

# CHAKSHU DALUJA

UX/UI Designer, Melbourne, Victoria

A solution savvy designer with over 10 years of corporate experience and 1 year as a UX Designer/Product Owner in a fast-paced environment.

Looking for an opportunity where I can bring together my vast work skills and newly acquired design proficiency, to deliver an enhanced digital user-centric experience.

## KEY DESIGN PROJECTS

### **Tesla Model 3 | Introduced a New Feature** *July 2022*

Added a life-saving feature to the existing Tesla App. This feature assists paramedics and Tesla drivers during an accident.

### **Indigenous Literacy Foundation - NGO | Team Project** *June 2022*

Increased partnership engagement and enhanced user confidence by redesigning pages and information architecture.

### **Australian Tax Office (ATO) | Responsive website** *May 2022*

Redesigned and created a responsive website that enhanced the end-to-end user experience, leading to a greater use of digital taxation resources offered by the ATO and a reduction in the call volume.

## WORK EXPERIENCE

### **UX Designer/Product Owner | MOCS** *One Year Project*

- Develop a building app for desktop and mobile.
- Conducted **research**, established user needs and collaborated with application developers to achieve the desired outcome.
- Mapped a **user journey** to understand product touchpoints.
- Created **information architecture** leading to a streamlined user experience.
- Conducted **user testing** to validate requirements.
- Aligned cross-functional **stakeholders**.

### **Owners Corporation Manager | MOCS** *March 2021 - Ongoing*

- Negotiated complex agreements to achieve win-win outcomes for all teams.
- Planned, coordinated, and prioritised major project works to rationalise delivery.
- Successfully handled pressures of delivering major projects work under various constraints, such as time, resources, etc.
- Established long-term partnerships with various stakeholders, resulting in increased confidence, trust and client satisfaction.

### **Executive Asset Assistant | Teska & Carson** *December 2019 – February 2021*

- Served as a primary point of contact for all stakeholder on matters pertaining to directors, ensuring continuation of day-to-day operations.
- Prepared and delivered presentations, documents and reports for directors and other senior stakeholders.
- Applied critical thinking to manage and prioritise a broad variety of daily tasks.
- Facilitated workshops to brainstorm and achieve agreeable outcomes on complex matters.

### **Asset Manager | ANK Corp.** *August 2018 – November 2019*

- Researched and Identified opportunities to improve client's portfolio.
- Collaborated with managers to ensure effective implementation of business plan.
- Provided fit for purpose solutions to meet building compliance.

## CONTACT

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<https://www.linkedin.com/in/chakshudaluja/>

<https://chaksd.github.io/ChakshuDalujaPortfolio/>

## TECHNICAL SKILLS

Colour Theory  
Heuristic Evaluation  
Interviews and Surveys  
Information Architecture  
Interactive design  
Journey Maps  
Responsive Design  
Research and Analysis  
Storyboard  
Persona Creation  
Prototyping  
User Flows  
Usability Testing  
Wireframing  
Miro  
Figma  
Adobe XD  
Canva  
HTML  
CSS  
JavaScript  
Bootstrap  
GitHub  
jQuery  
Visual Studio Code

## Soft Skills

Analytic Intelligence  
Emotional Intelligence  
Problem Solving  
Effective Communication  
Growth Mindset  
Result Oriented

## EDUCATION

**UI/UX Boot Camp**  
2022 | Monash University

**Agent Rep & Owners Corporation Management**  
2015 | REIV

**Bachelor of Journalism**  
2006 | La Trobe University

**Achievement**  
Golden Key awarded on merit basis |  
La Trobe University