QUESTIONS (1-Mark Each)

- 5S1 What is Job design? (Remembering)
- 5S2 Write about Quality of Work Life? (Understanding)
- 5S3 Explain the skills of great leaders? (Understanding)
- 5S4 What are the High performance work practices? (Remembering)

- 5S5 Explain about Behavioral modification? (Understanding)
- 5S6 Write about free rein leadership is also known as? Explain in detail? (Understanding)
- 5S7 What is Job centered Leadership? (Remembering)
- 5S8 Elaborate the following (a) Reinforcement (b) Sociotechnical Design? (Creating)
- 5S9 Explain about "No leadership at all" refer to? (Evaluating)
- 5S10 What is Custodial model? (Remembering)
- 5S11 List 2 activities and skills of a great leaders? (Evaluating)
- 5S12 Explain Socio layer? (Understanding)
- 5S13 What are reinforcement strategies? (Remembering)
- 5S14 Write two differences between reinforcement and punishment? ((Remembering)
- 5S15 Write some examples of HPWPs? (Remembering)
- S.No. LONG ANSWER TYPE QUESTIONS (5-Marks Each)**
- 5L1 Discuss how the behavior leads to Goal setting for High performance? (Understanding)
- 5L2 Discuss about leadership styles? (Understanding)
- 5L3 Discuss how employees should maintain Quality of Worklife? (Creating)
- 5L4 Explain about Reinforcement and punishment as a principle of Learning – discuss how it is useful for behavioral modification? (Evaluating)
- 5L5 How the job design and behavior leading to high individual performance? (Remembering)
- 5L6 Assume how
"Leadership motivates the people to work and not the power of money"? Elaborate the statement in detail? (Evaluating)
- 5L7 What are the ways to achieve quality of work life? (Remembering)
- 5L8 Explain about the Socio Technical Design? (Understanding)
- 5L9 What are high-performance work practices? (Remembering)
- 5L10 Describe the Approaches for measuring performance of employees? (Understanding)
- 5L11 Explain how does punishment differ from negative reinforcement? (Evaluating)
- 5L12 Explain in detail three Leadership theories with illustration? (Evaluating)
- 5L13 What are the factors and objectives of quality of work life? (Remembering)
- 5L14 What are high performance work practices and write benefits and examples of them? (Remembering)
- 5L15 List the characteristics of transformational leader? (Analyzing)