

CHAKSHU DALUJA

UX/UI Designer, Melbourne, Victoria

A solution savvy designer with 10+ years of experience working and 1 year as a UX Designer/Product Owner in a fast-paced corporate environment. Looking for an opportunity where I can bring together my vast work skills and newly acquired design proficiency, to deliver an enhanced digital user-centric experience.

KEY DESIGN PROJECTS

Tesla Model 3 | Introduced a New Feature *July 2022*
Added a life-saving feature to the existing Tesla App. This feature assists paramedics and Tesla drivers during an accident.

Indigenous Literacy Foundation - NGO | Team Project *June 2022*
Increased partnership engagement and enhanced user confidence by redesigning pages and information architecture.

Australian Tax Office (ATO) | Responsive website *May 2022*
Redesigned and created a responsive website that enhanced the end-to-end user experience, leading to a greater use of digital taxation resources offered by the ATO and a reduction in the call volume.

WORK EXPERIENCE

UX Designer/Product Owner | MOCS *One Year Project*

- Develop a building app for desktop and mobile.
- Conducted **research**, established user needs and collaborated with application developers to achieve the desired outcome.
- Mapped a **user journey** to understand product touchpoints.
- Created **information architecture** leading to a streamlined user experience.
- Conducted **user testing** to validate requirements.
- Aligned cross-functional **stakeholders**.

Owners Corporation Manager | MOCS *March 2021 - Ongoing*

- Negotiated complex agreements to achieve win-win outcomes for all teams.
- Planned, coordinated, and prioritised major project works to rationalise delivery.
- Successfully handled pressures of delivering major projects work under various constraints, such as time, resources, etc.
- Established long-term partnerships with various stakeholders, resulting in increased confidence, trust and client satisfaction.

Executive Asset Assistant | Teska & Carson *December 2019 – February 2021*

- Served as a primary point of contact for all stakeholder on matters pertaining to directors, ensuring continuation of day-to-day operations.
- Prepared and delivered presentations, documents and reports for directors and other senior stakeholders.
- Applied critical thinking to manage and prioritise a broad variety of daily tasks.
- Facilitated workshops to brainstorm and achieve agreeable outcomes on complex matters.

Asset Manager | ANK Corp. *August 2018 – November 2019*

- Researched and Identified opportunities to improve client's portfolio.
- Collaborated with managers to ensure effective implementation of business plan.
- Provided fit for purpose solutions to meet building compliance.

CONTACT

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<https://chaksd.github.io/ChakshuDalujaPortfolio/>

TECHNICAL SKILLS

Colour Theory
Heuristic Evaluation
Interviews
Information Architecture
Interactive design
Journey Maps
Responsive Design
Research and Analysis
Storyboard
Surveys
Persona Creation
Prototyping
User Flows
Usability Testing
Wireframing
Figma
Adobe XD
Canva
HTML
CSS
JavaScript
Bootstrap
GitHub
jQuery
Visual Studio Code

Soft Skills

Analytic Intelligence
Emotional Intelligence
Problem Solving
Effective Communication
Growth Mindset
Result Oriented

EDUCATION

UI/UX Boot Camp
2022 | Monash University

Agent Rep & Owners Corporation Management
2015 | REIV

Bachelor of Journalism
2006 | La Trobe University

Achievement
Golden Key awarded on merit basis |
La Trobe University